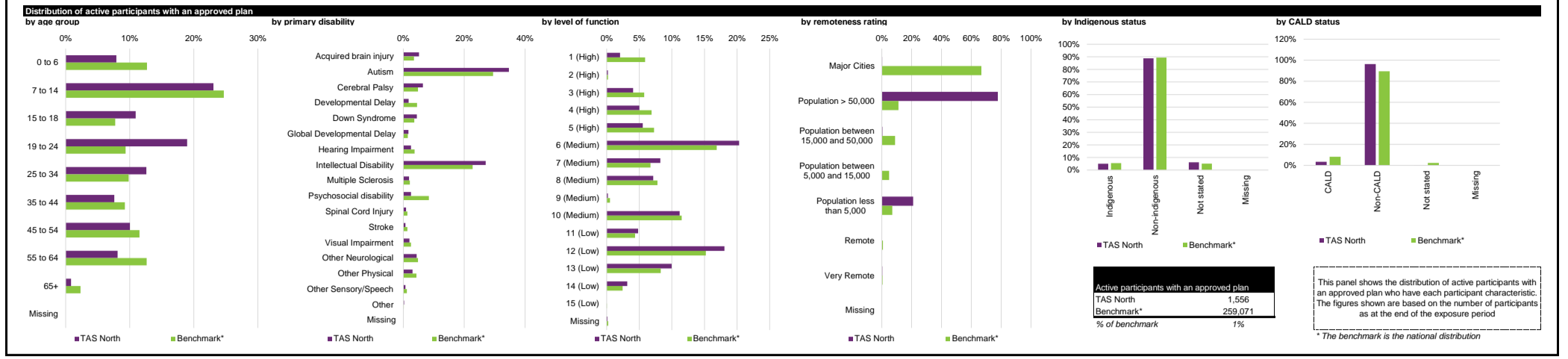
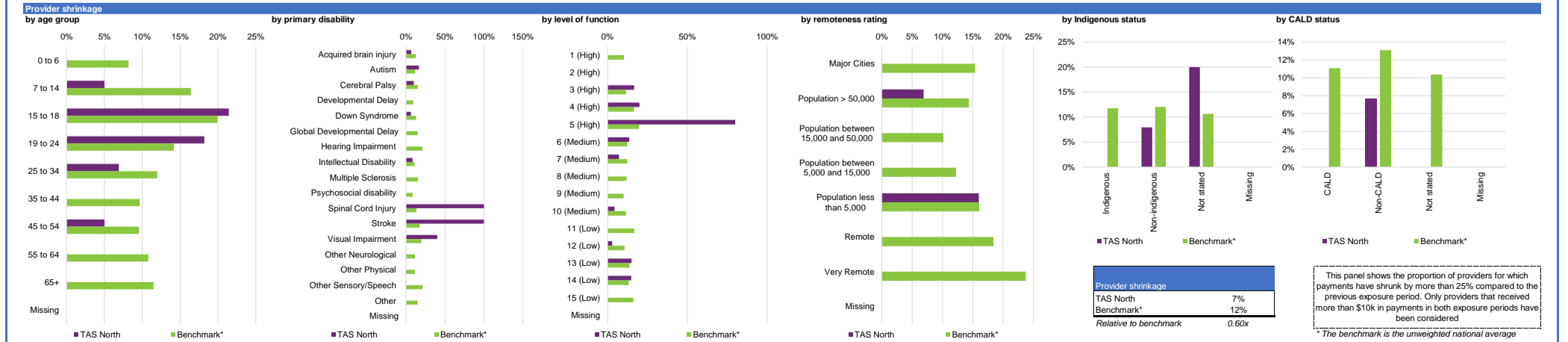
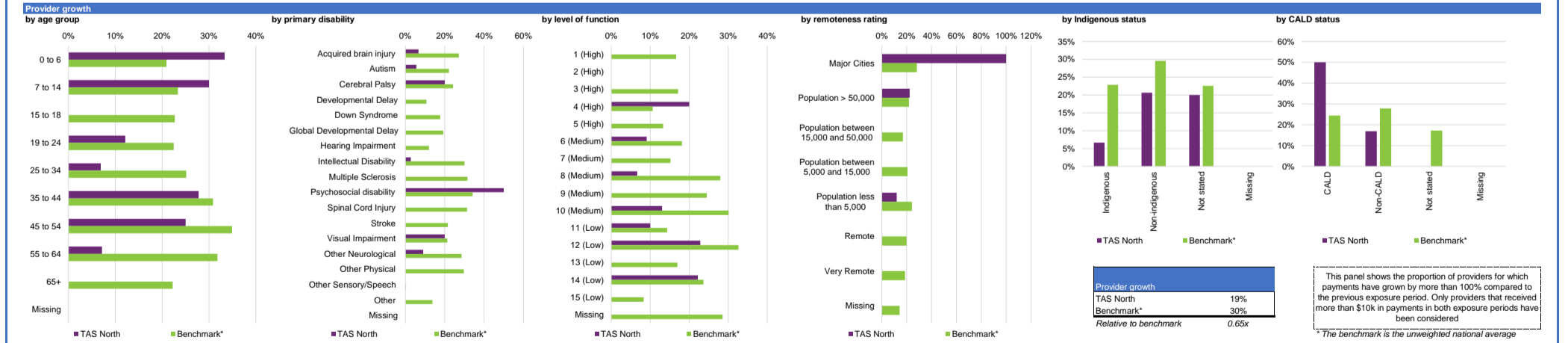
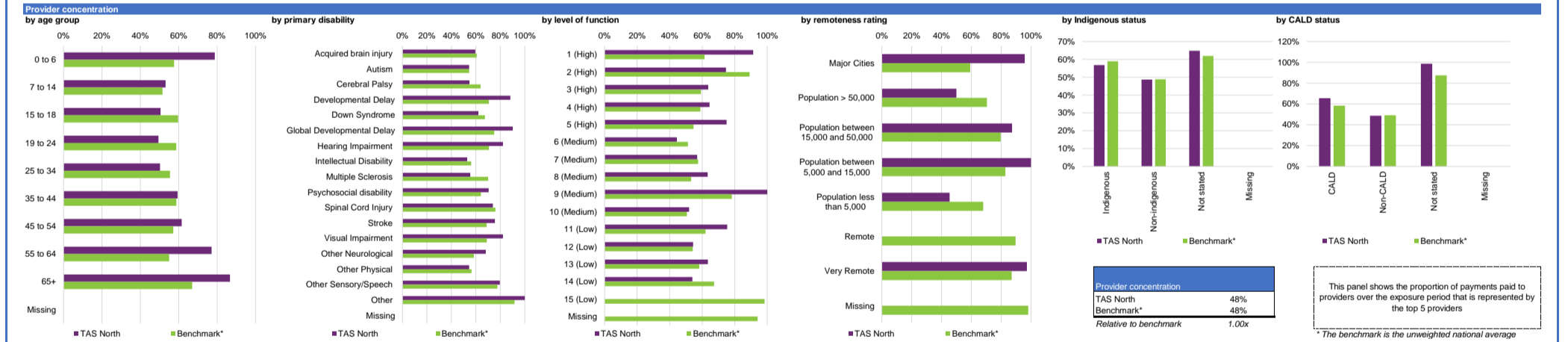
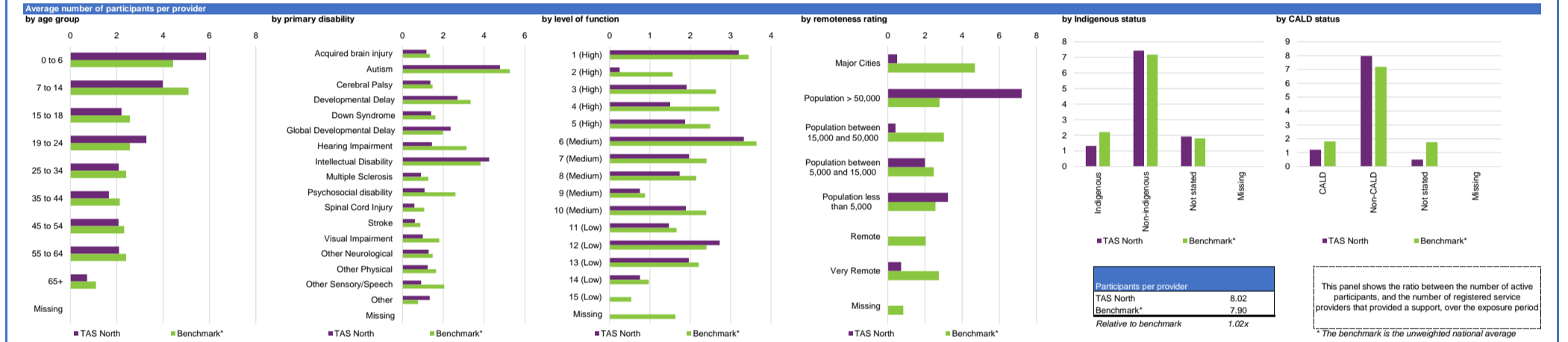
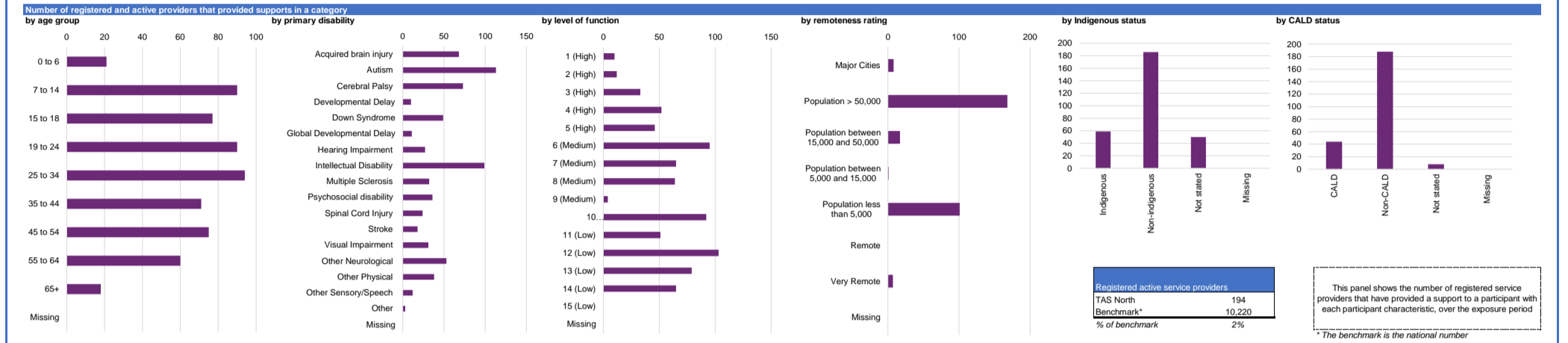


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,175	33	35.6	93%	0%	0%	0.88	0.40	45%	47%	56%
Daily Activities	1,227	59	20.8	81%	19%	4%	25.96	22.42	86%	45%	56%
Community	1,231	46	26.8	78%	11%	11%	10.70	6.97	65%	46%	56%
Transport	899	18	38.8	90%	0%	0%	0.95	0.85	89%	43%	62%
