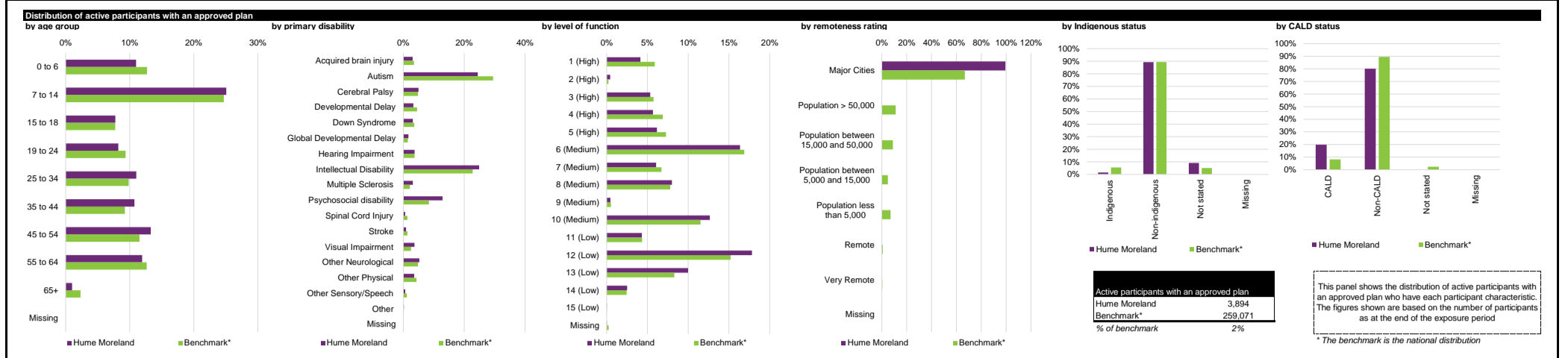
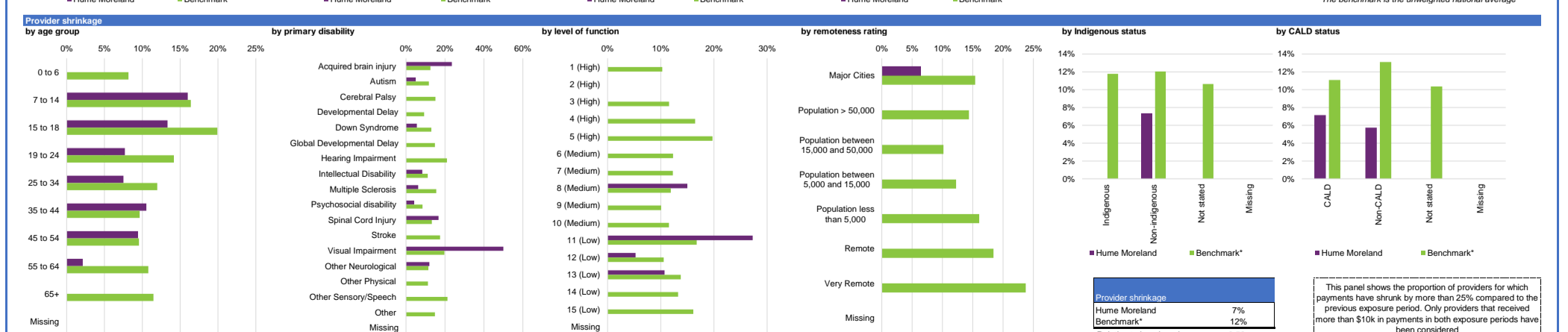
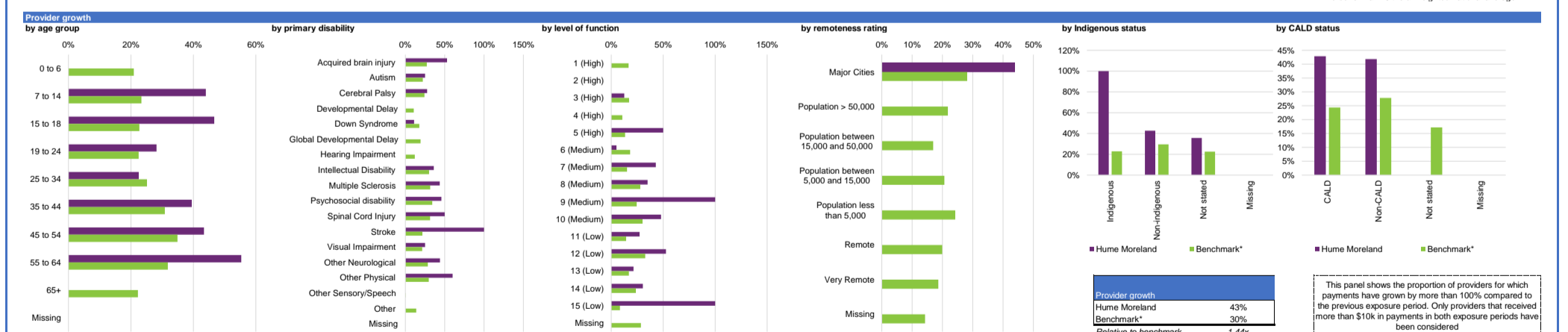
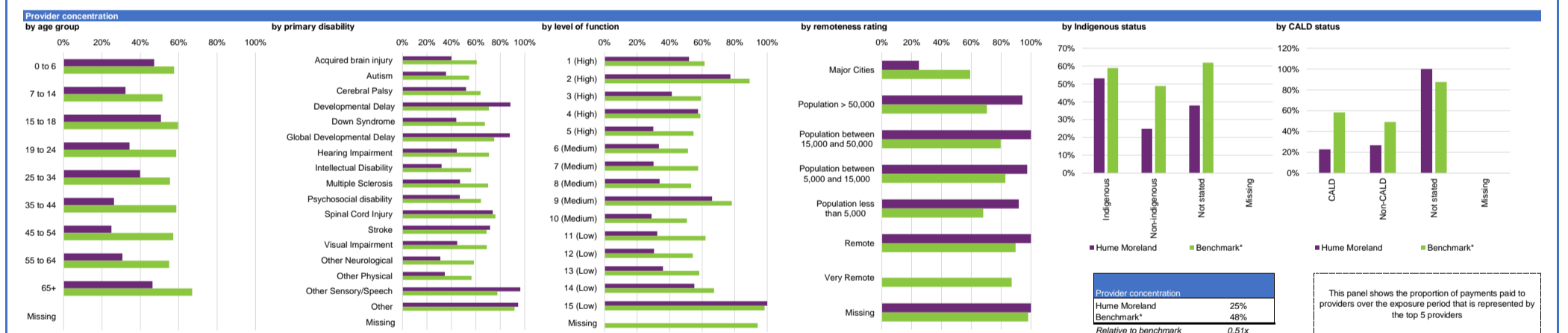
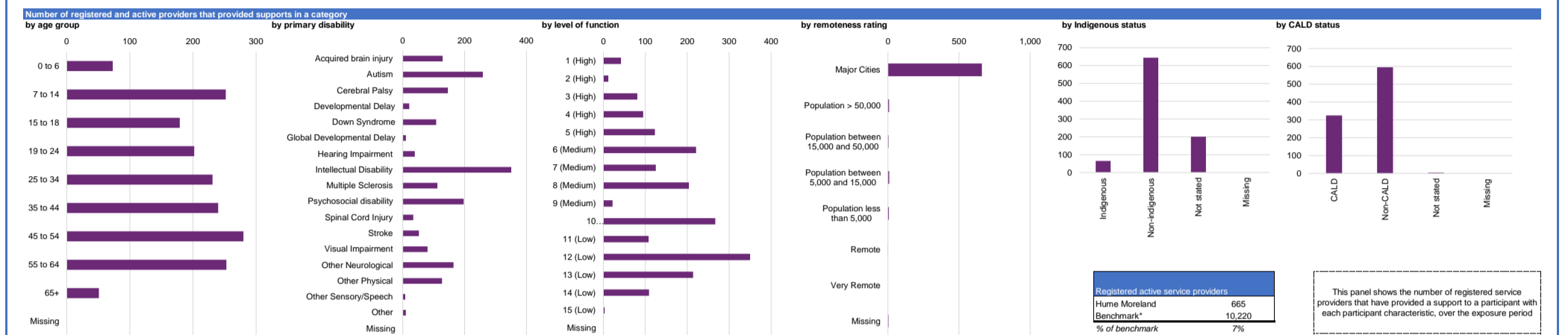


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,399	120	20.0	73%	67%	0%	2.34	1.02	44%	49%	57%
Daily Activities	2,308	249	9.3	51%	50%	11%	40.78	32.07	79%	47%	59%
Community	2,433	179	13.6	53%	36%	8%	20.90	12.29	59%	46%	60%
Transport	1,785	28	63.8	82%	0%	0%	3.57	3.75	105%	43%	61%
