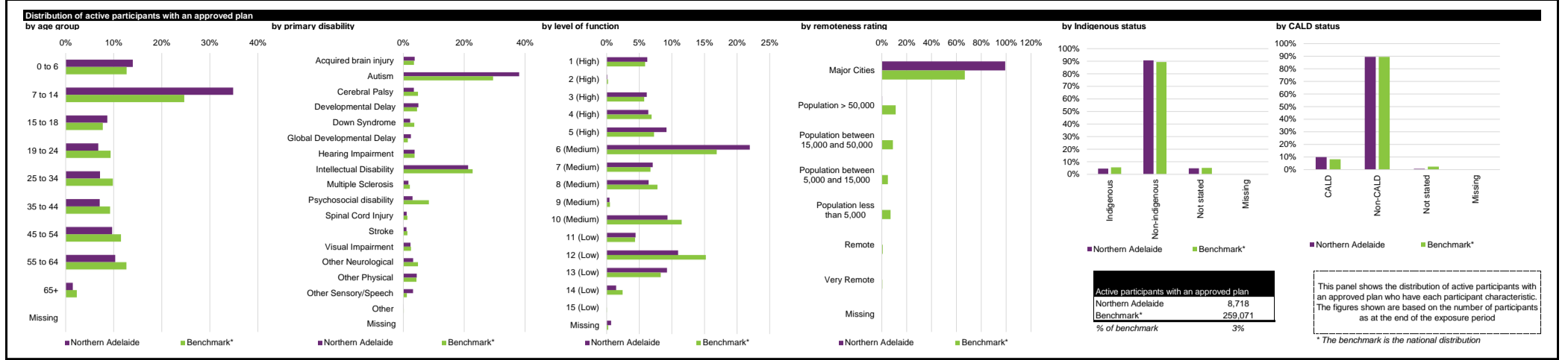
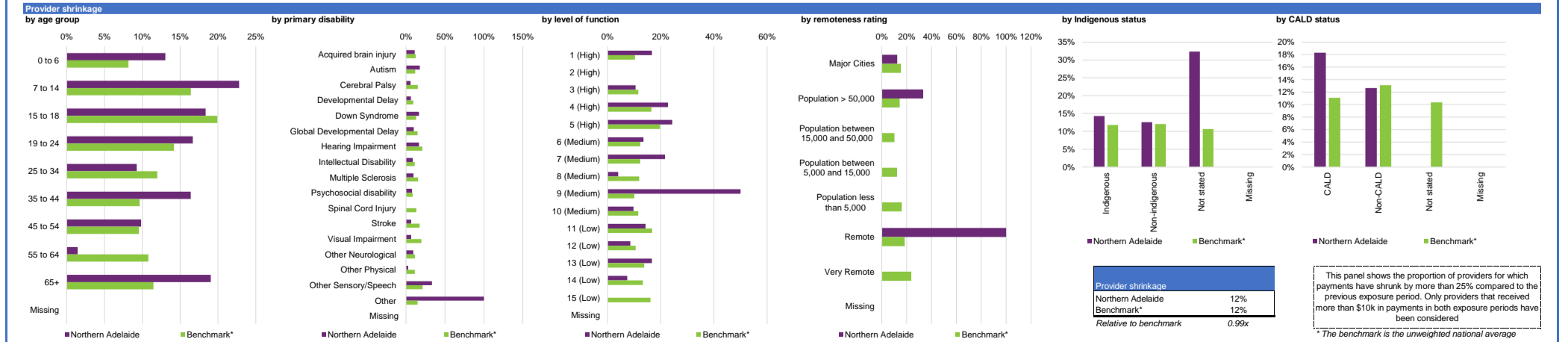
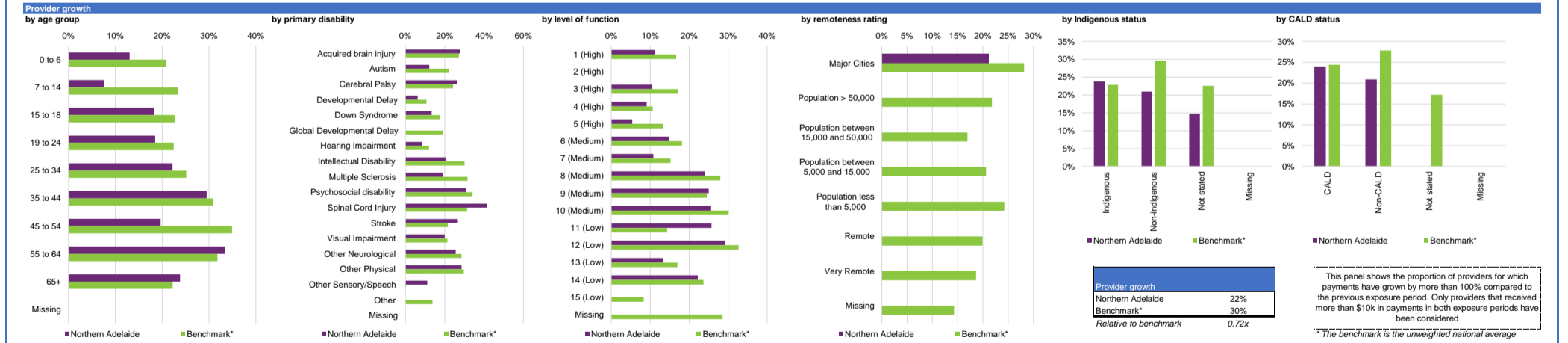
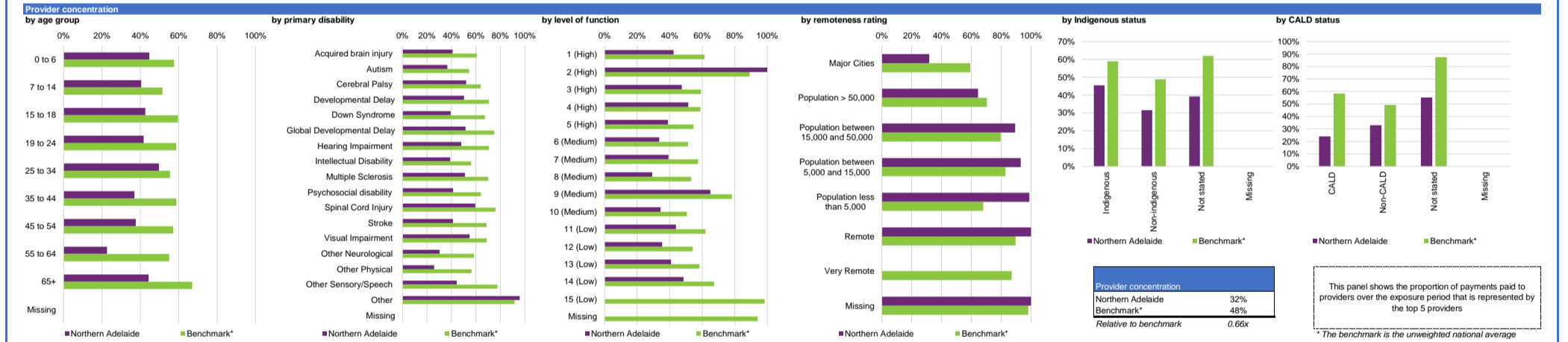
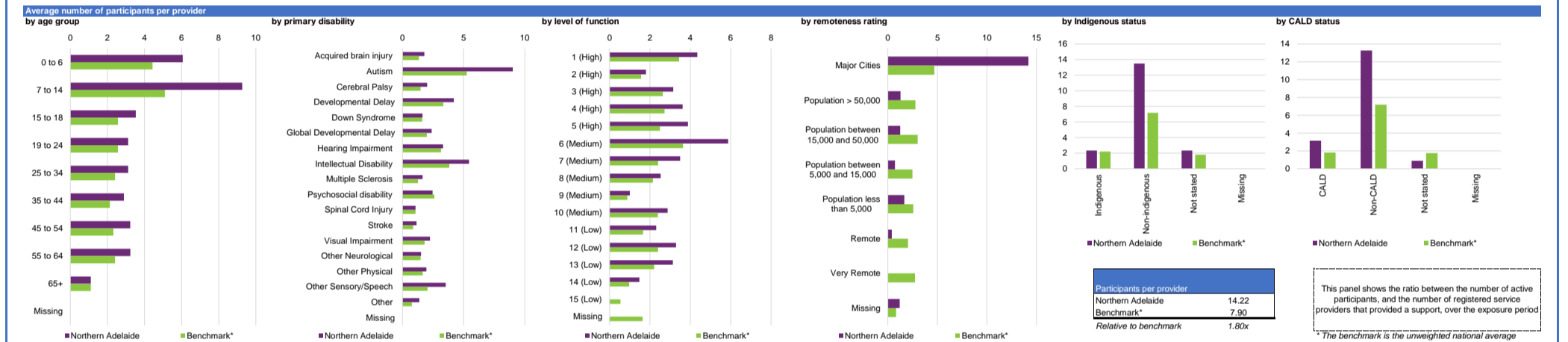


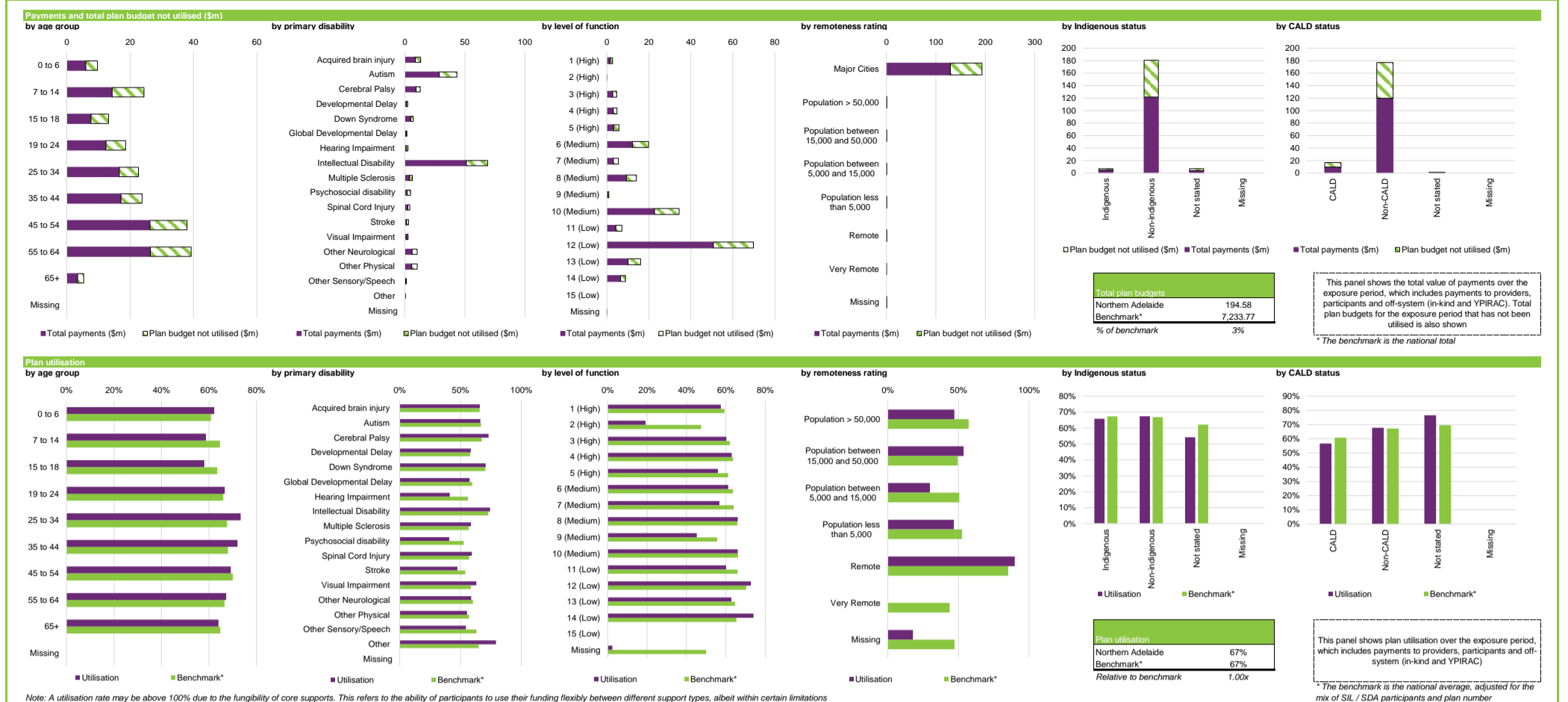
Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	6,791	139	48.9	73%	0%	0%	4.75	1.77	37%	53%	60%
Daily Activities	6,840	191	34.8	57%	36%	10%	106.22	83.63	79%	52%	60%
