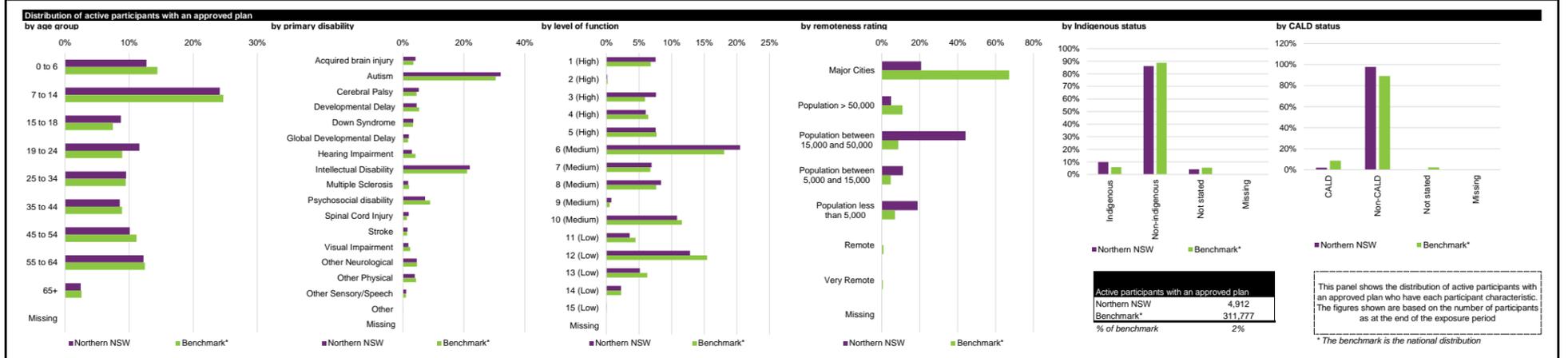
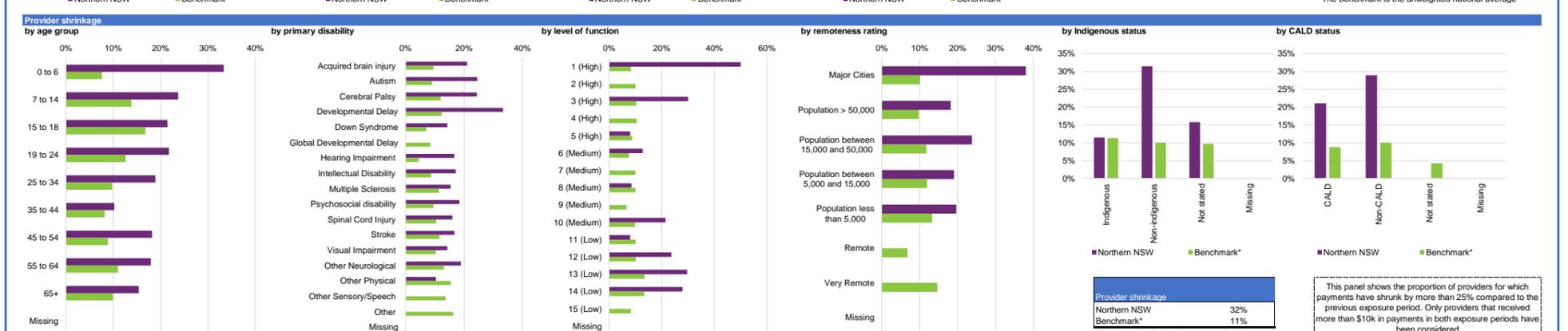
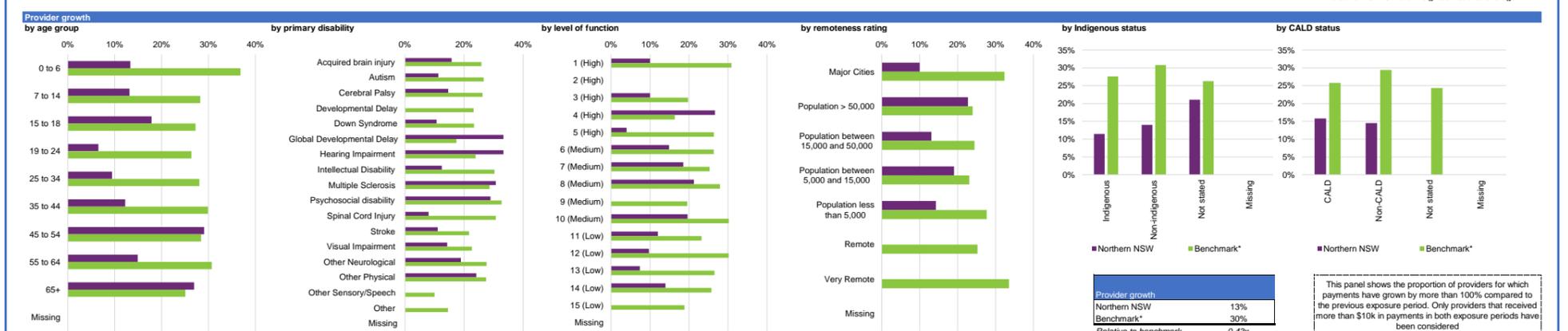
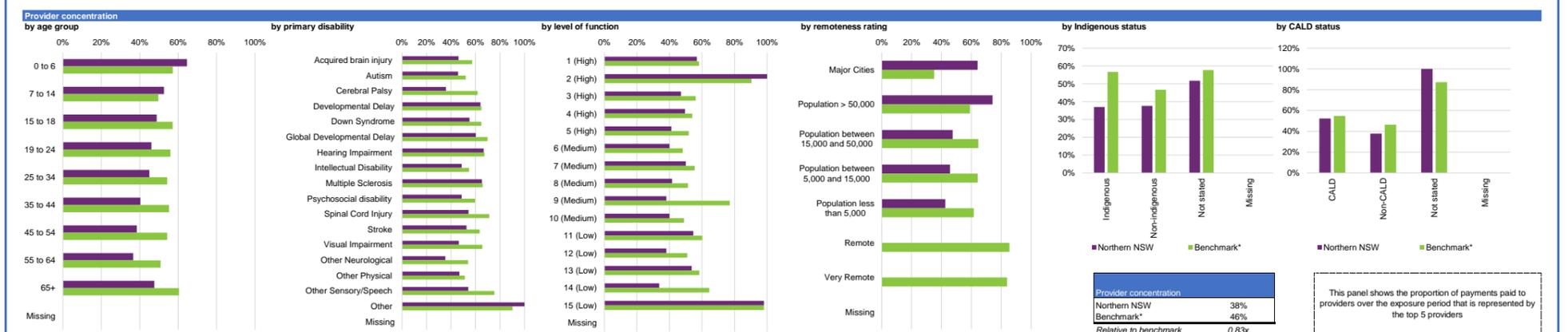
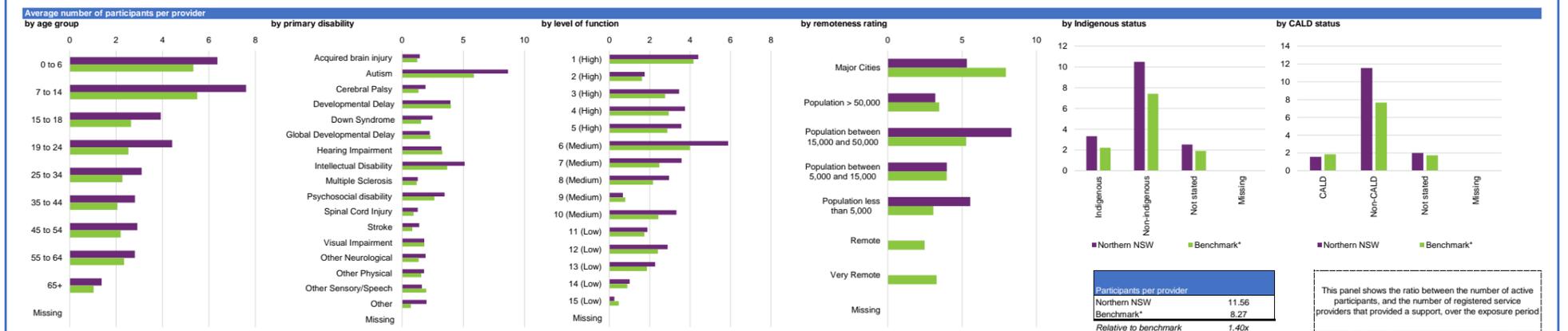


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,641	100	36.4	62%	26%	16%	3.61	1.67	46%	50%	68%
Daily Activities	3,485	139	25.1	66%	14%	17%	73.80	55.19	75%	49%	68%
Community	3,510	105	33.4	66%	10%	20%	35.07	25.11	72%	48%	68%
Transport	2,145	48	44.7	68%	50%	0%	3.56	3.37	95%	45%	70%
Core total	4,166	200	20.8	64%	14%	23%	116.04	85.34	74%	49%	67%