Core total	3,265	372	8.8	44%	46%	7%	67.59	49.12	73%	50%	59%
Capacity Building											
Daily Activities	3,743	338	11.1	44%	65%	4%	11.18	5.19	46%	50%	60%
Employment	255	27	9.4	90%	20%	0%	1.58	1.22	78%	48%	68%
Social and Civic	303	38	8.0	64%	0%	0%	0.72	0.18	25%	61%	55%
Support Coordination	1,569	121	12.9	54%	17%	7%	3.54	2.24	63%	44%	57%
Capacity Building total	3,826	427	9.0	38%	40%	3%	18.55	9.62	52%	50%	60%
Capital											
Assistive Technology	781	49	15.9	90%	50%	0%	2.09	0.88	42%	52%	64%
Home Modifications	246	9	27.3	100%	0%	0%	0.85	0.44	51%	24%	67%
Capital total	884	55	16.1	87%	50%	0%	2.94	1.31	45%	47%	64%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,894	665	5.9	37%	43%	7%	89.10	60.19	68%	51%	59%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

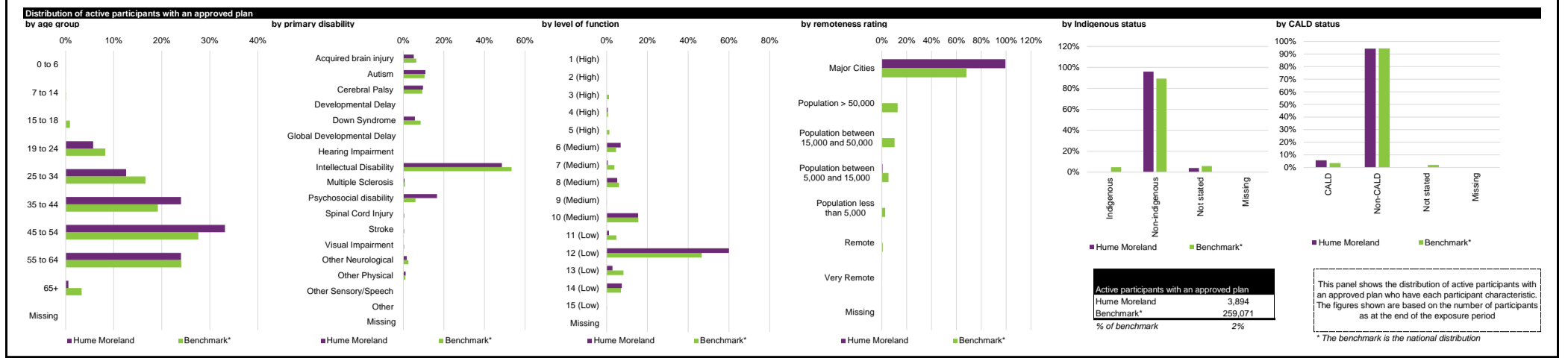
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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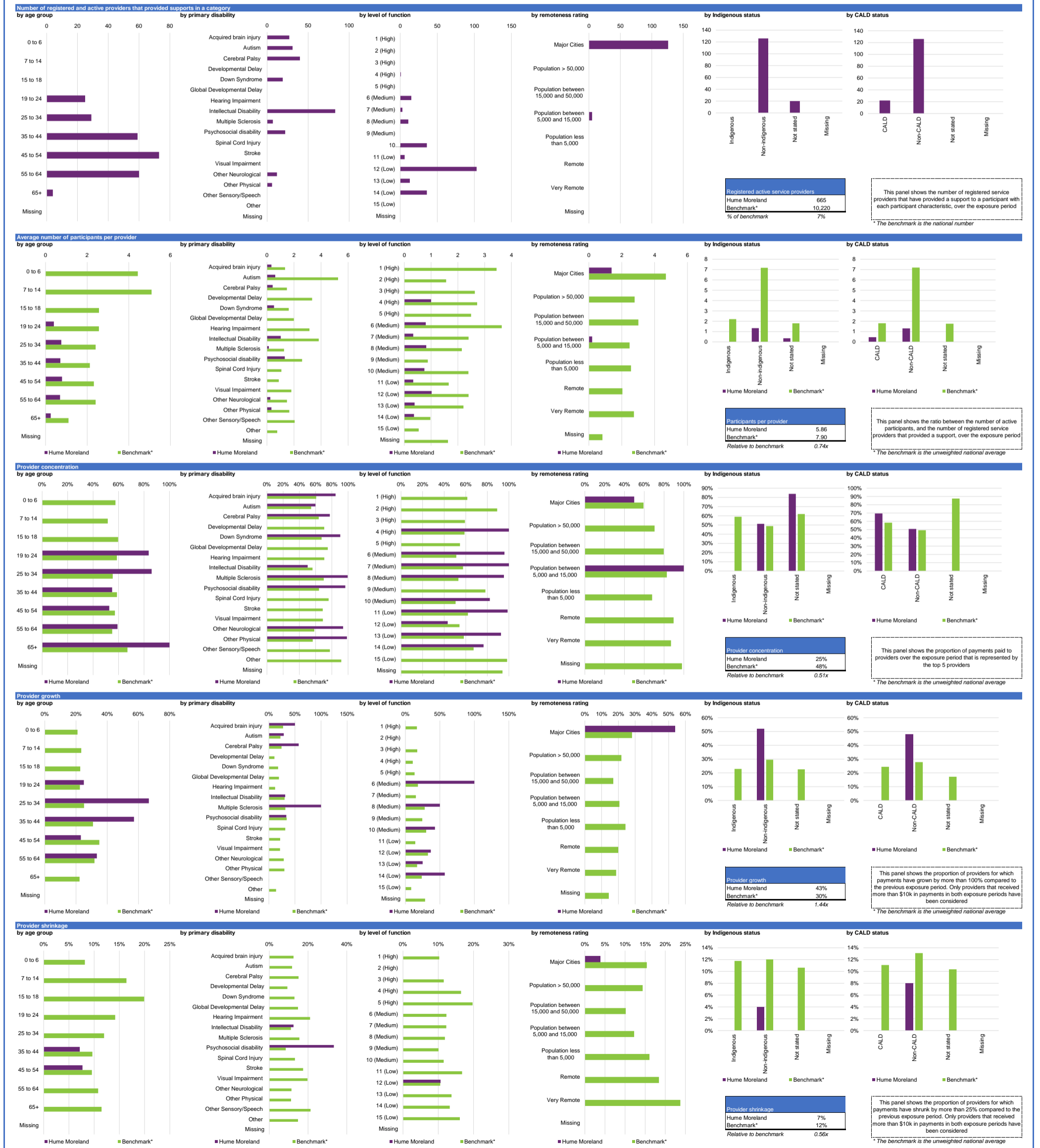