Community	6,805	143	46.2	53%	29%	10%	23.38	11.31	48%	52%	60%
Transport	2,940	28	105.0	86%	100%	0%	4.37	3.99	91%	44%	60%
Core total	7,355	303	24.3	51%	31%	9%	138.71	100.71	73%	52%	60%
Capacity Building											
Daily Activities	8,533	365	23.4	56%	3%	24%	33.62	17.52	52%	52%	59%
Employment	890	28	31.8	96%	0%	0%	4.94	3.54	72%	51%	64%
Social and Civic	436	35	12.5	84%	100%	0%	0.83	0.14	17%	57%	53%
Support Coordination	2,602	93	28.0	53%	22%	17%	3.94	1.22	31%	35%	50%
Capacity Building total	8,668	406	21.3	53%	7%	19%	46.53	23.82	51%	53%	59%
Capital											
Assistive Technology	2,048	99	20.7	82%	45%	18%	6.60	3.58	54%	62%	60%
Home Modifications	747	8	93.4	100%	25%	0%	2.35	0.33	14%	24%	61%
Capital total	2,411	104	23.2	78%	43%	14%	8.94	3.91	44%	51%	60%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	8,718	613	14.2	44%	22%	12%	194.58	129.98	67%	53%	59%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

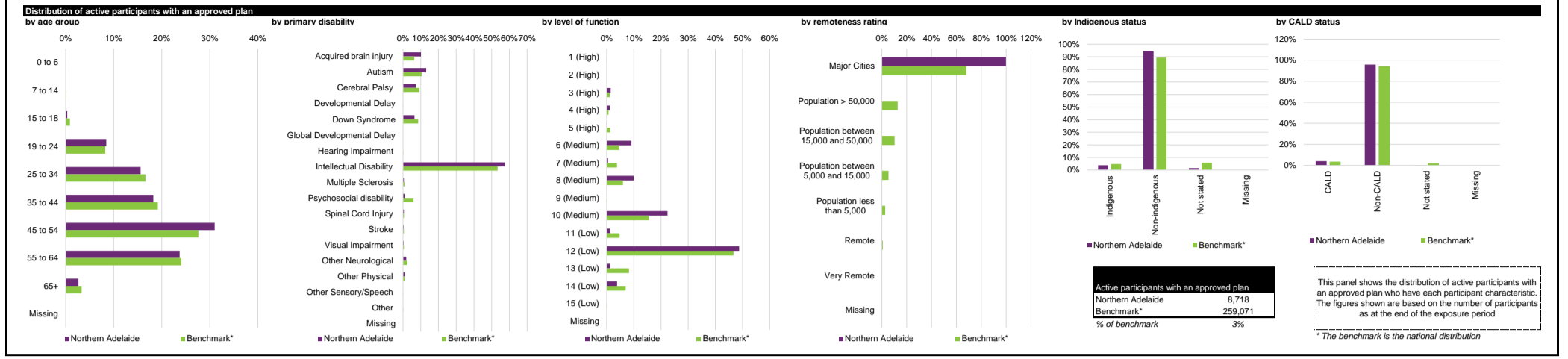
Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
Green dots	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
Red dots	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

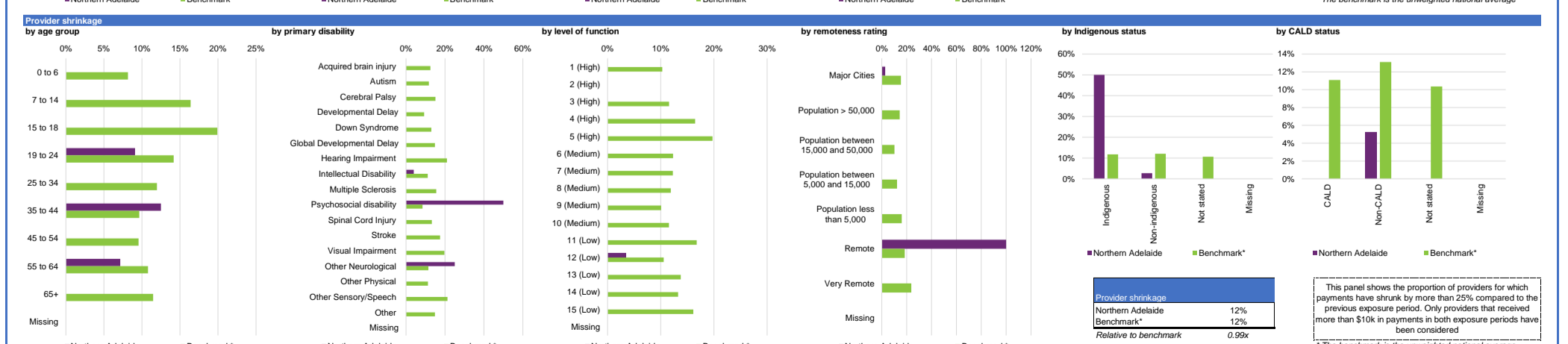
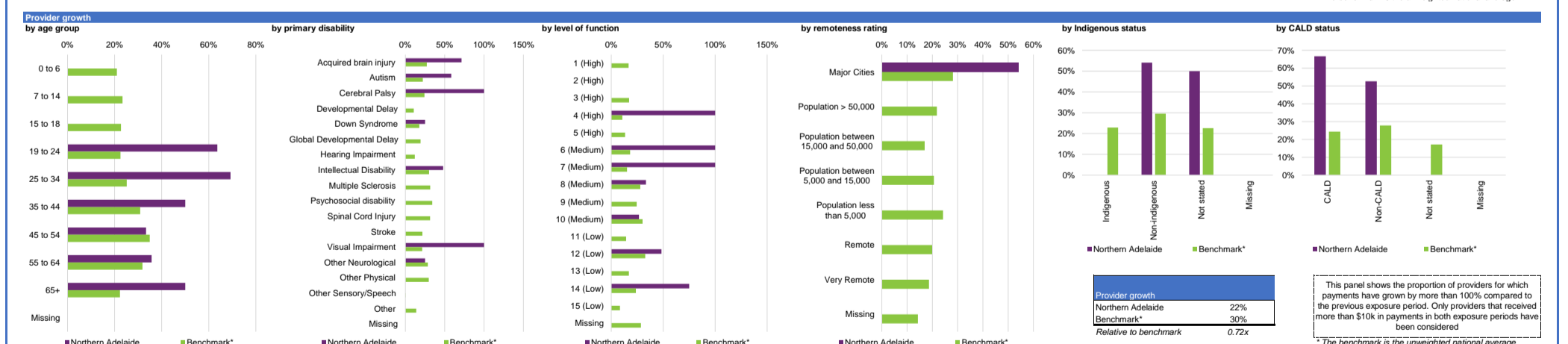
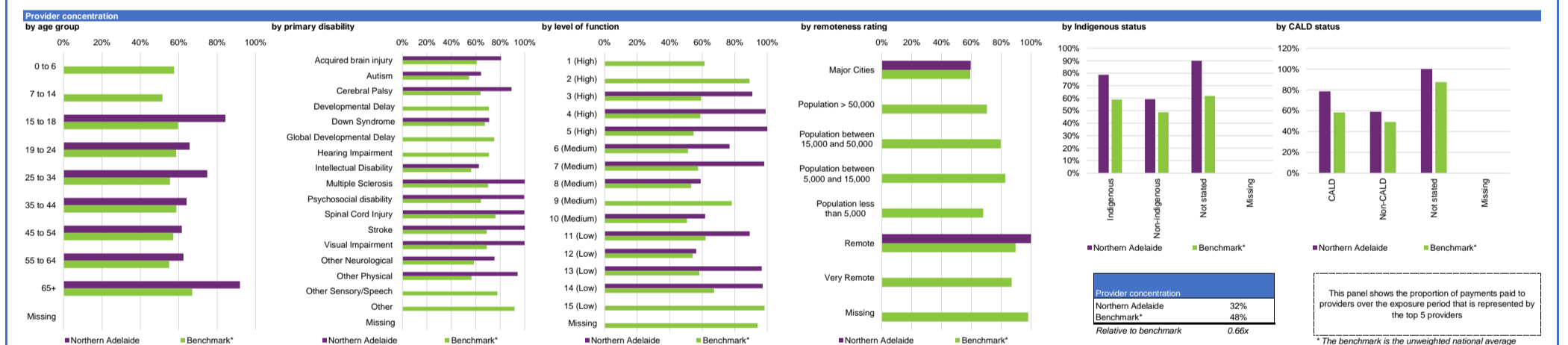
