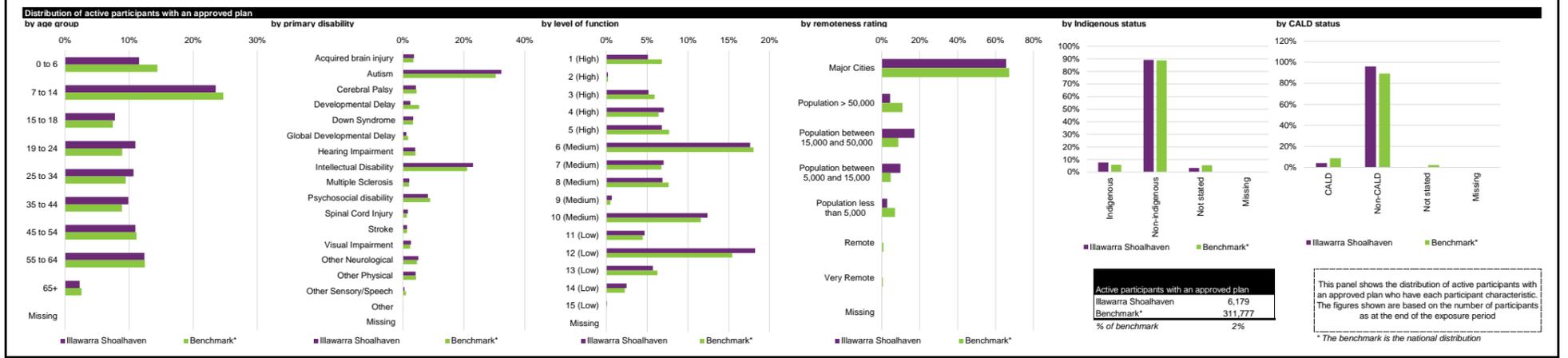
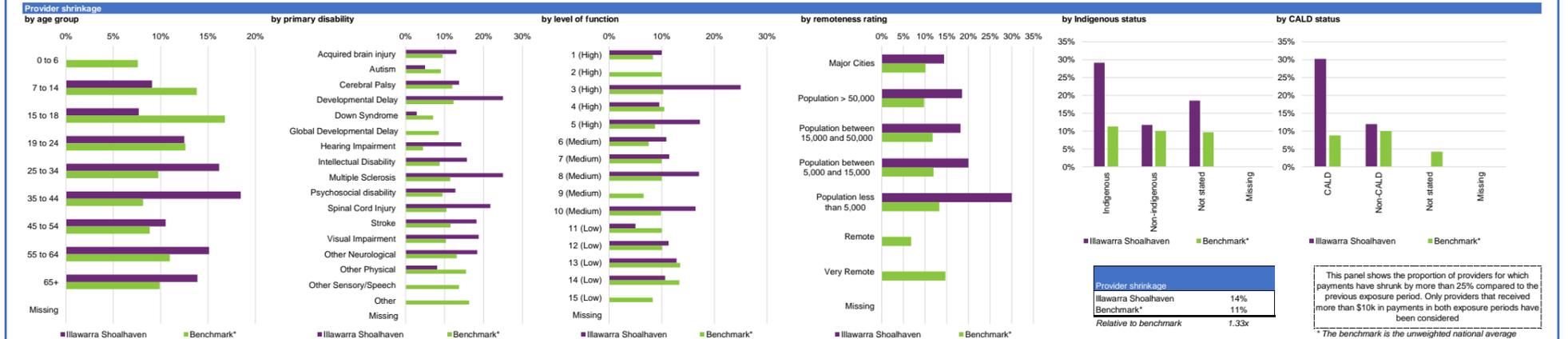
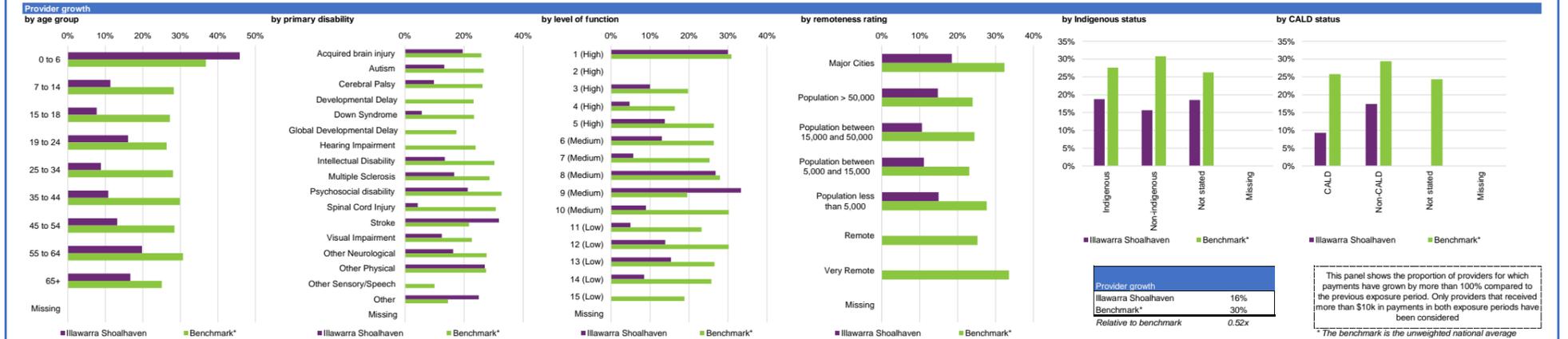
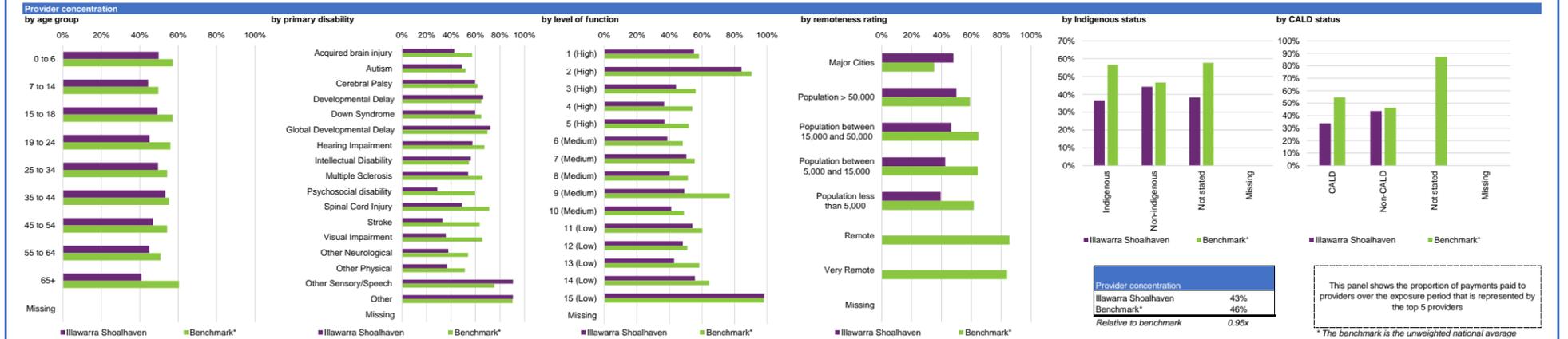
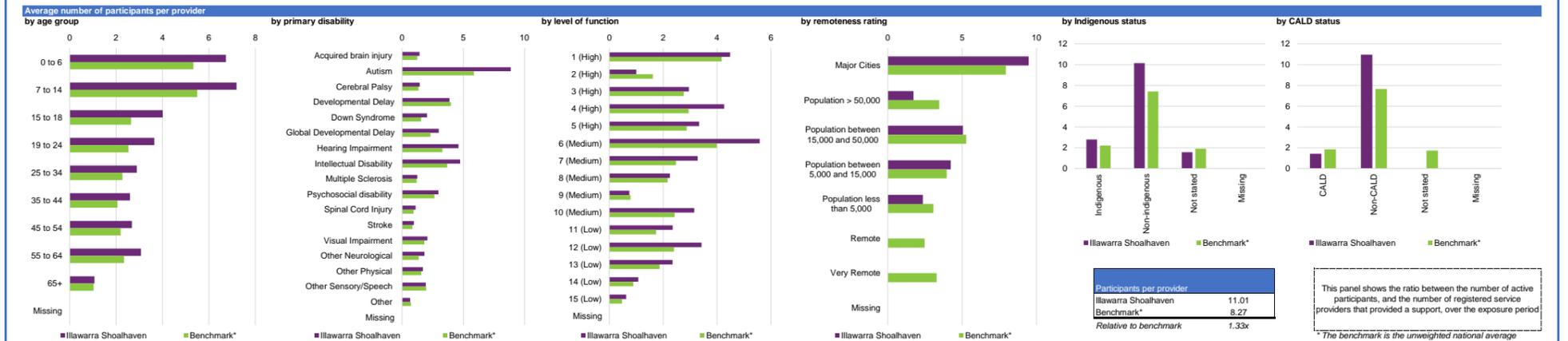


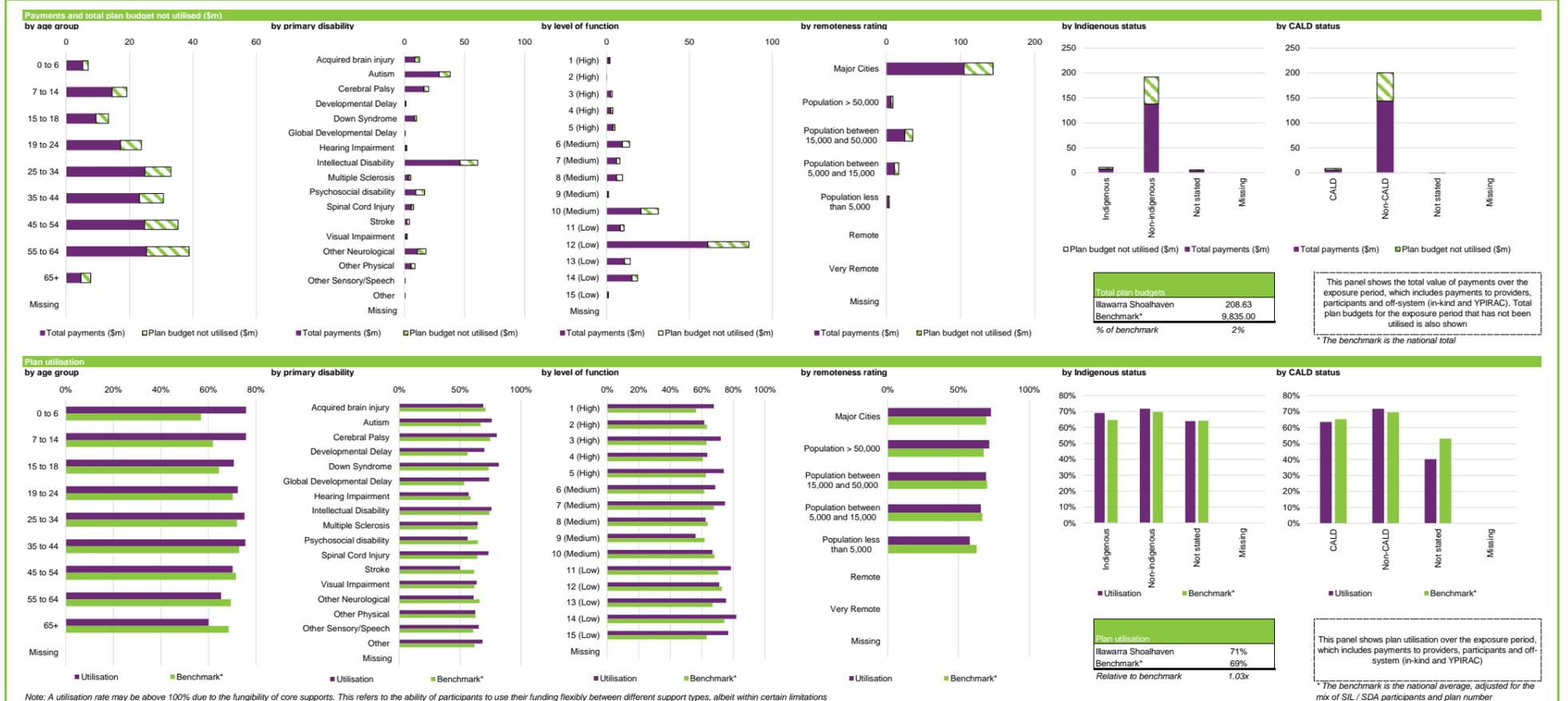
Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	5,279	143	36.9	58%	13%	8%	5.32	2.20	41%	53%	70%
Consumables	4,806	179	26.8	74%	12%	14%	99.11	73.40	74%	53%	71%
Daily Activities	4,805	127	37.8	60%	18%	15%	43.91	30.02	68%	52%	71%
Community	3,068	20	153.4	92%	0%	0%	7.09	7.54	106%	48%	72%
