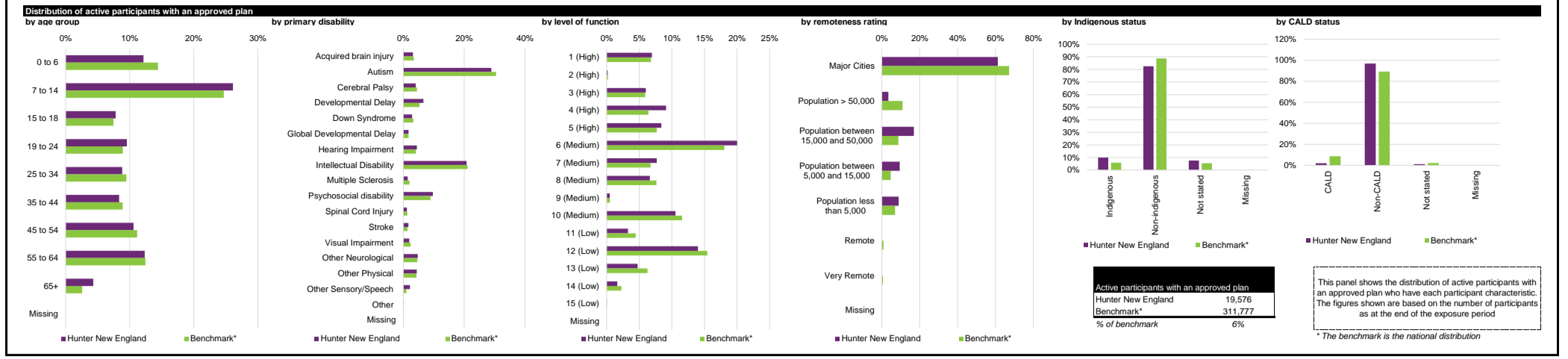
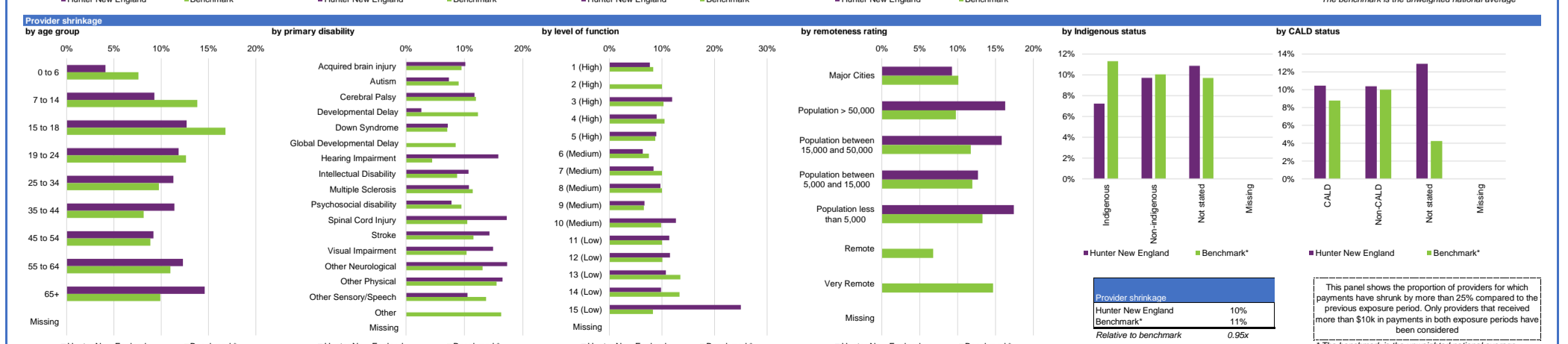
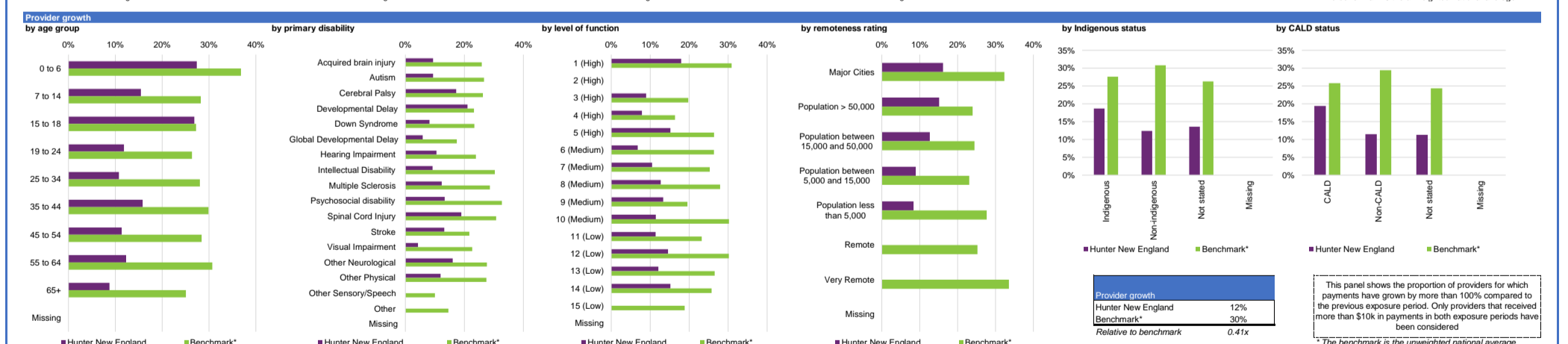
