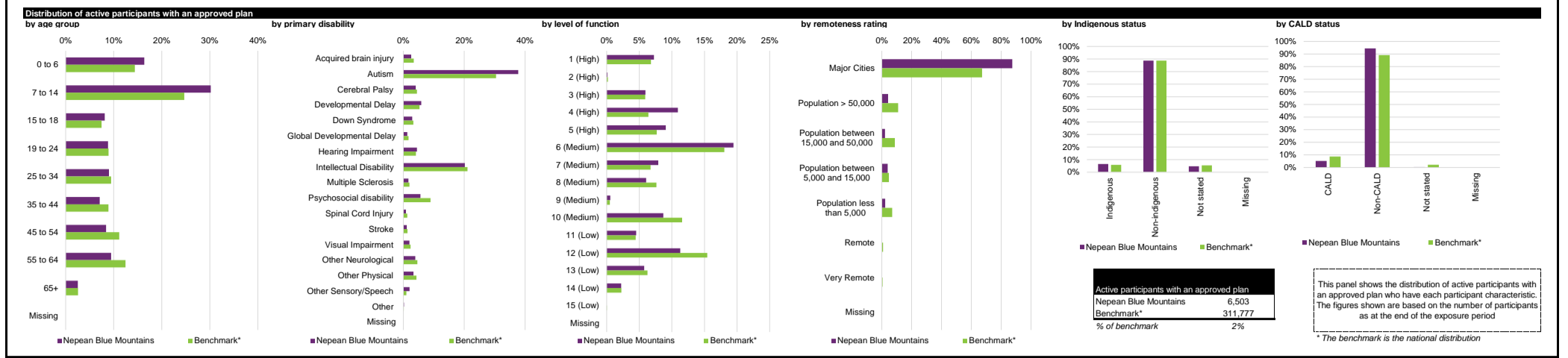
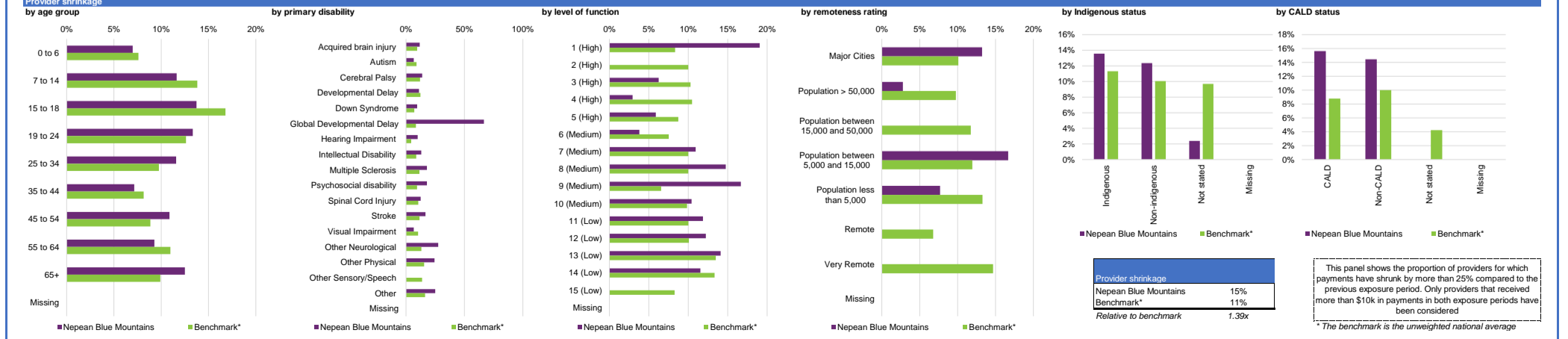
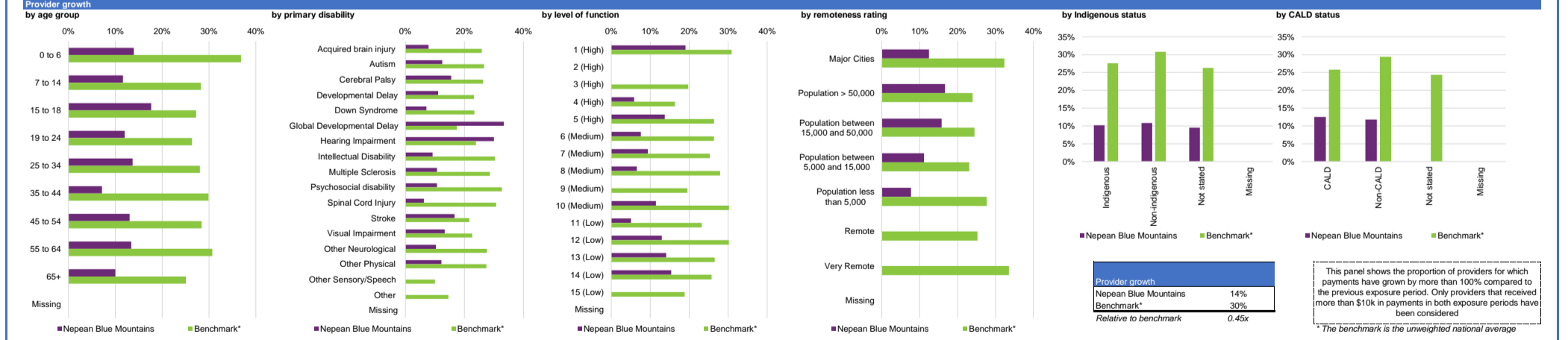
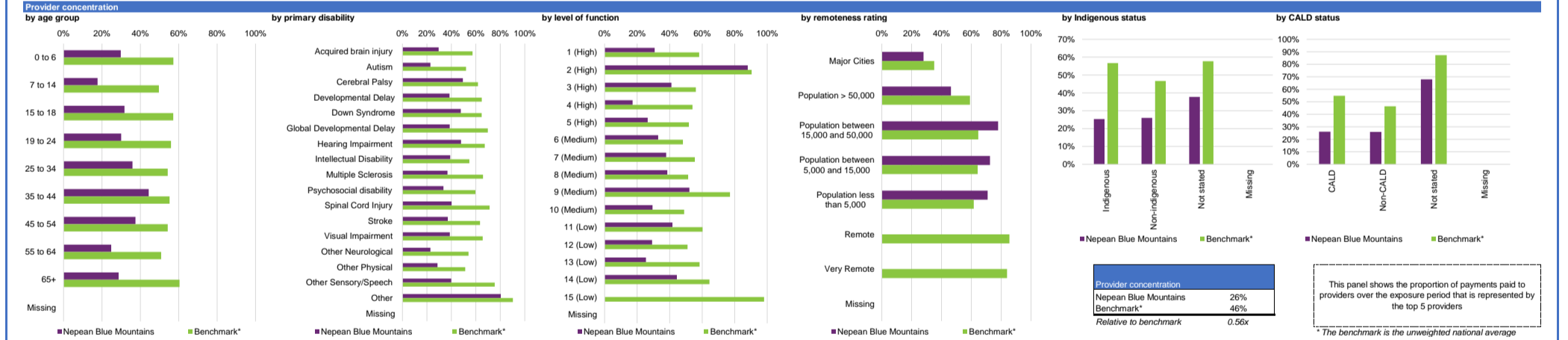
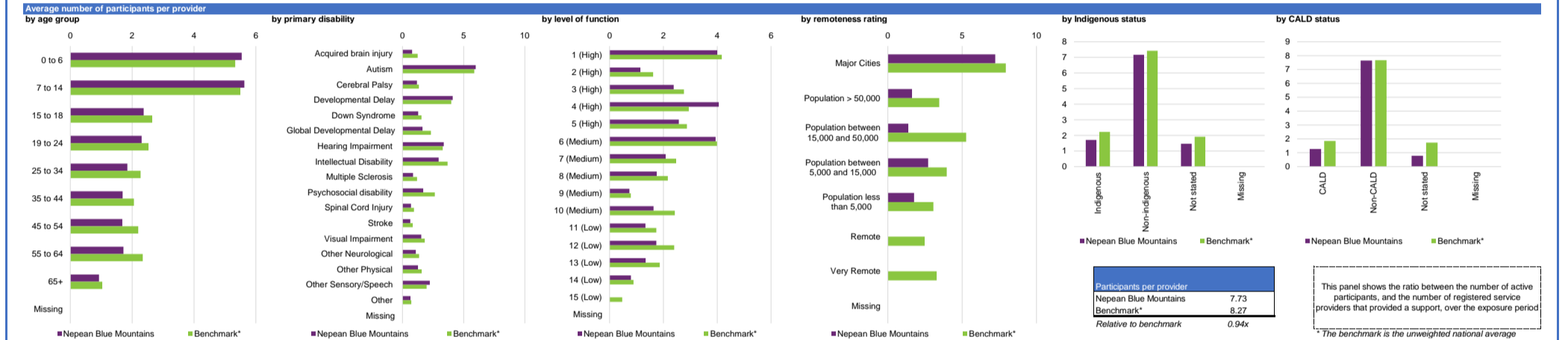


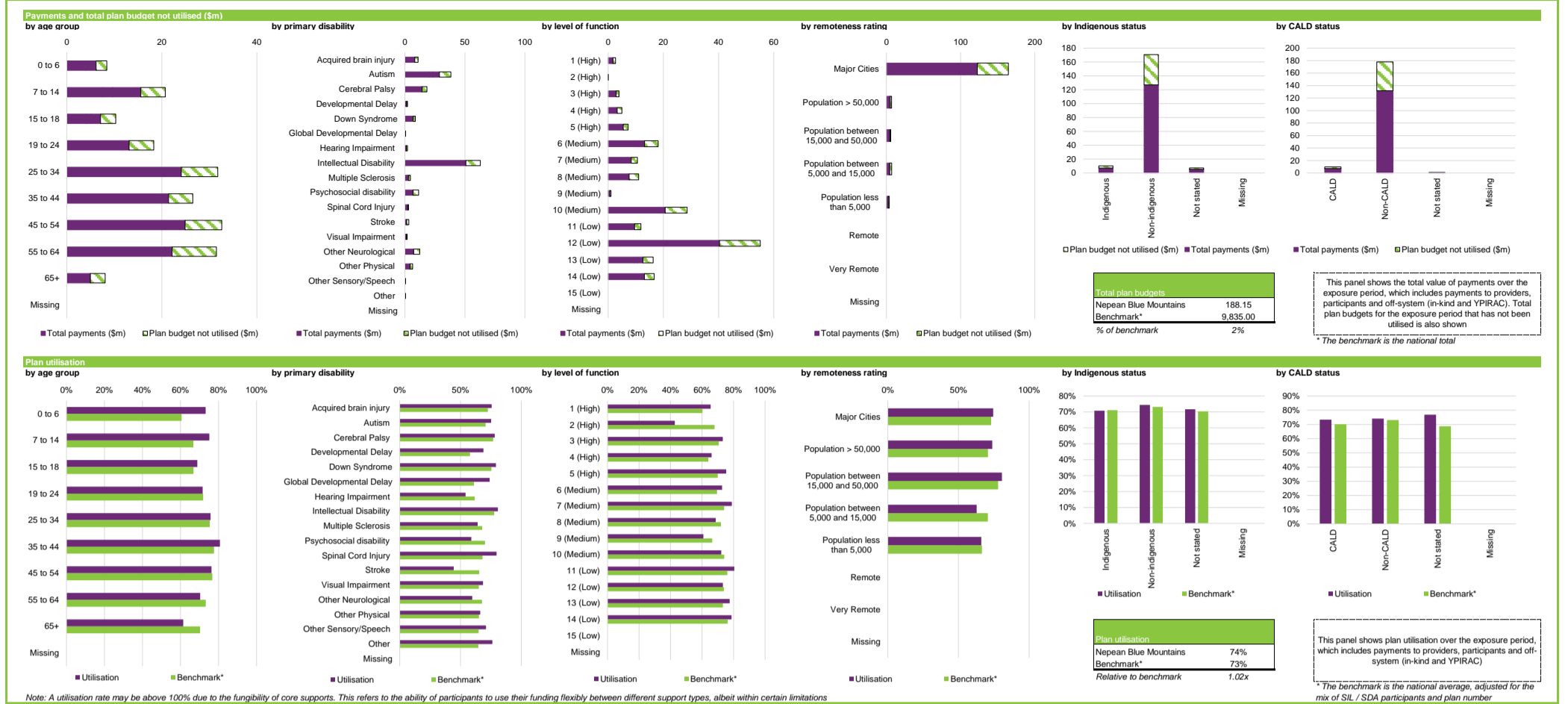
Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	3,809	169	22.5	66%	12%	6%	4.16	1.86	45%	52%	73%
Daily Activities	3,407	268	12.7	51%	12%	19%	94.70	77.62	82%	50%	73%
Community	3,546	206	17.2	53%	12%	19%	34.80	22.17	64%	49%	73%
Transport	2,460	2	1,230.0	100%	0%	0%	6.71	7.37	110%	45%	75%