Transport	5,462	297	18.4	65%	13%	16%	155.43	113.15	73%	53%	70%
Capacity Building	5,930	247	24.0	53%	13%	10%	23.85	13.99	59%	53%	70%
Daily Activities	898	42	21.4	94%	0%	0%	6.28	5.24	84%	51%	77%
Employment	1,119	47	23.8	67%	0%	11%	1.59	0.57	36%	54%	72%
Social and Civic	2,208	104	21.2	61%	13%	3%	4.65	3.79	81%	44%	70%
Support Coordination	6,101	317	19.2	54%	10%	8%	42.54	27.61	65%	53%	70%
Capital	1,602	137	11.7	61%	22%	28%	7.77	6.27	81%	61%	72%
Assistive Technology	731	37	19.8	83%	23%	8%	2.89	1.97	68%	43%	72%
Home Modifications	1,817	153	11.9	52%	26%	23%	10.66	8.24	77%	55%	72%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Missing	6,179	561	11.0	57%	16%	14%	208.63	149.07	71%	54%	70%
All support categories											

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

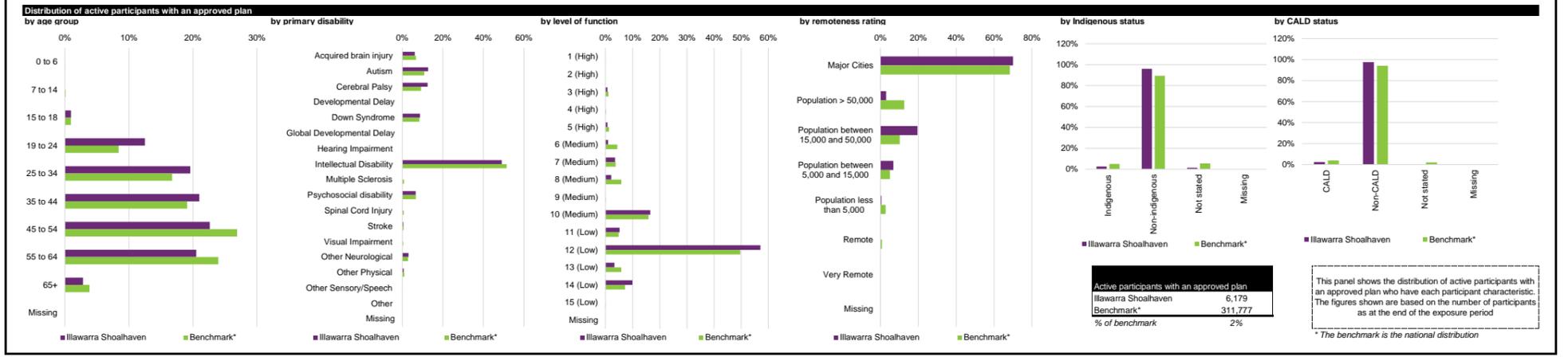
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

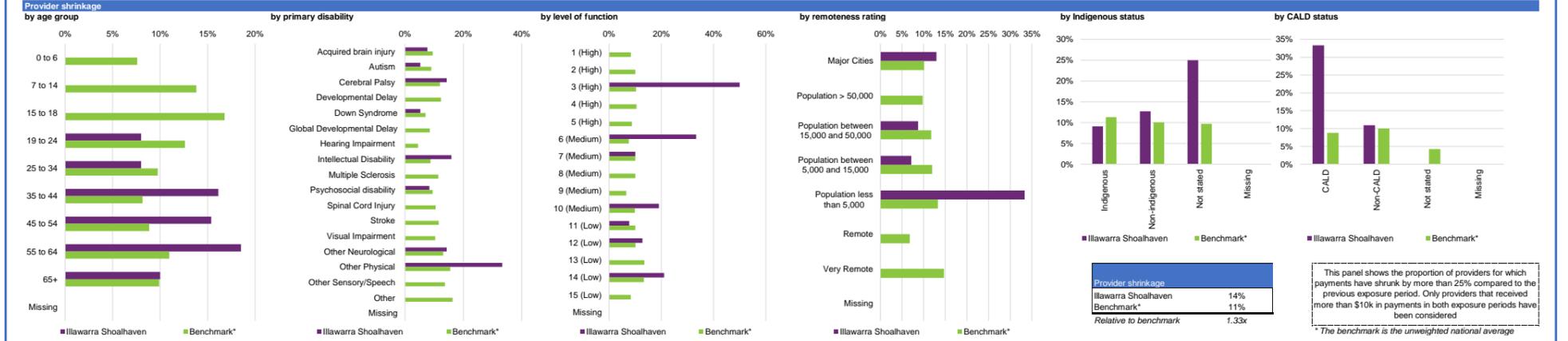
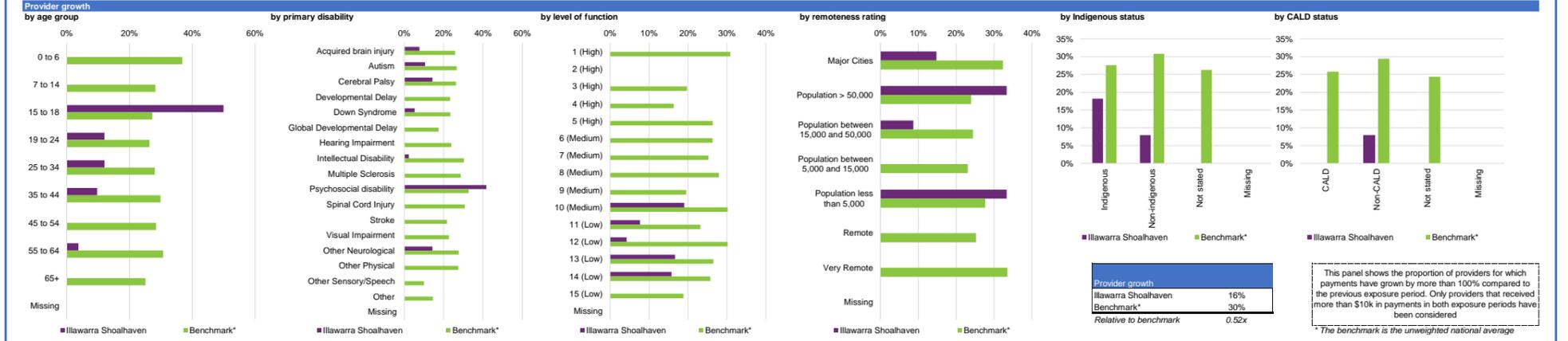
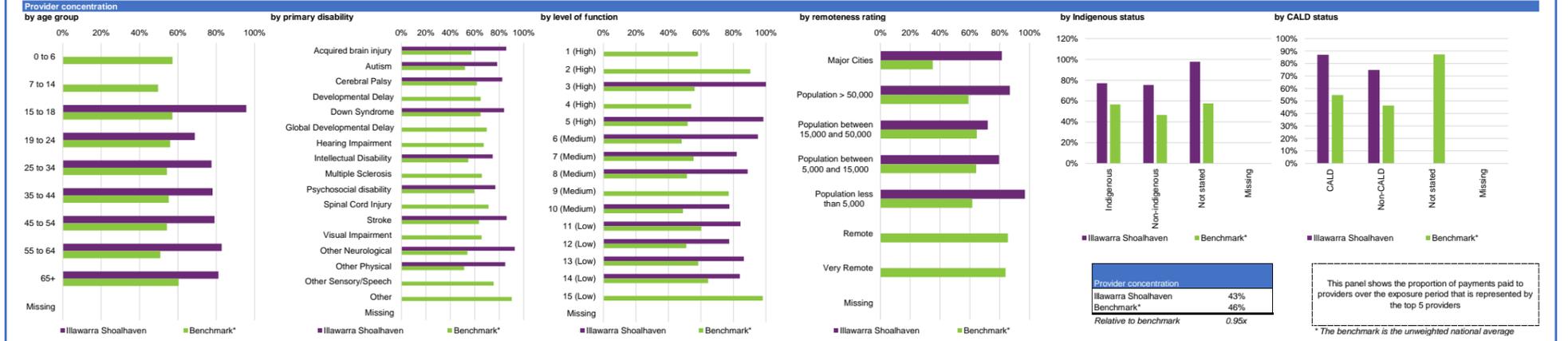
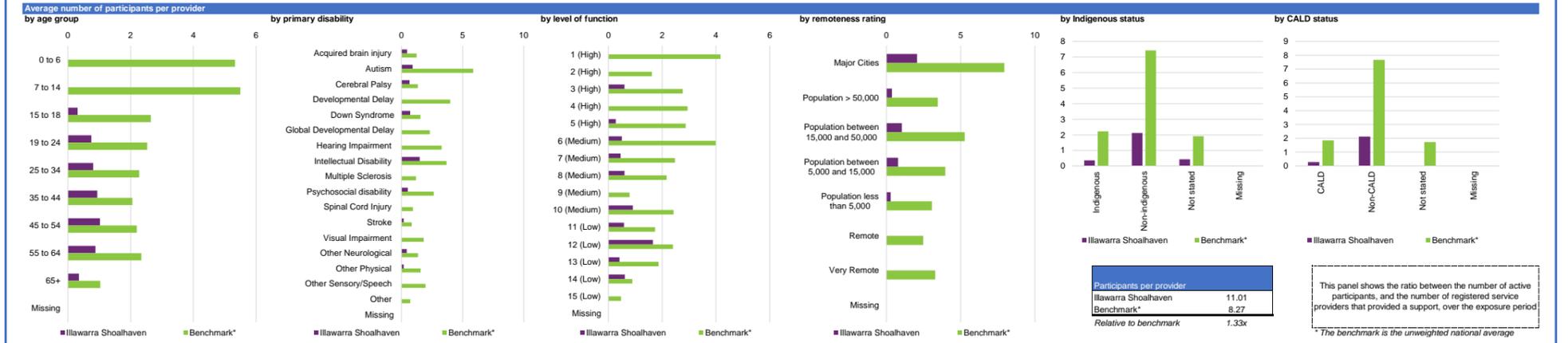