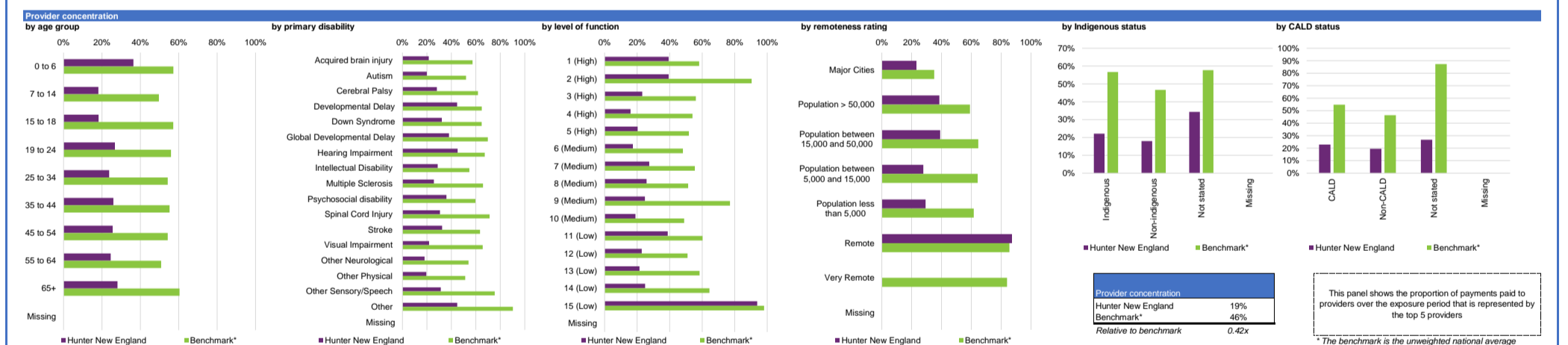
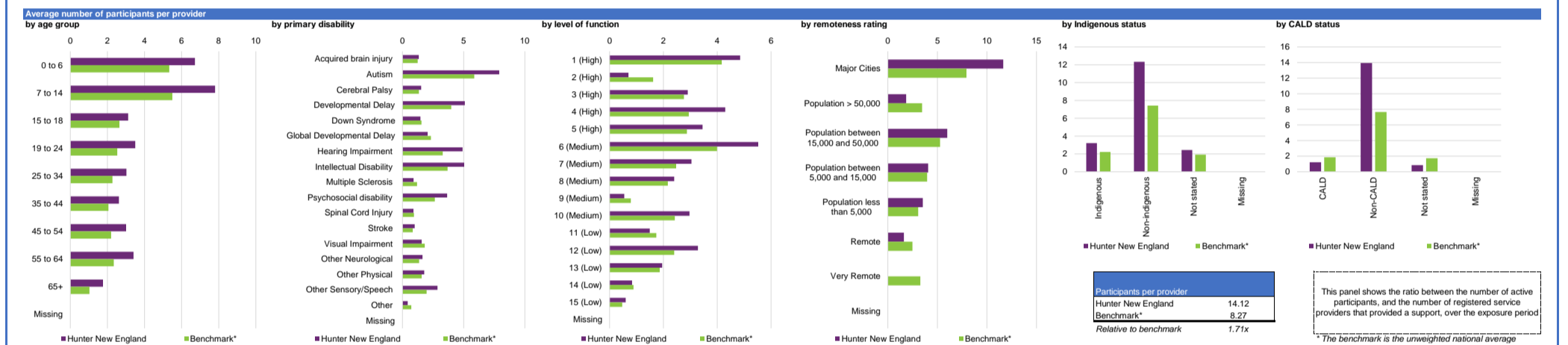
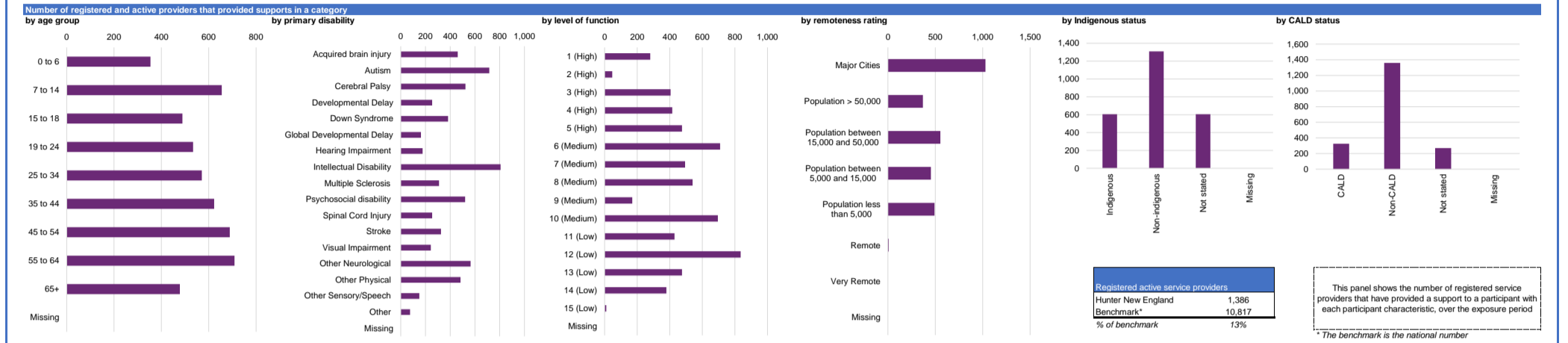


