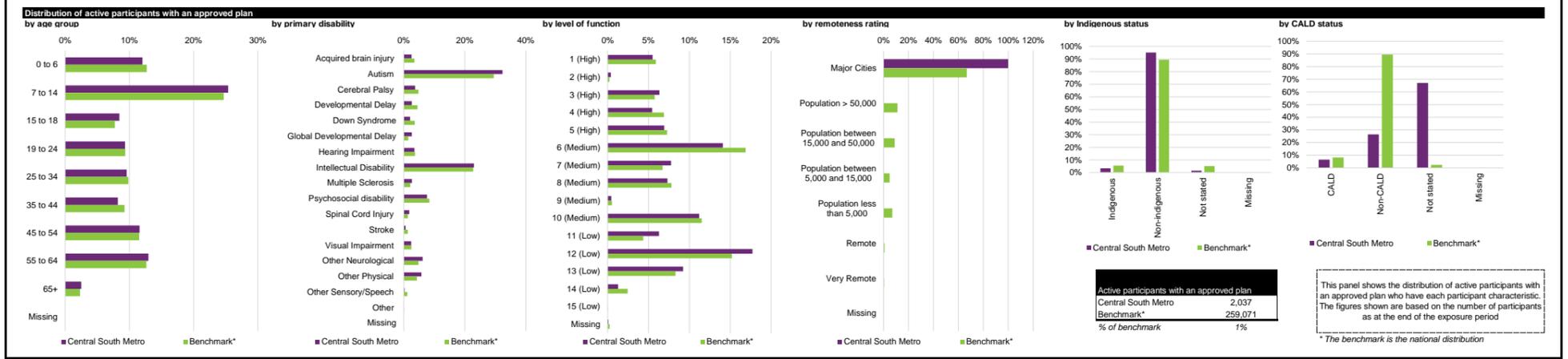
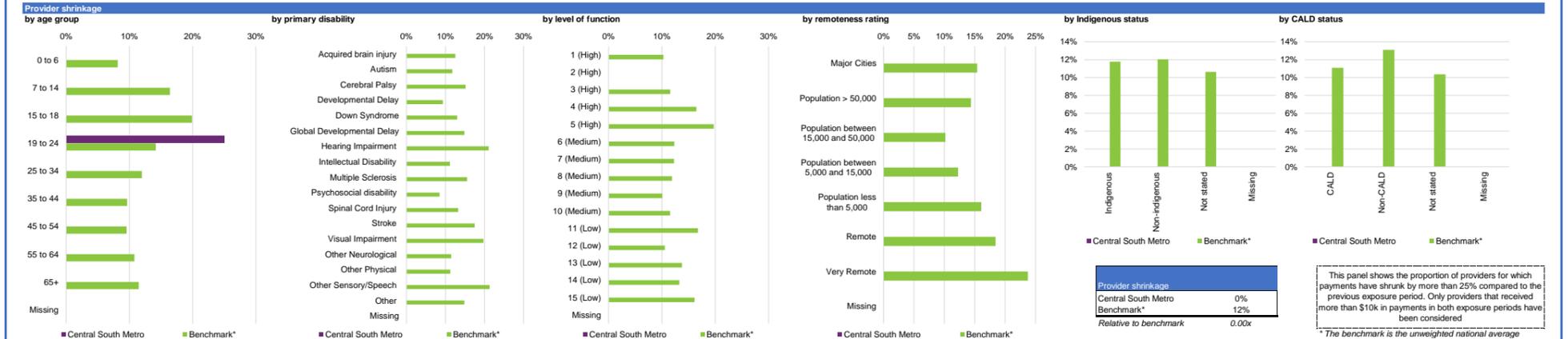
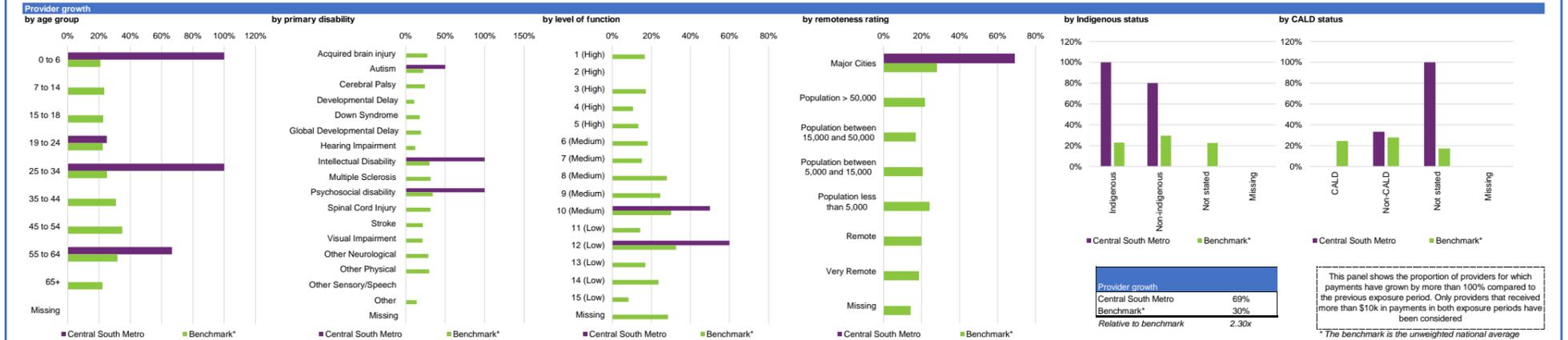
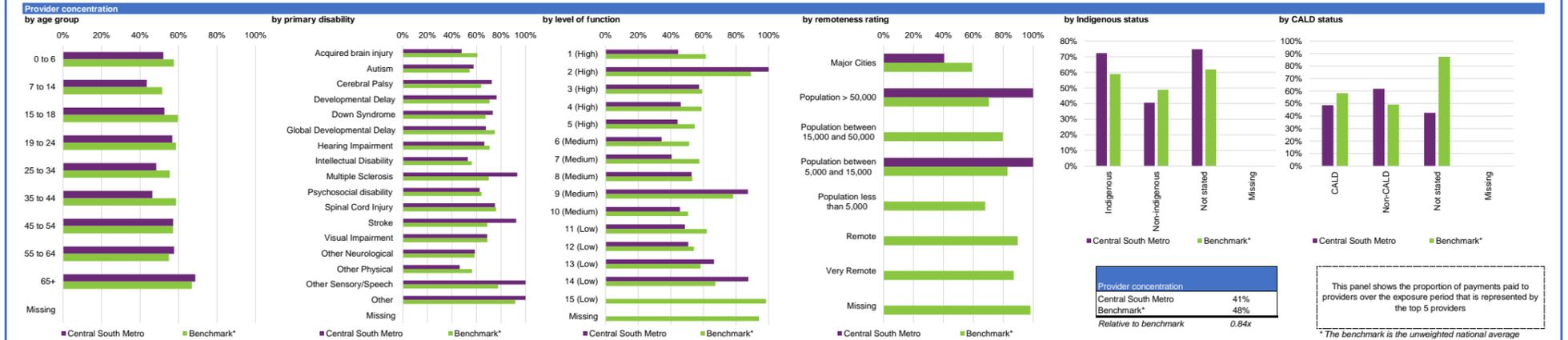
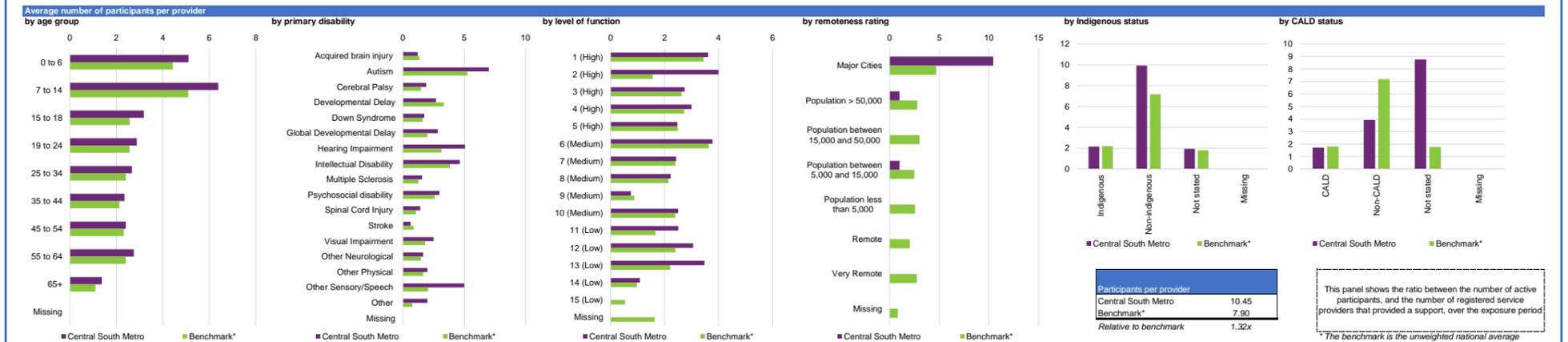
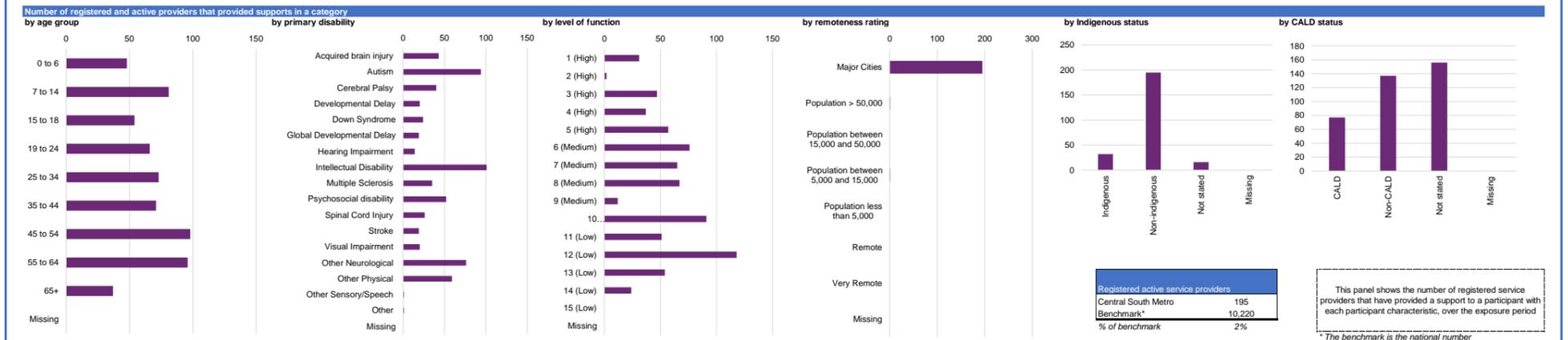


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	955	27	35.4	93%	0%	0%	0.64	0.17	27%	65%	80%
Consumables	1,156	71	16.3	78%	75%	0%	13.17	10.95	83%	58%	82%
Community	1,193	65	18.4	57%	60%	0%	5.65	2.99	53%	55%	84%