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	132	19	6.9	97%	0%	0%	0.25	0.08	33%	11%	86%
Daily Activities	175	30	5.8	94%	27%	9%	14.10	13.96	99%	18%	90%
Community	163	54	3.0	65%	18%	12%	2.71	1.91	71%	14%	89%
Transport	165	5	33.0	100%	0%	0%	0.18	0.14	74%	13%	90%
Core total	175	69	2.5	76%	35%	4%	17.24	16.09	93%	18%	90%
Capacity Building											
Daily Activities	172	52	3.3	69%	100%	0%	0.41	0.24	58%	18%	90%
Employment	10	3	3.3	100%	100%	0%	0.06	0.05	85%	40%	100%
Social and Civic	8	2	4.0	100%	0%	0%	0.03	0.00	16%	75%	0%
Support Coordination	174	32	5.4	83%	100%	0%	0.38	0.25	65%	18%	90%
Capacity Building total	175	81	2.2	63%	100%	0%	0.97	0.57	58%	18%	90%
Capital											
Assistive Technology	53	6	8.8	100%	0%	0%	0.16	0.06	36%	10%	100%
Home Modifications	142	3	47.3	100%	0%	0%	0.64	0.31	48%	7%	86%
Capital total	144	8	18.0	100%	0%	0%	0.80	0.37	46%	7%	86%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	175	129	1.4	70%	52%	4%	19.01	17.03	90%	18%	90%