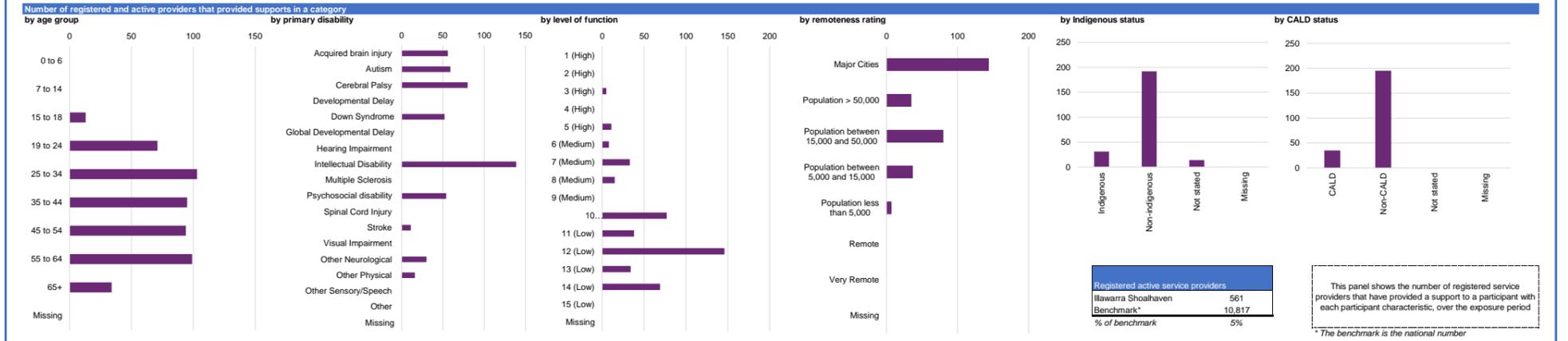
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	419	56	7.5	72%	0%	0%	0.79	0.28	36%	15%	78%
Daily Activities	424	51	8.3	94%	4%	15%	43.70	40.02	92%	15%	78%
Community	422	55	7.7	80%	18%	24%	10.16	7.53	74%	15%	78%
Transport	421	6	70.2	100%	0%	0%	0.59	0.54	92%	15%	79%
Core total	424	111	3.8	89%	13%	19%	55.24	48.37	88%	15%	78%
Capacity Building											
Daily Activities	418	79	5.3	67%	8%	8%	1.70	0.91	53%	14%	79%
Employment	90	15	6.0	99%	0%	0%	0.67	0.55	82%	25%	79%
