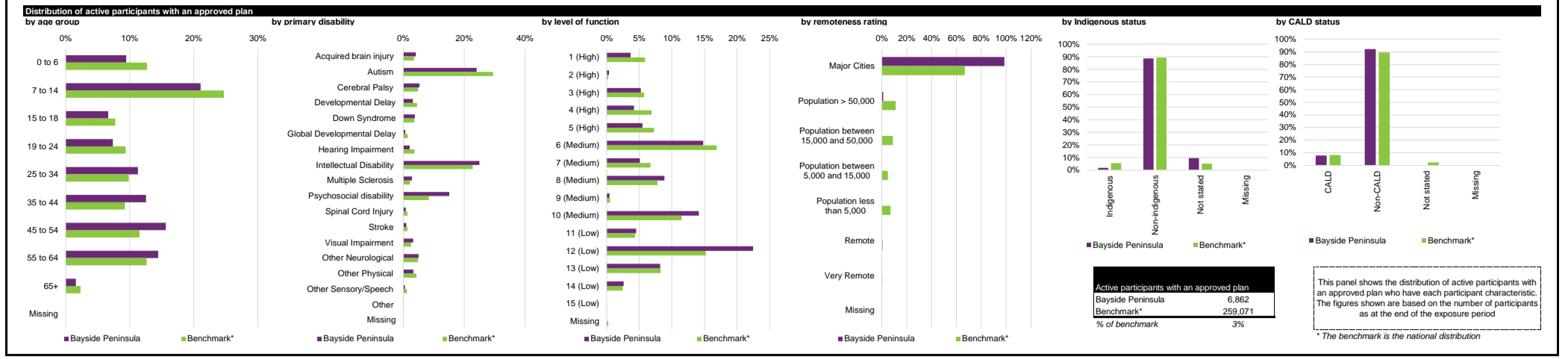
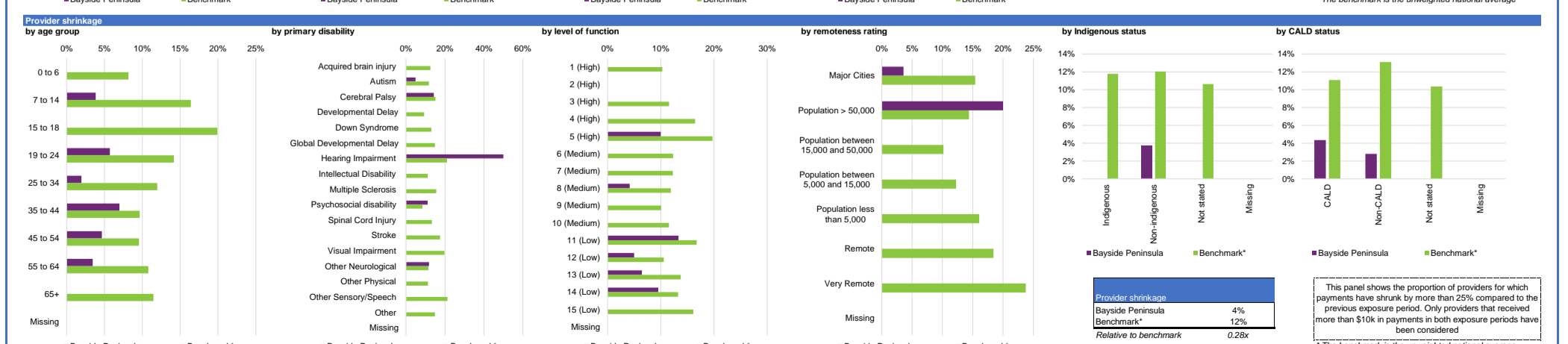
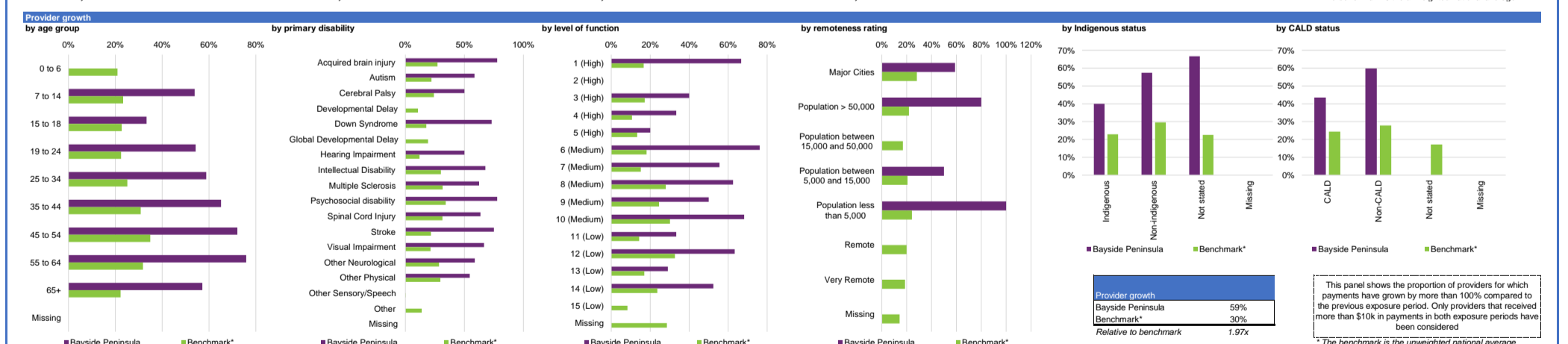
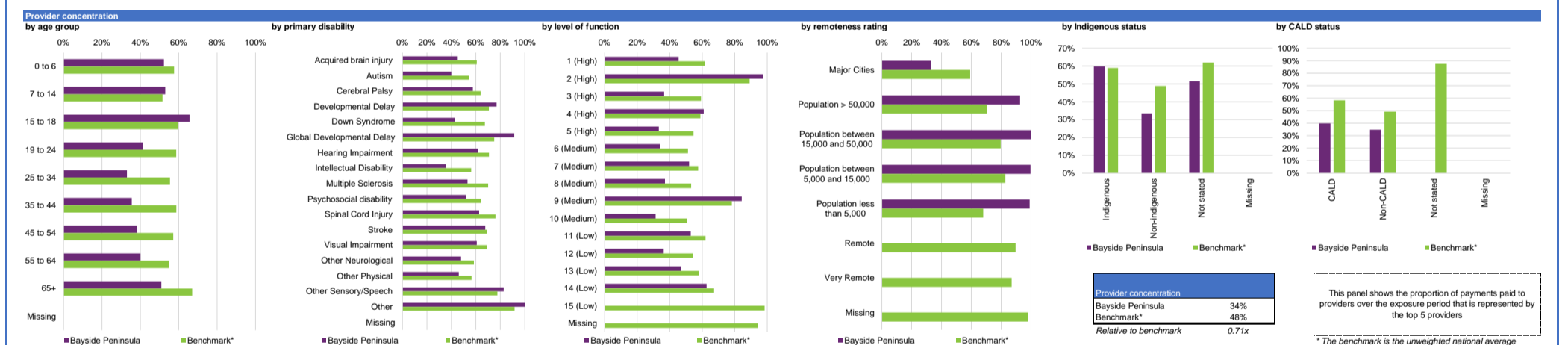
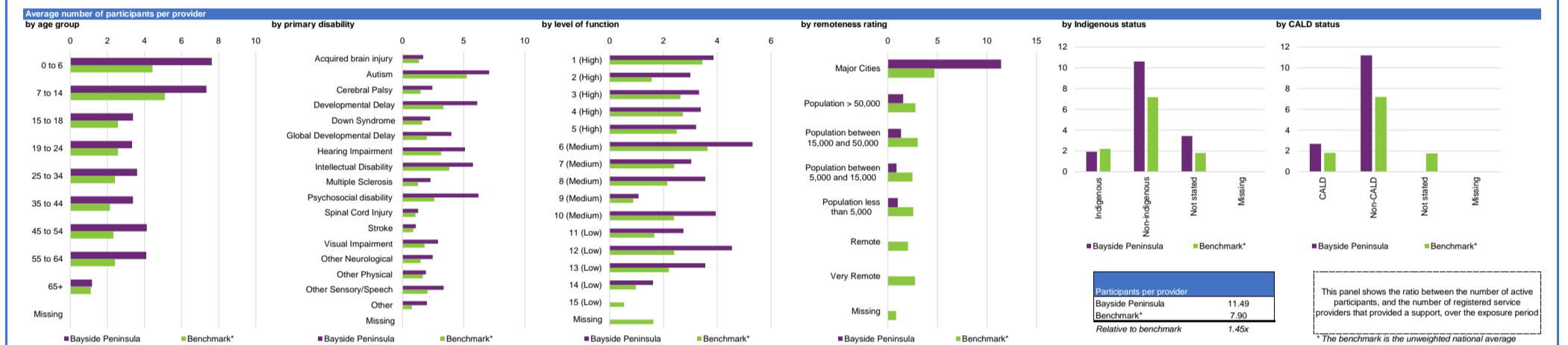


Participant profile



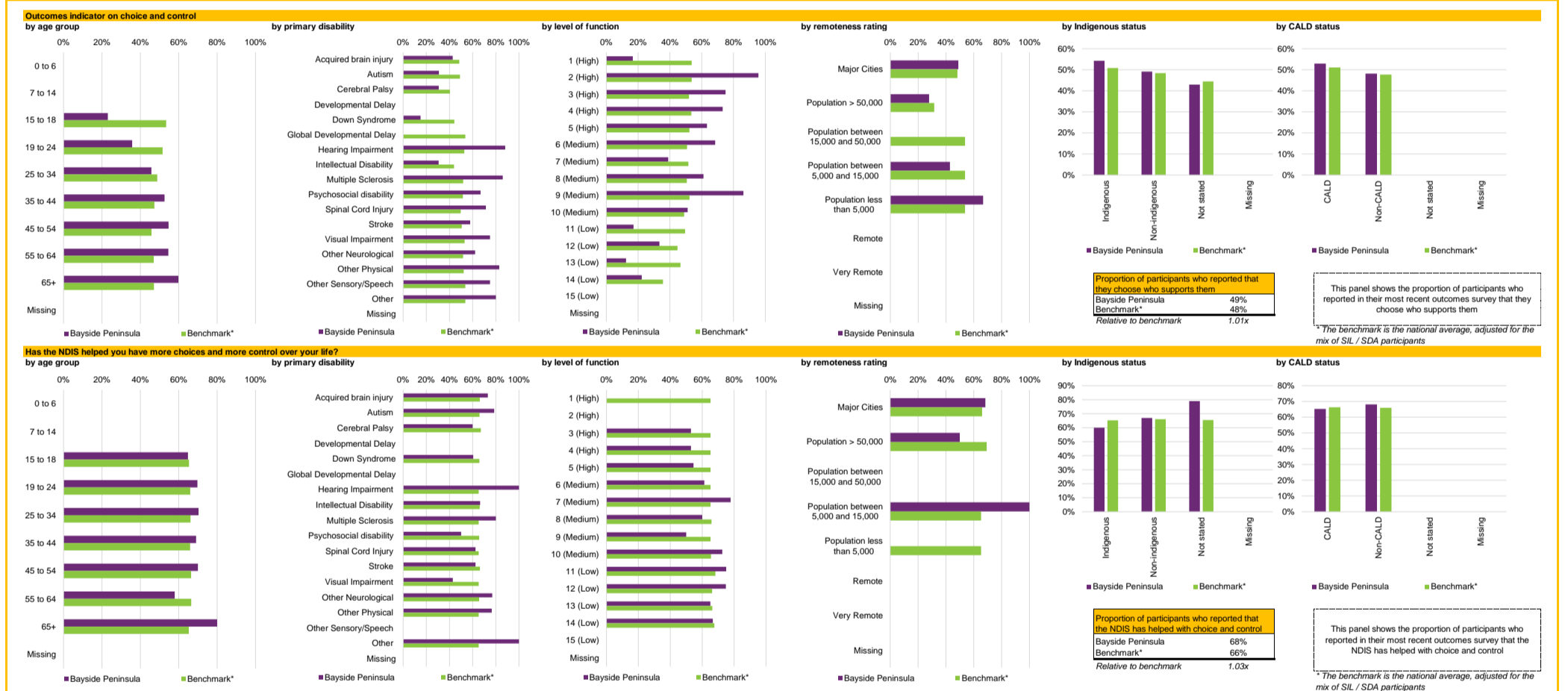
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	5,602	107	52.4	71%	63%	0%	4.79	1.76	37%	46%	69%
Daily Activities	5,415	202	26.8	62%	57%	9%	98.01	69.58	71%	46%	68%
Community	5,669	157	36.1	59%	58%	2%	53.59	22.36	42%	46%	68%
Transport	3,590	44	81.6	85%	50%	0%	5.53	5.11	93%	42%	71%
<b>Core total</b>	<b>6,449</b>	<b>300</b>	<b>21.5</b>	<b>56%</b>	<b>59%</b>	<b>4%</b>	<b>161.91</b>	<b>98.81</b>	<b>61%</b>	<b>48%</b>	<b>68%</b>
<b>Capacity Building</b>											