Transport	681	24	28.4	84%	0%	0%	0.59	0.47	80%	51%	80%
Core total	1,611	105	15.3	68%	73%	9%	20.05	14.58	73%	60%	80%
Capacity Building	1,702	88	19.3	73%	100%	0%	4.79	2.67	56%	58%	73%
Daily Activities	196	17	11.5	97%	100%	0%	0.66	0.37	55%	38%	100%
Employment	193	32	6.0	70%	0%	0%	0.56	0.25	45%	41%	83%
Social and Civic	598	44	13.6	66%	0%	0%	0.43	0.18	43%	57%	79%
Capacity Building total	1,888	126	15.0	58%	75%	0%	6.70	3.63	54%	58%	79%
Capital	694	38	18.3	73%	0%	0%	1.18	0.12	10%	68%	72%
Assistive Technology	59	2	29.5	100%	0%	0%	0.15	0.00	3%	38%	75%
Home Modifications	711	39	18.2	71%	0%	0%	1.33	0.12	9%	67%	72%
Capital total	711	39	18.2	71%	0%	0%	1.33	0.12	9%	67%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,037	195	10.4	62%	69%	0%	28.17	18.42	65%	60%	80%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

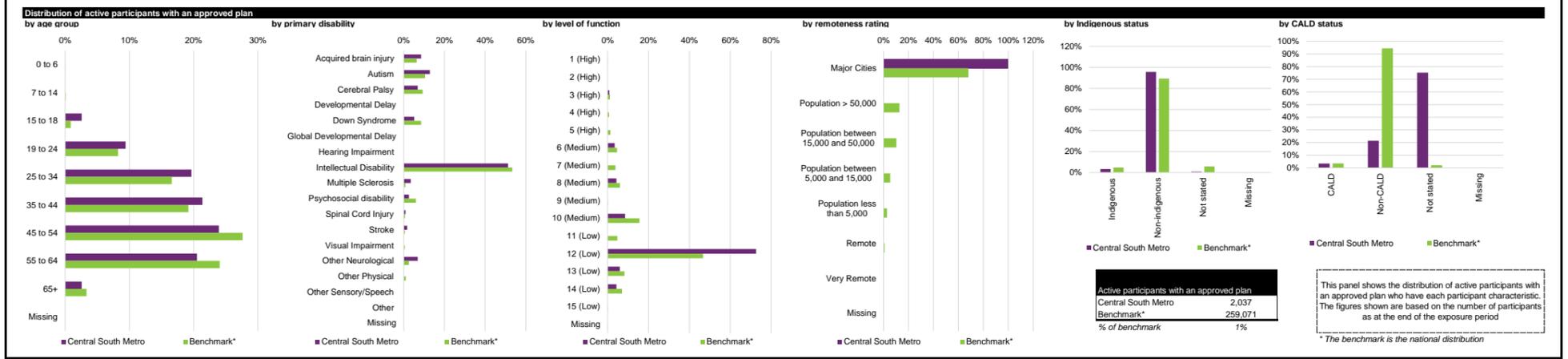
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

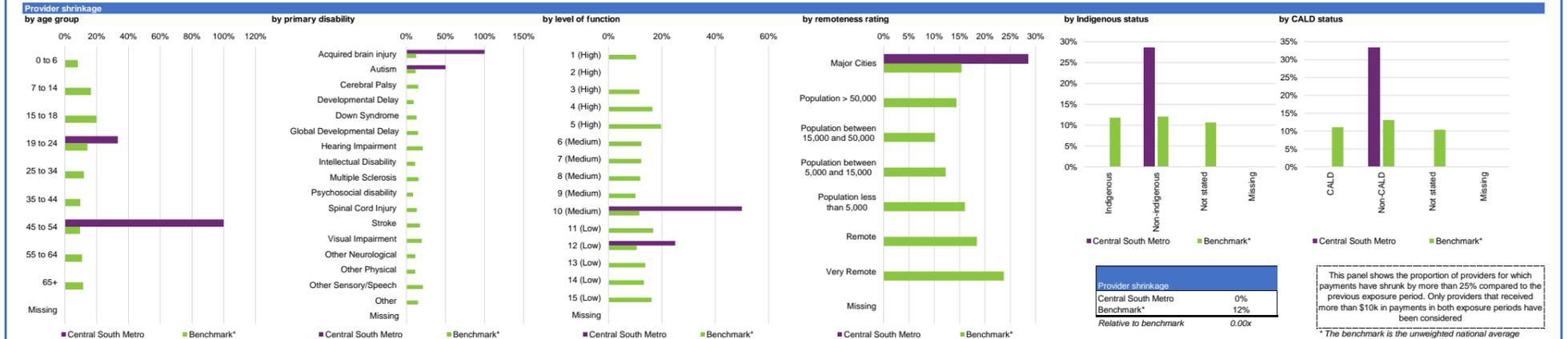
