





pport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
re											
Consumables	4,541	101	45.0	75%	13%	13%	2.75	0.98	36%	66%	65%
Daily Activities	4,885	194	25.2	62%	8%	19%	40.10	25.01	62%	63%	65%
Community	5.016	125	40.1	71%	8%	15%	28.87	17.43	60%	62%	65%
Transport	3.143	50	62.9	88%	0%	15%	5.86	5.12	87%	60%	68%
Core total	5,546	310	17.9	60%	5%	16%	77.58	48.54	63%	64%	65%
pacity Building											
Daily Activities	6,135	376	16.3	51%	7%	21%	23.13	12.35	53%	63%	65%
Employment	732	25	29.3	98%	10%	10%	4.06	2.55	63%	47%	61%
Social and Civic	1,229	57	21.6	80%	20%	10%	2.66	0.95	36%	56%	59%
Support Coordination	3,893	91	42.8	77%	0%	9%	7.66	5.45	71%	61%	65%
Capacity Building total	6,493	446	14.6	52%	6%	19%	40.31	22.95	57%	64%	64%
pital											
Assistive Technology	1,247	88	14.2	89%	40%	30%	4.84	3.11	64%	78%	69%
Home Modifications	209	16	13.1	99%	933%	33%	0.78	0.38	49%	78%	83%
Capital total	1,276	97	13.2	85%	42%	25%	5.62	3.49	62%	79%	70%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6.648	694	9.6	52%	8%	18%	123.53	75.01	61%	65%	64%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratic between the number of negistering service provides and service providers device providers. Proportion of provider payments have grown by more than 100° compared to the top 10 providers. Proportion of providers for which payments have grown by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.











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Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

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