Daily Activities	6,401	271	23.6	60%	59%	4%	21.57	9.38	43%	48%	69%
Employment	485	42	11.5	75%	56%	0%	2.55	1.82	71%	50%	64%
Social and Civic	1,109	44	25.2	69%	100%	0%	2.16	0.39	18%	56%	58%
Support Coordination	3,652	142	25.7	39%	64%	4%	6.64	3.13	47%	45%	67%
<b>Capacity Building total</b>	<b>6,730</b>	<b>387</b>	<b>17.4</b>	<b>43%</b>	<b>72%</b>	<b>2%</b>	<b>38.64</b>	<b>17.43</b>	<b>45%</b>	<b>48%</b>	<b>68%</b>
<b>Capital</b>											
Assistive Technology	1,854	97	19.1	78%	75%	0%	6.54	1.93	29%	48%	72%
Home Modifications	1,014	23	44.1	93%	100%	0%	2.83	1.50	53%	30%	57%
<b>Capital total</b>	<b>2,254</b>	<b>111</b>	<b>20.3</b>	<b>68%</b>	<b>60%</b>	<b>0%</b>	<b>9.37</b>	<b>3.43</b>	<b>37%</b>	<b>41%</b>	<b>70%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,862</b>	<b>597</b>	<b>11.5</b>	<b>51%</b>	<b>59%</b>	<b>4%</b>	<b>210.00</b>	<b>119.80</b>	<b>57%</b>	<b>49%</b>	<b>68%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

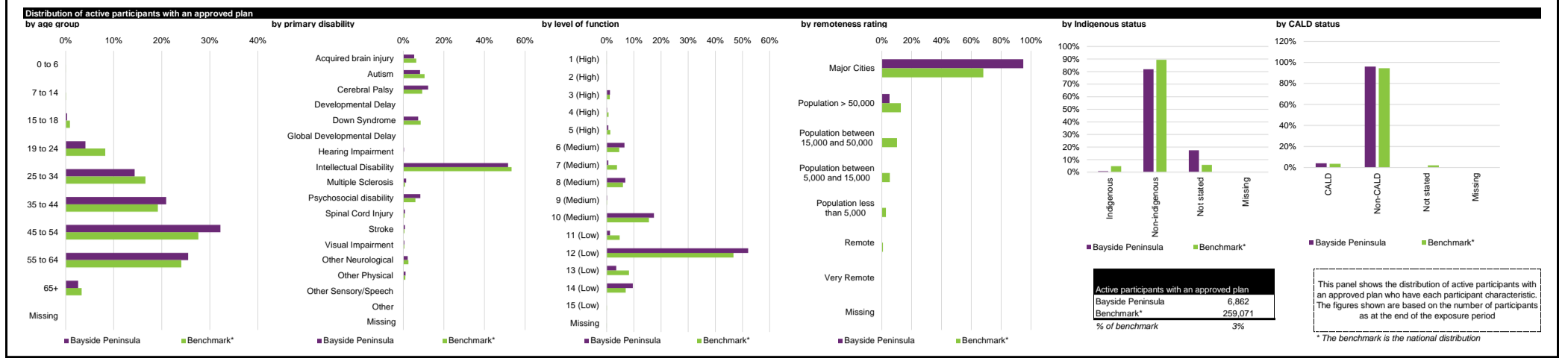
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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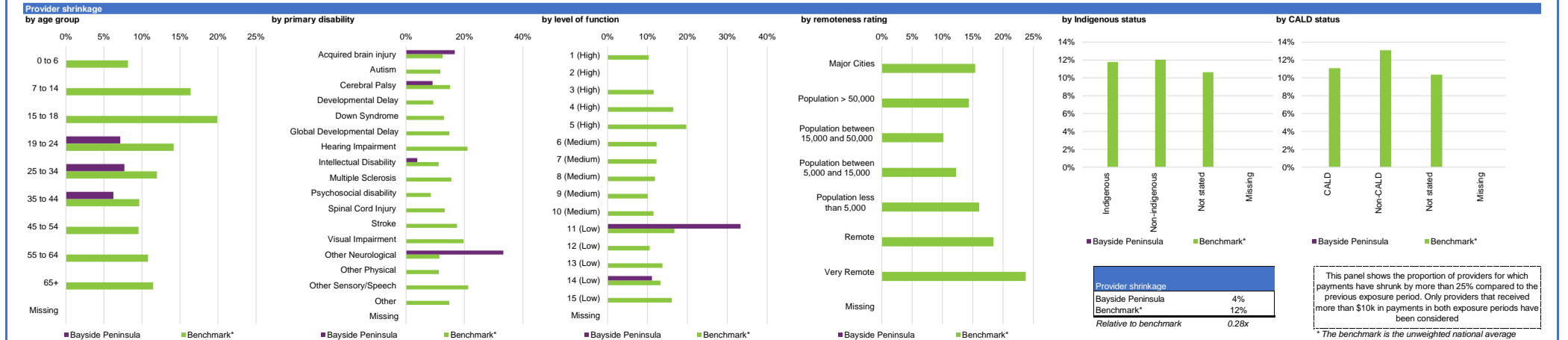
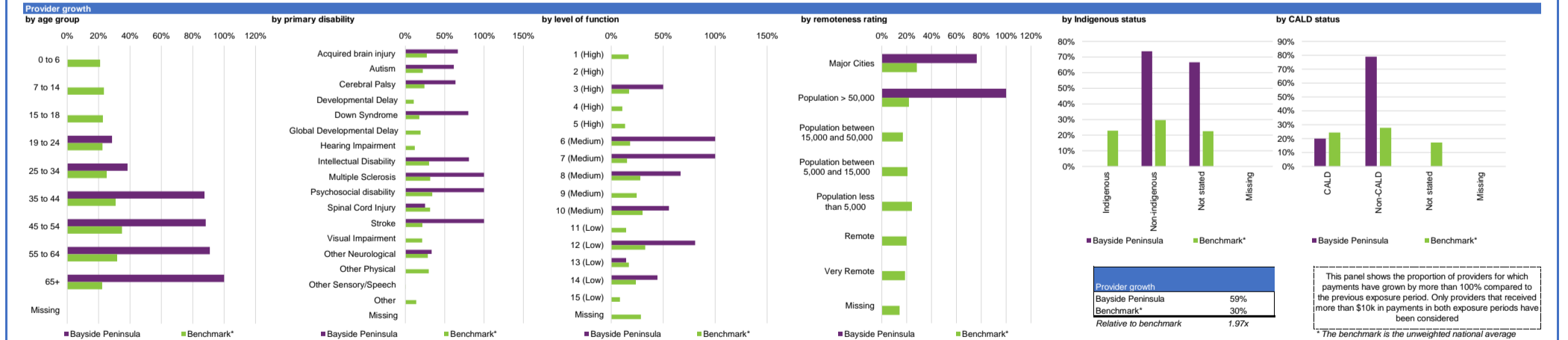
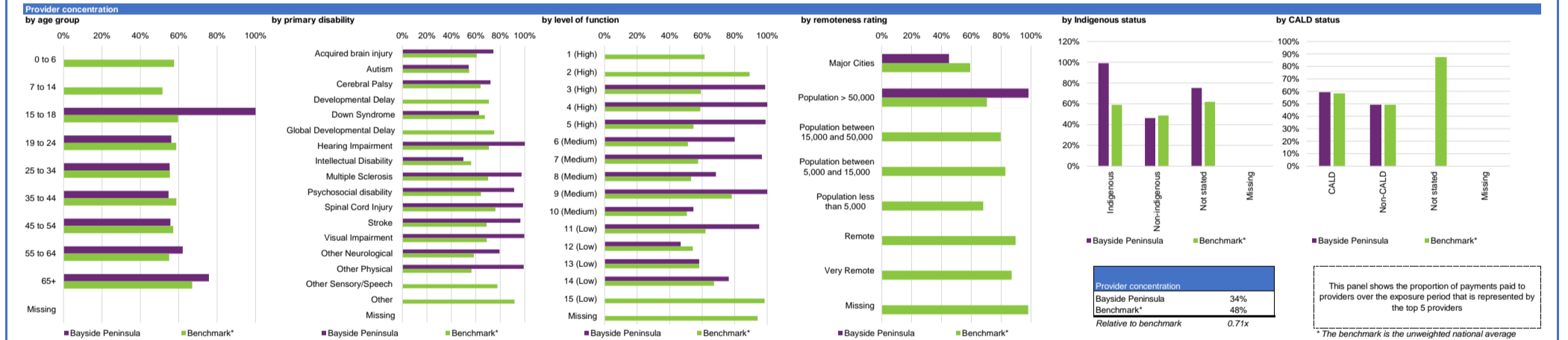
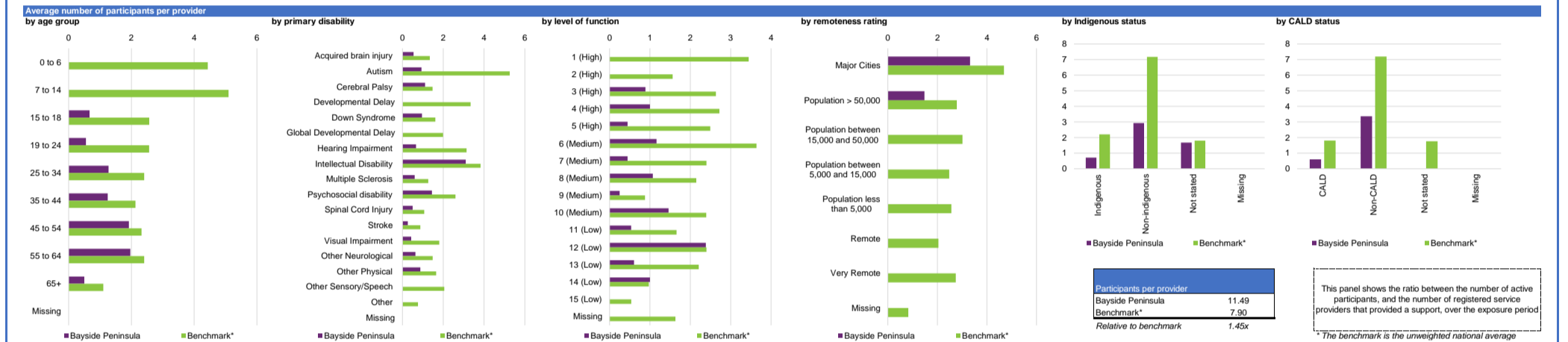
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*

*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	622	40	15.6	78%	0%	0%	0.74	0.17	22%	16%	49%
Daily Activities	655	66	9.9	84%	82%	0%	44.56	36.95	83%	16%	49%
Community	655	71	9.2	60%	72%	0%	12.67	5.63	44%	16%	49%