Participant profile



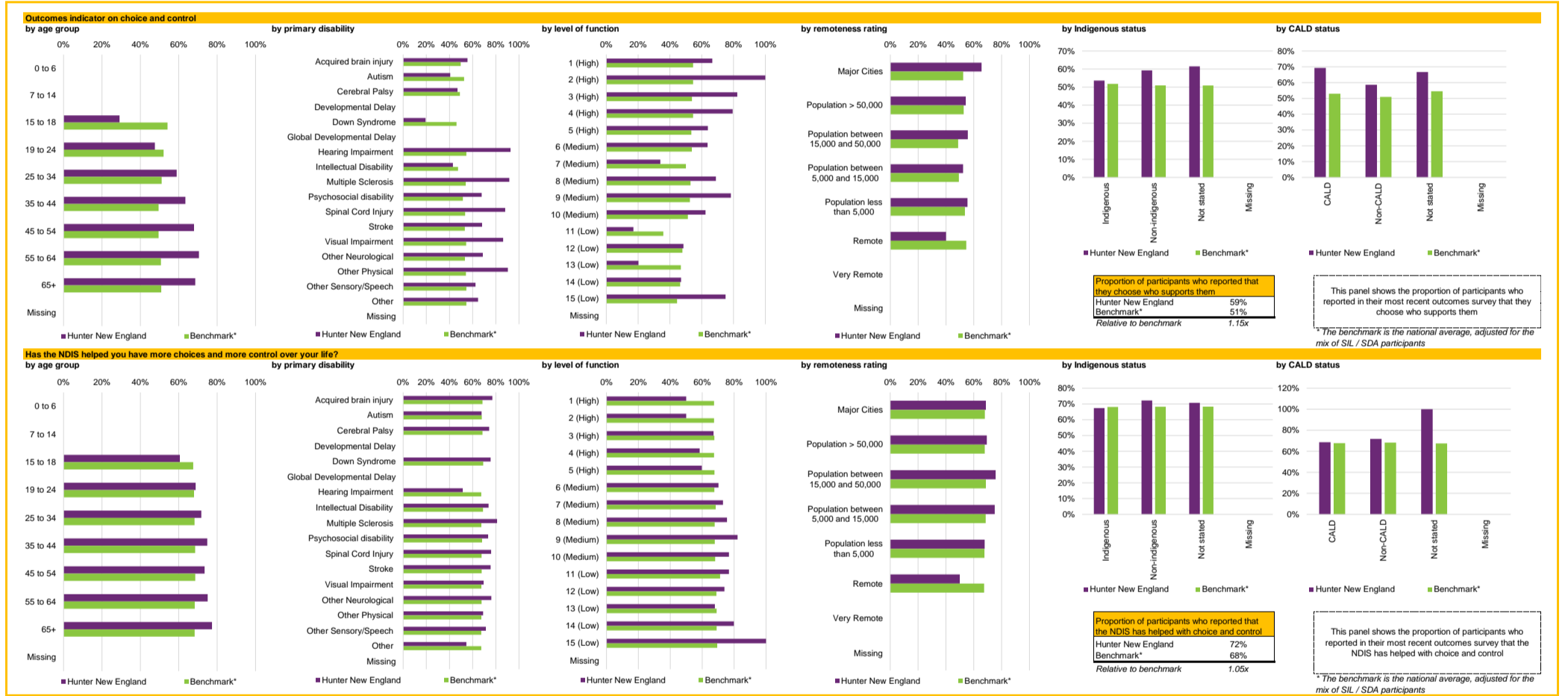
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	11,926	290	41.1	60%	14%	11%	11.69	5.57	48%	60%	74%
Daily Activities	11,245	500	22.5	42%	13%	14%	339.04	265.80	78%	57%	75%
Community	11,068	333	33.2	37%	10%	15%	129.34	89.35	69%	56%	74%
Transport	8,521	12	710.1	97%	0%	0%	16.90	17.72	105%	54%	76%
Core total	14,610	732	20.0	36%	9%	12%	496.97	378.44	76%	59%	73%
Capacity Building											
Daily Activities	17,112	731	23.4	34%	9%	6%	60.50	39.14	65%	58%	72%
Employment	1,862	79	23.6	75%	6%	6%	11.03	7.50	68%	50%	75%
Social and Civic	2,706	183	14.8	43%	6%	23%	8.29	3.63	44%	51%	67%
Support Coordination	7,980	240	33.3	37%	9%	10%	17.17	11.82	69%	52%	75%
Capacity Building total	18,782	877	21.4	26%	10%	8%	110.08	69.17	63%	58%	72%
Capital											
Assistive Technology	4,314	251	17.2	60%	41%	16%	18.60	14.29	77%	70%	72%
Home Modifications	1,431	66	21.7	67%	9%	23%	7.02	3.26	46%	52%	78%
Capital total	4,842	289	16.8	49%	32%	20%	25.62	17.55	68%	65%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	19,576	1,386	14.1	32%	12%	10%	632.67	465.17	74%	59%	72%

Note: Only the major support categories are shown.
 Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider: Ratio between the number of active participants and the number of registered service providers

