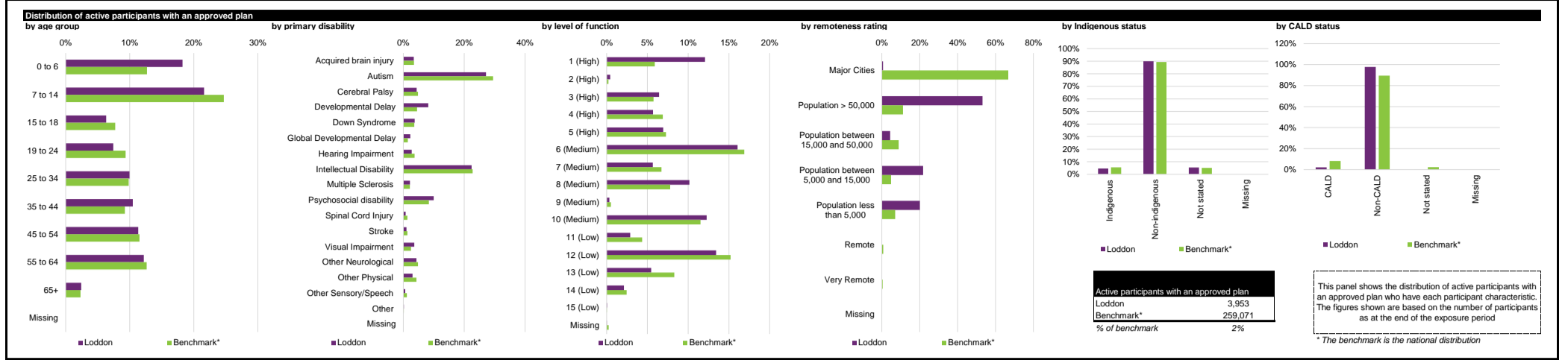
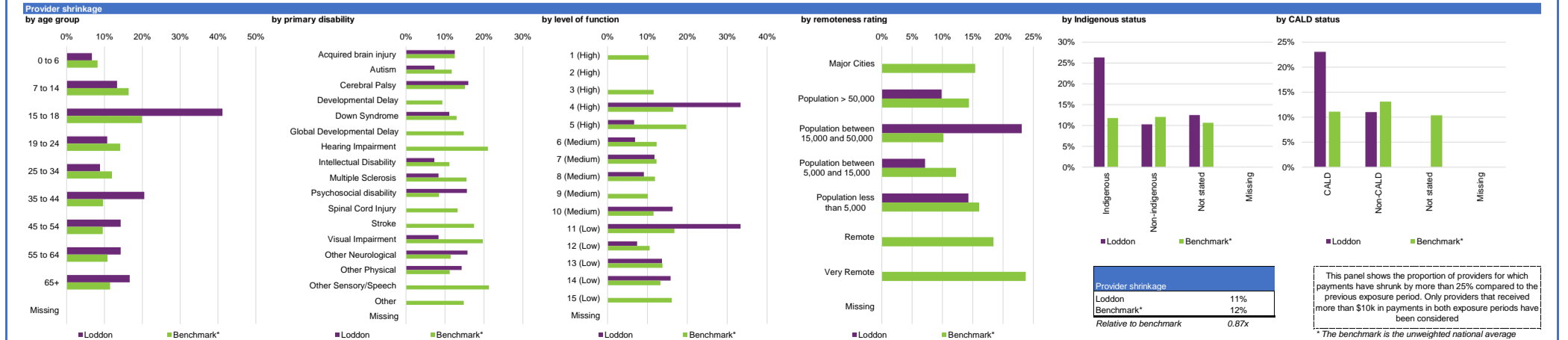
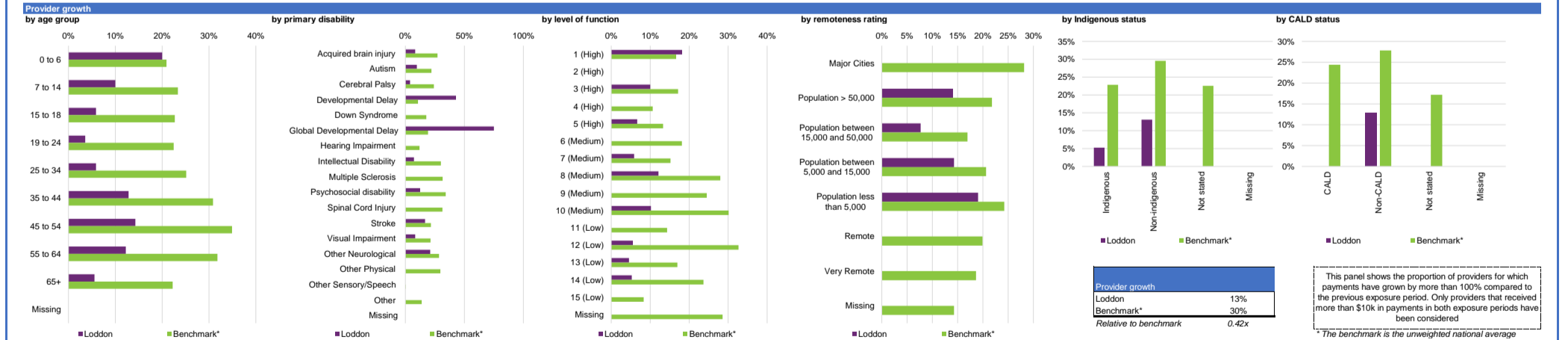
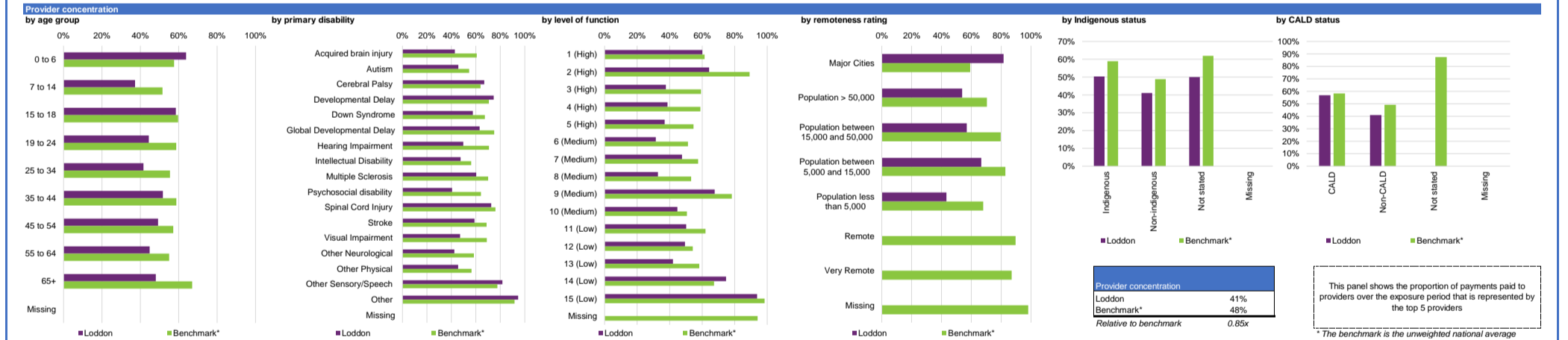
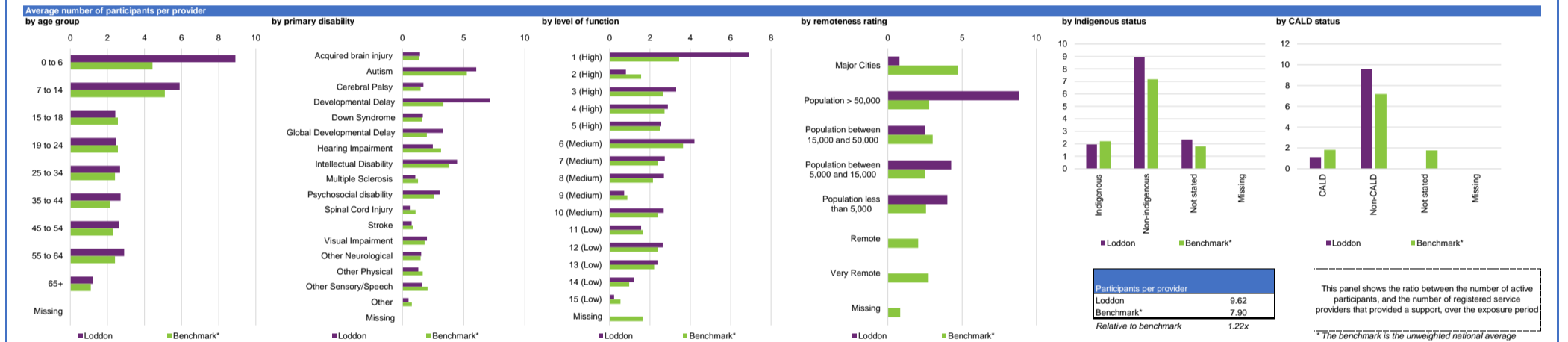


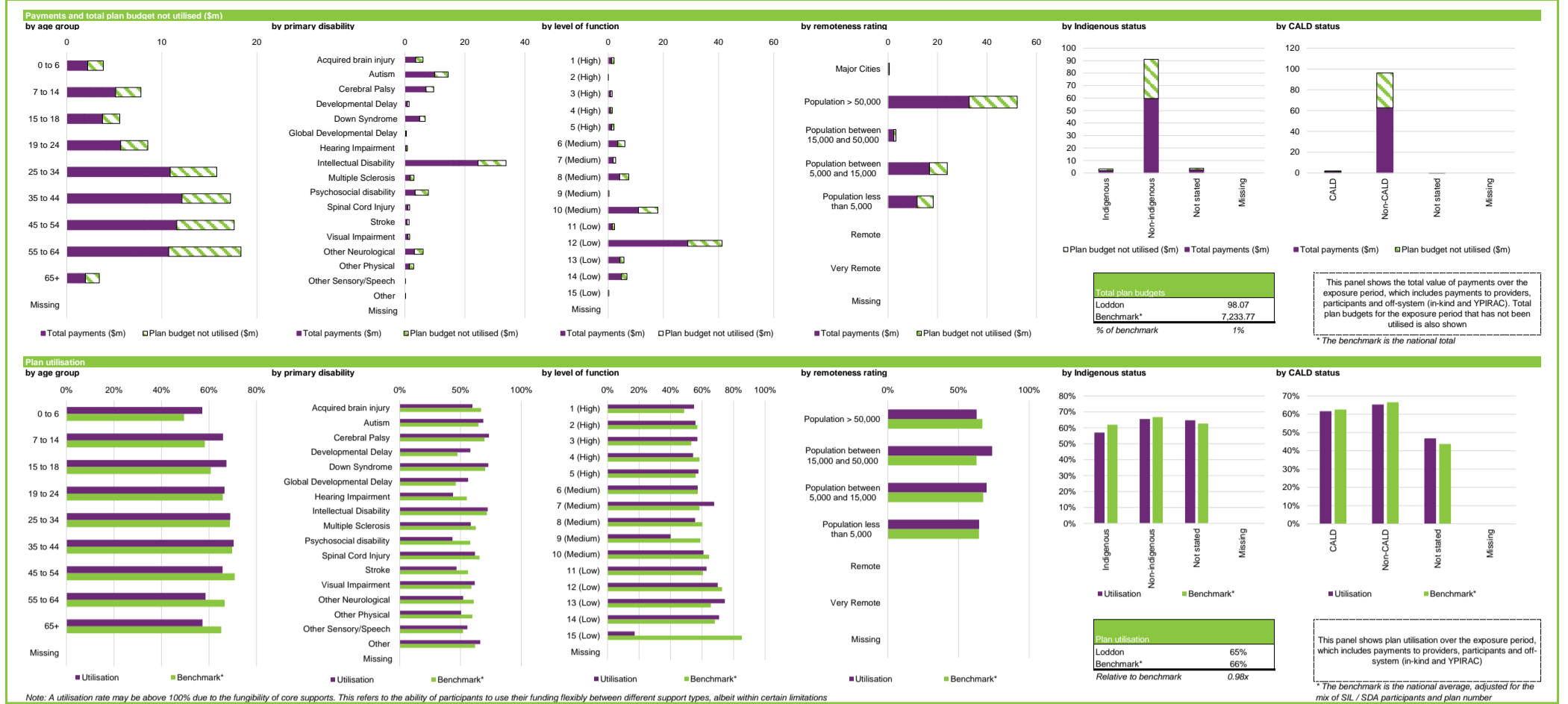
Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,175	90	35.3	80%	14%	14%	2.34	0.89	38%	51%	60%
Daily Activities	2,896	120	24.1	80%	17%	17%	47.17	32.45	69%	51%	59%
Community	2,890	83	34.8	82%	13%	13%	23.43	14.61	62%	51%	60%
Transport	1,625	7	232.1	100%	0%	0%	2.83	2.92	103%	43%	60%