<b>Core total</b>	<b>4,576</b>	<b>425</b>	<b>10.8</b>	<b>47%</b>	<b>13%</b>	<b>13%</b>	<b>140.37</b>	<b>108.93</b>	<b>78%</b>	<b>51%</b>	<b>72%</b>
<b>Capacity Building</b>											
Daily Activities	6,281	447	14.1	34%	7%	10%	27.88	16.41	59%	51%	71%
Employment	629	41	15.3	84%	0%	5%	4.07	2.92	72%	46%	74%
Social and Civic	735	74	9.9	52%	33%	0%	1.61	0.49	30%	46%	64%
Support Coordination	2,006	141	14.2	40%	10%	15%	3.77	2.60	69%	42%	73%
<b>Capacity Building total</b>	<b>6,420</b>	<b>543</b>	<b>11.8</b>	<b>25%</b>	<b>9%</b>	<b>11%</b>	<b>40.84</b>	<b>24.50</b>	<b>60%</b>	<b>52%</b>	<b>72%</b>
<b>Capital</b>											
Assistive Technology	1,209	109	11.1	71%	42%	21%	4.89	4.48	92%	63%	72%
Home Modifications	572	45	12.7	67%	13%	44%	2.05	1.43	69%	37%	79%
<b>Capital total</b>	<b>1,517</b>	<b>141</b>	<b>10.8</b>	<b>54%</b>	<b>29%</b>	<b>31%</b>	<b>6.94</b>	<b>5.91</b>	<b>85%</b>	<b>53%</b>	<b>74%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,503</b>	<b>841</b>	<b>7.7</b>	<b>39%</b>	<b>14%</b>	<b>15%</b>	<b>188.15</b>	<b>139.39</b>	<b>74%</b>	<b>52%</b>	<b>71%</b>

Note: Only the major support categories are shown.