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets: Value of supports committed in participant plans for the exposure period

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation: Ratio between payments and total plan budgets

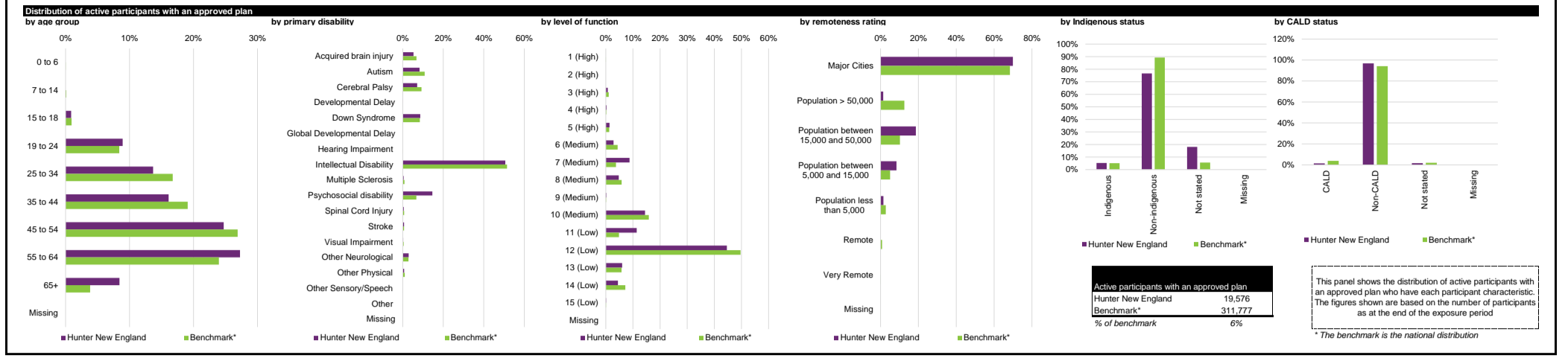
Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