Note: Only the major support categories are shown.

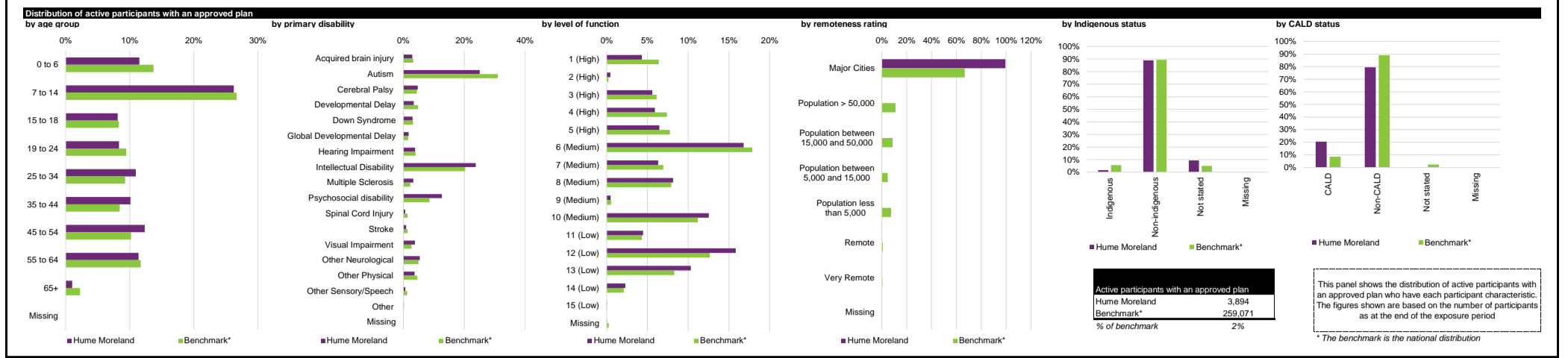
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

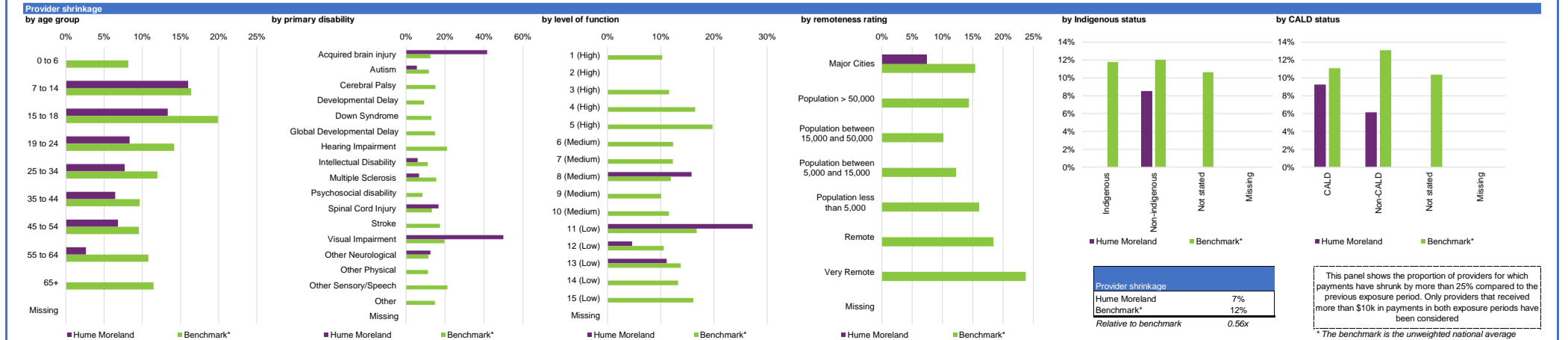
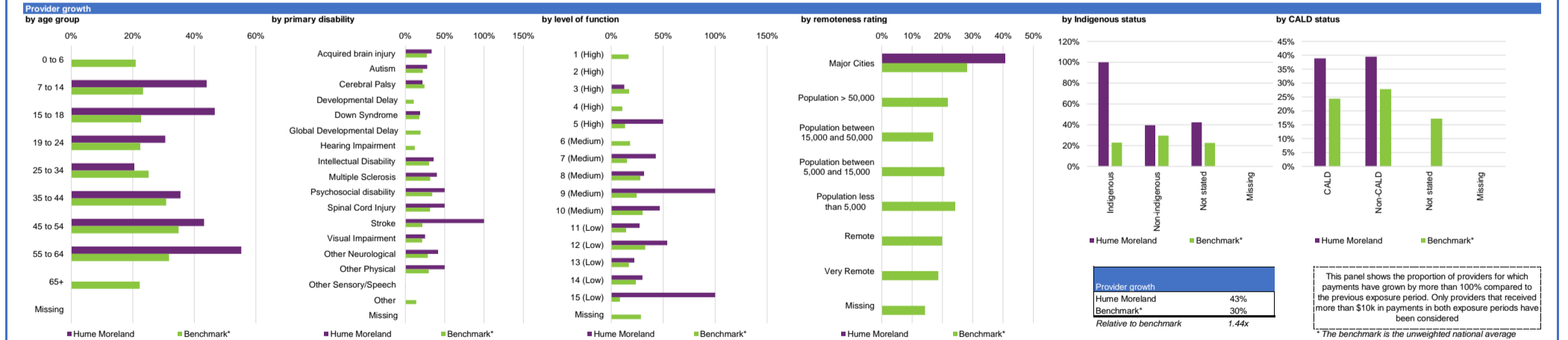
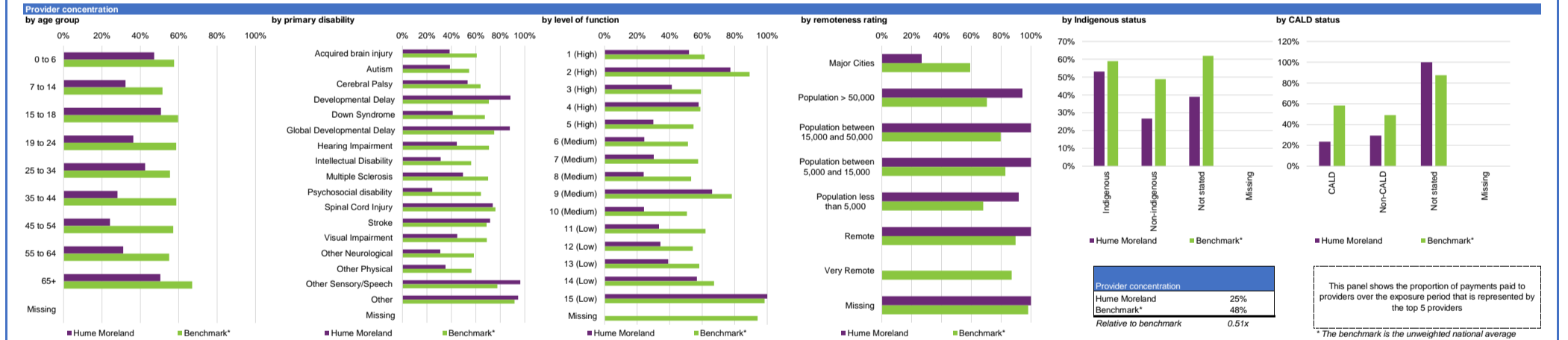
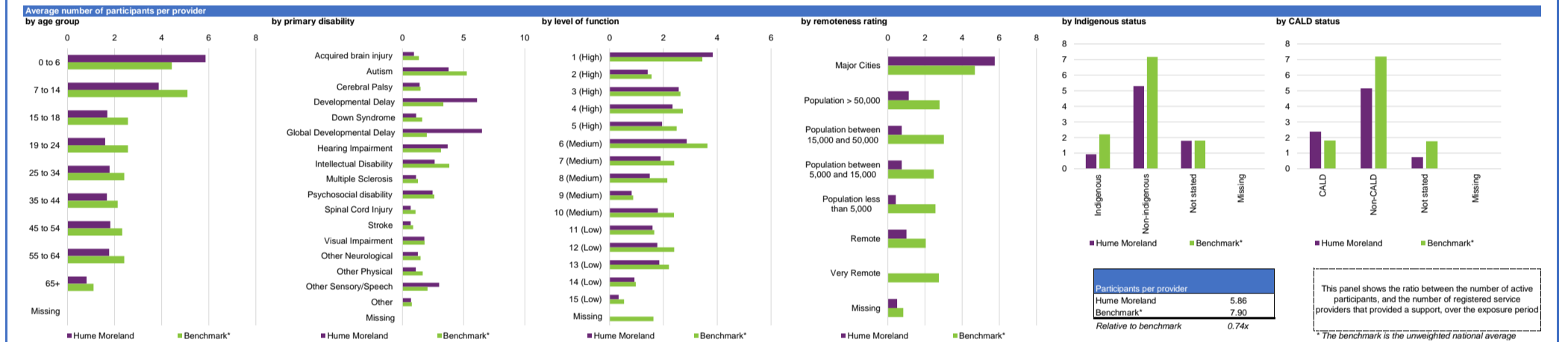
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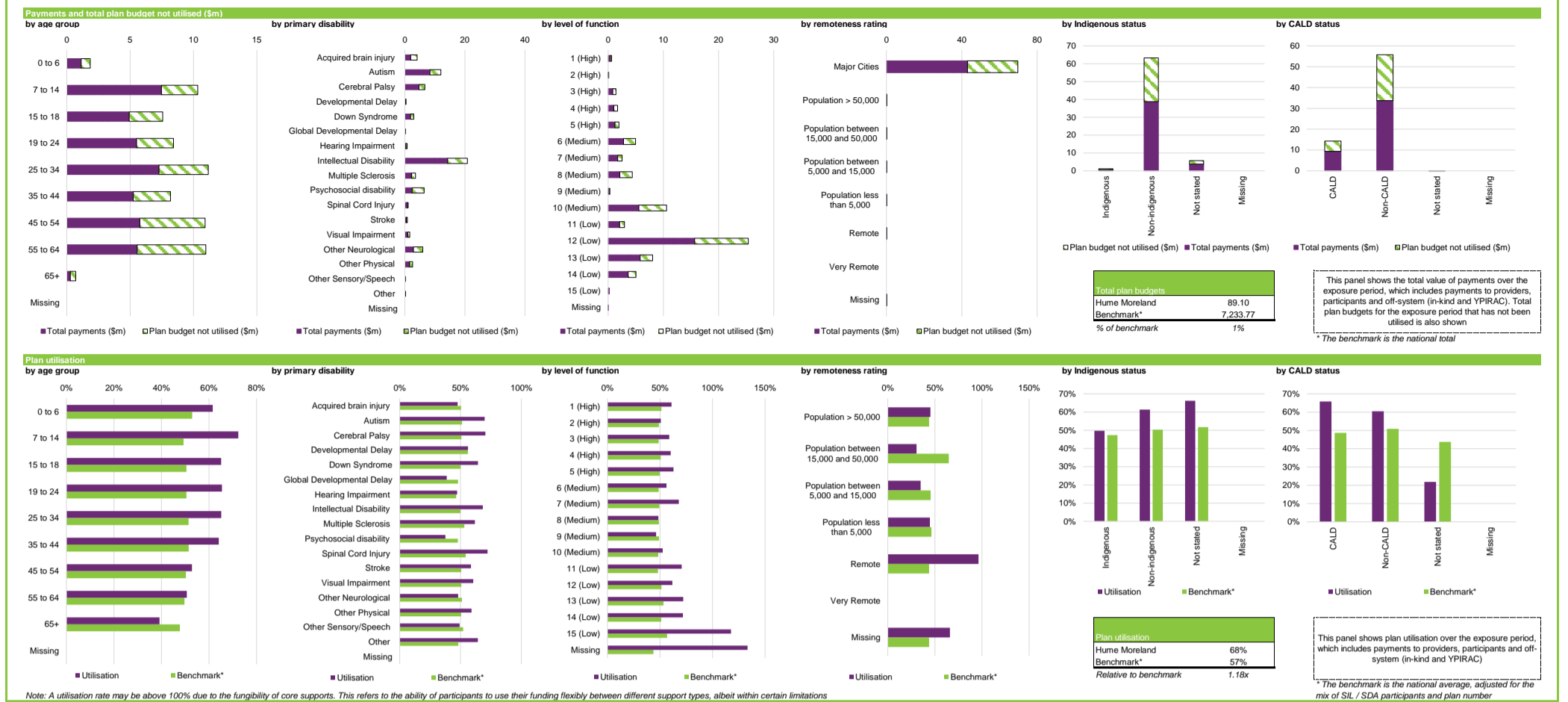
Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,267	115	19.7	72%	33%	0%	2.09	0.94	45%	52%	56%