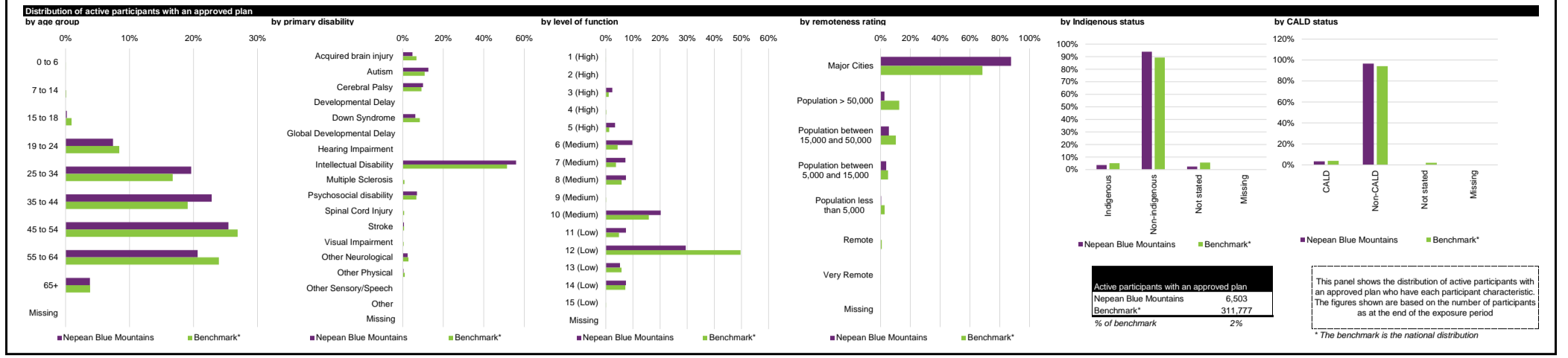
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

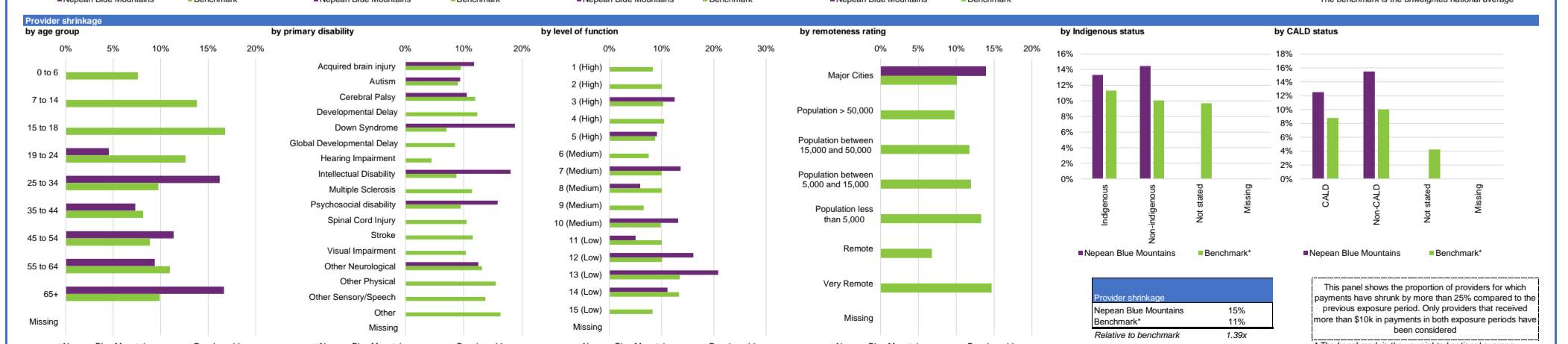
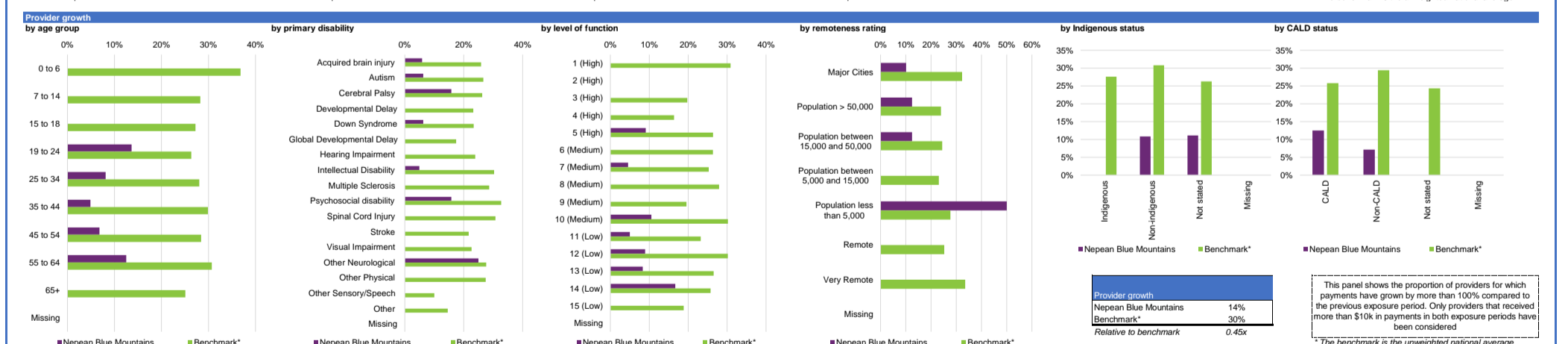
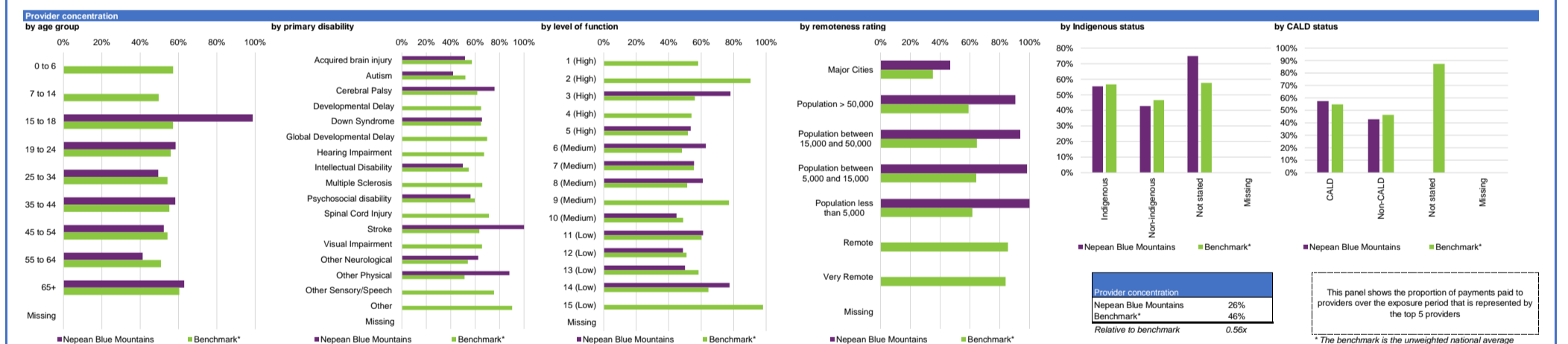
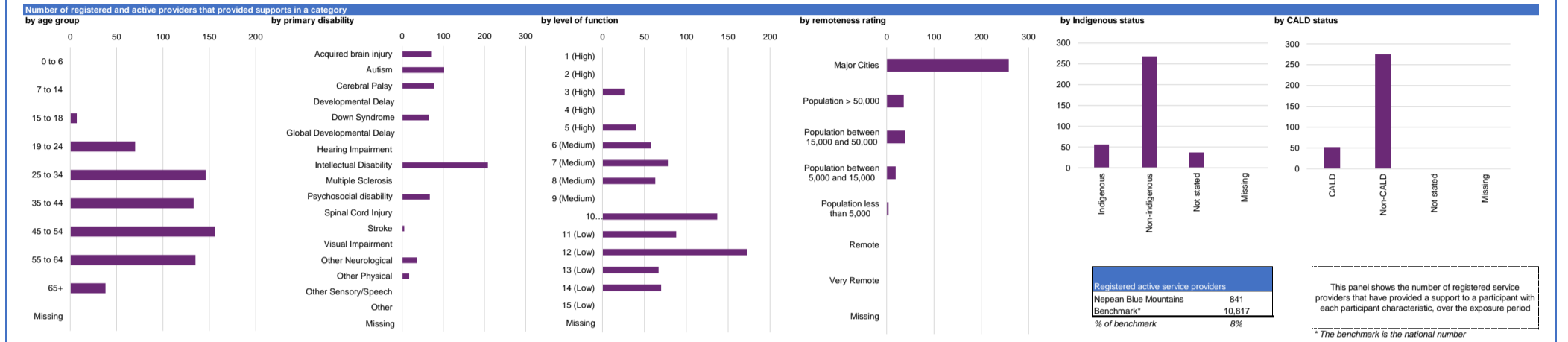
<b>Active participants with approved plans</b>	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
<b>Registered active providers</b>	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
<b>Participants per provider</b>	Ratio between the number of active participants and the number of registered service providers
<b>Provider concentration</b>	Proportion of provider payments over the exposure period that were paid to the top 10 providers
<b>Provider growth</b>	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Provider shrinkage</b>	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Total plan budgets</b>	Value of supports committed in participant plans for the exposure period
