

# Region / Support Category Summary Dashboard



as at 30 June 2019 (exposure period: 1 Oct 2018 to 31 Mar 2019)

## Participants in Supported Independent Living (SIL)

### Bilateral region summary

Bilateral region	Phase in date	Active participants with approved plans	Registered active providers		Provider			Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
			Participants per provider	concentration	growth	shrinkage						
<b>New South Wales</b>												
Central Coast	1 Jul 2016	378	234	1.6	78%	10%	25%	53.03	44.19	83%	12%	74%
Far West	1 Jul 2017	19	18	1.1	99%	0%	0%	2.44	1.96	80%	16%	53%
Hunter New England	1 Jul 2013	1,566	451	3.5	54%	10%	8%	235.61	191.63	81%	21%	79%
Illawarra Shoalhaven	1 Jul 2017	406	166	2.4	87%	14%	14%	54.32	45.99	85%	17%	66%
Mid North Coast	1 Jul 2017	185	114	1.6	69%	20%	23%	27.25	24.10	88%	14%	78%
Murrumbidgee	1 Jul 2017	299	92	3.3	89%	11%	11%	41.28	38.06	92%	12%	67%
Nepean Blue Mountains	1 Jul 2015	473	250	1.9	65%	4%	20%	63.00	54.57	87%	16%	75%
North Sydney	1 Jul 2016	838	325	2.6	80%	13%	14%	115.71	102.38	88%	8%	84%
Northern NSW	1 Jul 2017	248	141	1.8	81%	27%	9%	35.37	30.92	87%	17%	67%
South Eastern Sydney	1 Jul 2017	490	253	1.9	81%	13%	18%	65.95	58.03	88%	11%	79%
South Western Sydney	1 Jul 2016	742	358	2.1	60%	12%	16%	96.67	83.60	86%	21%	66%
Southern NSW	1 Jul 2016	183	112	1.6	86%	3%	12%	23.40	19.82	85%	21%	80%
Sydney	1 Jul 2017	385	271	1.4	63%	13%	12%	48.90	42.98	88%	13%	64%
Western NSW	1 Jul 2017	432	137	3.2	88%	12%	21%	54.80	47.06	86%	16%	75%
Western Sydney	1 Jul 2016	875	372	2.4	65%	13%	15%	118.19	101.44	86%	12%	77%
<b>NSW total</b>		<b>7,519</b>	<b>1,662</b>	<b>4.2</b>	<b>41%</b>	<b>10%</b>	<b>13%</b>	<b>1,035.92</b>	<b>886.74</b>	<b>86%</b>	<b>15%</b>	<b>75%</b>
<b>Victoria</b>												
Barwon	1 Jul 2013	346	154	2.3	77%	4%	14%	50.80	43.92	86%	20%	57%
Bayside Peninsula	1 Apr 2018	655	191	3.4	70%	76%	0%	65.69	46.09	70%	16%	49%
Brimbank Melton	1 Oct 2018											
Central Highlands	1 Jan 2017	238	105	2.3	84%	18%	11%	28.37	25.65	90%	9%	68%
Goulburn	1 Jan 2019											
Hume Moreland	1 Mar 2018	175	129	1.4	70%	52%	4%	19.01	17.03	90%	18%	90%
Inner East Melbourne	1 Nov 2017	696	267	2.6	72%	28%	9%	86.38	71.55	83%	6%	61%
Inner Gippsland	1 Oct 2017	134	57	2.4	85%	21%	5%	17.15	12.29	72%	14%	76%
Loddon	1 May 2017	233	99	2.4	88%	6%	19%	29.49	24.41	83%	9%	61%
Mallee	1 Jan 2019											
North East Melbourne	1 Jul 2016	653	275	2.4	57%	10%	22%	85.30	76.50	90%	14%	78%