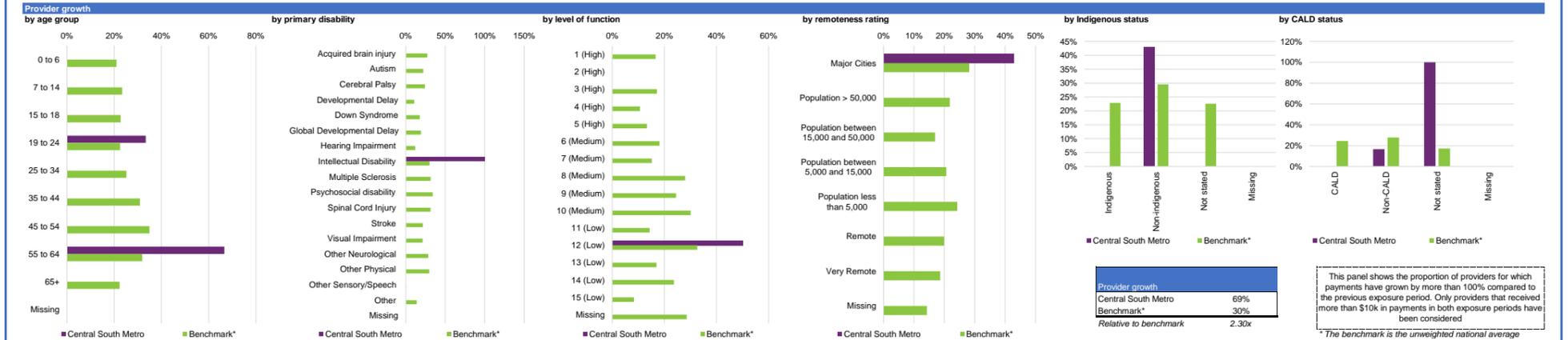
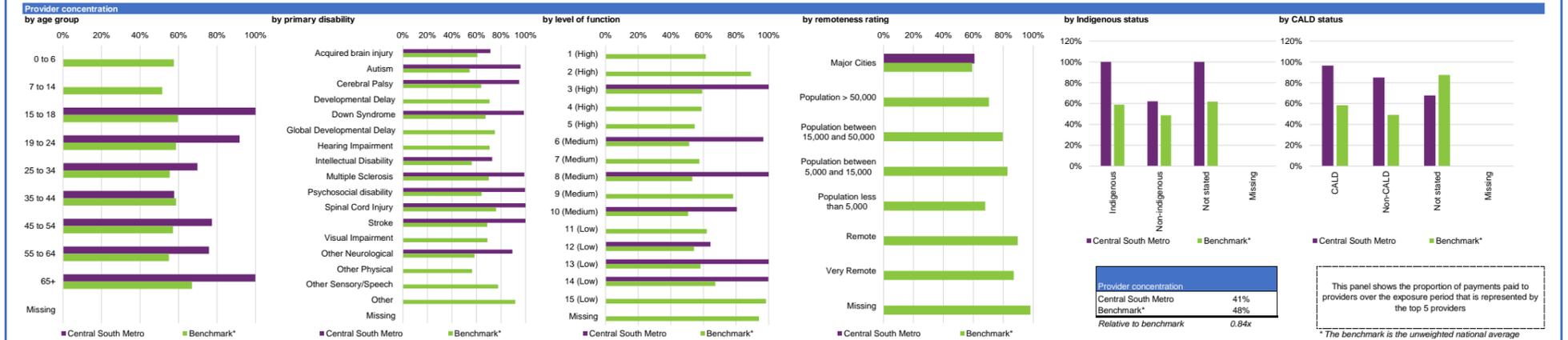
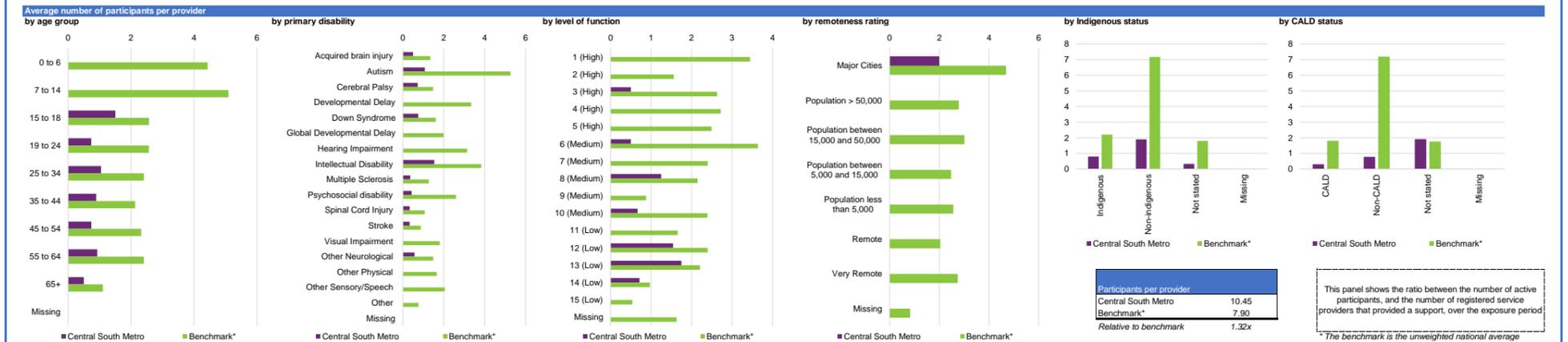
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	73	5	14.6	100%	0%	0%	0.07	0.01	20%	22%	80%
Daily Activities	114	22	5.2	88%	50%	0%	6.62	6.65	100%	19%	86%
Community	109	25	4.4	85%	0%	33%	1.15	0.67	58%	21%	86%
Transport	106	16	6.6	93%	0%	0%	0.10	0.04	41%	18%	80%
Core total	116	36	3.2	84%	43%	23%	7.95	7.37	93%	21%	86%
Capacity Building											