Core total	3,266	211	15.5	73%	16%	5%	75.77	50.87	67%	52%	59%
Capacity Building											
Daily Activities	3,766	189	19.9	59%	10%	17%	11.88	5.76	49%	51%	59%
Employment	328	16	20.5	98%	0%	0%	2.18	1.73	80%	56%	65%
Social and Civic	87	22	4.0	76%	0%	0%	0.20	0.06	32%	54%	59%
Support Coordination	1,365	62	22.0	73%	16%	5%	3.34	2.09	63%	39%	56%
Capacity Building total	3,879	253	15.3	44%	8%	14%	19.06	10.56	55%	52%	59%
Capital											
Assistive Technology	611	42	14.5	93%	0%	20%	1.88	1.44	77%	59%	55%
Home Modifications	361	12	30.1	99%	0%	40%	1.36	0.99	73%	31%	62%
Capital total	827	50	16.5	88%	0%	33%	3.24	2.44	75%	47%	58%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,953	411	9.6	61%	13%	11%	98.07	64.00	65%	52%	59%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

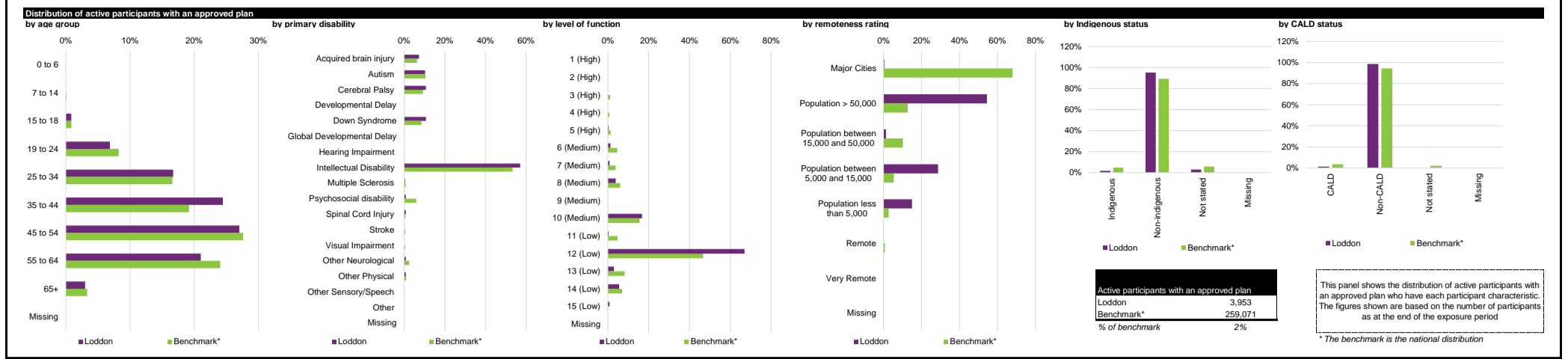
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

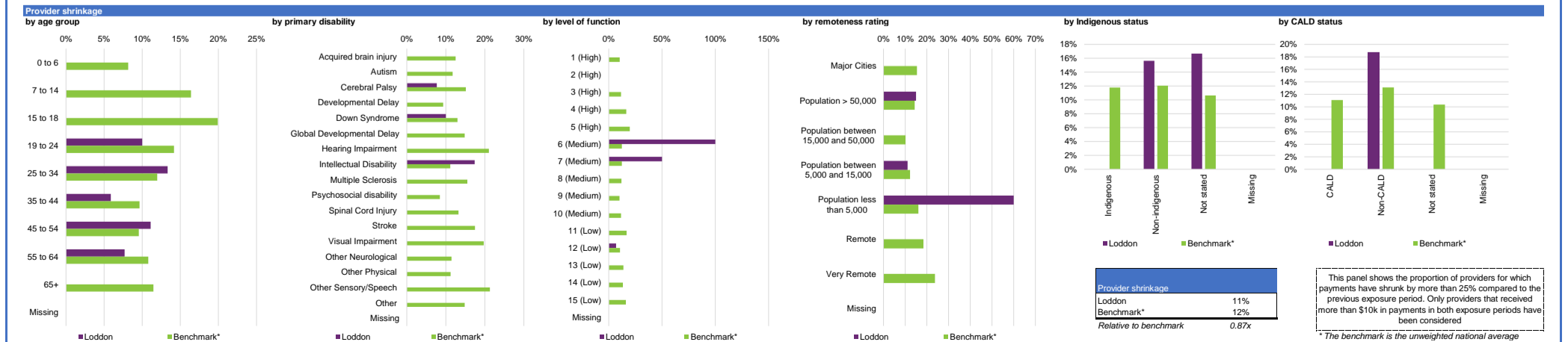
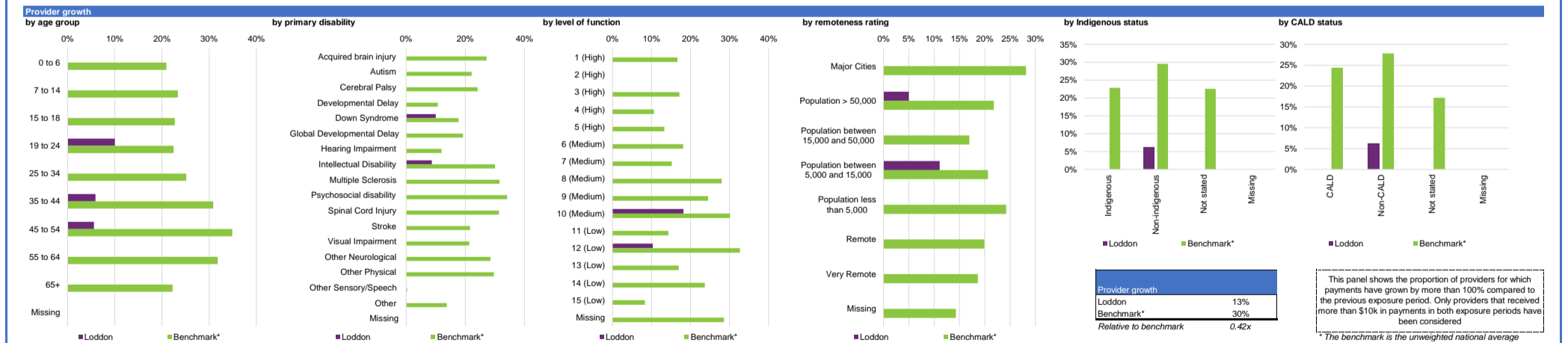
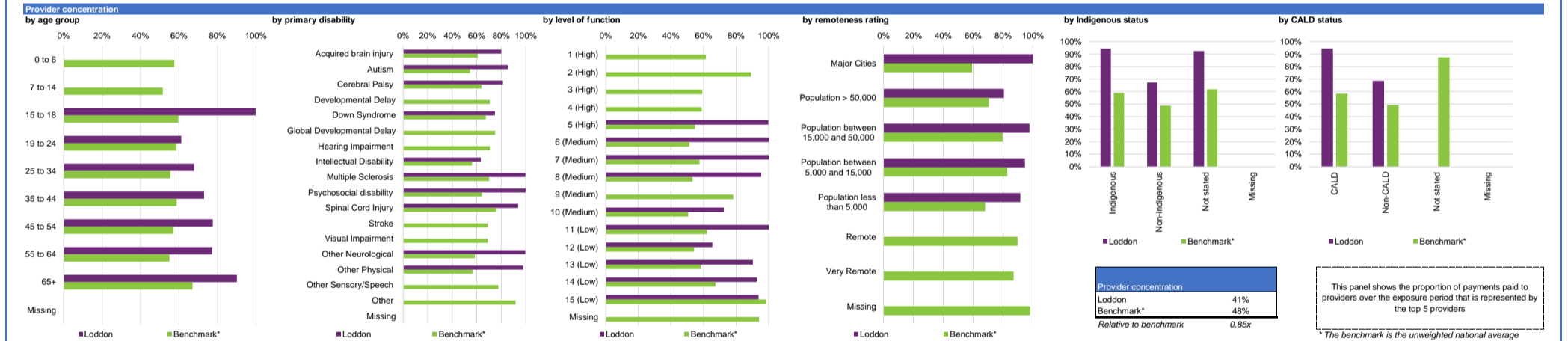