Outer East Melbourne	1 Nov 2017	418	168	2.5	81%	36%	3%	57.83	46.69	81%	9%	50%
Outer Gippsland	1 Jan 2019											
Ovens Murray	1 Oct 2017	139	61	2.3	90%	15%	5%	15.99	14.14	88%	9%	51%
Southern Melbourne	1 Sep 2018											
Western District	1 Oct 2017	253	85	3.0	90%	30%	17%	30.94	26.92	87%	19%	78%
Western Melbourne	1 Oct 2018											
<b>Victoria total</b>		<b>4,404</b>	<b>808</b>	<b>5.5</b>	<b>40%</b>	<b>25%</b>	<b>11%</b>	<b>521.74</b>	<b>431.43</b>	<b>83%</b>	<b>12%</b>	<b>69%</b>
<b>Queensland</b>												
Beenleigh	1 Jul 2018	328	145	2.3	73%	88%	0%	20.26	16.54	82%	16%	100%
Brisbane	1 Jul 2018	748	229	3.3	65%	85%	8%	55.95	45.35	81%	12%	63%
Bundaberg	1 Oct 2017	140	89	1.6	95%	11%	18%	19.87	17.25	87%	17%	85%
Caboolture/Strathpine	1 Jan 2019											
Cairns	1 Jul 2018	215	70	3.1	91%	89%	0%	24.80	20.15	81%	25%	53%
Ipswich	1 Jul 2017	291	207	1.4	67%	20%	9%	43.61	37.93	87%	12%	68%
Mackay	1 Nov 2016	99	76	1.3	77%	7%	13%	13.56	11.46	85%	18%	69%
Maroochydore	1 Jan 2019											
Maryborough	1 Jul 2018	173	69	2.5	93%	89%	11%	19.84	17.24	87%	12%	60%
Robina	1 Jul 2018	319	137	2.3	76%	64%	18%	19.49	15.79	81%	19%	83%
Rockhampton	1 Jan 2018	210	120	1.8	91%	22%	4%	27.71	24.39	88%	22%	73%
Toowoomba	1 Jan 2017	368	170	2.2	64%	11%	14%	47.26	40.71	86%	19%	73%
Townsville	1 April 2016	243	166	1.5	76%	6%	18%	35.22	31.24	89%	16%	77%
<b>Queensland total</b>		<b>3,252</b>	<b>901</b>	<b>3.6</b>	<b>47%</b>	<b>28%</b>	<b>12%</b>	<b>333.59</b>	<b>282.90</b>	<b>85%</b>	<b>16%</b>	<b>73%</b>
<b>South Australia*</b>												
Adelaide Hills	1 Jul 2013	50	23	2.2	98%	0%	0%	3.65	3.37	92%	20%	0%
Barossa, Light and Lower North	1 Jul 2013	36	29	1.2	97%	14%	0%	2.35	1.78	76%	6%	50%
Eastern Adelaide	1 Jul 2013	172	78	2.2	84%	33%	17%	13.61	11.85	87%	8%	60%
Eyre and Western	1 Jul 2013	34	20	1.7	98%	50%	50%	3.17	2.43	77%	6%	67%
Far North (SA)	1 Jul 2013	21	9	2.3	100%	50%	0%	2.72	1.88	69%	0%	0%
Fleurieu and Kangaroo Island	1 Jul 2013	39	17	2.3	100%	33%	0%	2.81	2.06	73%	18%	100%
Limestone Coast	1 Jul 2013	66	28	2.4	98%	100%	0%	6.82	5.68	83%	23%	40%
Murray and Mallee	1 Jul 2013	90	27	3.3	96%	100%	0%	4.63	2.81	61%	14%	100%
Northern Adelaide	1 Jul 2013	603	134	4.5	75%	53%	5%	67.47	58.06	86%	9%	67%
Southern Adelaide	1 Jul 2013	628	108	5.8	86%	80%	0%	50.88	39.72	78%	9%	50%
Western Adelaide	1 Jul 2013	152	60	2.5	84%	83%	0%	11.43	9.34	82%	21%	0%
Yorke and Mid North	1 Jul 2013	52	19	2.7	100%	100%	0%	4.65	4.03	87%	12%	75%