<b>Payments</b>	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
<b>Utilisation</b>	Ratio between payments and total plan budgets
<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
<b>Has NDIS helped with choice and control?</b>	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
<b>Legend</b>	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	403	40	10.1	90%	0%	0%	0.59	0.24	40%	16%	81%
Daily Activities	498	66	7.5	68%	15%	17%	54.63	51.09	94%	17%	80%
Community	471	84	5.6	71%	10%	24%	9.10	6.42	71%	17%	81%
Transport	474	0	0.0	0%	0%	0%	0.62	0.61	98%	15%	81%
<b>Core total</b>	<b>498</b>	<b>134</b>	<b>3.7</b>	<b>66%</b>	<b>13%</b>	<b>13%</b>	<b>64.93</b>	<b>58.35</b>	<b>90%</b>	<b>17%</b>	<b>80%</b>
<b>Capacity Building</b>											
Daily Activities	479	132	3.6	44%	9%	27%	1.83	0.86	47%	17%	80%
Employment	119	13	9.2	99%	0%	14%	0.73	0.58	79%	28%	84%
Social and Civic	30	9	3.3	100%	0%	0%	0.14	0.02	14%	21%	79%
Support Coordination	494	77	6.4	47%	0%	44%	0.96	0.70	73%	17%	81%
<b>Capacity Building total</b>	<b>498</b>	<b>197</b>	<b>2.5</b>	<b>42%</b>	<b>2%</b>	<b>31%</b>	<b>4.87</b>	<b>2.75</b>	<b>57%</b>	<b>17%</b>	<b>80%</b>
<b>Capital</b>											
Assistive Technology	117	23	5.1	92%	0%	0%	0.49	0.32	66%	11%	79%
Home Modifications	338	20	16.9	87%	8%	46%	1.48	0.78	53%	14%	81%
<b>Capital total</b>	<b>364</b>	<b>42</b>	<b>8.7</b>	<b>76%</b>	<b>7%</b>	<b>43%</b>	<b>1.97</b>	<b>1.10</b>	<b>56%</b>	<b>15%</b>	<b>81%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>499</b>	<b>278</b>	<b>1.8</b>	<b>63%</b>	<b>9%</b>	<b>15%</b>	<b>71.77</b>	<b>62.20</b>	<b>87%</b>	<b>17%</b>	<b>80%</b>

*Note: Only the major support categories are shown.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

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**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

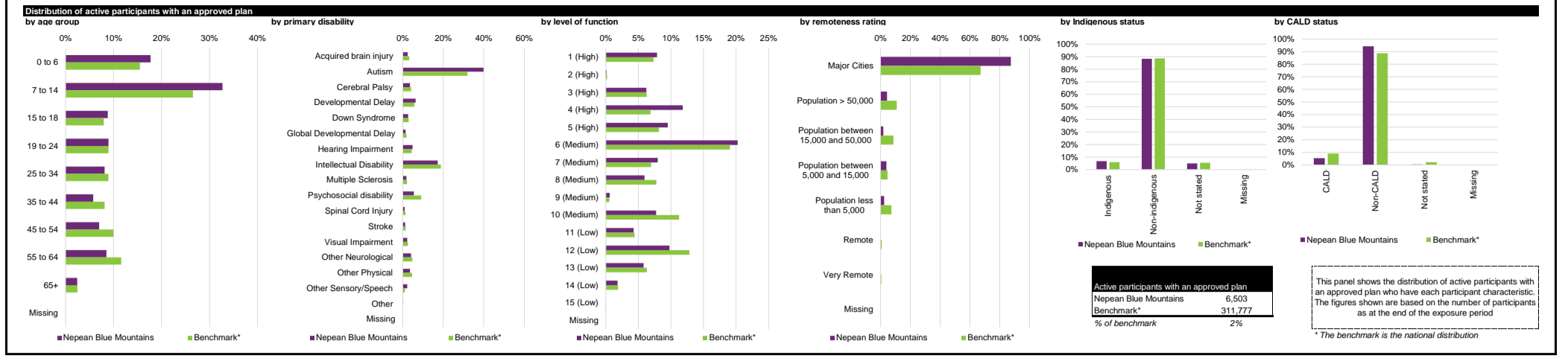