<b>Core total</b>	<b>1,430</b>	<b>96</b>	<b>14.9</b>	<b>75%</b>	<b>14%</b>	<b>5%</b>	<b>38.49</b>	<b>30.64</b>	<b>80%</b>	<b>47%</b>	<b>55%</b>
<b>Capacity Building</b>											
Daily Activities	1,432	100	14.3	65%	22%	6%	4.56	1.76	39%	47%	55%
Employment	138	9	15.3	100%	0%	38%	0.84	0.51	61%	59%	64%
Social and Civic	324	32	10.1	79%	0%	0%	0.87	0.31	36%	51%	45%
Support Coordination	658	37	17.8	85%	8%	15%	1.10	0.80	73%	40%	60%
<b>Capacity Building total</b>	<b>1,508</b>	<b>135</b>	<b>11.2</b>	<b>51%</b>	<b>17%</b>	<b>14%</b>	<b>8.22</b>	<b>3.71</b>	<b>45%</b>	<b>48%</b>	<b>55%</b>
<b>Capital</b>											
Assistive Technology	358	24	14.9	97%	57%	0%	1.39	0.74	53%	53%	66%
Home Modifications	198	12	16.5	99%	0%	67%	0.82	0.41	50%	24%	66%
<b>Capital total</b>	<b>444</b>	<b>31</b>	<b>14.3</b>	<b>88%</b>	<b>40%</b>	<b>20%</b>	<b>2.21</b>	<b>1.15</b>	<b>52%</b>	<b>43%</b>	<b>64%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>1,556</b>	<b>194</b>	<b>8.0</b>	<b>69%</b>	<b>19%</b>	<b>7%</b>	<b>48.92</b>	<b>35.76</b>	<b>73%</b>	<b>48%</b>	<b>54%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

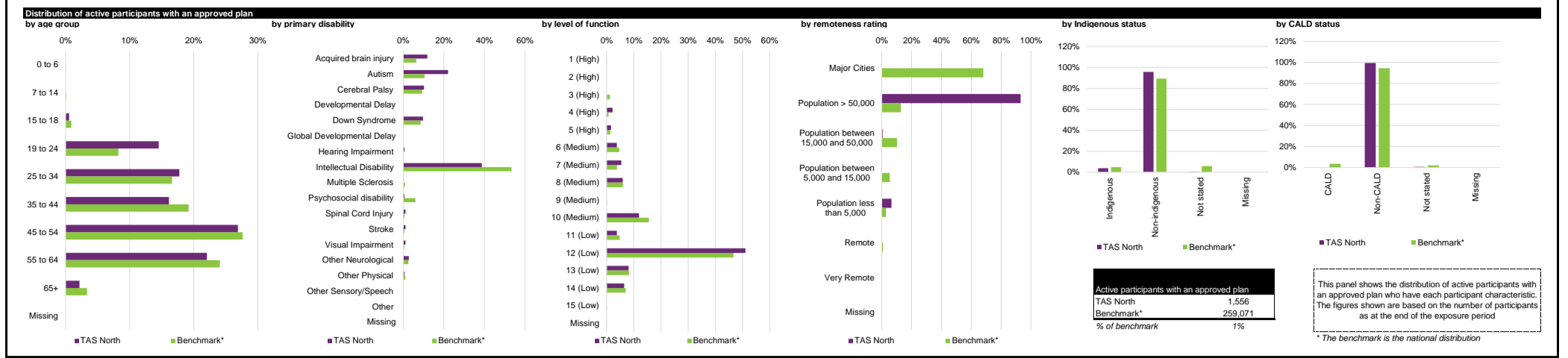
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

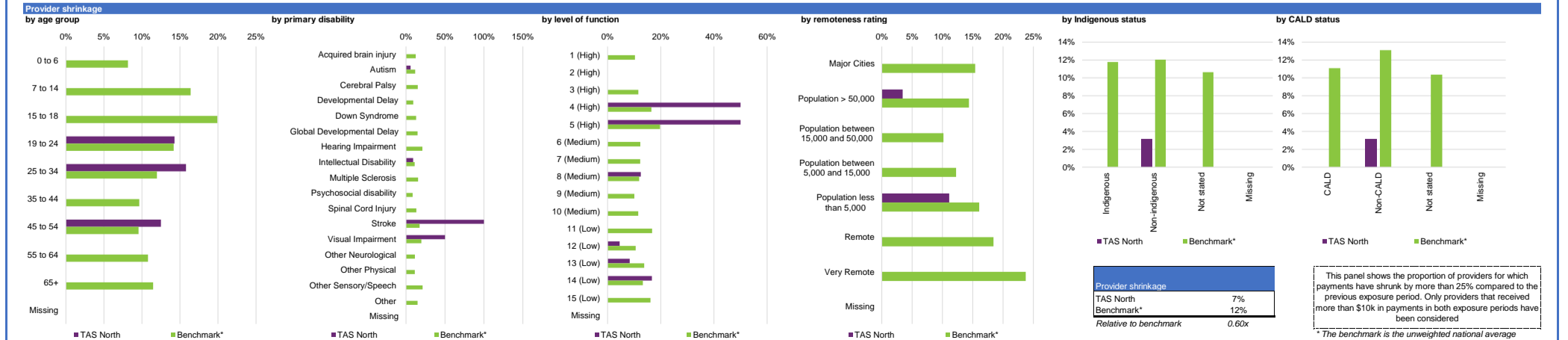