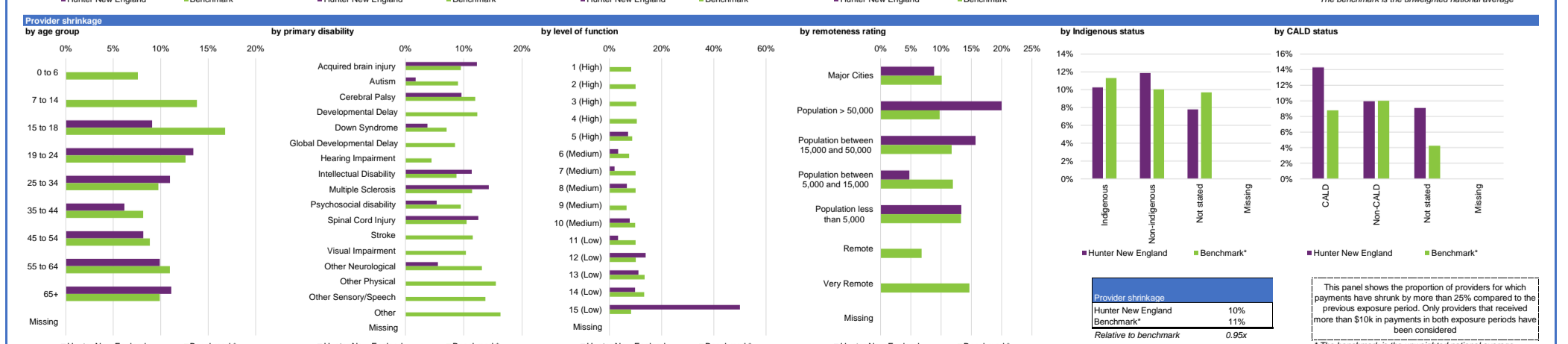
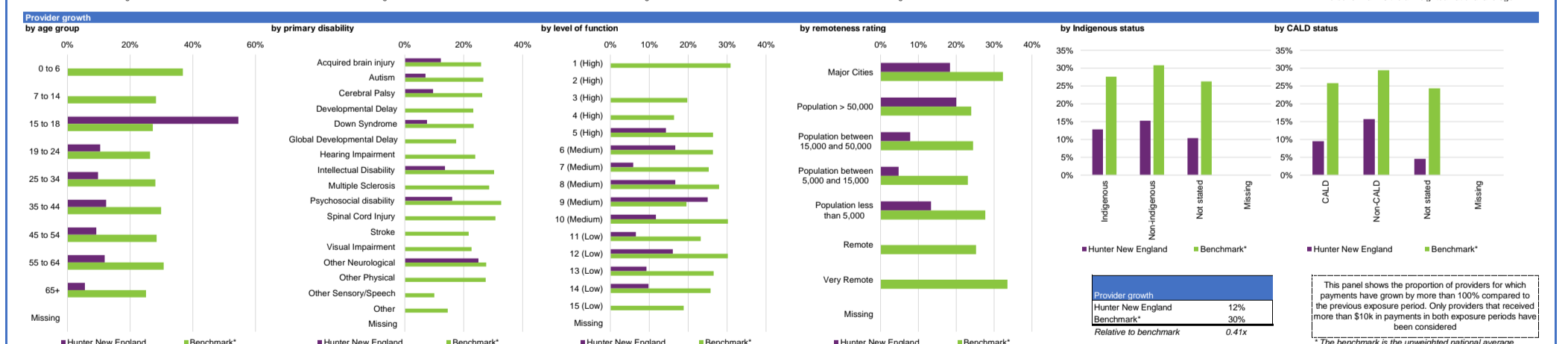
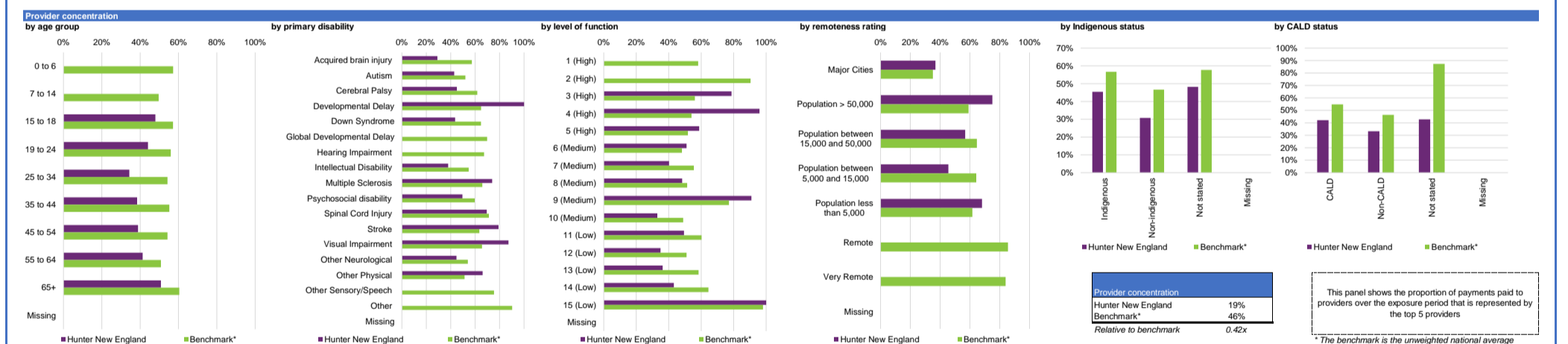
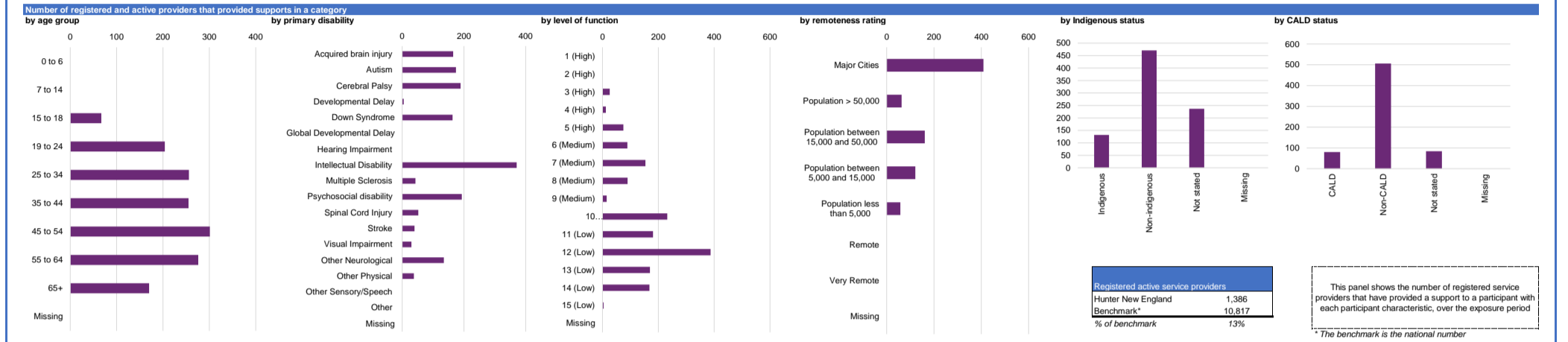
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,383	96	14.4	84%	25%	0%	2.09	0.99	47%	22%	82%
Daily Activities	1,611	166	9.7	55%	17%	10%	206.28	177.78	86%	22%	81%
Community	1,605	173	9.3	46%	7%	19%	37.95	26.38	70%	22%	81%
Transport	1,566	3	522.0	100%	0%	0%	2.02	1.96	97%	22%	81%
Core total	1,613	286	5.6	53%	15%	12%	248.34	207.11	83%	22%	81%
Capacity Building											
Daily Activities	1,419	207	6.9	53%	10%	5%	3.52	1.93	55%	22%	80%
Employment	203	31	6.5	87%	0%	0%	1.35	1.03	76%	28%	84%
Social and Civic	86	27	3.2	78%	33%	67%	0.35	0.17	49%	22%	74%
Support Coordination	1,605	113	14.2	46%	8%	8%	4.63	3.29	71%	22%	81%
Capacity Building total	1,613	320	5.0	37%	11%	11%	13.35	8.36	63%	22%	81%
Capital											
Assistive Technology	529	79	6.7	75%	38%	23%	2.60	1.73	67%	15%	78%
Home Modifications	779	25	31.2	91%	0%	0%	4.00	1.28	32%	14%	82%
Capital total	915	101	9.1	67%	22%	13%	6.60	3.02	46%	16%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,614	513	3.1	51%	16%	10%	268.29	218.48	81%	22%	81%

Note: Only the major support categories are shown.