Capacity Building											
Daily Activities	4,792	220	21.8	57%	16%	34%	18.08	10.94	60%	49%	67%
Employment	569	32	17.8	92%	0%	7%	3.26	2.36	72%	48%	72%
Social and Civic	422	40	10.6	77%	0%	25%	0.82	0.29	36%	48%	58%
Support Coordination	1,643	86	19.1	66%	4%	14%	3.13	2.12	68%	41%	67%
Capacity Building total	4,883	273	17.9	58%	15%	29%	29.70	18.69	63%	49%	67%
Capital											
Assistive Technology	1,204	117	10.3	70%	23%	32%	5.35	4.51	84%	60%	72%
Home Modifications	355	25	14.2	87%	33%	33%	1.73	0.94	54%	47%	78%
Capital total	1,342	129	10.4	66%	25%	29%	7.08	5.45	77%	56%	73%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,912	425	11.6	59%	13%	32%	152.83	109.55	72%	49%	67%

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider: Ratio between the number of active participants and the number of registered service providers

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets: Value of supports committed in participant plans for the exposure period

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation: Ratio between payments and total plan budgets

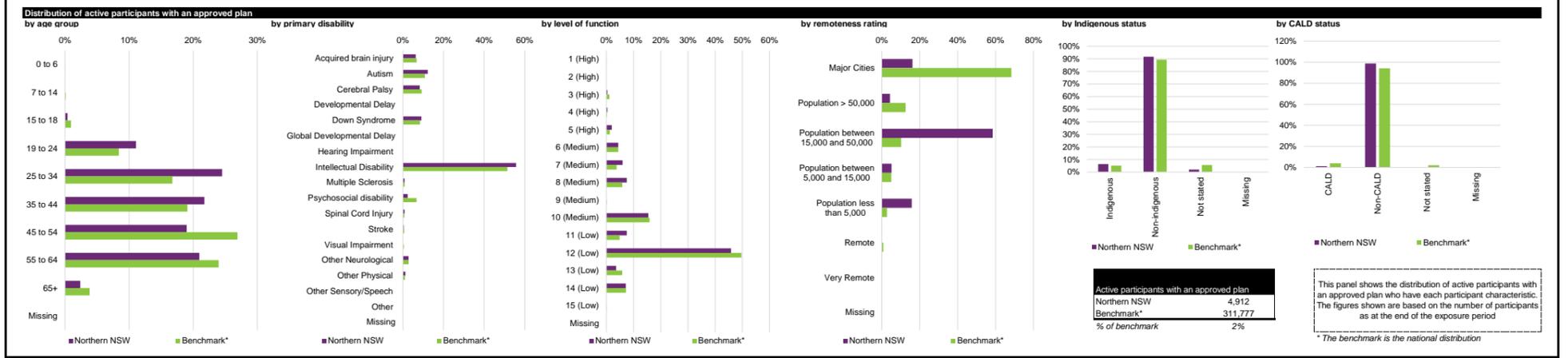
Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

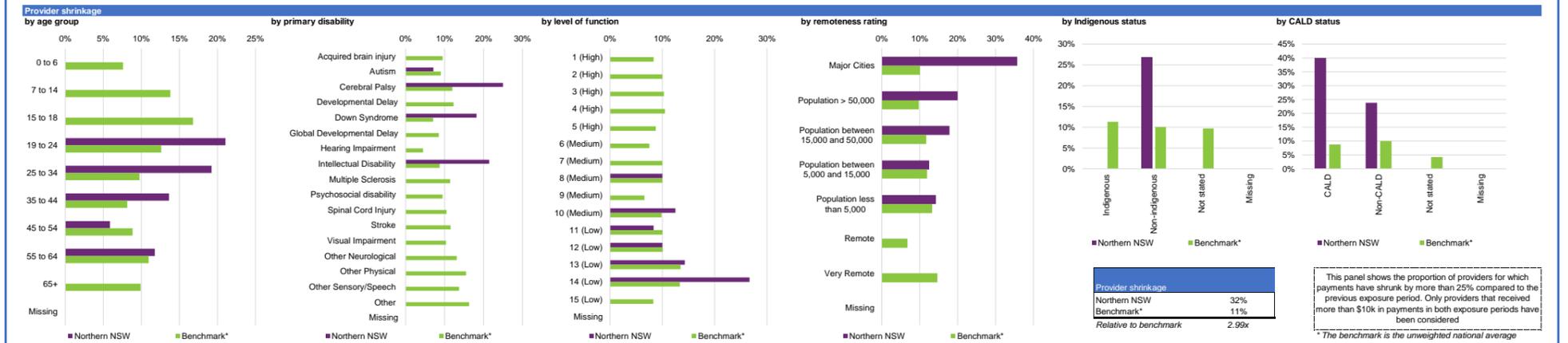
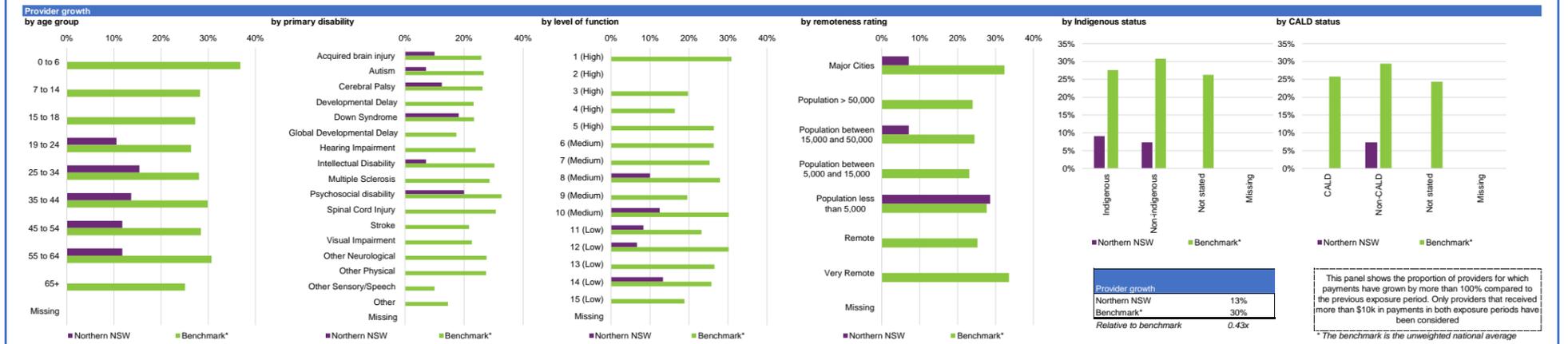
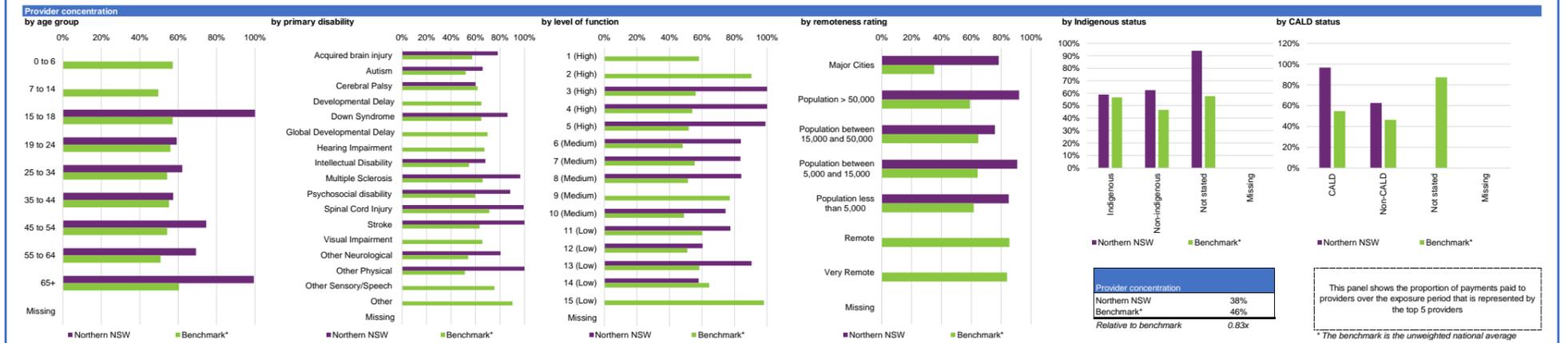
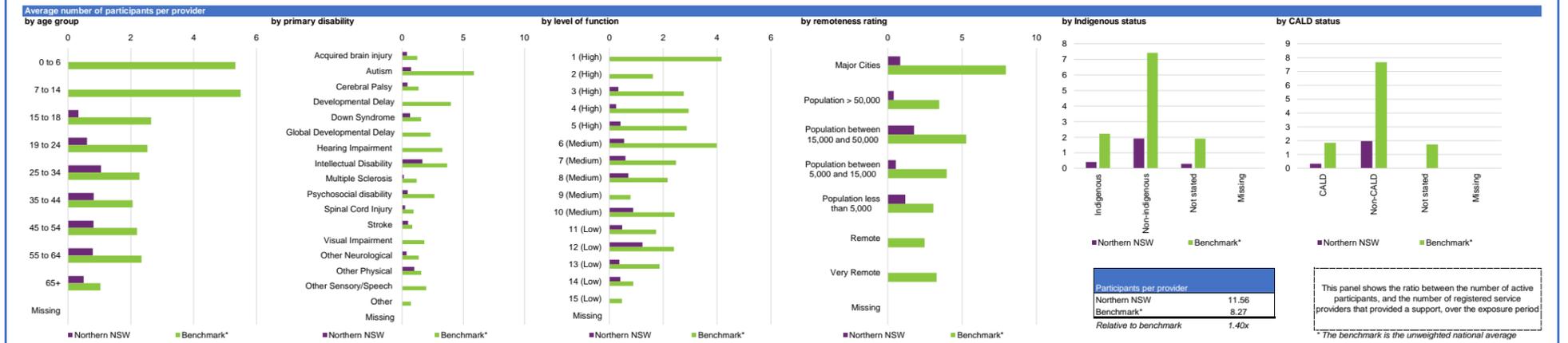
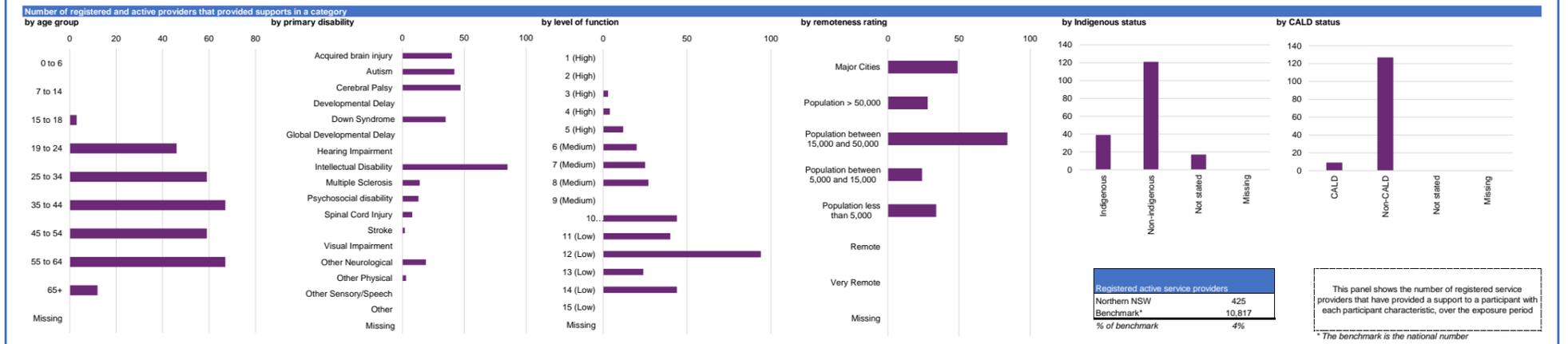
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



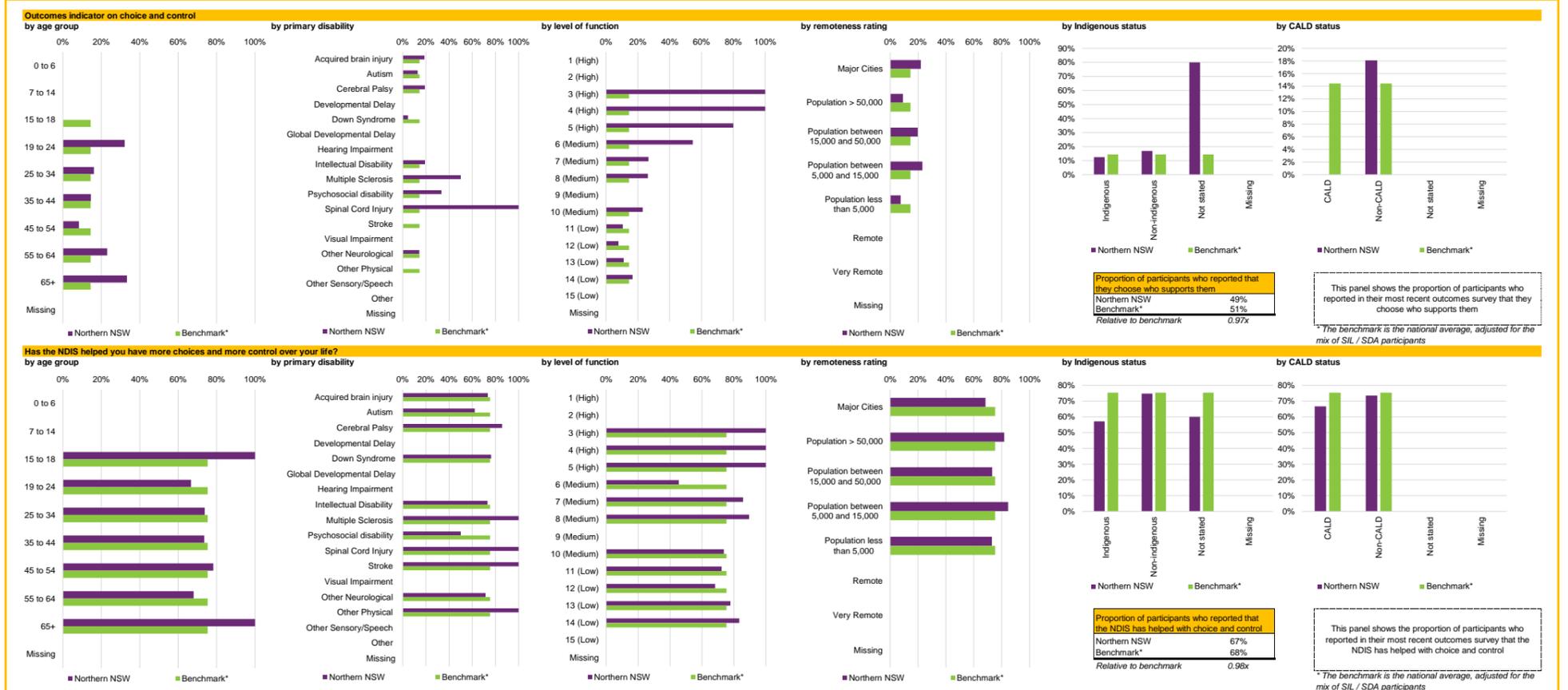
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	244	30	8.1	80%	0%	33%	0.40	0.14	34%	18%	74%
Daily Activities	253	31	8.2	88%	5%	5%	28.59	26.93	94%	18%	73%