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

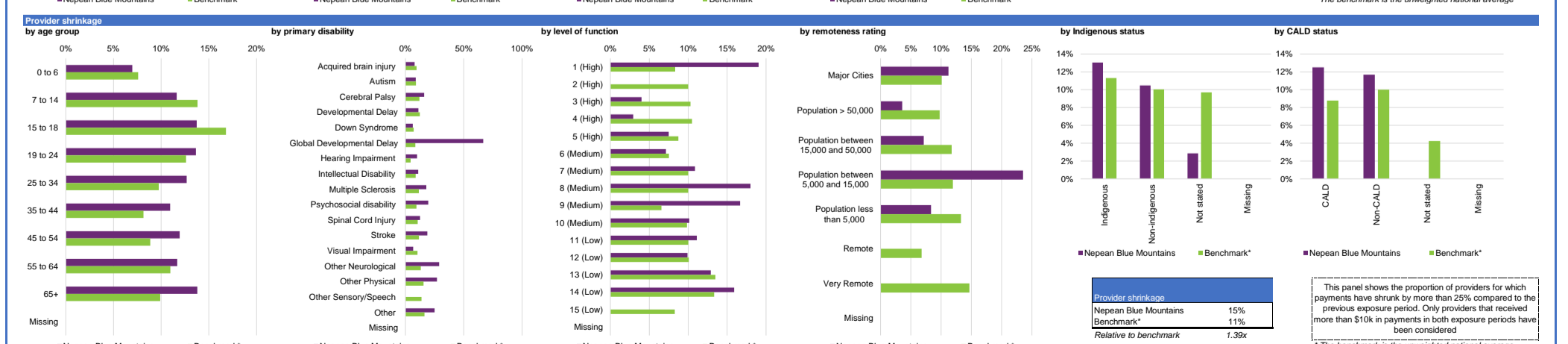
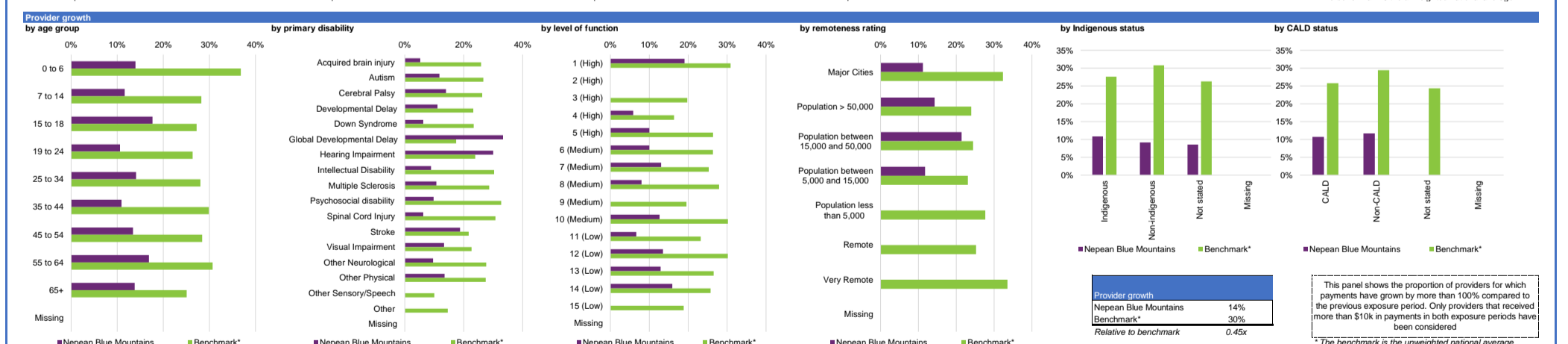
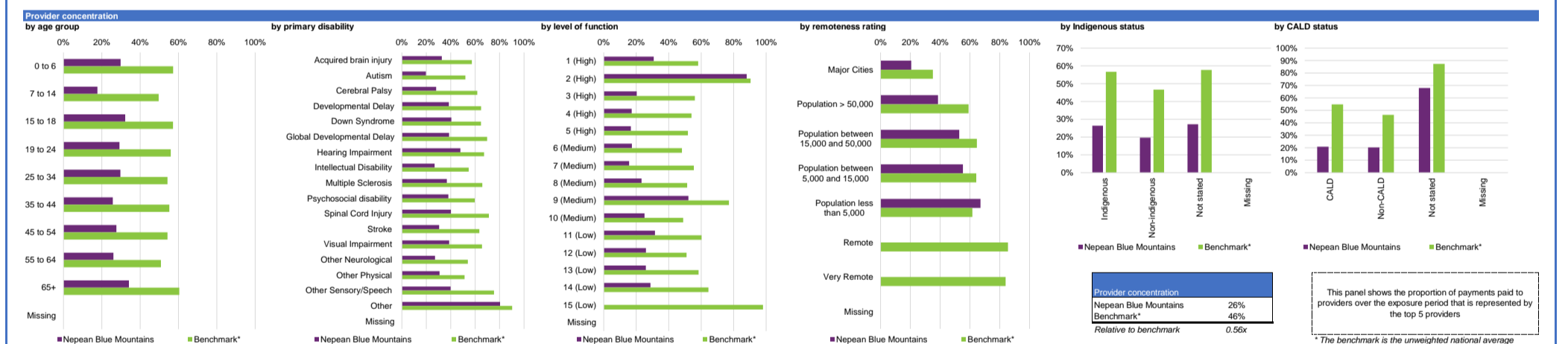
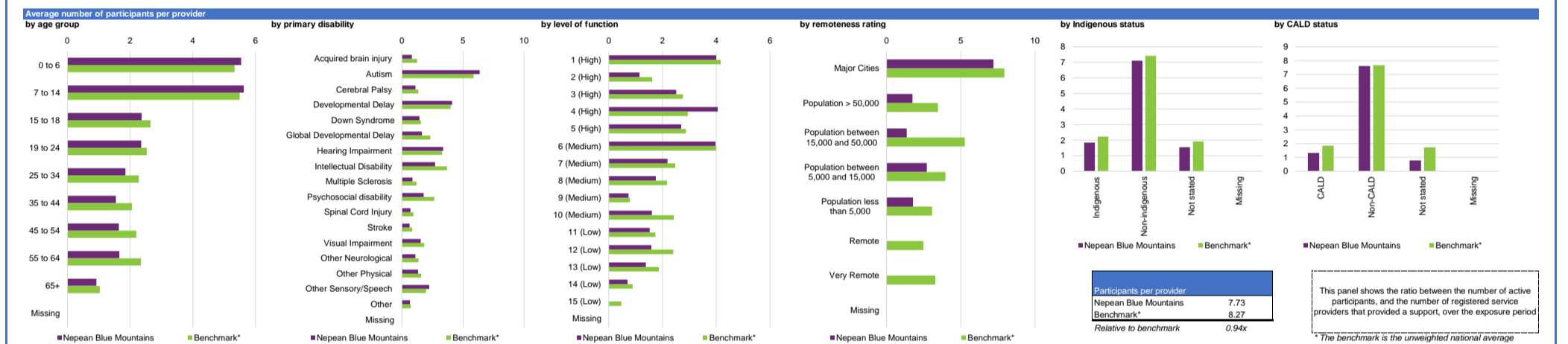
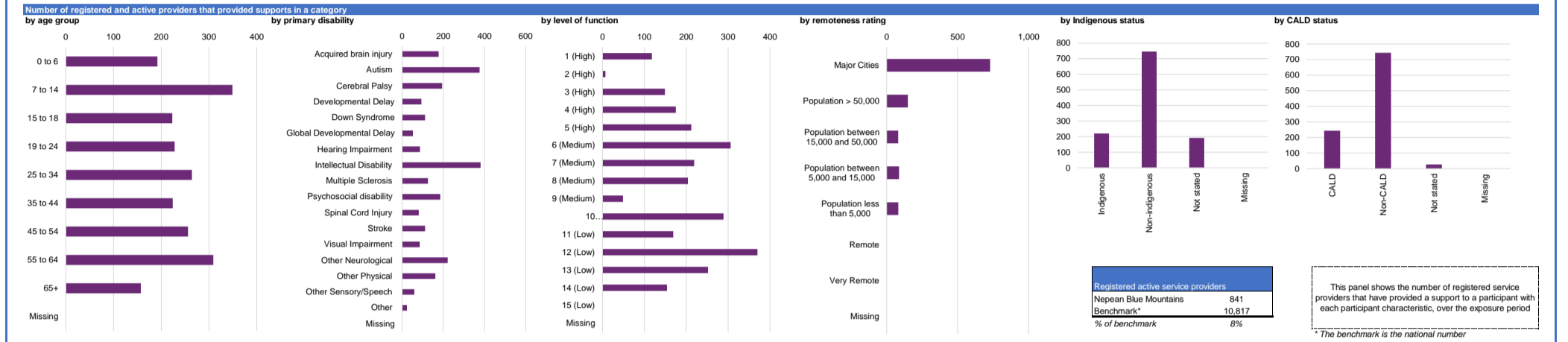
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Participant profile



Service provider indicators



Plan utilisation



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Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	3,406	160	21.3	64%	13%	7%	3.58	1.63	45%	60%	71%
Daily Activities	2,909	251	11.6	49%	13%	20%	40.07	26.44	66%	57%	71%
Community	3,075	188	16.4	51%	13%	16%	25.70	15.75	61%	56%	71%
Transport	1,986	2	993.0	100%	0%	0%	6.09	6.77	111%	53%	74%
<b>Core total</b>	<b>4,078</b>	<b>395</b>	<b>10.3</b>	<b>43%</b>	<b>11%</b>	<b>14%</b>	<b>75.43</b>	<b>50.58</b>	<b>67%</b>	<b>58%</b>	<b>70%</b>
<b>Capacity Building</b>											
Daily Activities	5,802	422	13.7	35%	7%	5%	26.05	15.55	60%	58%	69%