Indicator definitions

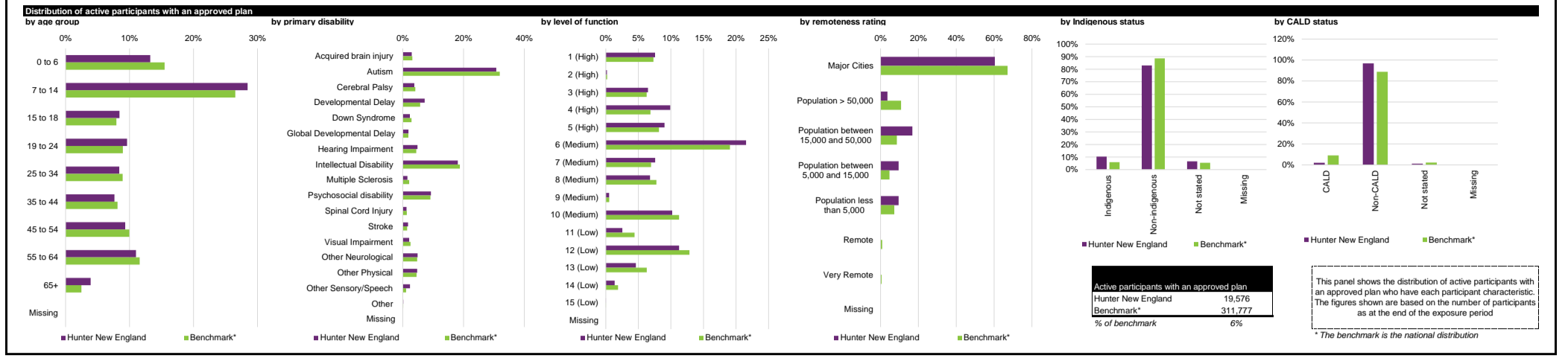
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- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

Legend:

