Region / Support Category Summary Dashboard

as at 30 June 2019 (exposure period: 1 October 2018 to 31 March 2019)

ndis

All participants

Bilateral region summary

Bilateral region	Phase in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
New South Wales												
Central Coast	1 Jul 16	5,600	731	7.7	46%	12%	17%	154.68	110.04	71%	53%	73%
Far West	1 Jul 17	394	97	4.1	82%	22%	9%	12.97	7.00	54%	49%	69%
Hunter New England	1 Jul 13	18,299	1,344	13.6	34%	13%	14%	558.73	400.75	72%	59%	71%
Illawarra Shoalhaven	1 Jul 17	5,672	559	10.1	59%	20%	15%	186.94	123.43	66%	52%	67%
Mid North Coast	1 Jul 17	3,616	384	9.4	54%	21%	26%	114.65	78.19	68%	48%	71%
Murrumbidgee	1 Jul 17	4,126	370	11.2	67%	21%	17%	127.32	84.23	66%	46%	65%
Nepean Blue Mountains	1 Jul 15	5,907	768	7.7	41%	9%	16%	160.89	117.07	73%	51%	70%
North Sydney	1 Jul 16	7,115	972	7.3	58%	13%	12%	265.35	201.16	76%	42%	71%
Northern NSW	1 Jul 17	4,513	497	9.1	60%	18%	16%	129.86	89.14	69%	49%	65%
South Eastern Sydney	1 Jul 17	6,364	937	6.8	51%	13%	18%	208.68	148.34	71%	40%	69%
South Western Sydney	1 Jul 16	12,505	1,445	8.7	38%	14%	15%	324.30	237.93	73%	42%	58%
Southern NSW	1 Jul 16	2,936	386	7.6	62%	13%	12%	89.41	58.73	66%	55%	75%
Sydney	1 Jul 17	5,293	959	5.5	38%	16%	10%	177.01	116.91	66%	41%	61%
Western NSW	1 Jul 17	3,917	423	9.3	66%	11%	14%	131.41	85.85	65%	47%	60%
Western Sydney	1 Jul 16	10,913	1,306	8.4	39%	14%	12%	325.59	234.33	72%	43%	67%
NSW total		**97,176**	**4,773**	**20.4**	**25%**	**13%**	**14%**	**2,968.23**	**2,093.23**	**71%**	**47%**	**67%**
Victoria												
Barwon	1 Jul 13	6,994	716	9.8	58%	8%	17%	174.33	118.93	68%	65%	64%
Bayside Peninsula	1 Apr 18	6,862	597	11.5	51%	59%	4%	210.00	119.80	57%	49%	68%
Brimbank Melton	1 Oct 18											
Central Highlands	1 Jan 17	3,519	446	7.9	59%	12%	5%	86.84	59.40	68%	49%	61%
Goulburn	1 Jan 19											
Hume Moreland	1 Mar 18	3,894	665	5.9	37%	43%	7%	89.10	60.19	68%	51%	59%
Inner East Melbourne	1 Nov 17	6,082	777	7.8	57%	27%	7%	225.79	148.78	66%	39%	62%
Inner Gippsland	1 Oct 17	3,007	254	11.8	61%	25%	14%	80.32	42.64	53%	59%	67%
Loddon	1 May 17	3,953	411	9.6	61%	13%	11%	98.07	64.00	65%	52%	59%
Mallee	1 Jan 19											
North East Melbourne	1 Jul 16	8,053	926	8.7	36%	13%	15%	221.99	163.76	74%	50%	66%
Outer East Melbourne	1 Nov 17	5,761	623	9.2	60%	30%	6%	183.59	112.54	61%	47%	54%
Outer Gippsland	1 Jan 19											
Ovens Murray	1 Oct 17	2,044	262	7.8	54%	14%	14%	54.37	33.47	62%	48%	60%
Southern Melbourne	1 Sep 18											
Western District	1 Oct 17	2,628	255	10.3	69%	9%	25%	79.14	53.42	68%	49%	67%
Western Melbourne	1 Oct 18											
Victoria total		**64,802**	**2,858**	**22.7**	**33%**	**21%**	**10%**	**1,729.60**	**1,092.77**	**63%**	**49%**	**63%**
Queensland												
Beenleigh	1 Jul 18	3,878	572	6.8	42%	89%	2%	100.75	50.85	50%	44%	61%
Brisbane	1 Jul 18	8,281	826	10.0	34%	89%	2%	256.97	138.50	54%	46%	76%
Bundaberg	1 Oct 17	1,757	248	7.1	78%	9%	16%	56.47	38.67	68%	51%	75%
Caboolture/Strathpine	1 Jan 19											
Cairns	1 Jul 18	1,971	228	8.6	76%	77%	0%	59.52	36.24	61%	49%	69%
Ipswich	1 Jul 17	4,440	720	6.2	41%	16%	17%	140.74	89.87	64%	51%	70%
Mackay	1 Nov 16	1,988	261	7.6	57%	7%	17%	51.61	34.11	66%	55%	70%
Maroochydore	1 Jan 19											
Maryborough	1 Jul 18	1,788	267	6.7	74%	85%	8%	67.46	39.07	58%	46%	68%
Robina	1 Jul 18	3,715	518	7.2	46%	81%	8%	89.66	50.38	56%	43%	71%
Rockhampton	1 Jan 18	2,754	335	8.2	67%	25%	11%	79.27	52.99	67%	50%	67%