Daily Activities	2,133	243	8.8	53%	45%	13%	26.68	18.10	68%	50%	58%
Community	2,270	174	13.0	52%	38%	9%	18.19	10.37	57%	49%	59%
Transport	1,620	23	70.4	89%	0%	0%	3.39	3.61	107%	46%	60%
Core total	3,090	362	8.5	45%	41%	9%	50.35	33.03	66%	53%	58%
Capacity Building											
Daily Activities	3,571	328	10.9	45%	65%	4%	10.77	4.95	46%	52%	59%
Employment	245	26	9.4	91%	20%	0%	1.52	1.17	77%	49%	68%
Social and Civic	295	38	7.8	63%	0%	0%	0.69	0.17	25%	61%	55%
Support Coordination	1,385	117	11.8	54%	14%	7%	3.16	1.99	63%	48%	55%
Capacity Building total	3,651	414	8.8	37%	42%	3%	17.58	9.05	52%	53%	59%
Capital											
Assistive Technology	728	48	15.2	91%	50%	0%	1.93	0.82	42%	57%	63%
Home Modifications	104	7	14.9	100%	0%	0%	0.21	0.13	62%	55%	61%
Capital total	740	53	14.0	88%	50%	0%	2.14	0.95	44%	57%	62%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,719	644	5.8	37%	40%	8%	70.09	43.16	62%	54%	58%

Indicator definitions

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