Daily Activities	89	15	5.9	95%	0%	0%	0.35	0.21	59%	20%	83%
Employment	22	7	3.1	100%	0%	0%	0.11	0.07	61%	14%	100%
Social and Civic	1	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Support Coordination	59	13	4.5	93%	0%	0%	0.05	0.02	40%	22%	80%
Capacity Building total	108	31	3.5	81%	0%	0%	0.54	0.31	58%	19%	86%
Capital											
Assistive Technology	61	13	4.7	97%	0%	0%	0.16	0.02	13%	23%	75%
Home Modifications	35	0	0.0	0%	0%	0%	0.11	0.00	0%	6%	100%
Capital total	75	13	5.8	97%	0%	0%	0.27	0.02	7%	20%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	117	59	2.0	83%	43%	29%	8.77	7.72	88%	21%	86%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

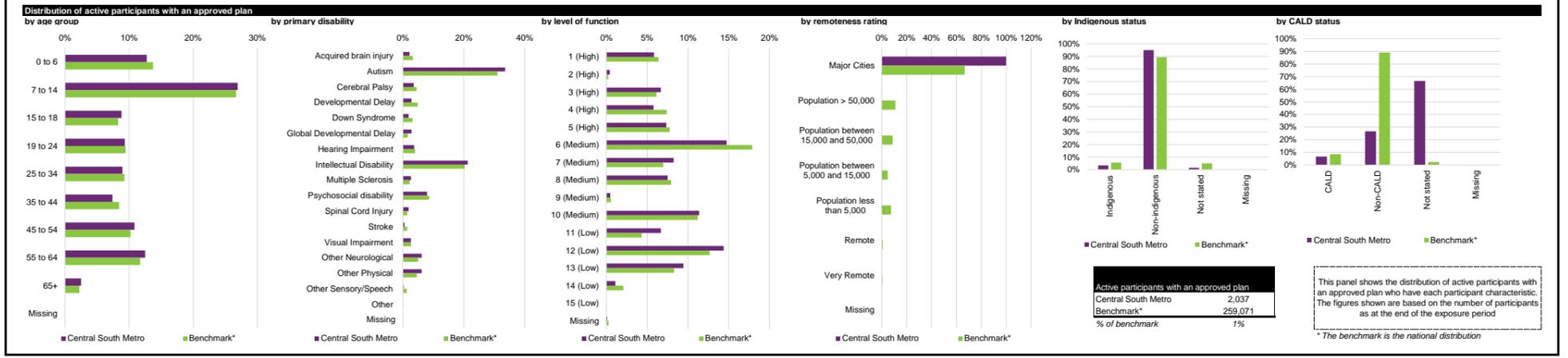
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

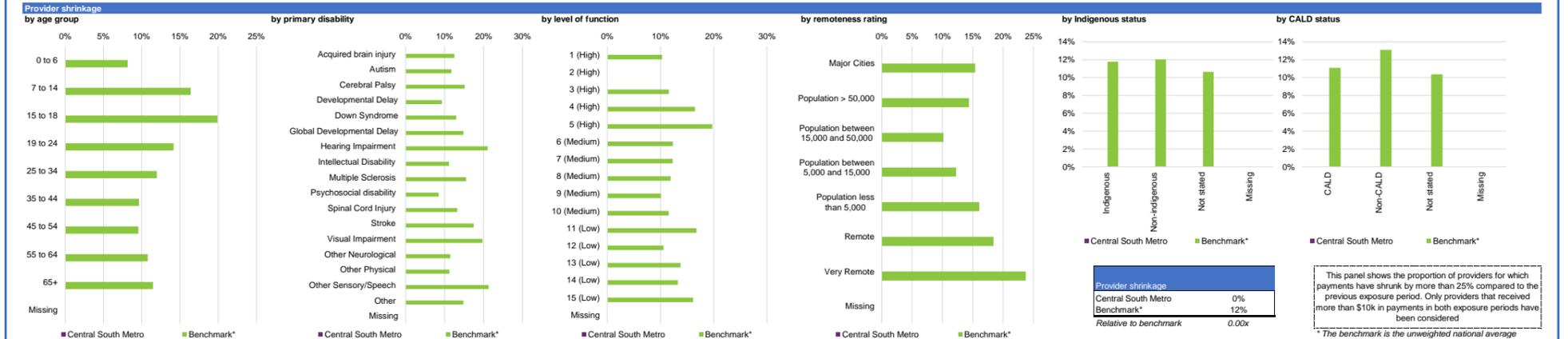
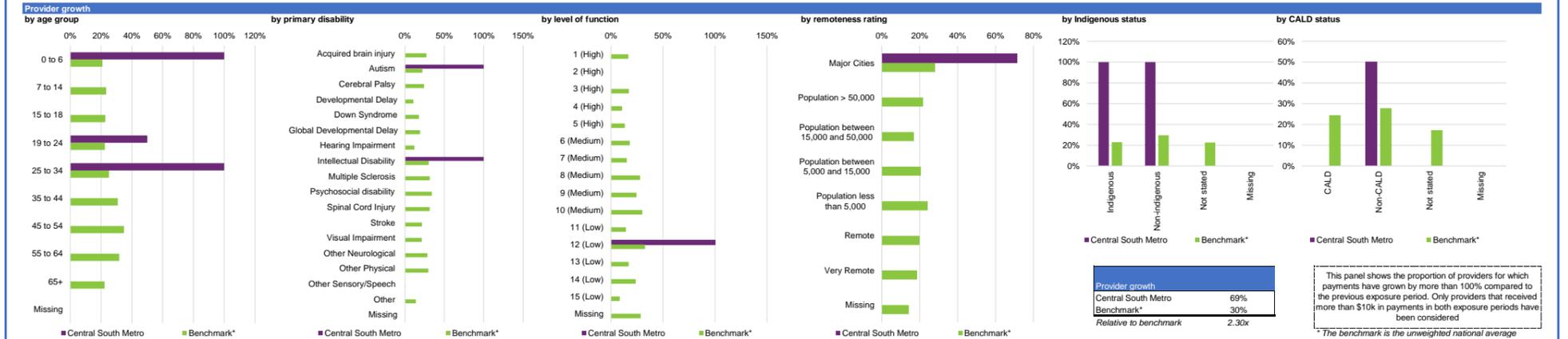
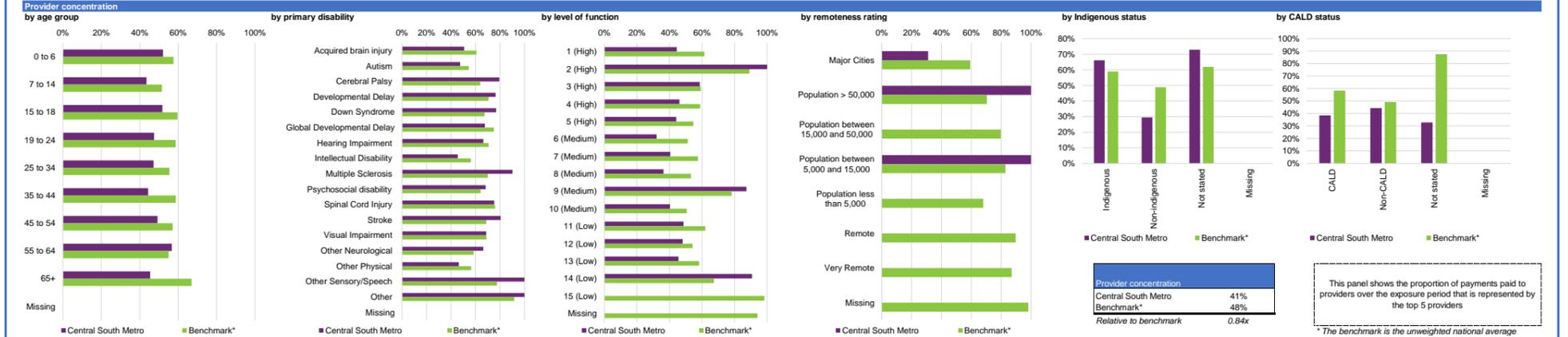
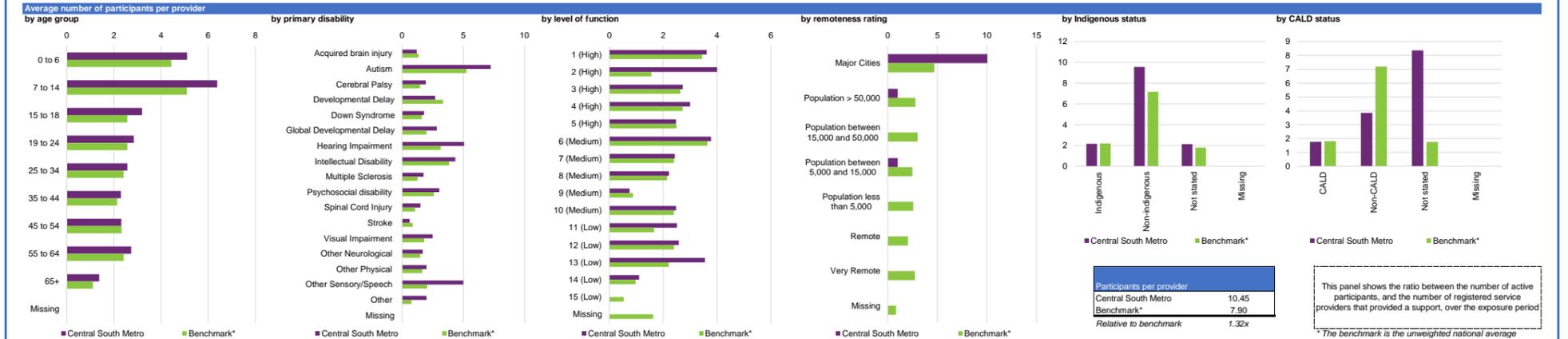
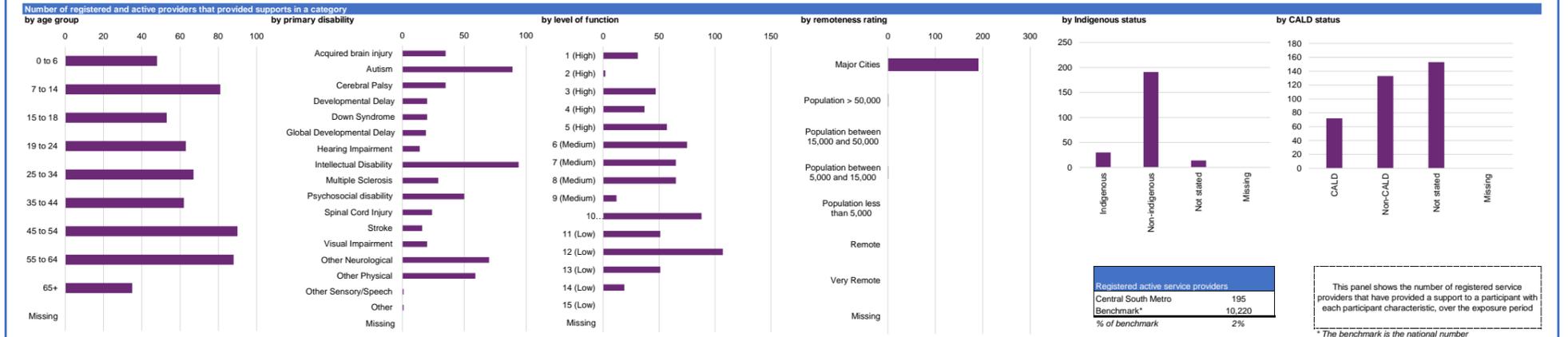
