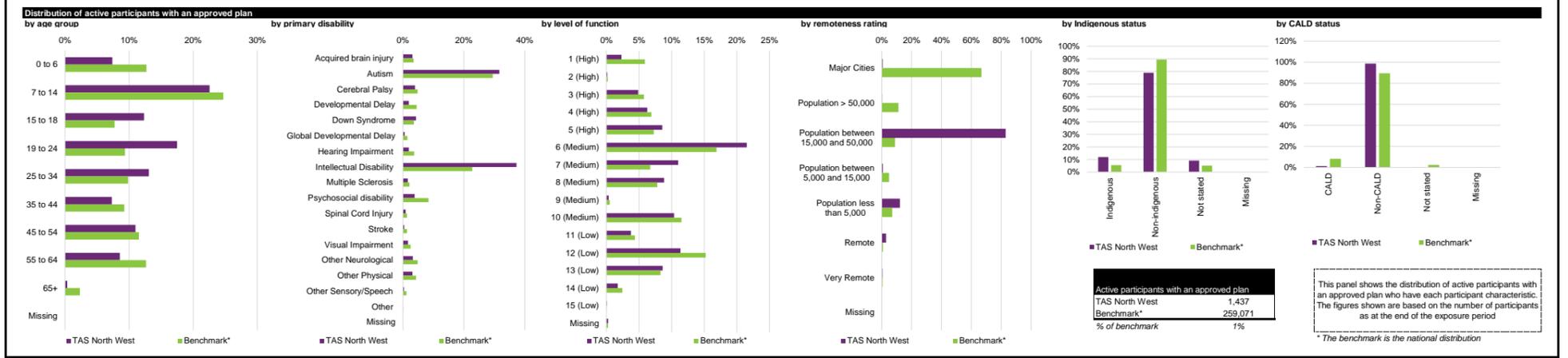
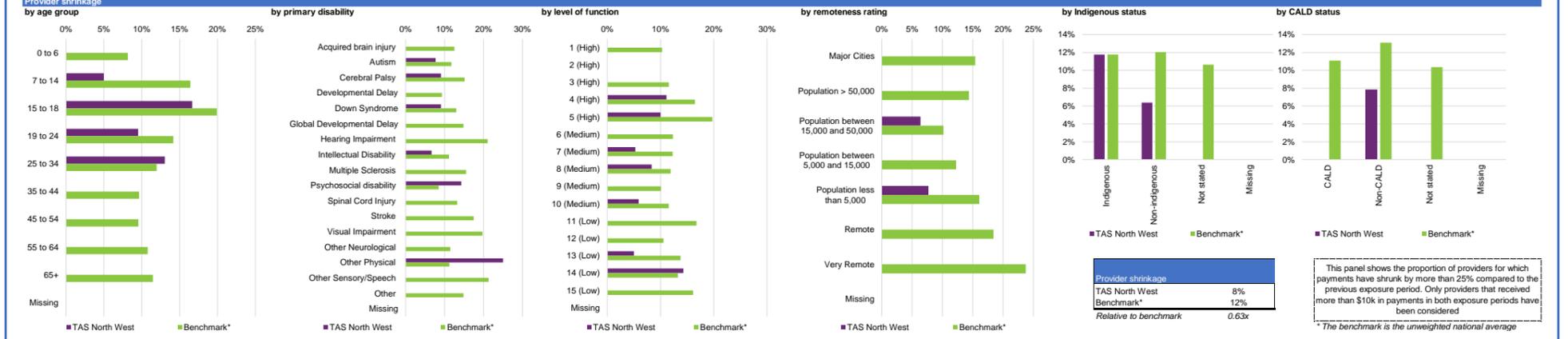
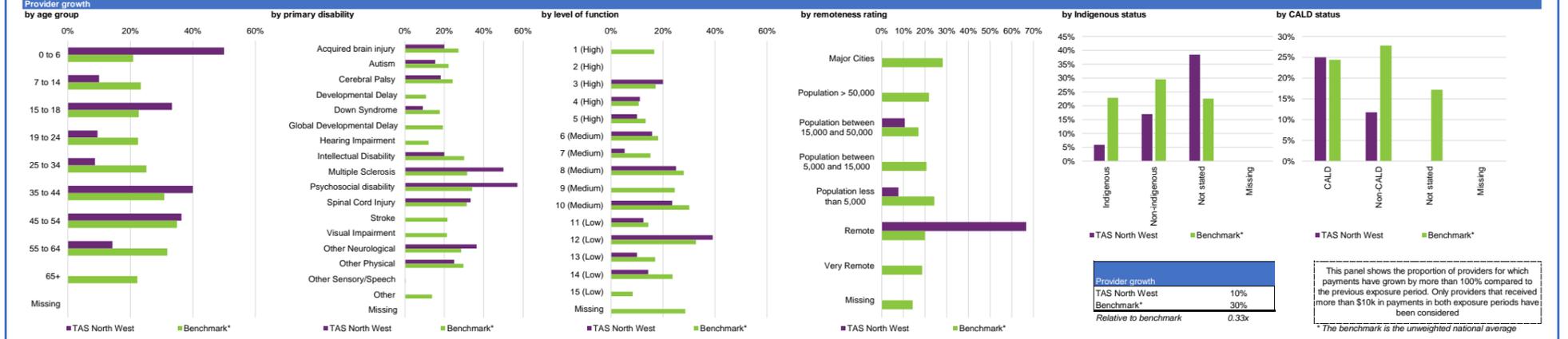
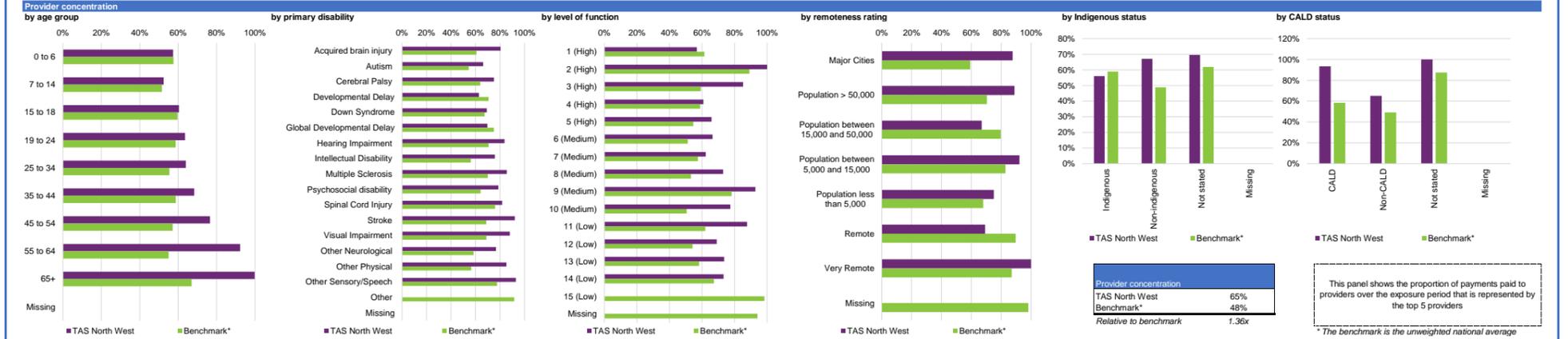
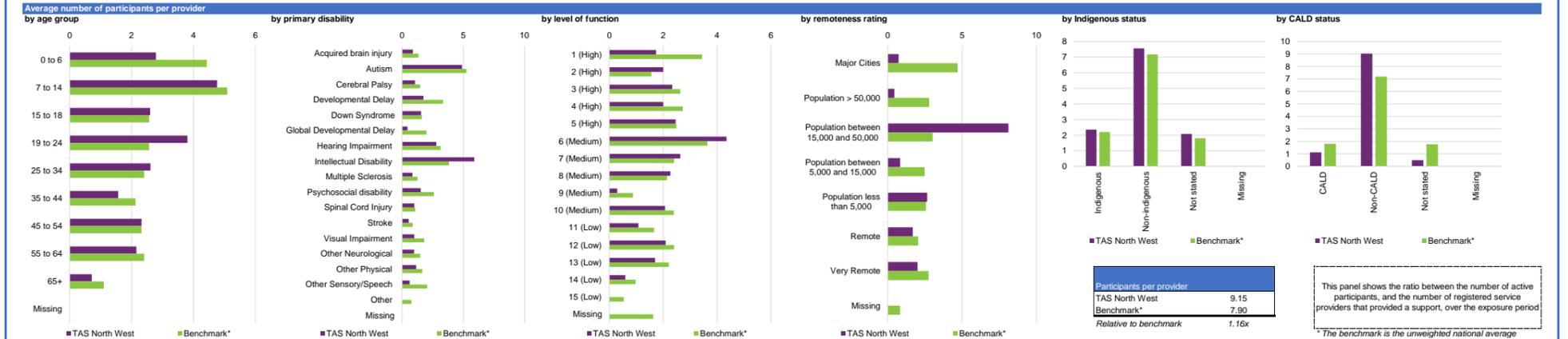
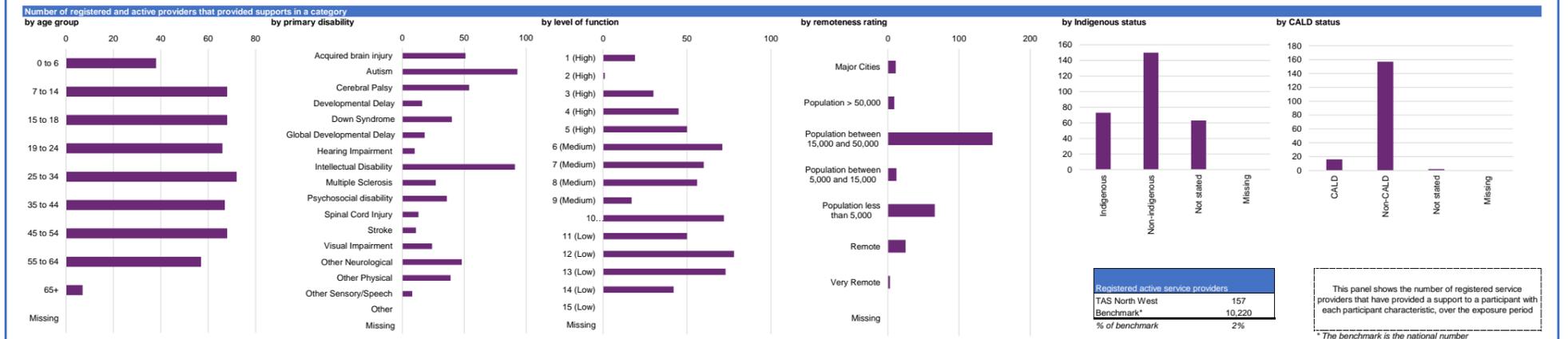


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,048	46	22.8	86%	0%	50%	0.82	0.33	40%	49%	74%
Daily Activities	1,208	40	30.2	89%	24%	0%	27.82	23.43	84%	49%	75%
Community	1,159	32	36.2	92%	20%	20%	9.42	6.65	71%	49%	75%
Transport	787	18	43.7	97%	0%	0%	1.11	0.99	89%	45%	76%
<b>Core total</b>	<b>1,301</b>	<b>83</b>	<b>15.7</b>	<b>88%</b>	<b>11%</b>	<b>7%</b>	<b>39.17</b>	<b>31.40</b>	<b>80%</b>	<b>49%</b>	<b>73%</b>