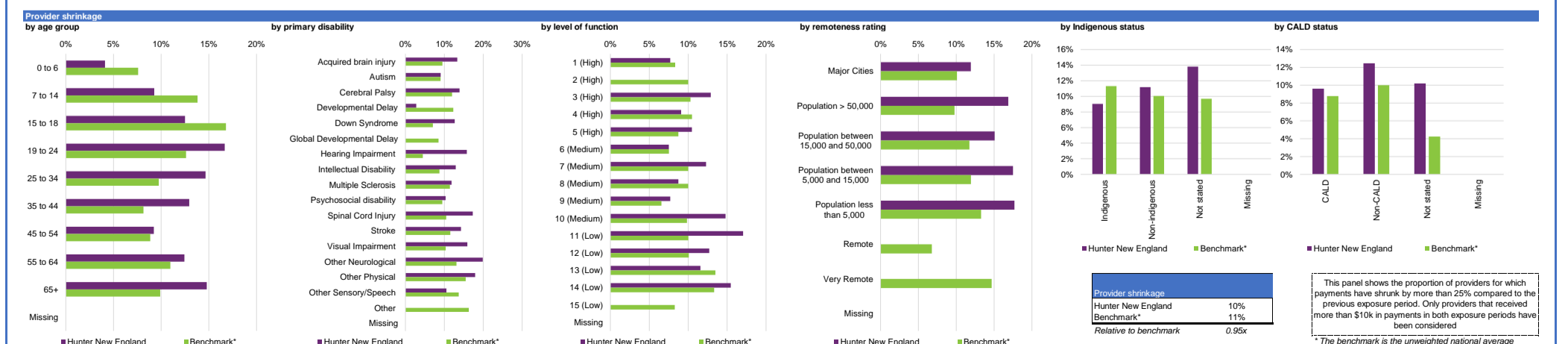
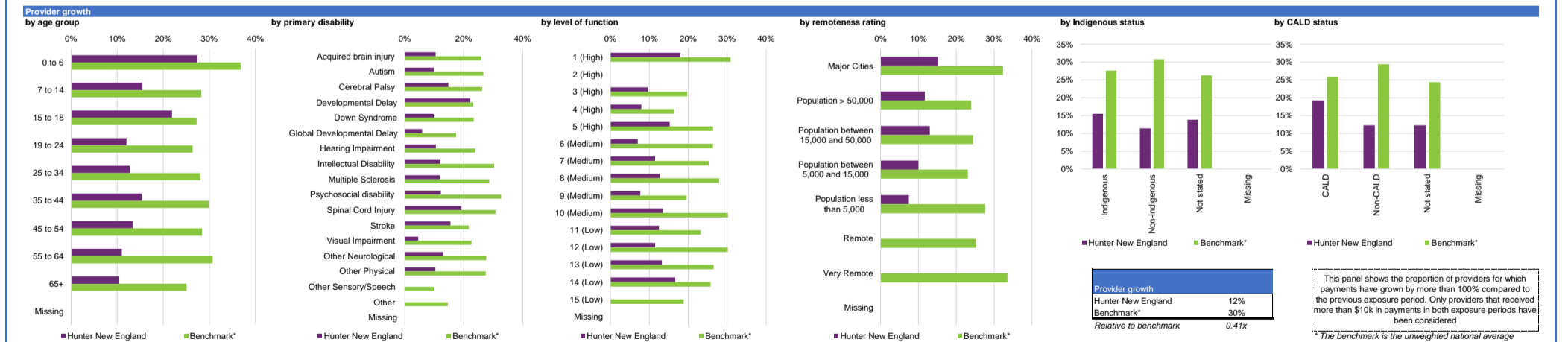
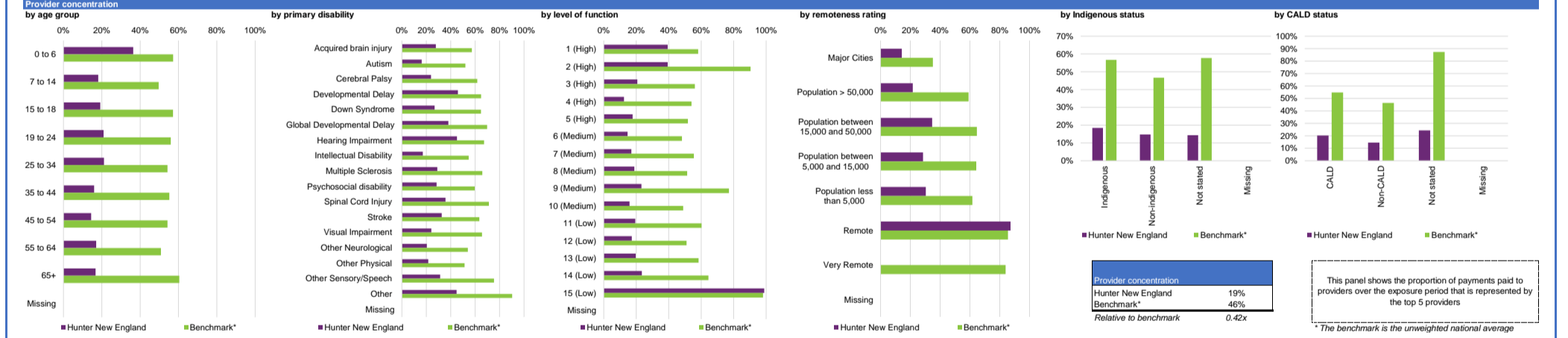
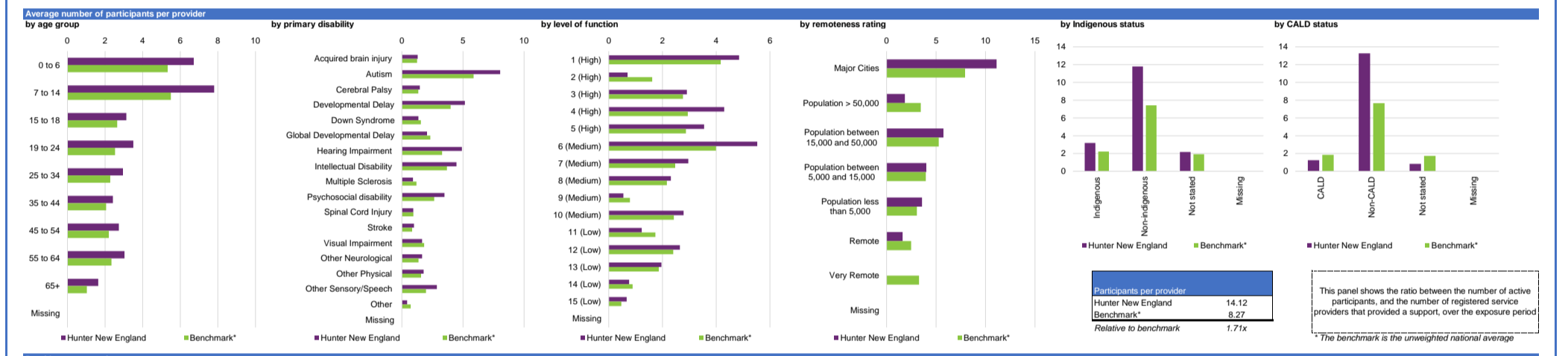
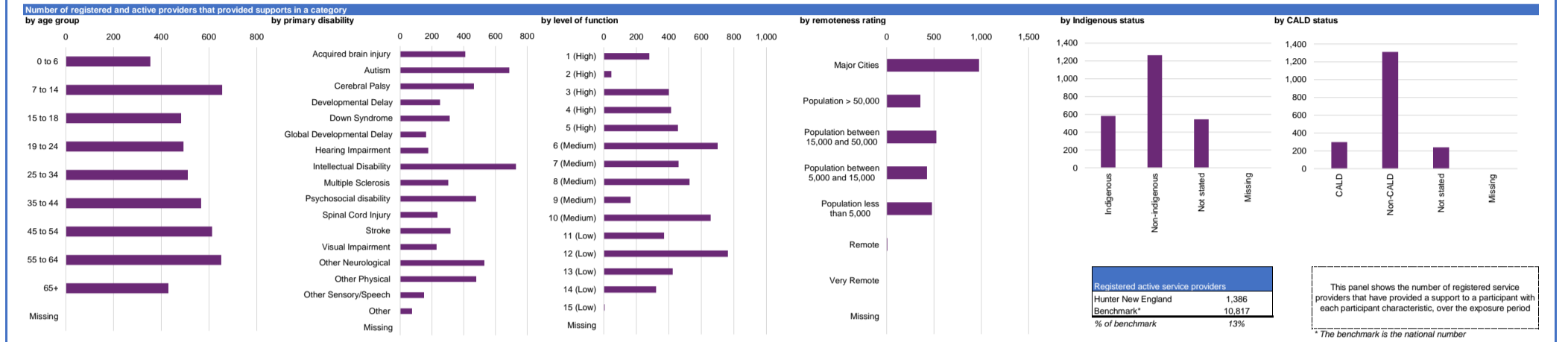
- Green dots: The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