Employment	510	40	12.8	82%	0%	0%	3.34	2.34	70%	51%	72%
Social and Civic	705	68	10.4	54%	33%	0%	1.47	0.47	32%	48%	63%
Support Coordination	1,512	127	11.9	45%	14%	8%	2.80	1.89	68%	53%	68%
<b>Capacity Building total</b>	<b>5,322</b>	<b>506</b>	<b>11.7</b>	<b>27%</b>	<b>8%</b>	<b>5%</b>	<b>35.97</b>	<b>21.75</b>	<b>60%</b>	<b>58%</b>	<b>69%</b>
<b>Capital</b>											
Assistive Technology	1,092	104	10.5	70%	44%	22%	4.40	4.16	94%	70%	70%
Home Modifications	234	27	8.7	85%	33%	33%	0.58	0.65	113%	75%	76%
<b>Capital total</b>	<b>1,153</b>	<b>120</b>	<b>9.6</b>	<b>60%</b>	<b>36%</b>	<b>23%</b>	<b>4.98</b>	<b>4.80</b>	<b>97%</b>	<b>70%</b>	<b>71%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,004</b>	<b>784</b>	<b>7.7</b>	<b>31%</b>	<b>11%</b>	<b>12%</b>	<b>116.38</b>	<b>77.19</b>	<b>66%</b>	<b>59%</b>	<b>69%</b>

*Note: Only the major support categories are shown.*

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