<b>Capacity Building</b>											
Daily Activities	1,269	83	15.3	58%	6%	17%	4.34	1.63	38%	47%	75%
Employment	146	7	20.9	100%	0%	0%	0.90	0.57	63%	59%	77%
Social and Civic	116	12	9.7	99%	50%	0%	0.42	0.15	36%	61%	74%
Support Coordination	628	35	17.9	81%	17%	8%	1.23	0.72	58%	39%	79%
<b>Capacity Building total</b>	<b>1,357</b>	<b>103</b>	<b>13.2</b>	<b>57%</b>	<b>10%</b>	<b>6%</b>	<b>7.27</b>	<b>3.22</b>	<b>44%</b>	<b>49%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	204	18	11.3	98%	0%	0%	0.88	0.42	48%	45%	82%
Home Modifications	169	5	33.8	100%	0%	0%	0.79	0.43	55%	27%	89%
<b>Capital total</b>	<b>311</b>	<b>22</b>	<b>14.1</b>	<b>95%</b>	<b>0%</b>	<b>0%</b>	<b>1.68</b>	<b>0.86</b>	<b>51%</b>	<b>39%</b>	<b>86%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>1,437</b>	<b>157</b>	<b>9.2</b>	<b>82%</b>	<b>10%</b>	<b>8%</b>	<b>48.12</b>	<b>35.58</b>	<b>74%</b>	<b>50%</b>	<b>74%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

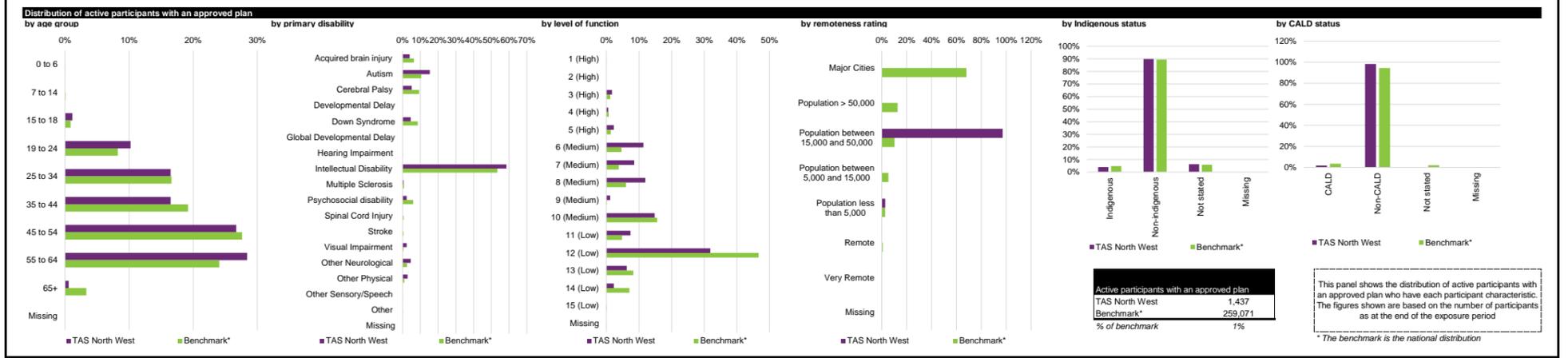
**Indicator definitions**

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

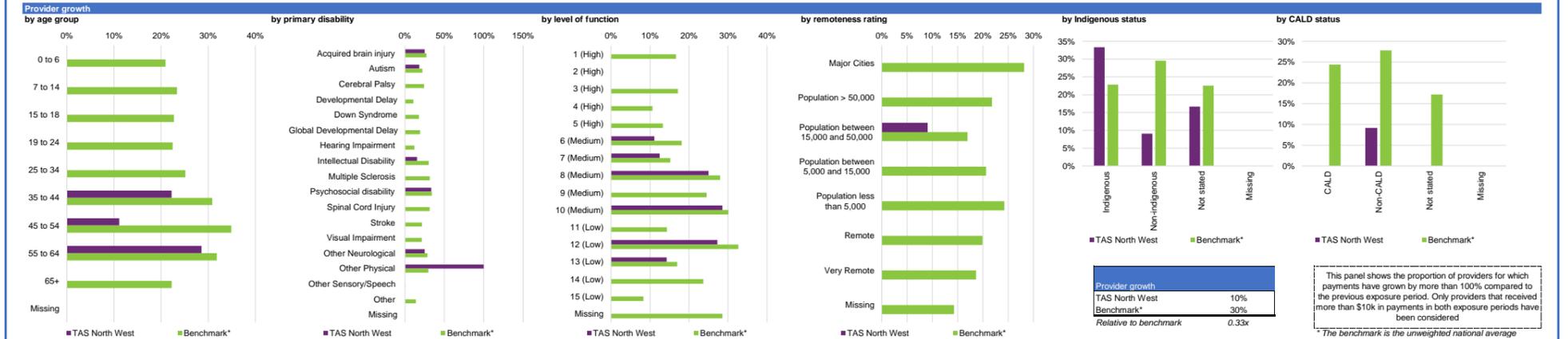
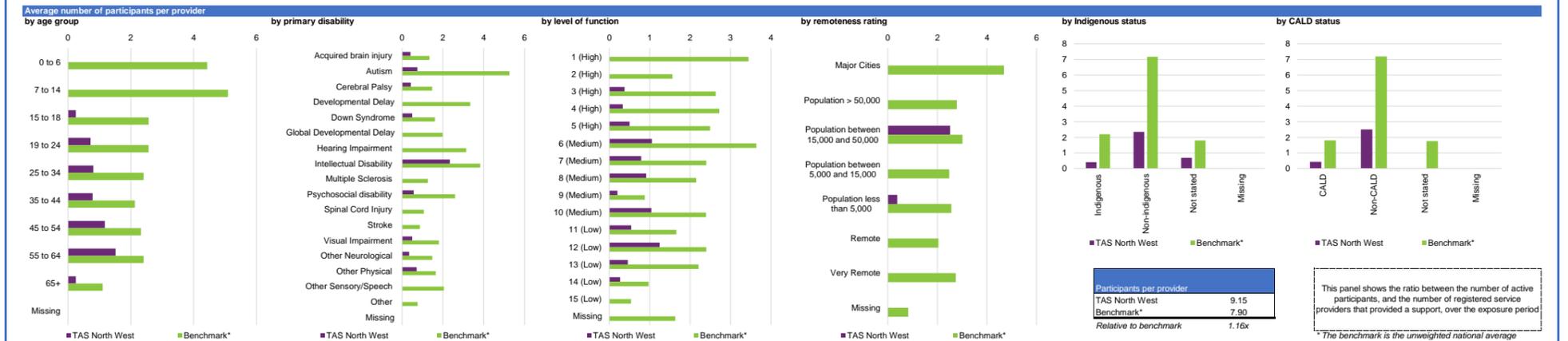
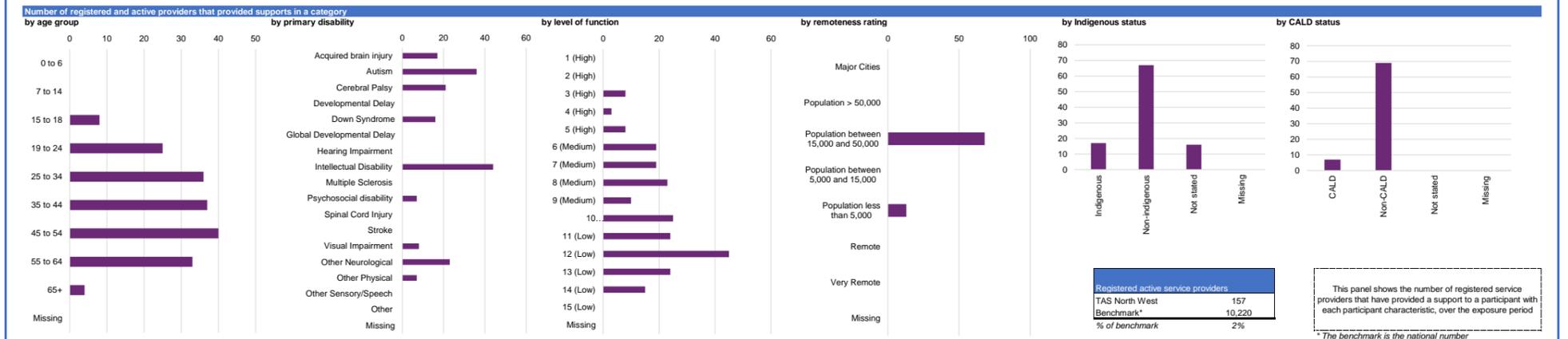