Community	253	36	7.0	79%	12%	36%	6.08	4.89	80%	18%	73%
Transport	248	24	10.3	84%	0%	0%	0.34	0.23	67%	17%	73%
Core total	253	64	4.0	82%	9%	13%	35.40	32.18	91%	18%	73%
Capacity Building											
Daily Activities	251	60	4.2	69%	11%	33%	0.86	0.47	55%	17%	74%
Employment	47	8	5.9	100%	0%	20%	0.31	0.28	88%	32%	83%
Social and Civic	4	4	1.0	100%	0%	0%	0.02	0.01	33%	0%	25%
Support Coordination	248	30	8.3	85%	0%	22%	0.56	0.45	82%	18%	73%
Capacity Building total	253	82	3.1	74%	10%	29%	2.44	1.56	64%	18%	73%
Capital											
Assistive Technology	98	22	4.5	96%	0%	50%	0.40	0.31	78%	19%	77%
Home Modifications	159	8	19.9	100%	25%	25%	0.92	0.37	40%	21%	78%
Capital total	194	29	6.7	91%	17%	33%	1.32	0.67	51%	19%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	253	127	2.0	80%	7%	24%	39.16	34.42	88%	18%	73%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

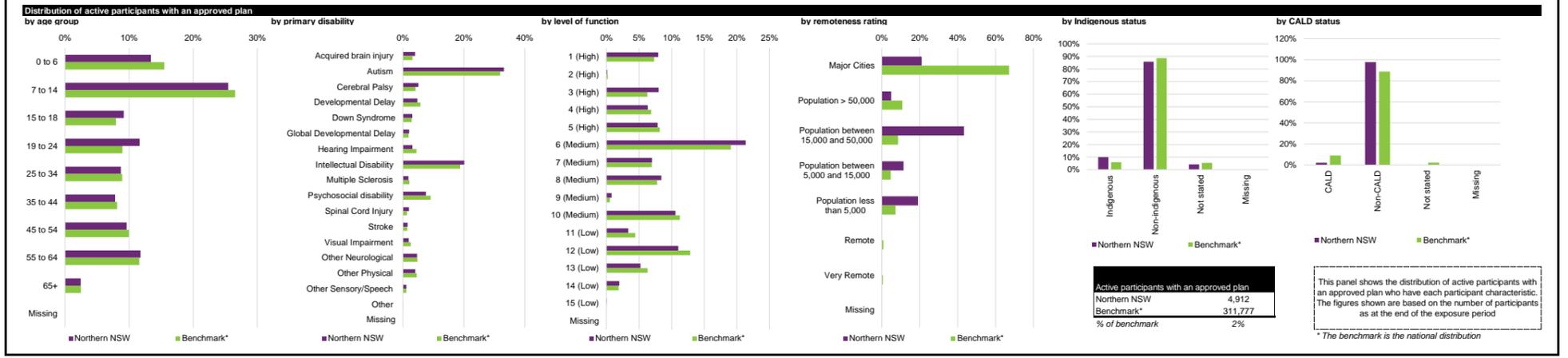
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

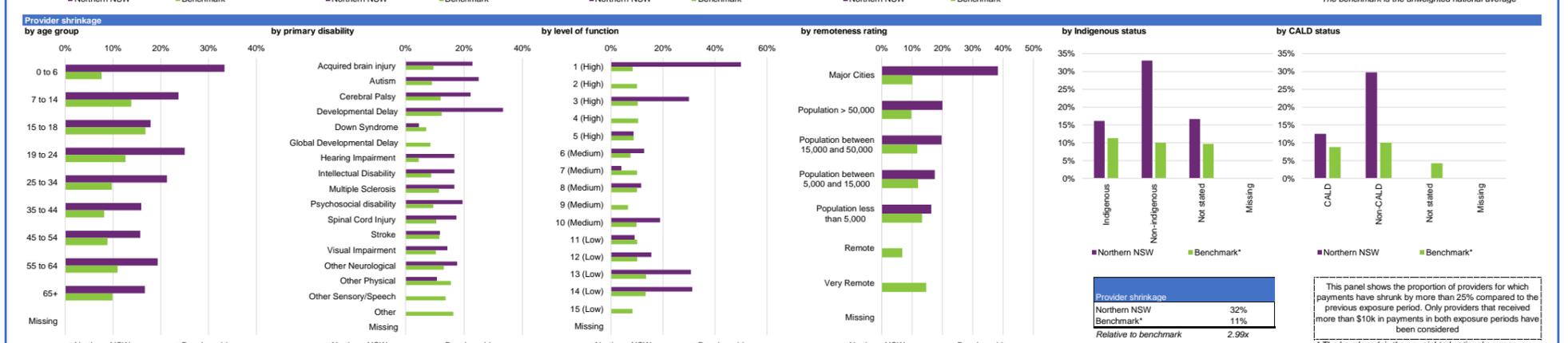
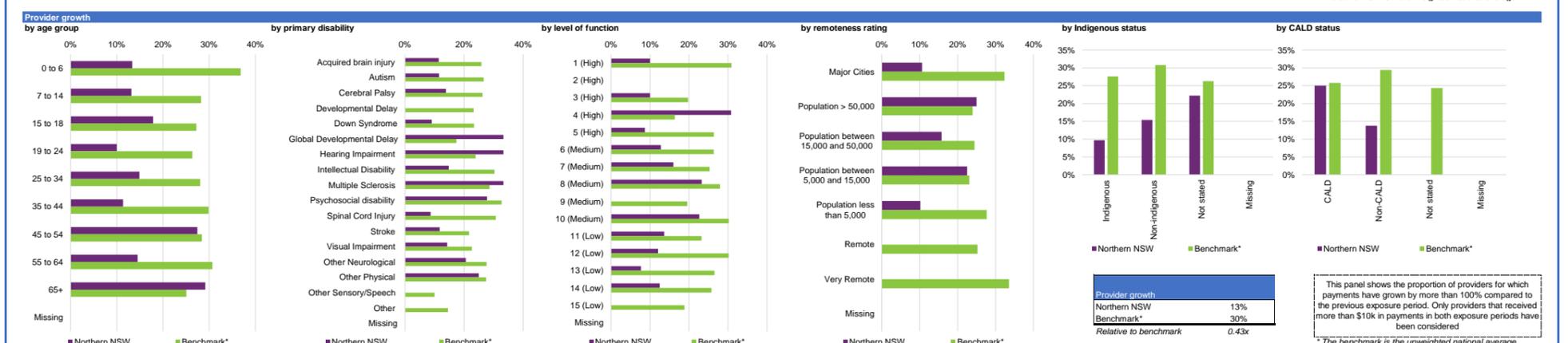
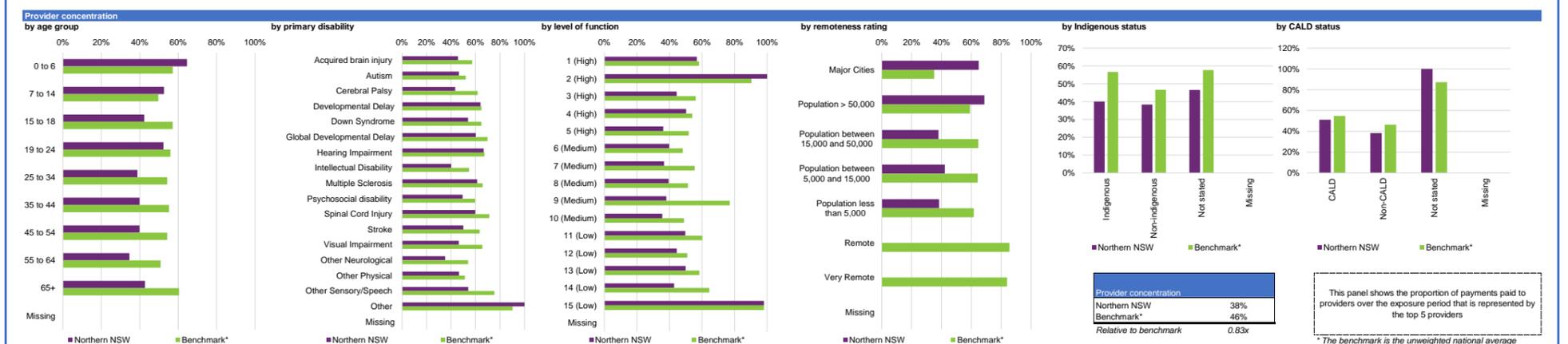