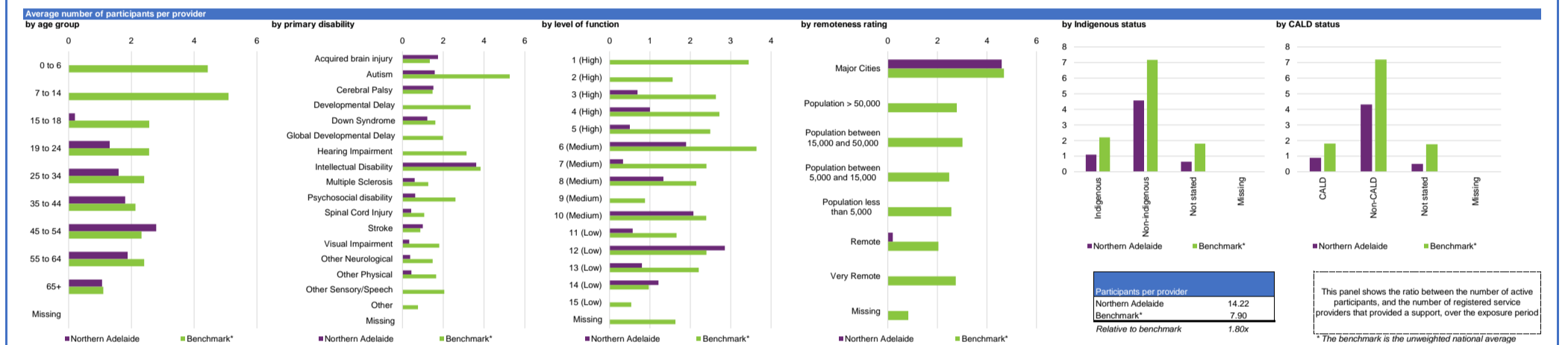
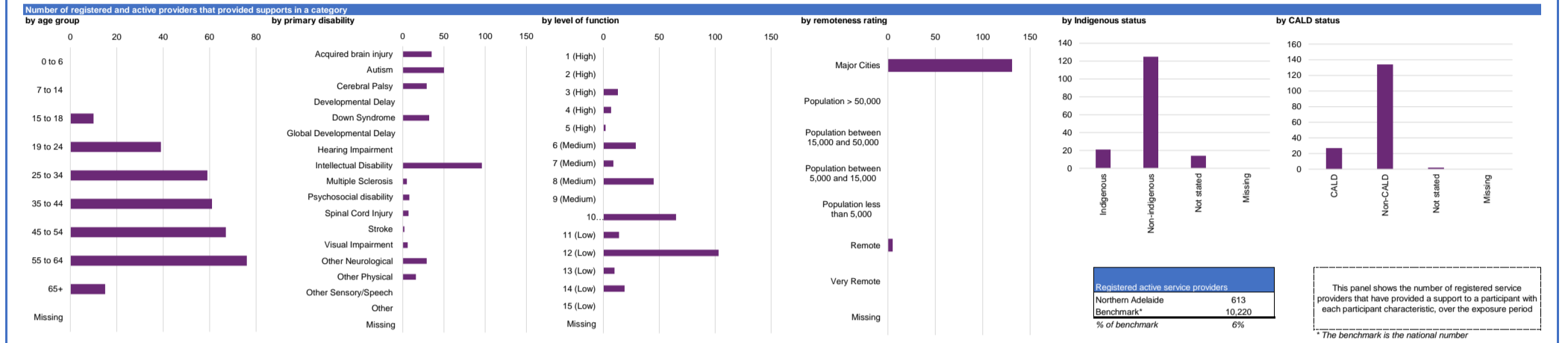
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	585	20	29.3	97%	0%	0%	0.54	0.15	27%	9%	64%
Daily Activities	603	43	14.0	81%	71%	6%	55.58	53.93	97%	9%	67%
Community	566	41	13.8	83%	25%	13%	4.61	1.98	43%	9%	62%
Transport	578	15	38.5	96%	0%	0%	0.49	0.12	25%	7%	67%
Core total	603	79	7.6	77%	53%	3%	61.21	56.18	92%	9%	67%
Capacity Building											