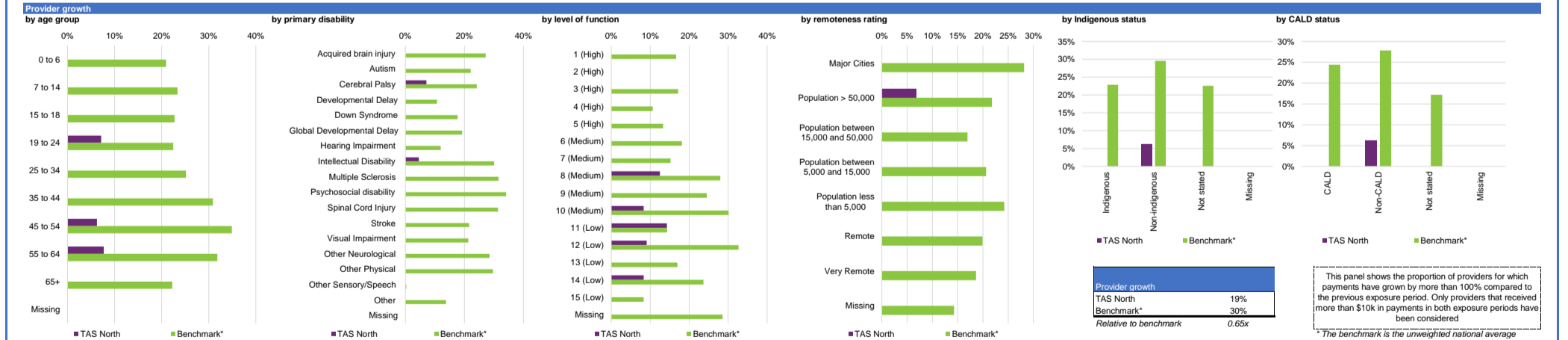
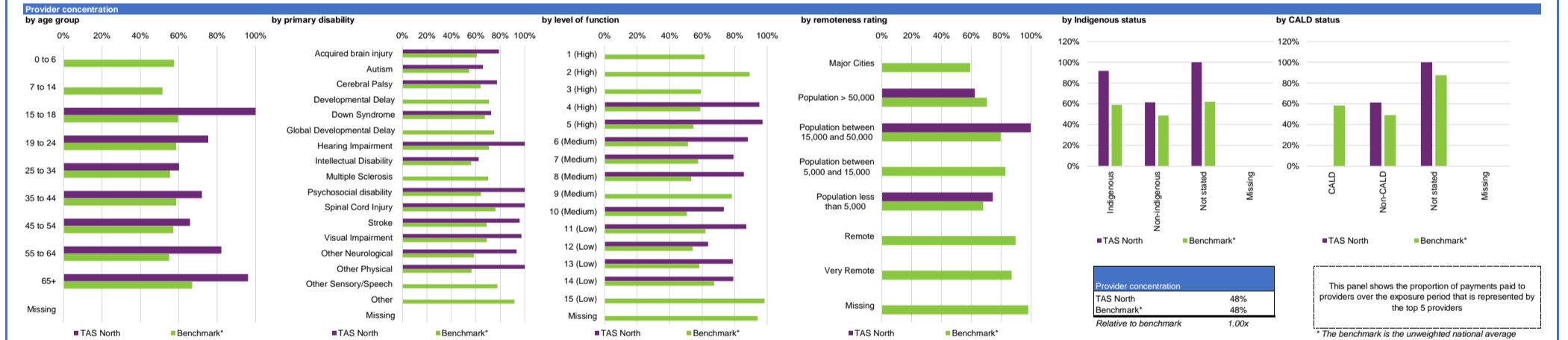
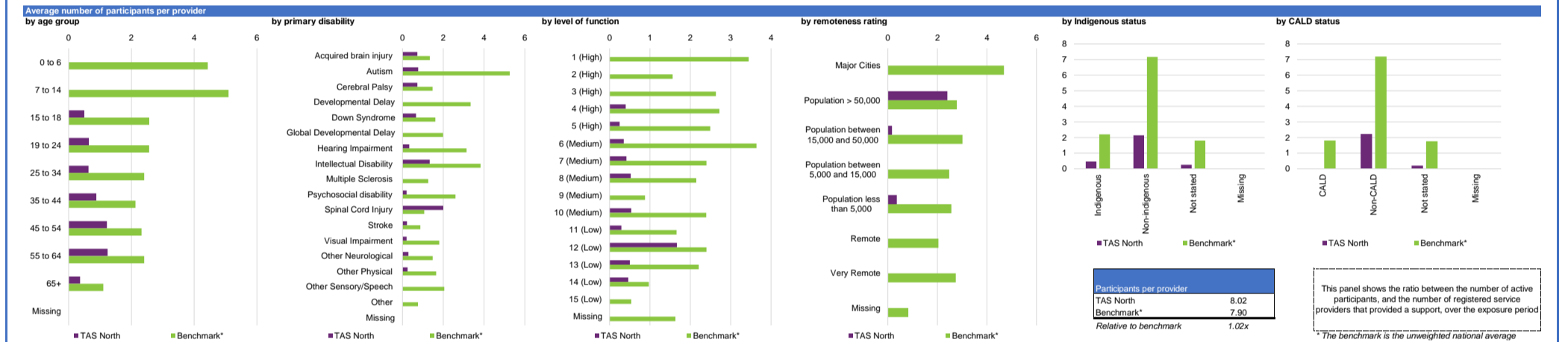
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>	186	41	4.5	87%	10%	0%	20.62	18.38	89%	14%	68%
Consumables	165	12	13.8	100%	0%	0%	0.20	0.09	46%	12%	69%
Daily Activities	185	23	8.0	93%	6%	0%	15.68	15.08	96%	14%	68%
Community	185	26	7.1	86%	11%	17%	4.52	3.08	68%	14%	68%
Transport	179	14	12.8	98%	0%	0%	0.21	0.13	61%	14%	68%
<b>Capacity Building</b>	186	57	3.3	68%	0%	13%	1.28	0.65	51%	14%	68%
Daily Activities	183	35	5.2	81%	0%	0%	0.54	0.21	38%	14%	69%