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	152	11	13.8	100%	0%	0%	0.18	0.06	32%	18%	92%
Daily Activities	176	15	11.7	97%	15%	0%	18.09	16.98	94%	21%	88%
Community	176	16	11.0	98%	10%	0%	4.20	3.40	81%	21%	88%
Transport	176	9	19.6	100%	0%	0%	0.22	0.14	66%	21%	88%
<b>Core total</b>	<b>176</b>	<b>29</b>	<b>6.1</b>	<b>96%</b>	<b>13%</b>	<b>0%</b>	<b>22.70</b>	<b>20.59</b>	<b>91%</b>	<b>21%</b>	<b>88%</b>
<b>Capacity Building</b>											
Daily Activities	171	31	5.5	71%	0%	0%	0.55	0.12	22%	19%	87%
Employment	25	2	12.5	100%	0%	0%	0.15	0.09	63%	31%	88%
Social and Civic	1	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Support Coordination	176	19	9.3	93%	14%	14%	0.41	0.19	47%	21%	88%
<b>Capacity Building total</b>	<b>176</b>	<b>49</b>	<b>3.6</b>	<b>75%</b>	<b>0%</b>	<b>20%</b>	<b>1.29</b>	<b>0.47</b>	<b>36%</b>	<b>21%</b>	<b>88%</b>
<b>Capital</b>											
Assistive Technology	46	7	6.6	100%	0%	0%	0.16	0.03	16%	5%	88%
Home Modifications	139	2	69.5	100%	0%	0%	0.61	0.30	50%	22%	91%
<b>Capital total</b>	<b>144</b>	<b>9</b>	<b>16.0</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0.76</b>	<b>0.33</b>	<b>43%</b>	<b>21%</b>	<b>90%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>176</b>	