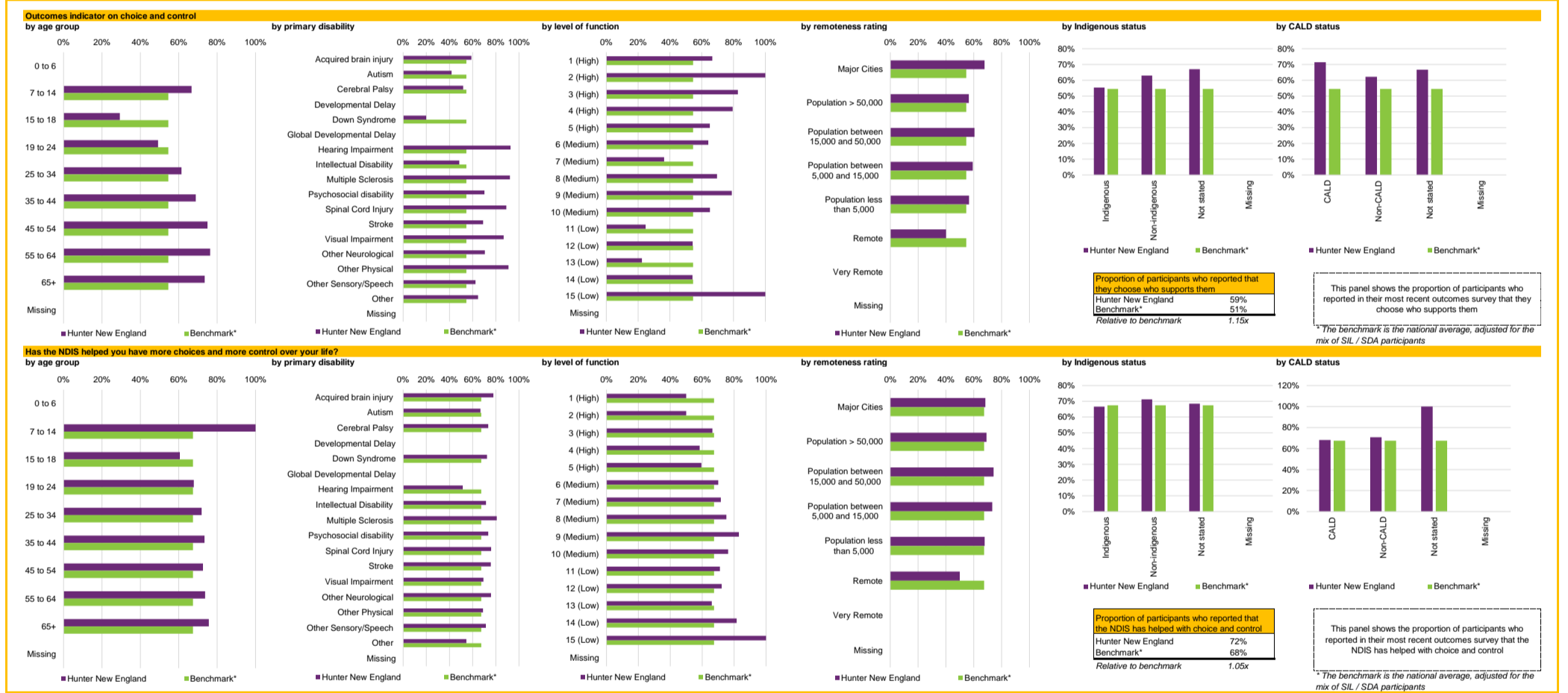
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	10,543	278	37.9	55%	16%	9%	9.60	4.58	48%	64%	73%
Daily Activities	9,634	482	20.0	35%	14%	19%	132.76	88.01	66%	62%	74%
Community	9,463	315	30.0	33%	13%	13%	91.38	62.96	69%	60%	73%
Transport	6,955	10	695.5	100%	0%	0%	14.88	15.77	106%	58%	75%
Core total	12,997	703	18.5	28%	11%	15%	248.63	171.33	69%	63%	72%
Capacity Building											
Daily Activities	15,693	721	21.8	35%	10%	7%	56.98	37.22	65%	62%	71%
Employment	1,659	75	22.1	73%	6%	6%	9.67	6.47	67%	53%	74%
Social and Civic	2,620	179	14.6	42%	6%	21%	7.93	3.46	44%	52%	67%
Support Coordination	6,375	230	27.7	35%	8%	10%	12.54	8.53	68%	58%	74%
Capacity Building total	17,169	859	20.0	27%	9%	9%	96.74	60.81	63%	61%	71%
Capital											
Assistive Technology	3,785	235	16.1	59%	42%	19%	16.00	12.56	78%	75%	72%
Home Modifications	652	44	14.8	77%	17%	42%	3.02	1.97	65%	77%	75%
Capital total	3,927	255	15.4	50%	38%	23%	19.02	14.53	76%	75%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	17,962	1,337	13.4	23%	13%	12%	364.39	246.69	68%	62%	71%

Note: Only the major support categories are shown.

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Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

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