Employment	17	5	3.4	100%	0%	0%	0.11	0.06	58%	50%	100%
Social and Civic	14	11	1.3	99%	0%	0%	0.06	0.04	57%	40%	75%
Support Coordination	182	17	10.7	95%	0%	25%	0.38	0.27	71%	14%	68%
<b>Capital</b>	147	14	10.5	99%	20%	40%	0.81	0.47	58%	13%	68%
Assistive Technology	71	9	7.9	100%	33%	33%	0.22	0.11	52%	14%	78%
Home Modifications	140	5	28.0	100%	0%	50%	0.59	0.36	61%	11%	68%
<b>Capital total</b>	147	14	10.5	99%	20%	40%	0.81	0.47	58%	13%	68%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	186	83	2.2	84%	6%	3%	22.70	19.51	86%	14%	68%

*Note: Only the major support categories are shown.*

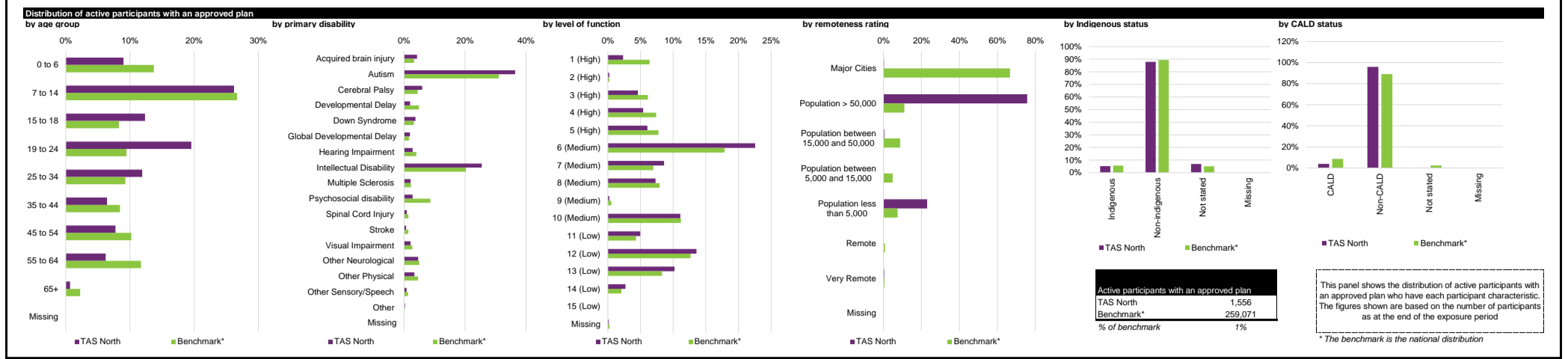
**Indicator definitions**

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- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

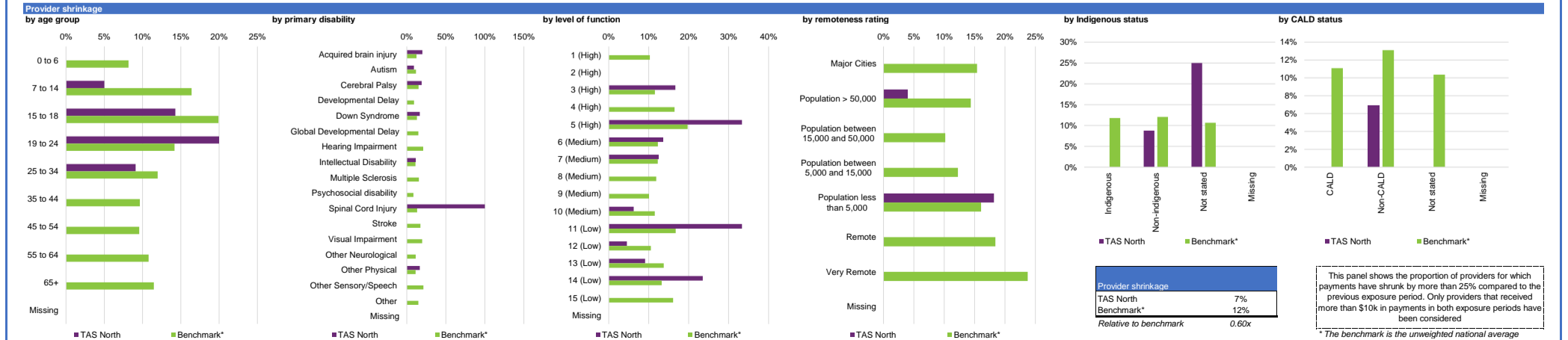
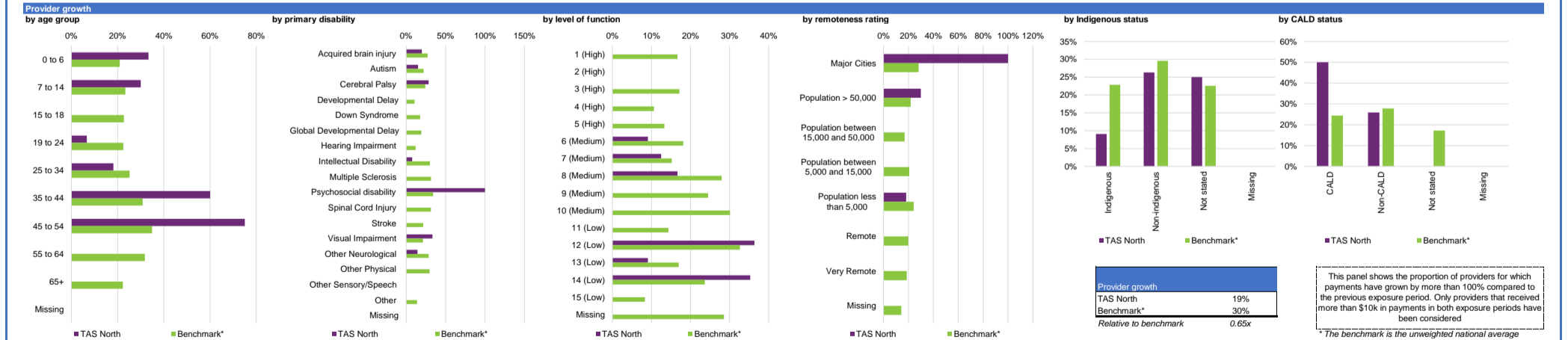
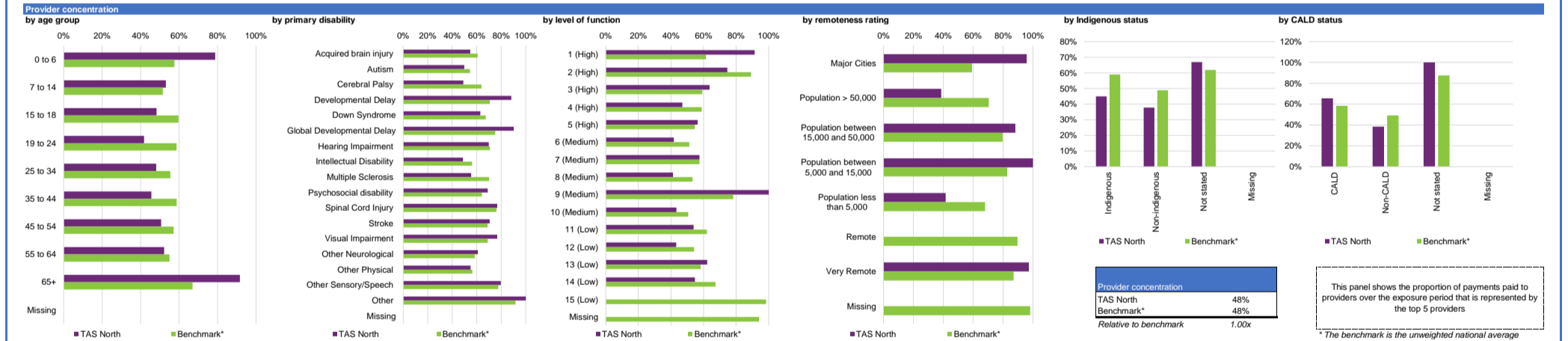
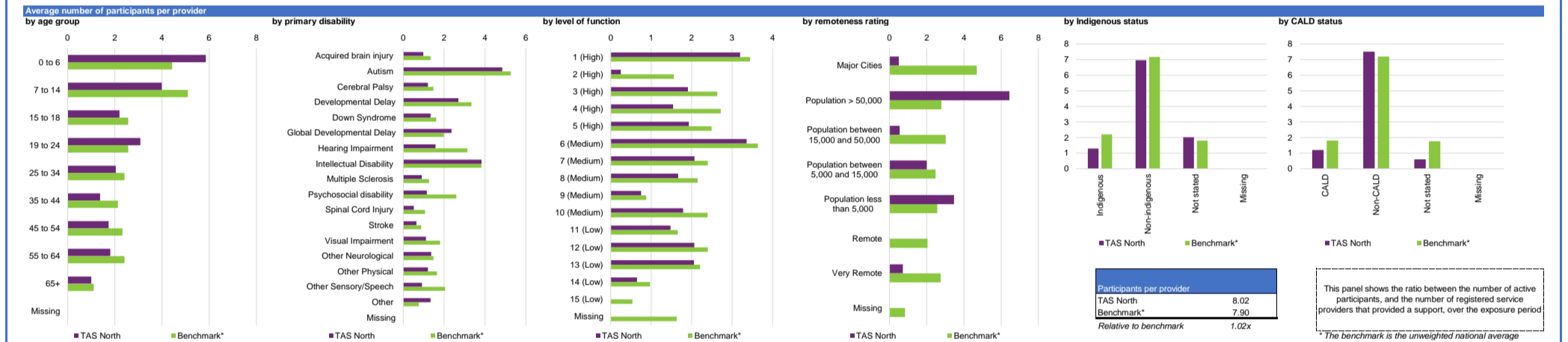
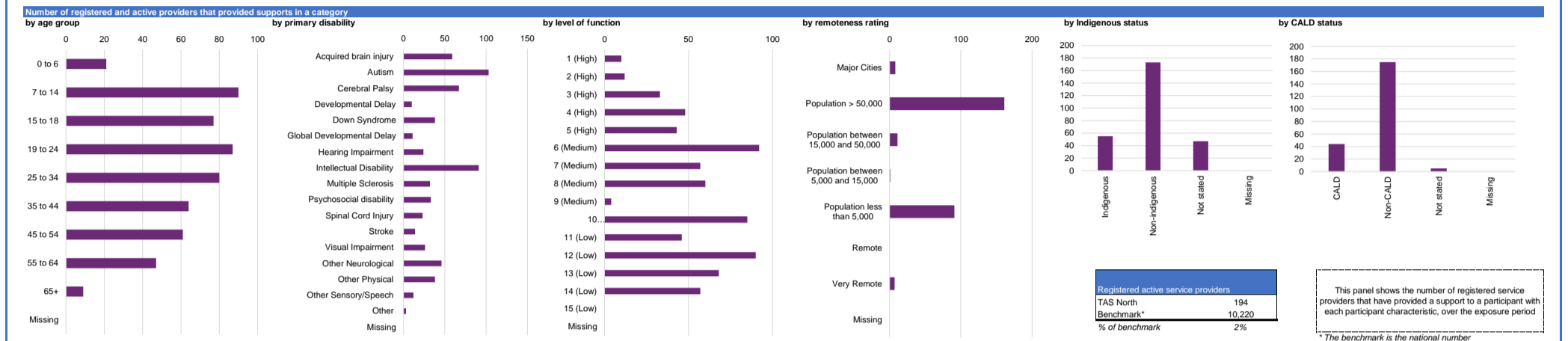
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,010	31	32.6	93%	0%	0%	0.68	0.30	45%	57%	49%
Daily Activities	1,042	56	18.6	68%	25%	5%	10.28	7.34	71%	53%	50%
Community	1,046	44	23.8	77%	17%	9%	6.18	3.90	63%	54%	51%