Toowoomba	1 Jan 17	4,034	486	8.3	43%	11%	14%	142.44	92.47	65%	53%	73%
Townsville	1 Apr 16	3,996	411	9.7	52%	8%	12%	116.46	80.06	69%	54%	69%
Queensland total		**43,262**	**2,503**	**17.3**	**26%**	**35%**	**9%**	**1,213.25**	**727.48**	**60%**	**49%**	**71%**
South Australia*												
Adelaide Hills	1 Jul 13	951	198	4.8	73%	44%	20%	17.55	11.31	64%	51%	54%
Barossa, Light and Lower North	1 Jul 13	1,316	257	5.1	57%	9%	20%	22.13	12.44	56%	55%	62%
Eastern Adelaide	1 Jul 13	2,073	351	5.9	54%	35%	19%	45.57	29.82	65%	54%	66%
Eyre and Western	1 Jul 13	820	90	9.1	76%	40%	12%	18.59	9.00	48%	57%	60%
Far North (SA)	1 Jul 13	282	69	4.1	86%	20%	20%	7.27	3.30	45%	43%	55%
Fleurieu and Kangaroo Island	1 Jul 13	746	141	5.3	81%	50%	32%	16.46	9.15	56%	55%	64%
Limestone Coast	1 Jul 13	890	111	8.0	79%	25%	7%	24.55	14.14	58%	57%	45%
Murray and Mallee	1 Jul 13	1,097	181	6.1	65%	25%	14%	22.76	11.75	52%	52%	61%
Northern Adelaide	1 Jul 13	8,718	613	14.2	44%	22%	12%	194.58	129.98	67%	53%	59%
Southern Adelaide	1 Jul 13	5,792	466	12.4	64%	36%	17%	142.68	89.65	63%	49%	65%
Western Adelaide	1 Jul 13	2,233	347	6.4	52%	46%	15%	44.86	26.77	60%	53%	57%
Yorke and Mid North	1 Jul 13	1,093	173	6.3	59%	29%	26%	22.36	12.27	55%	55%	42%
South Australia total		**26,011**	**976**	**26.7**	**44%**	**25%**	**20%**	**578.86**	**359.59**	**62%**	**52%**	**59%**
Tasmania*												
TAS North	1 Jul 13	1,556	194	8.0	69%	19%	7%	48.92	35.76	73%	48%	54%
TAS North West	1 Jul 13	1,437	157	9.2	82%	10%	8%	48.12	35.58	74%	50%	74%
TAS South East	1 Jul 13	1,106	186	5.9	73%	18%	6%	34.10	23.00	67%	35%	49%
TAS South West	1 Jul 13	1,580	193	8.2	76%	11%	5%	61.57	44.71	73%	54%	65%
Tasmania total		**5,679**	**420**	**13.5**	**58%**	**18%**	**8%**	**192.71**	**139.05**	**72%**	**48%**	**61%**
Australian Capital Territory												
ACT	1 Jul 14	6,615	455	14.5	52%	7%	23%	184.49	133.04	72%	65%	73%
ACT total		**6,615**	**455**	**14.5**	**52%**	**7%**	**23%**	**184.49**	**133.04**	**72%**	**65%**	**73%**
Northern Territory												
Barkly	1 Jul 14	135	29	4.7	97%	0%	20%	6.14	2.60	42%	57%	89%
Central Australia	1 Jul 17	262	57	4.6	94%	42%	16%	25.49	17.80	70%	31%	56%
Darwin Remote	1 Jul 17	138	38	3.6	80%	45%	9%	3.74	1.25	33%	51%	15%
Darwin Urban	1 Jan 17	1,006	115	8.7	81%	50%	9%	49.94	33.91	68%	35%	53%
East Arnhem	1 Jan 17	186	32	5.8	89%	18%	9%	8.51	2.56	30%	43%	27%
Katherine	1 Jul 17	173	65	2.7	87%	14%	14%	10.04	6.60	66%	25%	64%
Northern Territory total		**1,900**	**180**	**10.6**	**72%**	**35%**	**6%**	**103.87**	**64.73**	**62%**	**36%**	**46%**
Western Australia												
Great Southern	1 Jul 19											
South Metro	1 Jul 18	3,342	252	13.3	55%	94%	0%	58.94	39.95	68%	58%	85%
Kimberley-Pilbara	1 Oct 18											
South West	1 Sep 18											
North East Metro	1 Jul 14	4,469	351	12.7	54%	11%	9%	130.21	95.09	73%	48%	76%
South East Metro	1 Jul 19											
Wheat Belt	1 Jan 17	347	87	4.0	77%	13%	3%	5.84	3.37	58%	52%	71%
Central North Metro	1 Jul 19											
Midwest-Gascoyne	1 Jul 19											
Central South Metro	1 Jul 18	2,037	195	10.4	62%	69%	0%	28.17	18.42	65%	60%	80%
Goldfields-Esperance	1 Oct 18											
North Metro	1 Oct 18											
Western Australia total		**13,596**	**498**	**27.3**	**44%**	**34%**	**5%**	**261.68**	**178.09**	**68%**	**55%**	**75%**
Missing		38	28	1.4	90%	67%	33%	1.53	0.52	34%	33%	50%
National		**259,071**	**10,220**	**25.3**	**17%**	**19%**	**12%**	**7,233.77**	**4,788.38**	**66%**	**49%**	**66%**