Transport	621	28	22.2	92%	100%	0%	0.75	0.40	53%	14%	49%
<b>Core total</b>	<b>655</b>	<b>109</b>	<b>6.0</b>	<b>73%</b>	<b>75%</b>	<b>0%</b>	<b>58.73</b>	<b>43.15</b>	<b>73%</b>	<b>16%</b>	<b>49%</b>
<b>Capacity Building</b>											
Daily Activities	593	67	8.9	59%	50%	0%	1.50	0.41	28%	16%	47%
Employment	38	12	3.2	98%	0%	0%	0.15	0.10	70%	18%	33%
Social and Civic	35	2	17.5	100%	0%	0%	0.10	0.00	1%	46%	0%
Support Coordination	637	65	9.8	49%	100%	0%	1.19	0.58	49%	16%	49%
<b>Capacity Building total</b>	<b>648</b>	<b>121</b>	<b>5.4</b>	<b>47%</b>	<b>86%</b>	<b>0%</b>	<b>3.94</b>	<b>1.36</b>	<b>34%</b>	<b>17%</b>	<b>49%</b>
<b>Capital</b>											
Assistive Technology	255	27	9.4	95%	100%	0%	1.01	0.18	18%	13%	60%
Home Modifications	569	9	63.2	100%	100%	0%	1.99	1.38	70%	13%	46%