<b>69</b>	<b>2.6</b>	<b>94%</b>	<b>9%</b>	<b>0%</b>	<b>24.75</b>	<b>21.40</b>	<b>86%</b>	<b>21%</b>	<b>88%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

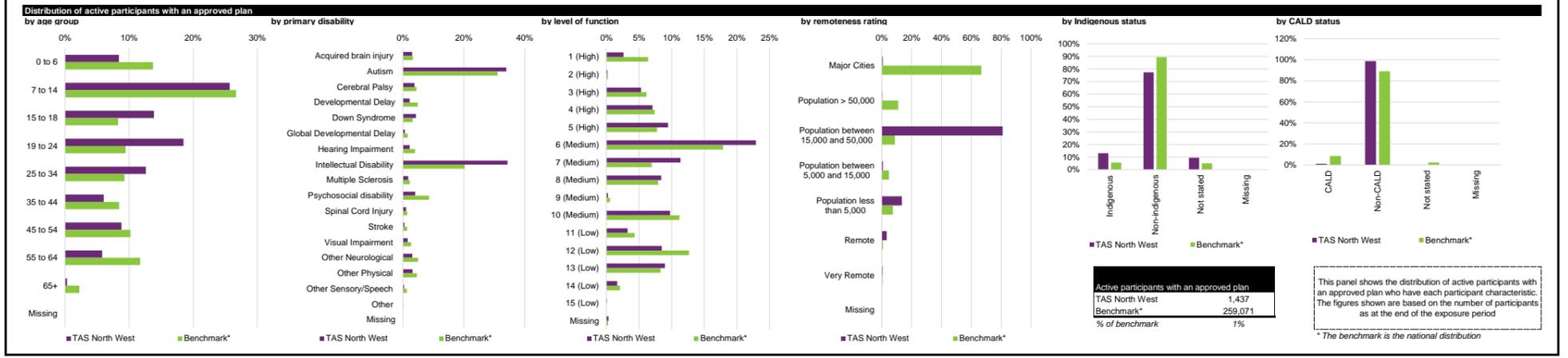
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

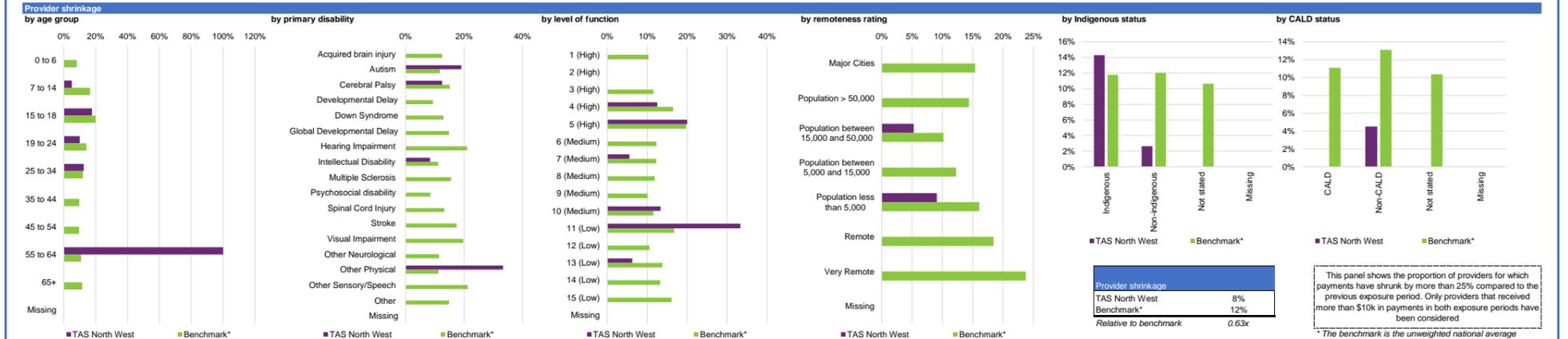
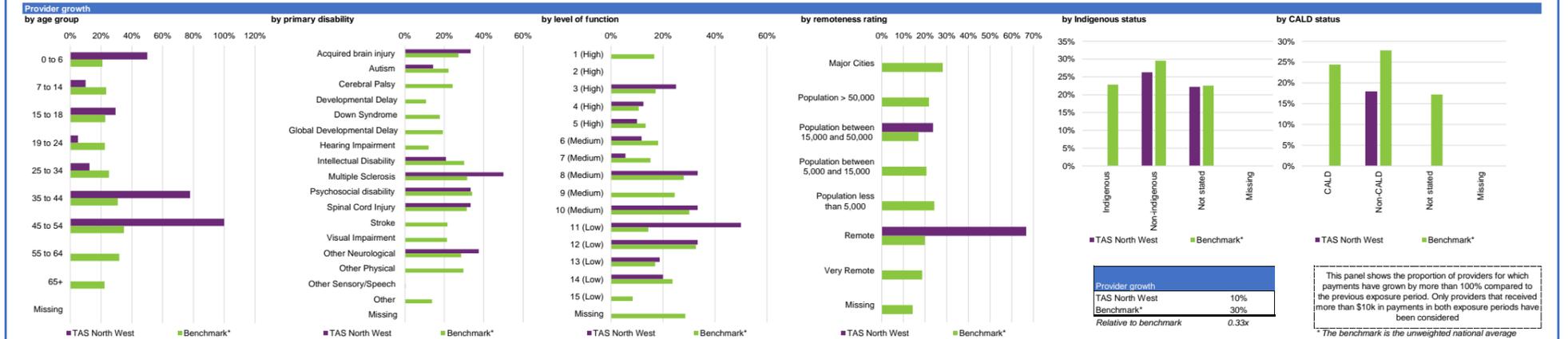
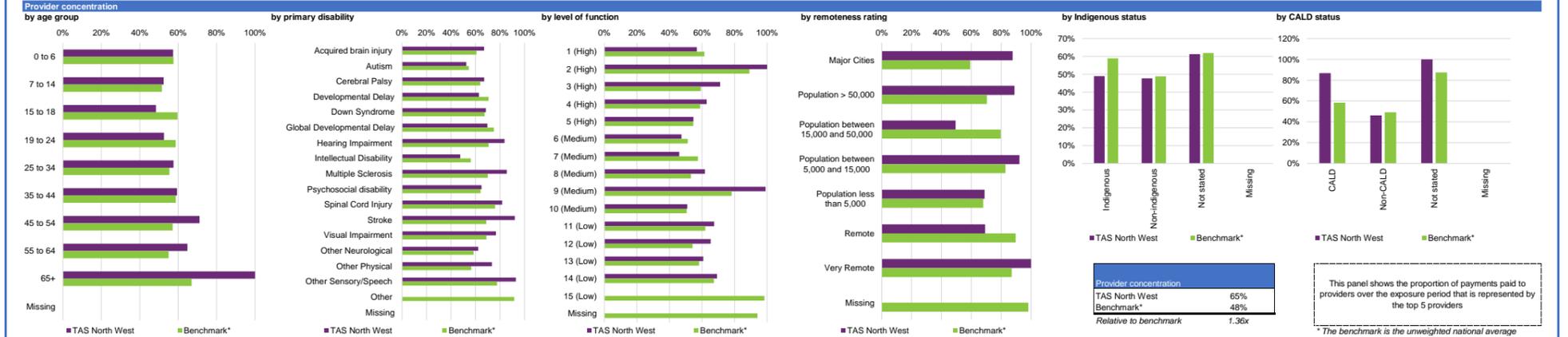
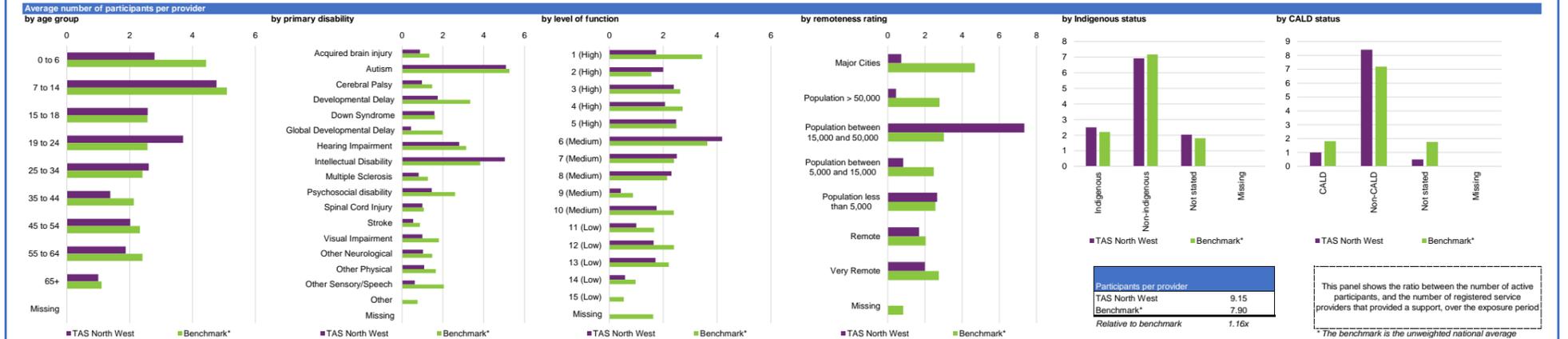
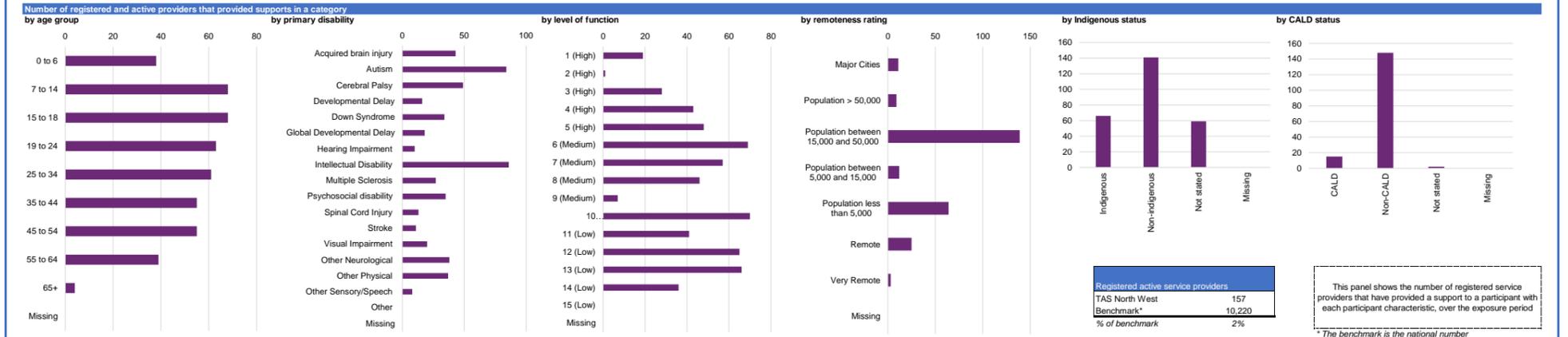
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	896	43	20.8	82%	0%	0%	0.64	0.27	43%	57%	69%
Daily Activities	1,032	38	27.2	87%	25%	0%	9.73	6.45	66%	57%	71%