Social and Civic	43	15	2.9	91%	0%	100%	0.09	0.05	52%	26%	93%
Support Coordination	424	43	9.9	84%	18%	9%	1.04	1.04	100%	15%	78%
Capacity Building total	424	117	3.6	66%	6%	3%	4.96	3.39	68%	15%	78%
Capital											
Assistive Technology	201	38	5.3	82%	0%	50%	0.89	0.61	68%	13%	80%
Home Modifications	305	7	43.6	100%	0%	0%	1.24	0.54	44%	10%	76%
Capital total	340	44	7.7	80%	0%	25%	2.13	1.15	54%	13%	78%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	424	197	2.2	84%	9%	12%	62.33	52.92	85%	15%	78%

Note: Only the major support categories are shown.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

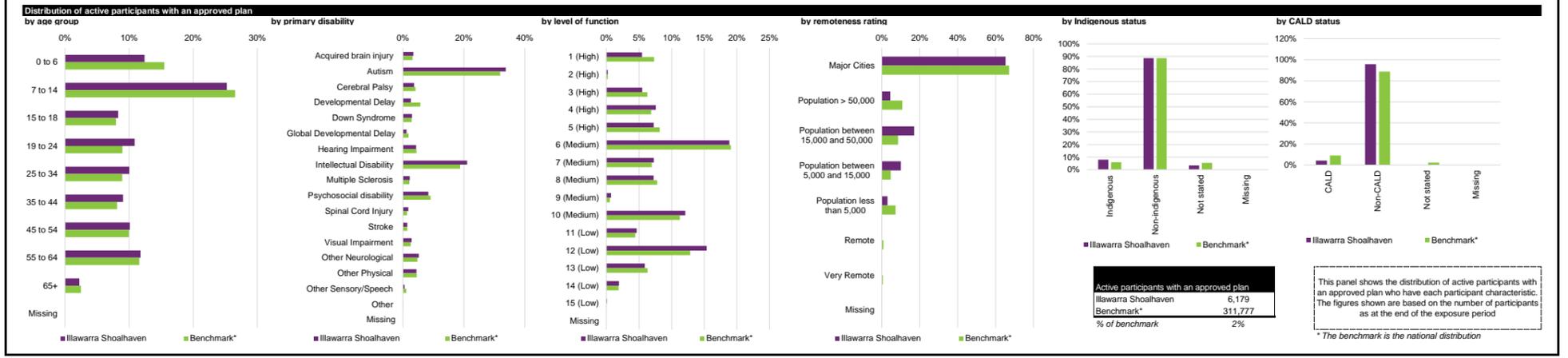
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

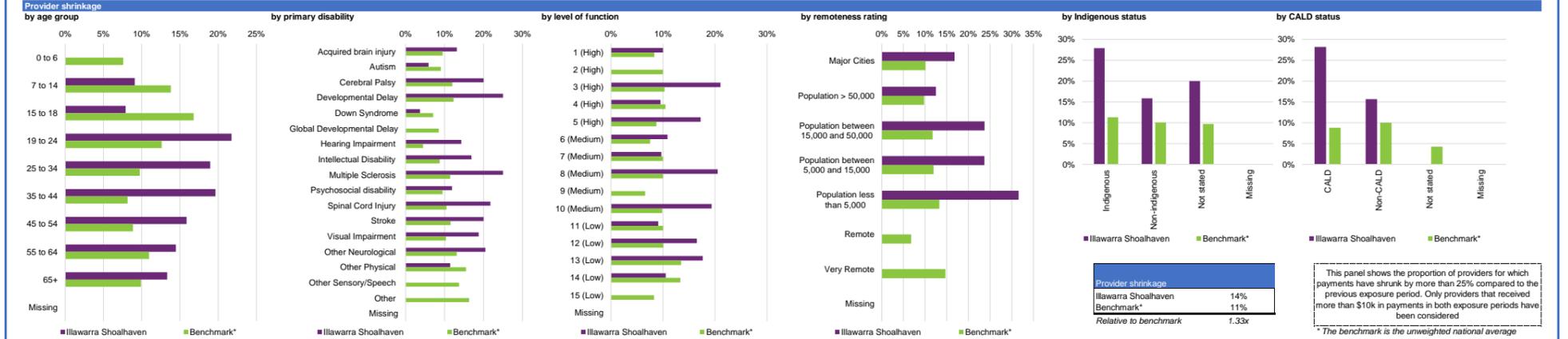
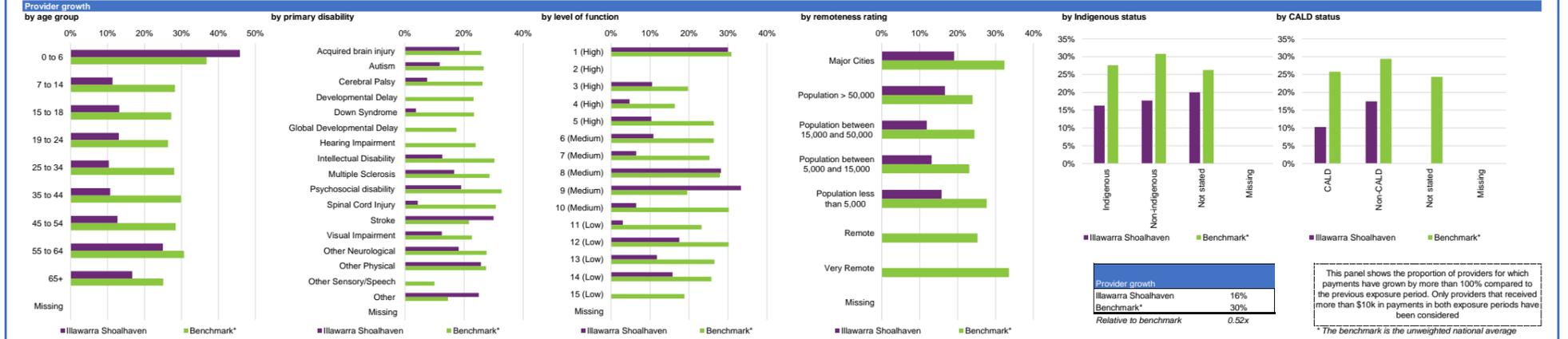
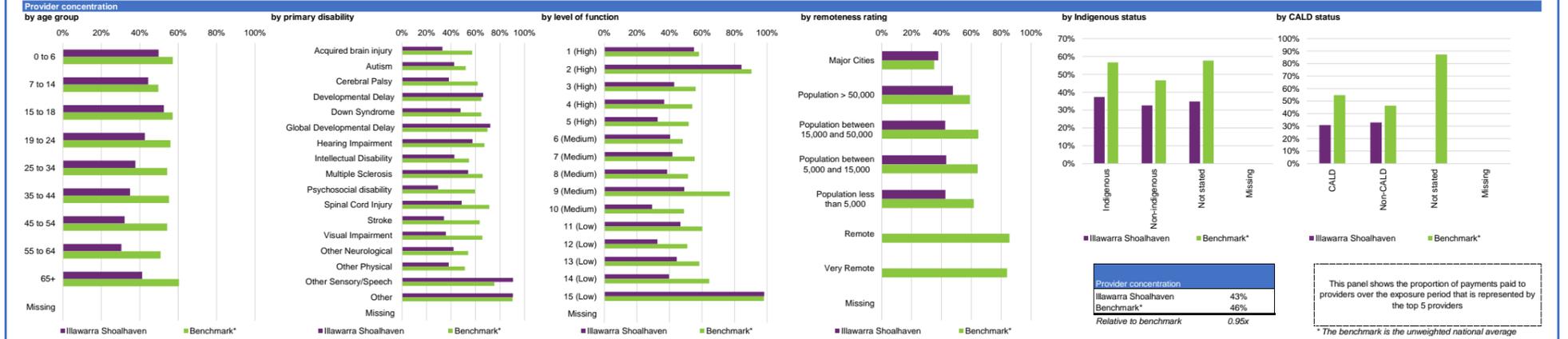
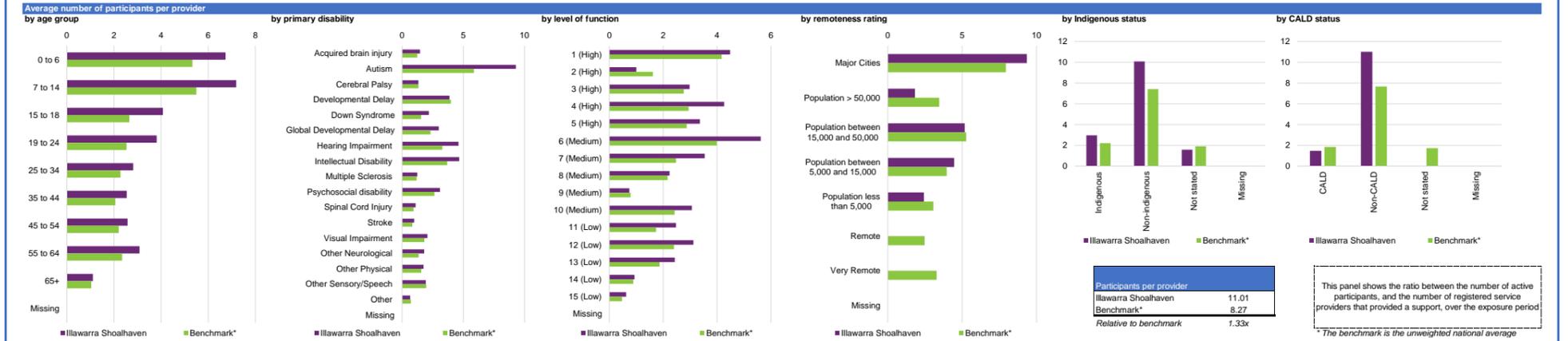
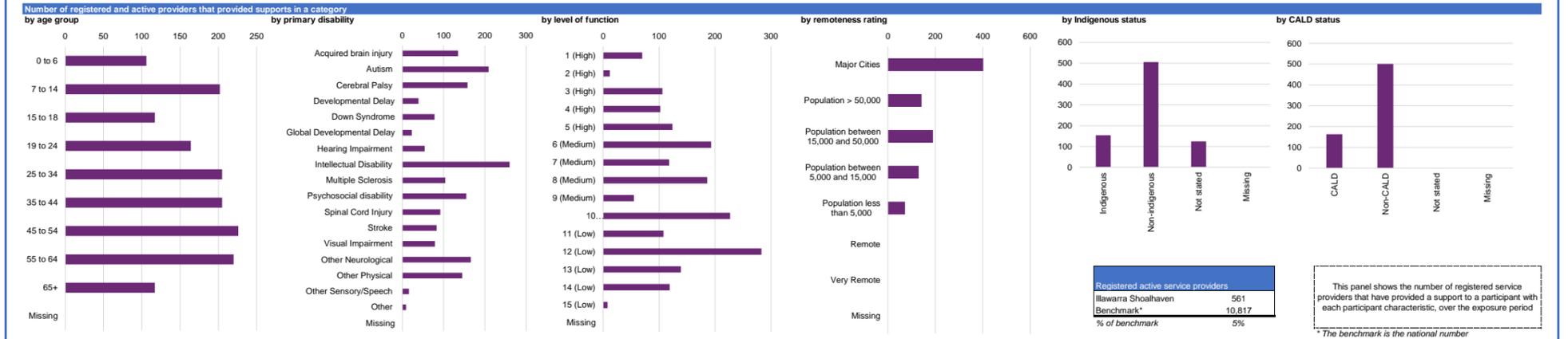
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Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	4,860	131	37.1	59%	9%	14%	4.53	1.91	42%	58%	69%