<b>Capital total</b>	<b>590</b>	<b>36</b>	<b>16.4</b>	<b>92%</b>	<b>100%</b>	<b>0%</b>	<b>3.00</b>	<b>1.56</b>	<b>52%</b>	<b>13%</b>	<b>53%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>655</b>	<b>191</b>	<b>3.4</b>	<b>70%</b>	<b>76%</b>	<b>0%</b>	<b>65.69</b>	<b>46.09</b>	<b>70%</b>	<b>16%</b>	<b>49%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

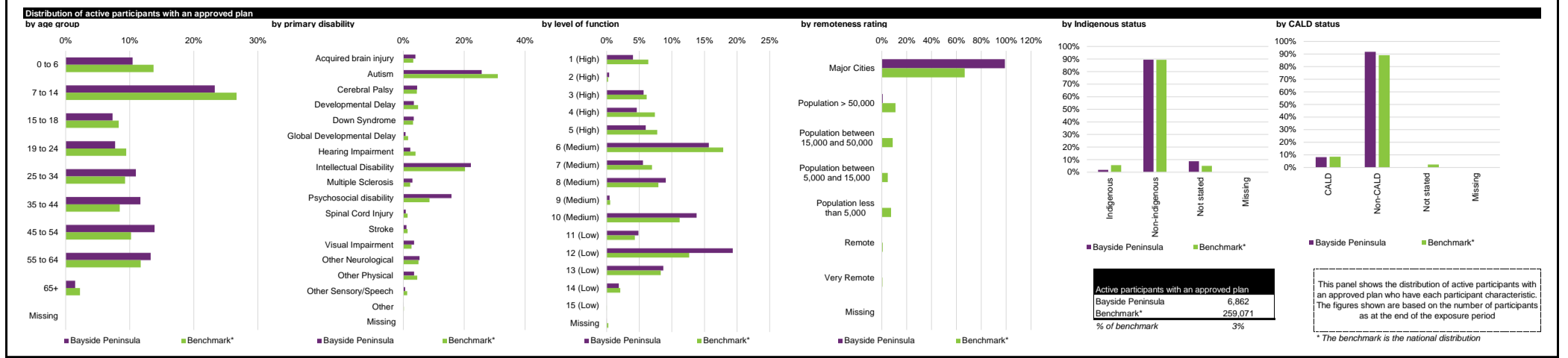
**Indicator definitions**

<b>Active participants with approved plans</b>	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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<b>Participants per provider</b>	Ratio between the number of active participants and the number of registered service providers