Note: there are 16 regions that have had less than 9 months of Scheme experience (i.e. phased in after 1 July 2018) and their metrics are not shown in this table.
As a result, the National figure does not equal to the sum of all regions for the following metrics: active participants with approved plans, total plan budgets and payments.

*For these states, only certain age groups phased into the Scheme on 1 July 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

Region / Support Category Summary Dashboard

as at 30 June 2019 (exposure period: 1 October 2018 to 31 March 2019)

ndis

All participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	179,939	1,420	126.7 ●	41%	22%	6%	167.98	64.76	39%	49%	67%
Daily Activities	178,572	3,546	50.4	21%	27%	11%	3,618.89	2,710.56	75%	47%	68%
Community	180,932	2,296	78.8	16%	28%	9%	1,443.68	867.03	60%	46%	68%
Transport	120,403	703	171.3 ●	34%	9% ●	17%	211.43	208.01	98% ●	43%	69%
Core total	**215,295**	**4,468**	**48.2**	**18%**	**27%**	**8%**	**5,441.99**	**3,850.37**	**71%**	**48%**	**67%**
Capacity Building											
Choice and Control	70,037	787	89.0	39%	38% ●	3%	41.82	37.56	90% ●	49%	66%
Daily Activities	245,344	6,605	37.1	17%	11%	16%	885.99	437.96	49%	48%	67%
Employment	24,735	562	44.0	31%	10%	9%	142.72	97.80	69%	44%	69% ●
Health and Wellbeing	17,647	1,062	16.6	27%	10%	10%	22.14	9.27	42%	53%	73% ●
Home Living	1,628	126	12.9 ●	56% ●	50% ●	0% ●	1.37	0.29	21% ●	57%	59% ●
Lifelong Learning	133	21	6.3 ●	74% ●	0% ●	0% ●	0.24	0.05	22%	37% ●	66%
Relationships	29,023	934	31.1	30%	19%	14%	86.90	33.30	38%	19% ●	66% ●
Social and Civic	33,148	1,323	25.1	14% ●	15% ●	22% ●	73.13	22.88	31%	47%	64%
Support Coordination	104,225	1,493	69.8	15% ●	16%	12%	201.52	113.19	56%	40%	66%
Capacity Building total	**254,902**	**7,546**	**33.8**	**15%**	**13%**	**14%**	**1,455.83**	**752.32**	**52%**	**48%**	**67%**
Capital											
Assistive Technology	66,118	1,431	46.2	46%	28%	12%	242.10	124.51	51%	57% ●	68%
Home Modifications	24,109	474	50.9	24%	29%	21% ●	87.06	39.98	46%	35%	72%
Capital total	**75,407**	**1,696**	**44.5**	**38%**	**31%**	**14%**	**329.16**	**164.49**	**50%**	**51%**	**69%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**259,071**	**10,220**	**25.3**	**17%**	**19%**	**12%**	**7,233.77**	**4,788.38**	**66%**	**49%**	**66%**

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

● The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

● The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.