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	882	26	33.9	93%	0%	0%	0.58	0.16	27%	70%	80%
Consumables	1,042	68	15.3	71%	100%	0%	6.54	4.30	66%	64%	81%
Community	1,084	65	16.7	57%	100%	0%	4.50	2.32	52%	59%	83%
Transport	575	15	38.3	95%	0%	0%	0.48	0.43	89%	57%	80%
Core total	1,495	103	14.5	59%	80%	0%	12.10	7.20	60%	64%	79%
Capacity Building	1,613	87	18.5	72%	100%	0%	4.44	2.47	56%	62%	71%
Employment	174	16	10.9	99%	100%	0%	0.55	0.30	54%	41%	100%
Social and Civic	192	32	6.0	70%	0%	0%	0.56	0.25	45%	41%	83%
Support Coordination	539	42	12.8	65%	0%	0%	0.38	0.16	43%	62%	78%
Capacity Building total	1,780	124	14.4	58%	75%	0%	6.16	3.31	54%	62%	78%
Capital	633	35	18.1	74%	0%	0%	1.02	0.10	9%	75%	71%
Assistive Technology	24	2	12.0	100%	0%	0%	0.03	0.00	12%	95%	50%
Capital total	636	36	17.7	72%	0%	0%	1.06	0.10	10%	75%	71%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,920	191	10.1	48%	71%	0%	19.40	10.70	55%	64%	79%

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