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<b>Provider growth</b>	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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<b>Total plan budgets</b>	Value of supports committed in participant plans for the exposure period
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<b>Utilisation</b>	Ratio between payments and total plan budgets
<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
<b>Has NDIS helped with choice and control?</b>	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

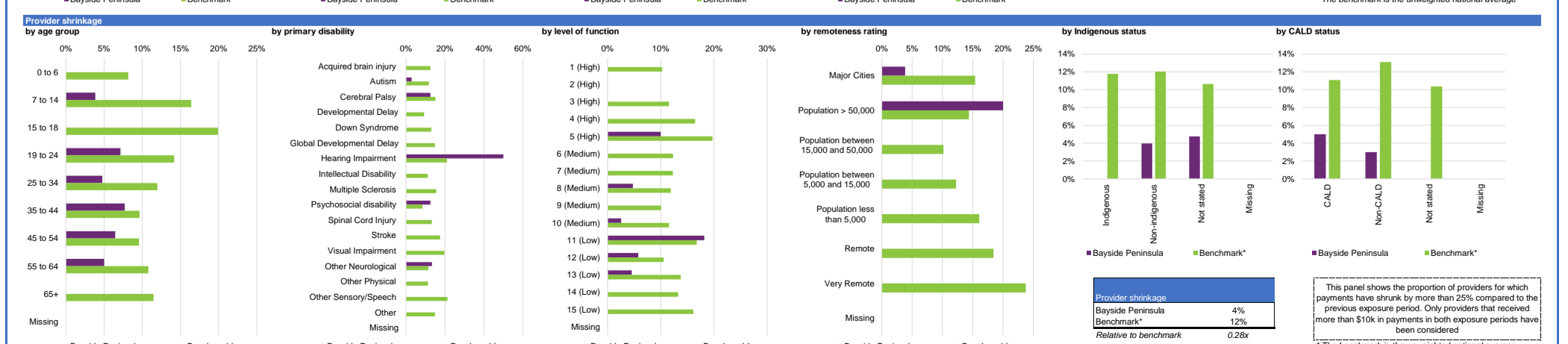
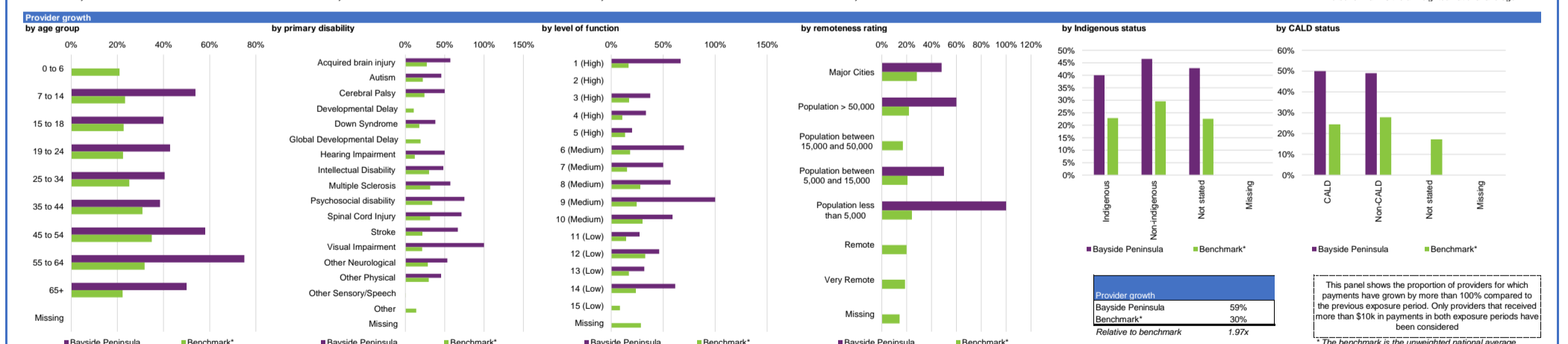
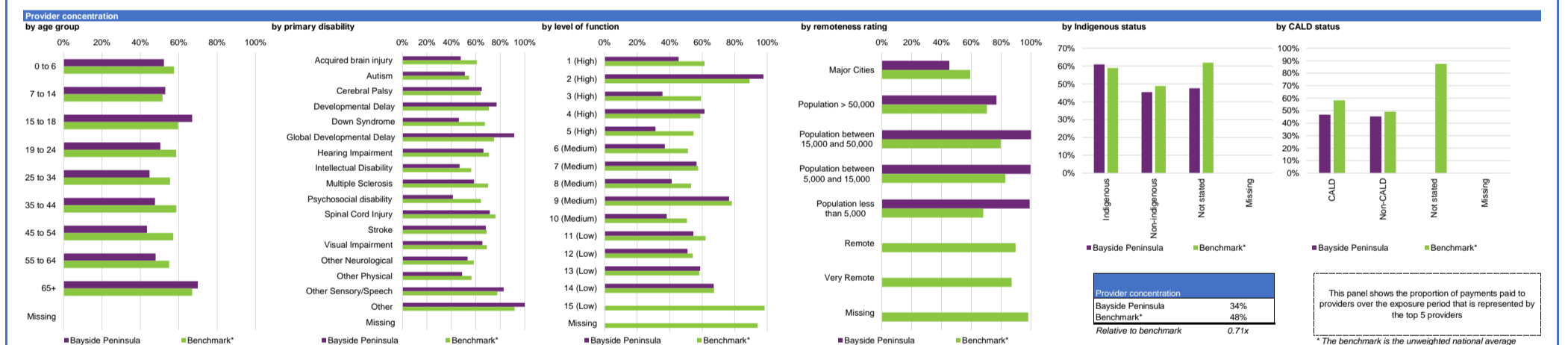
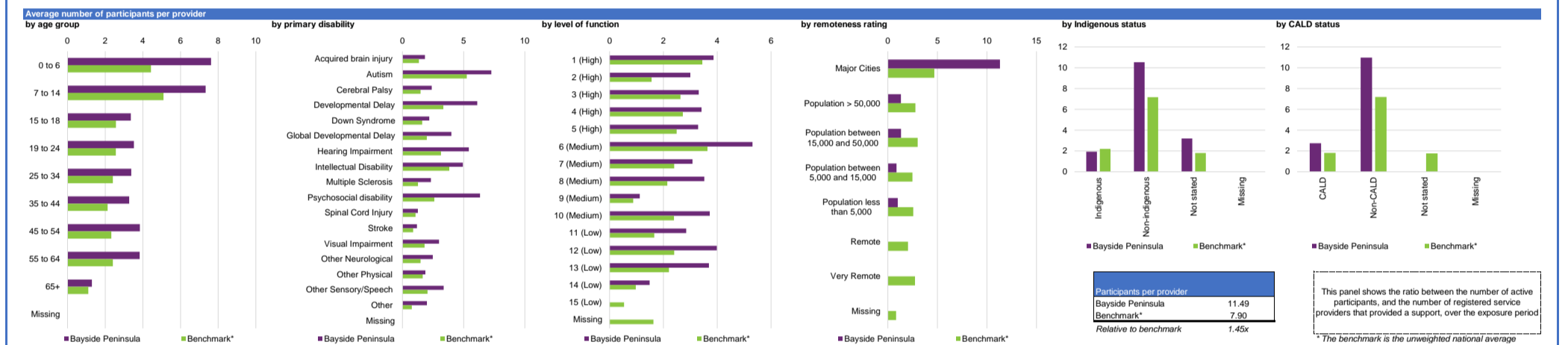
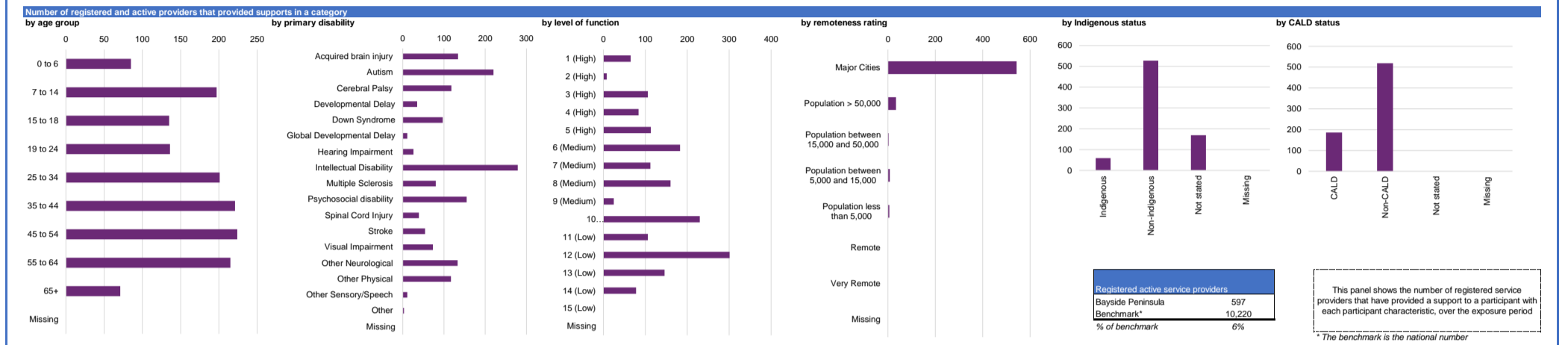
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