<b>South Australia total</b>		<b>1,943</b>	<b>229</b>	<b>8.5</b>	<b>68%</b>	<b>72%</b>	<b>5%</b>	<b>174.19</b>	<b>143.00</b>	<b>82%</b>	<b>11%</b>	<b>57%</b>
<b>Tasmania*</b>												
TAS North	1 Jul 2013	186	83	2.2	84%	6%	3%	22.70	19.51	86%	14%	68%
TAS North West	1 Jul 2013	176	69	2.6	94%	9%	0%	24.75	21.40	86%	21%	88%
TAS South East	1 Jul 2013	126	75	1.7	91%	10%	5%	17.05	13.91	82%	12%	57%
TAS South West	1 Jul 2013	261	106	2.5	86%	8%	3%	37.67	30.92	82%	24%	74%
<b>Tasmania total</b>		<b>749</b>	<b>212</b>	<b>3.5</b>	<b>69%</b>	<b>6%</b>	<b>5%</b>	<b>102.17</b>	<b>85.73</b>	<b>84%</b>	<b>19%</b>	<b>73%</b>
<b>Australian Capital Territory</b>												
ACT	1 Jul 2014	408	171	2.4	70%	2%	15%	59.37	52.57	89%	23%	83%
<b>ACT total</b>		<b>408</b>	<b>171</b>	<b>2.4</b>	<b>70%</b>	<b>2%</b>	<b>15%</b>	<b>59.37</b>	<b>52.57</b>	<b>89%</b>	<b>23%</b>	<b>83%</b>
<b>Northern Territory</b>												
Barkly	1 Jul 2014	14	14	1.0	100%	0%	0%	2.72	1.86	68%	0%	100%
Central Australia	1 Jul 2017	84	34	2.5	98%	9%	27%	19.30	15.23	79%	5%	58%
Darwin Remote	1 Jul 2017	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Darwin Urban	1 Jan 2017	149	59	2.5	91%	21%	8%	30.84	25.60	83%	4%	52%
East Arnhem	1 Jan 2017	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Katherine	1 Jul 2017	20	26	0.8	98%	10%	30%	4.36	3.75	86%	0%	75%
<b>Northern Territory total</b>		<b>267</b>	<b>82</b>	<b>3.3</b>	<b>89%</b>	<b>22%</b>	<b>9%</b>	<b>57.22</b>	<b>46.44</b>	<b>81%</b>	<b>4%</b>	<b>57%</b>
<b>Western Australia</b>												
Great Southern	1 Jul 2019											
South Metro	1 Jul 2018	230	79	2.9	88%	80%	0%	17.62	15.96	91%	12%	75%
Kimberley-Pilbara	1 Oct 2018											
South West	1 Sep 2018											
North East Metro	1 Jul 2014	449	130	3.5	80%	12%	10%	54.15	44.73	83%	10%	83%
South East Metro	1 Jul 2019											
Wheat Belt	1 Jan 2017	4	7	0.6	100%	0%	0%	0.14	0.12	80%	25%	100%
Central North Metro	1 Jul 2019											
Midwest-Gascoyne	1 Jul 2019											
Central South Metro	1 Jul 2018	117	59	2.0	83%	43%	29%	8.77	7.72	88%	21%	86%
Goldfields-Esperance	1 Oct 2018											
North Metro	1 Oct 2018											
<b>Western Australia total</b>		<b>920</b>	<b>174</b>	<b>5.3</b>	<b>67%</b>	<b>31%</b>	<b>10%</b>	<b>88.85</b>	<b>75.17</b>	<b>85%</b>	<b>13%</b>	<b>84%</b>
Missing		1	2	0.5	100%	0%	100%	0.09	0.05	60%	0%	0%
<b>National</b>		<b>19,463</b>	<b>3,745</b>	<b>5.2</b>	<b>24%</b>	<b>19%</b>	<b>11%</b>	<b>2,373.14</b>	<b>2,004.02</b>	<b>84%</b>	<b>14%</b>	<b>73%</b>