Community	983	31	31.7	89%	6%	24%	5.21	3.25	62%	56%	70%
Transport	611	16	38.2	95%	0%	0%	0.89	0.84	95%	53%	71%
<b>Core total</b>	<b>1,125</b>	<b>79</b>	<b>14.2</b>	<b>84%</b>	<b>9%</b>	<b>5%</b>	<b>16.47</b>	<b>10.81</b>	<b>66%</b>	<b>57%</b>	<b>69%</b>
<b>Capacity Building</b>											
Daily Activities	1,098	80	13.7	60%	6%	6%	3.79	1.51	40%	54%	70%
Employment	121	7	17.3	87%	25%	0%	0.75	0.48	64%	65%	74%
Social and Civic	115	12	9.6	99%	50%	0%	0.41	0.15	36%	61%	74%
Support Coordination	452	34	13.3	80%	10%	10%	0.82	0.52	64%	50%	73%
<b>Capacity Building total</b>	<b>1,181</b>	<b>98</b>	<b>12.1</b>	<b>57%</b>	<b>15%</b>	<b>4%</b>	<b>5.97</b>	<b>2.75</b>	<b>46%</b>	<b>56%</b>	<b>71%</b>
<b>Capital</b>											
Assistive Technology	158	16	9.9	98%	33%	0%	0.73	0.40	54%	62%	75%
Home Modifications	30	4	7.5	100%	0%	0%	0.19	0.13	70%	61%	75%
<b>Capital total</b>	<b>167</b>	<b>19</b>	<b>8.8</b>	<b>97%</b>	<b>25%</b>	<b>0%</b>	<b>0.91</b>	<b>0.53</b>	<b>58%</b>	<b>61%</b>	<b>76%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>1,261</b>	<b>148</b>	<b>8.5</b>	<b>70%</b>	<b>18%</b>	<b>7%</b>	<b>23.37</b>	<b>14.19</b>	<b>61%</b>	<b>57%</b>	<b>69%</b>

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.