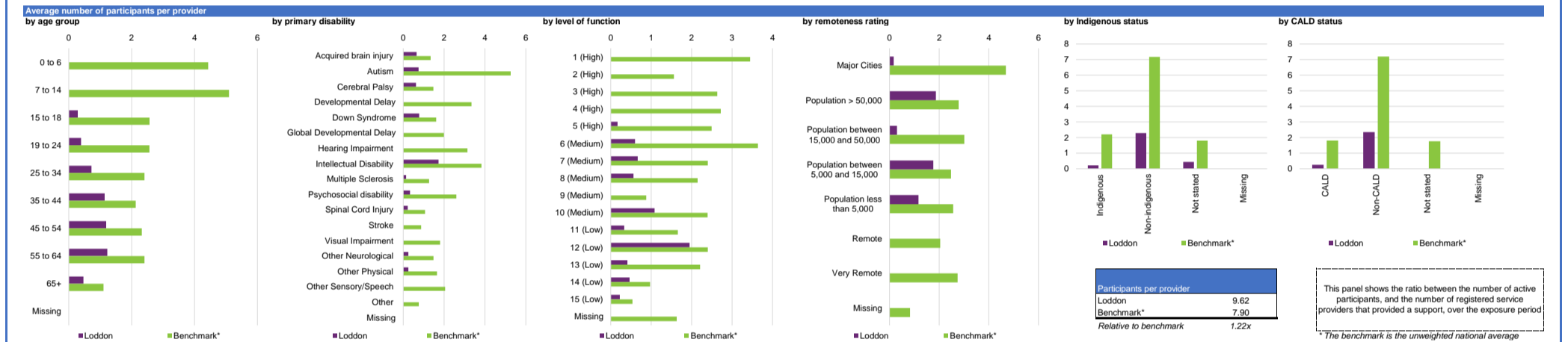
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	232	26	8.9	92%	0%	50%	0.32	0.12	37%	9%	61%
Daily Activities	232	23	10.1	97%	7%	14%	20.74	18.19	88%	9%	61%
Community	232	24	9.7	93%	8%	0%	5.19	3.94	76%	9%	61%
Transport	228	1	228.0	100%	0%	0%	0.29	0.26	90%	9%	61%
Core total	232	53	4.4	93%	5%	5%	26.54	22.52	85%	9%	61%
Capacity Building											
Daily Activities	223	36	6.2	88%	0%	40%	0.55	0.24	45%	8%	61%
Employment	24	6	4.0	100%	0%	0%	0.17	0.14	85%	21%	82%