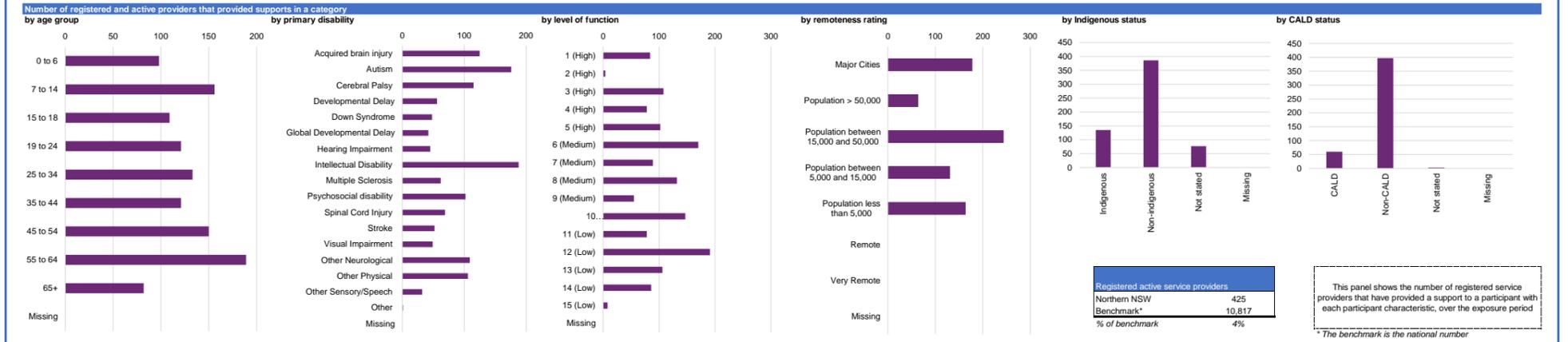
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,397	94	36.1	66%	25%	13%	3.21	1.54	48%	53%	68%
Daily Activities	3,232	131	24.7	60%	17%	24%	45.21	28.26	63%	52%	67%
Community	3,257	101	32.2	66%	11%	17%	29.00	20.22	70%	51%	67%
Transport	1,897	42	45.2	66%	0%	0%	3.23	3.14	97%	48%	69%
Core total	3,913	188	20.8	60%	14%	25%	80.64	53.16	66%	52%	67%
Capacity Building											
Daily Activities	4,541	213	21.3	58%	16%	33%	17.23	10.46	61%	52%	67%
Employment	522	32	16.3	92%	0%	7%	2.95	2.08	71%	49%	71%
Social and Civic	418	38	11.0	79%	0%	25%	0.80	0.29	36%	48%	59%
Support Coordination	1,395	82	17.0	62%	4%	15%	2.57	1.67	65%	46%	65%
Capacity Building total	4,630	266	17.4	57%	15%	26%	27.26	17.13	63%	52%	67%
Capital											
Assistive Technology	1,106	114	9.7	69%	23%	32%	4.95	4.20	85%	65%	71%
Home Modifications	196	19	10.3	89%	50%	50%	0.81	0.57	71%	71%	77%
Capital total	1,148	121	9.5	64%	25%	29%	5.76	4.77	83%	65%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,659	407	11.4	55%	14%	32%	113.67	75.13	66%	52%	66%

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