Daily Activities	4,382	165	26.6	64%	11%	17%	55.41	33.38	60%	57%	70%
Community	4,383	116	37.8	60%	12%	12%	33.75	22.49	67%	57%	70%
Transport	2,647	16	165.4	90%	0%	0%	6.50	7.00	108%	54%	71%
Core total	5,038	270	18.7	57%	13%	20%	100.19	64.78	65%	58%	69%
Capacity Building											
Daily Activities	5,512	234	23.6	53%	16%	11%	22.15	13.08	59%	58%	69%
Employment	808	42	19.2	94%	0%	13%	5.61	4.70	84%	54%	77%
Social and Civic	1,076	47	22.9	67%	0%	0%	1.50	0.52	35%	55%	71%
Support Coordination	1,784	97	18.4	58%	12%	8%	3.61	2.75	76%	52%	67%
Capacity Building total	5,677	297	19.1	54%	12%	8%	37.59	24.22	64%	58%	69%
Capital											
Assistive Technology	1,401	134	10.5	61%	19%	33%	6.88	5.66	82%	69%	71%
Home Modifications	426	31	13.7	88%	33%	11%	1.65	1.43	87%	69%	69%
Capital total	1,477	145	10.2	54%	26%	30%	8.53	7.09	83%	68%	71%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,755	523	11.0	49%	16%	18%	146.30	96.15	66%	58%	69%

Note: Only the major support categories are shown.

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