Social and Civic	2	2	1.0	100%	0%	0%	0.01	0.00	49%	0%	50%
Support Coordination	228	23	9.9	86%	0%	20%	0.62	0.40	65%	8%	61%
Capacity Building total	232	64	3.6	62%	0%	28%	1.66	0.92	56%	9%	61%
Capital											
Assistive Technology	51	10	5.1	100%	0%	0%	0.18	0.09	50%	6%	63%
Home Modifications	212	6	35.3	100%	0%	67%	1.11	0.88	79%	8%	63%
Capital total	216	16	13.5	99%	0%	50%	1.28	0.97	75%	8%	63%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	233	99	2.4	88%	6%	19%	29.49	24.41	83%	9%	61%

Note: Only the major support categories are shown.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

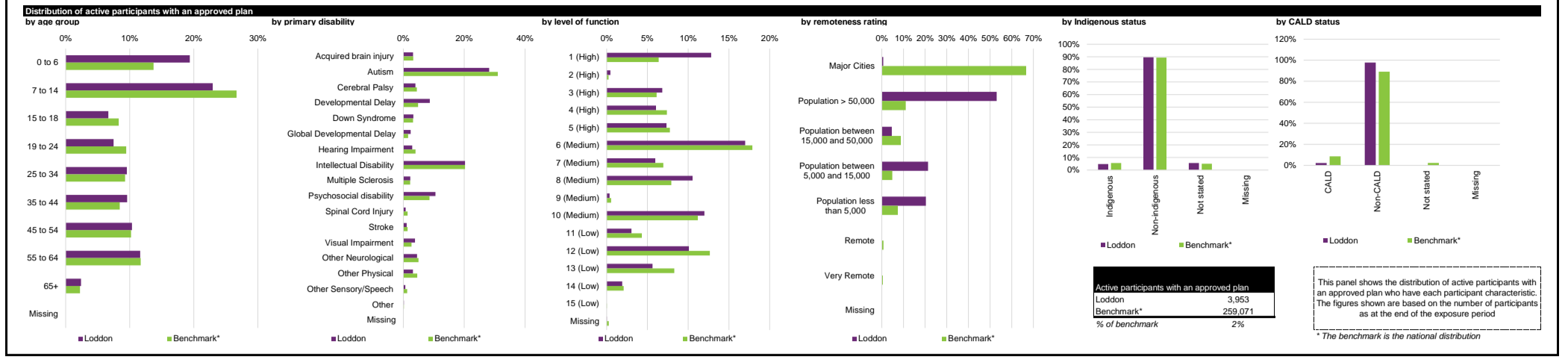
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

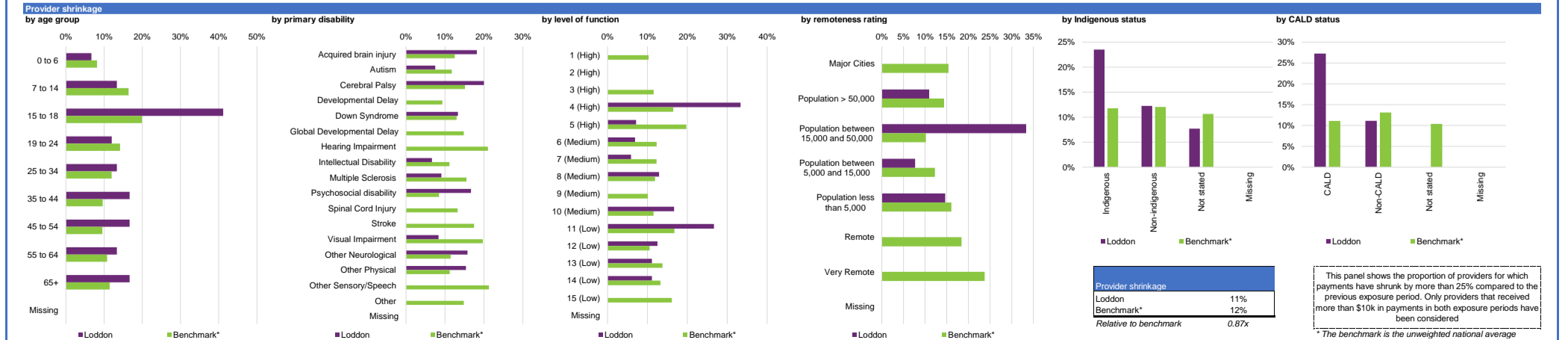
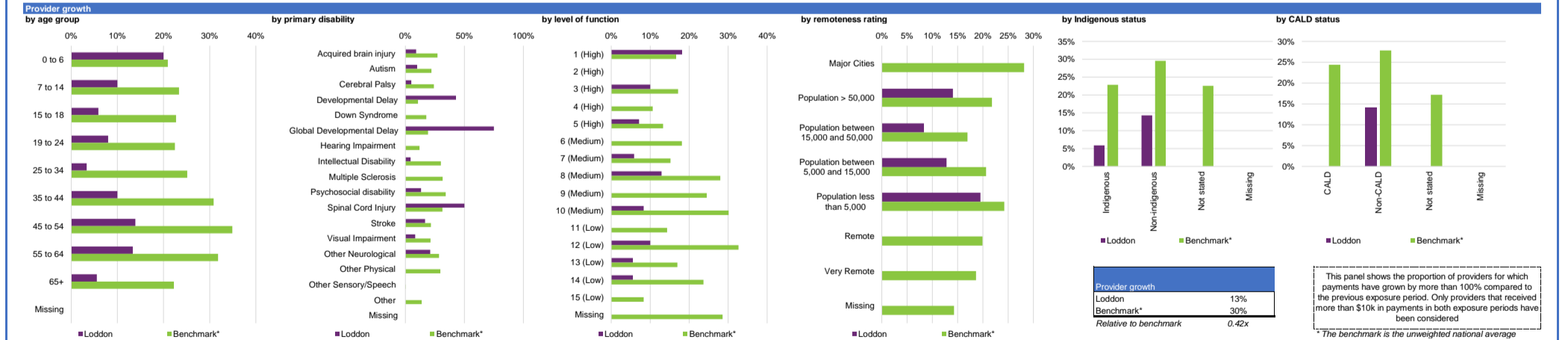
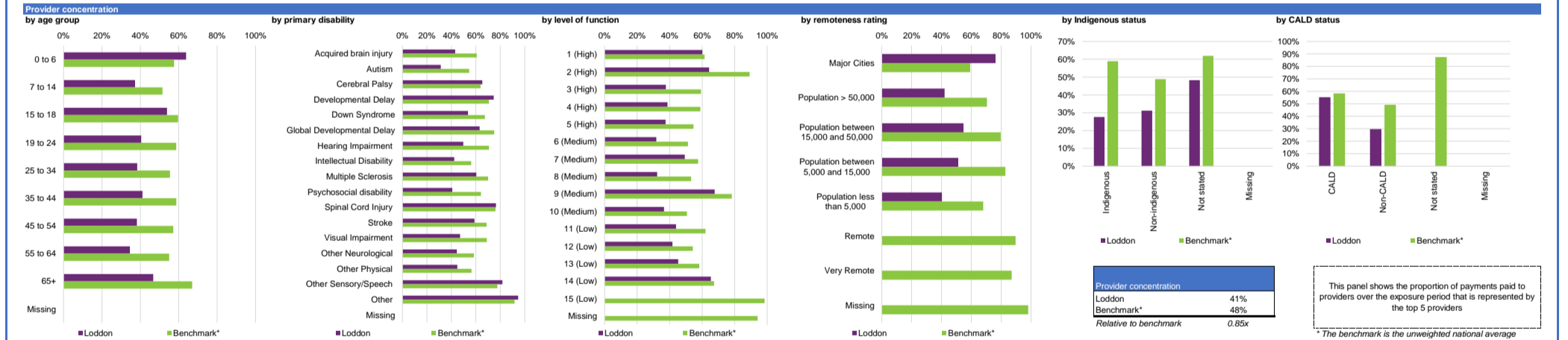
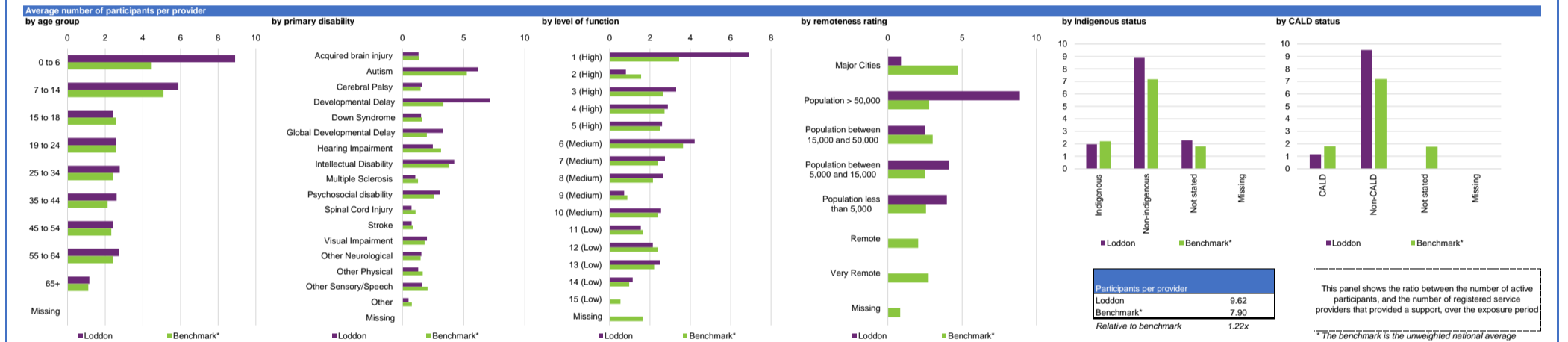
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,943	84	35.0	79%	0%	14%	2.03	0.77	38%	56%	59%
Daily Activities	2,664	116	23.0	74%	17%	19%	26.43	14.26	54%	56%	59%