Note: there are 16 regions that have had less than 9 months of Scheme experience (i.e. phased in after 1 Jul 2018) and their metrics are not shown in this table. As a result, the National figure does not equal to the sum of all regions for the following metrics: active participants with approved plans, total plan budgets and payments.

\*For these states, only certain age groups phased into the Scheme on 1 Jul 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

# Region / Support Category Summary Dashboard



as at 30 June 2019 (exposure period: 1 Oct 2018 to 31 Mar 2019)

## Participants in Supported Independent Living (SIL)

### Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	16,948	568	29.8	61%	16%	16%	23.86	7.88	33%	13%	73%
Daily Activities	19,408	1,113	17.4	27%	24%	10%	1,754.54	1,642.26	94%	14%	73%
Community	18,977	1,229	15.4	18%	19%	11%	341.19	222.01	65%	14%	73%
Transport	18,907	353	53.6	33%	13%	15%	21.91	16.10	73%	13%	73%
<b>Core total</b>	<b>19,446</b>	<b>1,821</b>	<b>10.7</b>	<b>25%</b>	<b>22%</b>	<b>9%</b>	<b>2,141.50</b>	<b>1,888.25</b>	<b>88%</b>	<b>14%</b>	<b>73%</b>
<b>Capacity Building</b>											
Choice and Control	3,503	299	11.7	43%	25%	0%	2.04	1.74	85%	17%	69%
Daily Activities	18,473	1,996	9.3	22%	15%	16%	53.29	21.95	41%	14%	73%
Employment	2,932	221	13.3	38%	8%	10%	17.67	13.52	76%	21%	81%
Health and Wellbeing	2,304	306	7.5	35%	11%	11%	2.39	0.85	35%	13%	76%
Home Living	66	14	4.7	97%	0%	0%	0.10	0.04	43%	37%	83%
Lifelong Learning	3	1	3.0	100%	0%	0%	0.00	0.00	4%	0%	100%
Relationships	8,312	382	21.8	40%	18%	12%	27.54	11.90	43%	9%	72%
Social and Civic	1,255	260	4.8	30%	6%	35%	3.94	1.40	36%	20%	72%
Support Coordination	18,782	838	22.4	21%	9%	22%	41.66	24.73	59%	14%	73%
<b>Capacity Building total</b>	<b>19,402</b>	<b>2,696</b>	<b>7.2</b>	<b>18%</b>	<b>11%</b>	<b>16%</b>	<b>148.63</b>	<b>76.12</b>	<b>51%</b>	<b>14%</b>	<b>73%</b>
<b>Capital</b>											
Assistive Technology	7,642	439	17.4	64%	18%	16%	26.57	11.38	43%	12%	72%
Home Modifications	12,682	162	78.3	39%	21%	23%	55.25	26.05	47%	11%	73%
<b>Capital total</b>	<b>14,958</b>	<b>576</b>	<b>26.0</b>	<b>38%</b>	<b>20%</b>	<b>20%</b>	<b>81.82</b>	<b>37.43</b>	<b>46%</b>	<b>12%</b>	<b>73%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>19,463</b>	<b>3,745</b>	<b>5.2</b>	<b>24%</b>	<b>19%</b>	<b>11%</b>	<b>2,373.14</b>	<b>2,004.02</b>	<b>84%</b>	<b>14%</b>	<b>73%</b>

<b>Active participants with approved plans</b>	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
<b>Registered active providers</b>	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
<b>Participants per provider</b>	Ratio between the number of active participants and the number of registered service providers
<b>Provider concentration</b>	Proportion of provider payments over the exposure period that were paid to the top 10 providers
<b>Provider growth</b>	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Provider shrinkage</b>	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Total plan budgets</b>	Value of supports committed in participant plans for the exposure period
<b>Payments</b>	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
<b>Utilisation</b>	Ratio between payments and total plan budgets
<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
<b>Has NDIS helped with choice and control?</b>	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

● The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

● The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – ‘good’ performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a ‘good’ performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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