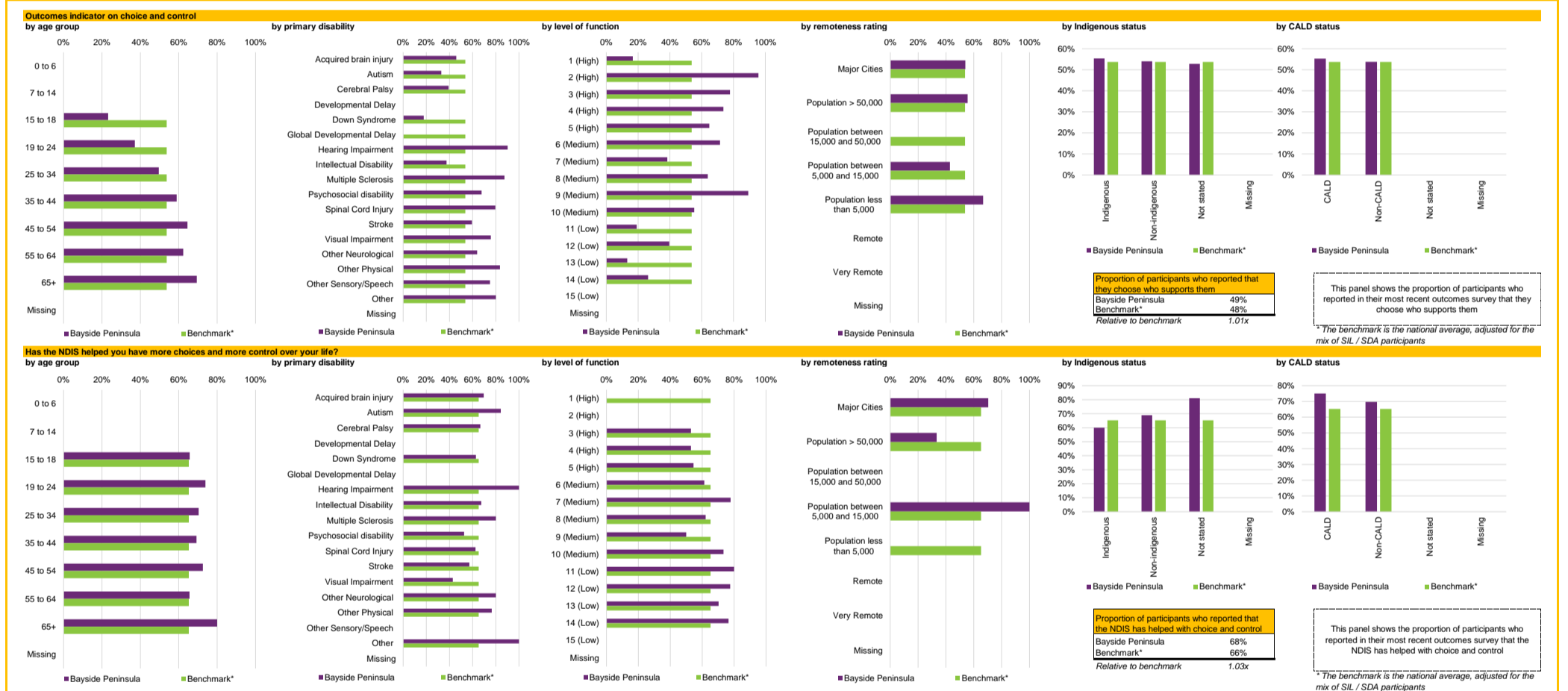
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,980	97	51.3	71%	75%	0%	4.04	1.60	39%	52%	71%
Daily Activities	4,760	188	25.3	76%	38%	10%	53.44	32.63	61%	52%	70%
Community	5,014	143	35.1	65%	46%	2%	40.91	16.72	41%	51%	70%
Transport	2,969	34	87.3	80%	0%	0%	4.77	4.71	99%	48%	74%
<b>Core total</b>	<b>5,794</b>	<b>276</b>	<b>21.0</b>	<b>70%</b>	<b>44%</b>	<b>4%</b>	<b>103.18</b>	<b>55.66</b>	<b>54%</b>	<b>53%</b>	<b>70%</b>
<b>Capacity Building</b>											
Daily Activities	5,808	250	23.2	61%	58%	4%	20.07	8.96	45%	53%	71%
Employment	447	39	11.5	76%	56%	0%	2.40	1.72	72%	53%	67%
Social and Civic	1,074	44	24.4	69%	100%	0%	2.06	0.39	19%	57%	59%
Support Coordination	3,015	135	22.3	41%	55%	5%	5.45	2.55	47%	52%	70%
<b>Capacity Building total</b>	<b>6,082</b>	<b>362</b>	<b>16.8</b>	<b>44%</b>	<b>69%</b>	<b>2%</b>	<b>34.70</b>	<b>16.07</b>	<b>46%</b>	<b>53%</b>	<b>70%</b>
<b>Capital</b>											
Assistive Technology	1,599	87	18.4	80%	25%	0%	5.52	1.74	32%	56%	75%
Home Modifications	445	14	31.8	98%	0%	0%	0.85	0.12	14%	60%	64%
<b>Capital total</b>	<b>1,664</b>	<b>94</b>	<b>17.7</b>	<b>78%</b>	<b>25%</b>	<b>0%</b>	<b>6.37</b>	<b>1.87</b>	<b>29%</b>	<b>55%</b>	<b>74%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,207</b>	<b>548</b>	<b>11.3</b>	<b>61%</b>	<b>50%</b>	<b>4%</b>	<b>144.32</b>	<b>73.71</b>	<b>51%</b>	<b>54%</b>	<b>70%</b>

*Note: Only the major support categories are shown.*

**Indicator definitions**

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