Transport	520	14	37.1	98%	0%	0%	0.74	0.72	98%	54%	56%
<b>Core total</b>	<b>1,244</b>	<b>92</b>	<b>13.5</b>	<b>66%</b>	<b>29%</b>	<b>6%</b>	<b>17.87</b>	<b>12.26</b>	<b>69%</b>	<b>55%</b>	<b>50%</b>
<b>Capacity Building</b>											
Daily Activities	1,249	95	13.1	63%	25%	0%	4.02	1.56	39%	55%	49%
Employment	121	9	13.4	100%	13%	38%	0.73	0.44	61%	60%	62%
Social and Civic	310	31	10.0	80%	0%	0%	0.81	0.28	34%	51%	43%
Support Coordination	476	34	14.0	82%	17%	8%	0.73	0.54	74%	53%	54%
<b>Capacity Building total</b>	<b>1,322</b>	<b>128</b>	<b>10.3</b>	<b>49%</b>	<b>26%</b>	<b>11%</b>	<b>6.94</b>	<b>3.06</b>	<b>44%</b>	<b>56%</b>	<b>49%</b>
<b>Capital</b>											
Assistive Technology	287	21	13.7	97%	60%	0%	1.17	0.63	54%	68%	54%
Home Modifications	58	7	8.3	100%	0%	100%	0.24	0.05	23%	70%	50%
<b>Capital total</b>	<b>297</b>	<b>24</b>	<b>12.4</b>	<b>94%</b>	<b>50%</b>	<b>17%</b>	<b>1.40</b>	<b>0.68</b>	<b>48%</b>	<b>67%</b>	<b>56%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>1,370</b>	<b>181</b>	<b>7.6</b>	<b>57%</b>	<b>28%</b>	<b>7%</b>	<b>26.22</b>	<b>16.26</b>	<b>62%</b>	<b>56%</b>	<b>48%</b>

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