Community	2,658	81	32.8	77%	10%	13%	18.24	10.67	58%	56%	59%
Transport	1,397	7	199.6	100%	0%	0%	2.53	2.66	105%	49%	60%
Core total	3,034	201	15.1	67%	18%	9%	49.23	28.35	58%	57%	59%
Capacity Building											
Daily Activities	3,543	183	19.4	59%	10%	14%	11.33	5.52	49%	56%	59%
Employment	304	16	19.0	98%	0%	0%	2.01	1.59	79%	59%	64%
Social and Civic	85	20	4.3	80%	0%	0%	0.19	0.06	31%	56%	59%
Support Coordination	1,137	58	19.6	74%	11%	6%	2.72	1.69	62%	46%	55%
Capacity Building total	3,647	242	15.1	44%	6%	13%	17.40	9.64	55%	57%	59%
Capital											
Assistive Technology	560	38	14.7	94%	0%	20%	1.70	1.35	80%	65%	54%
Home Modifications	149	6	24.8	100%	0%	0%	0.25	0.12	46%	66%	61%
Capital total	611	40	15.3	93%	0%	17%	1.95	1.47	75%	65%	56%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,720	389	9.6	51%	14%	11%	68.58	39.59	58%	57%	58%

Note: Only the major support categories are shown.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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