Daily Activities	593	39	15.2	57%	0%	0%	1.45	0.69	48%	9%	67%
Employment	116	5	23.2	100%	50%	0%	0.53	0.30	56%	11%	67%
Social and Civic	9	1	9.0	100%	0%	0%	0.04	0.02	47%	33%	100%
Support Coordination	601	23	26.1	92%	0%	0%	0.78	0.09	11%	9%	67%
Capacity Building total	603	68	8.9	75%	50%	0%	3.53	1.16	33%	9%	67%
Capital											
Assistive Technology	230	15	15.3	99%	0%	0%	0.57	0.07	13%	9%	67%
Home Modifications	547	5	109.4	100%	33%	0%	2.02	0.21	10%	8%	63%
Capital total	568	20	28.4	98%	25%	0%	2.59	0.28	11%	8%	69%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	603	134	4.5	75%	53%	5%	67.47	58.06	86%	9%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider: Ratio between the number of active participants and the number of registered service providers

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets: Value of supports committed in participant plans for the exposure period

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation: Ratio between payments and total plan budgets

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

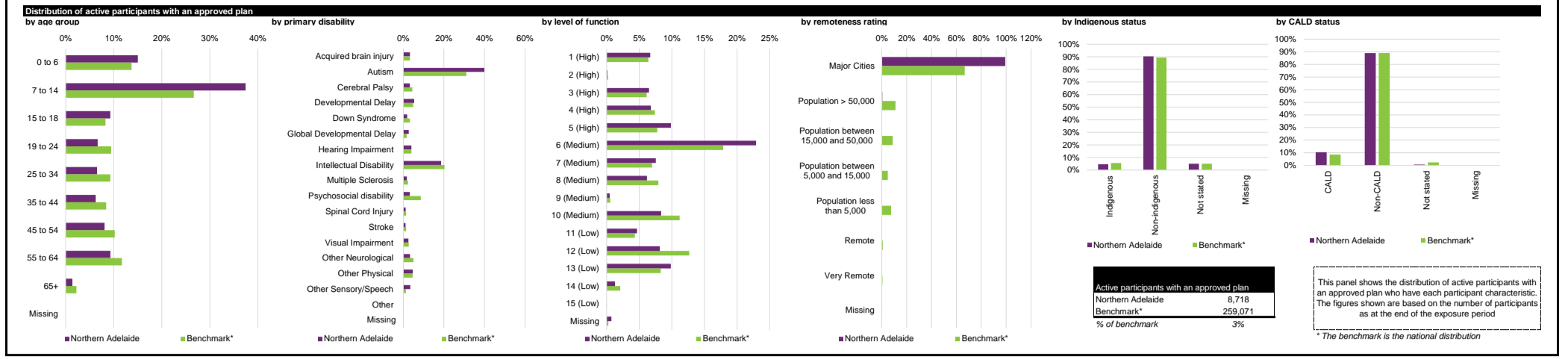
Has NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

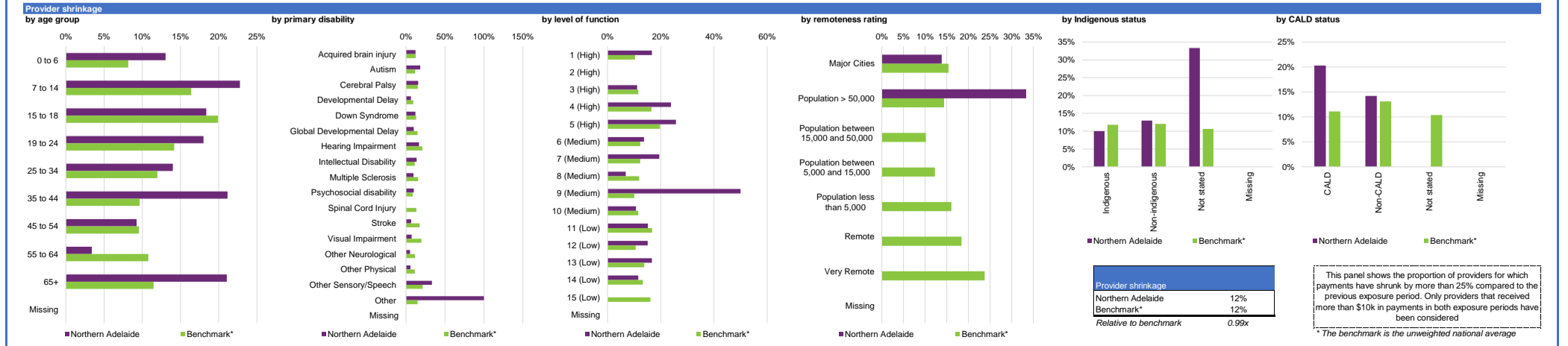
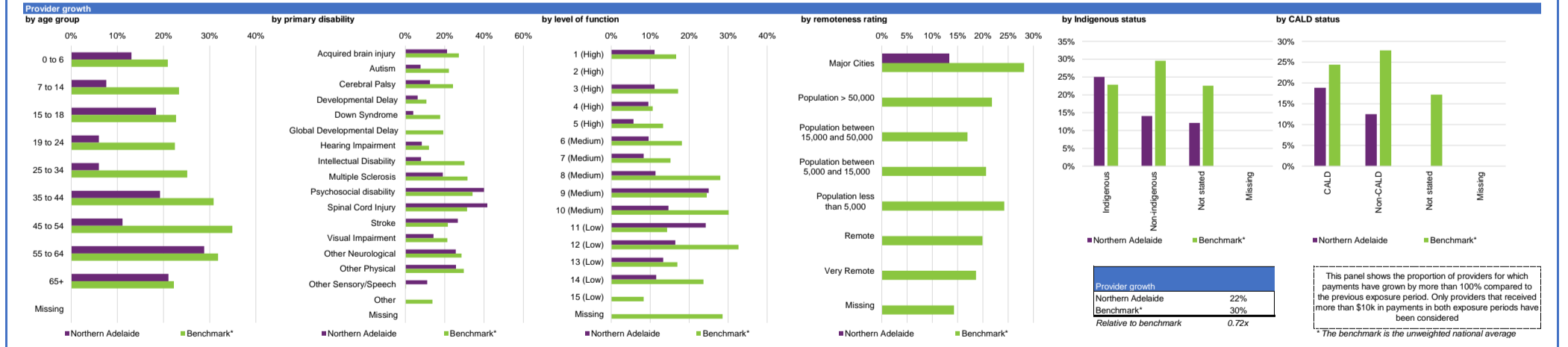
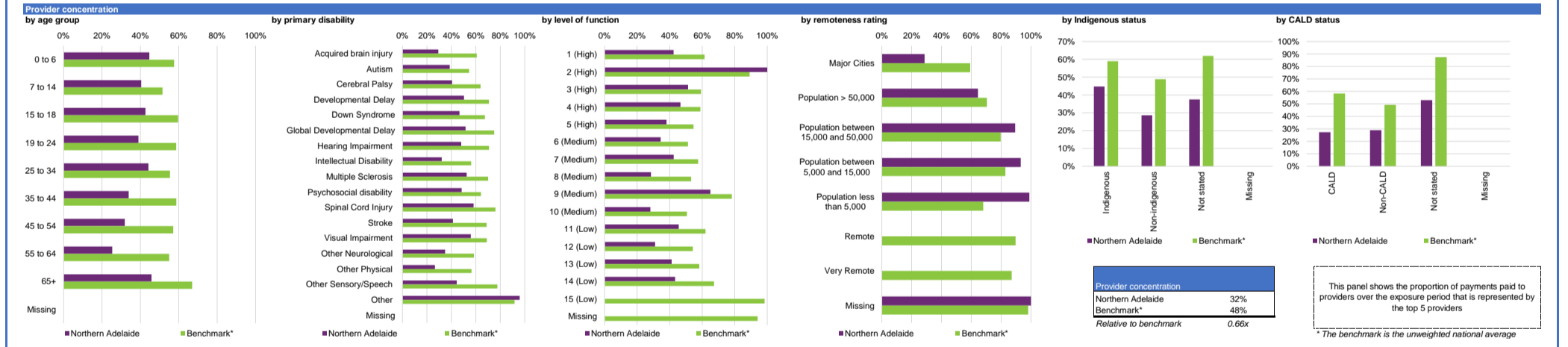
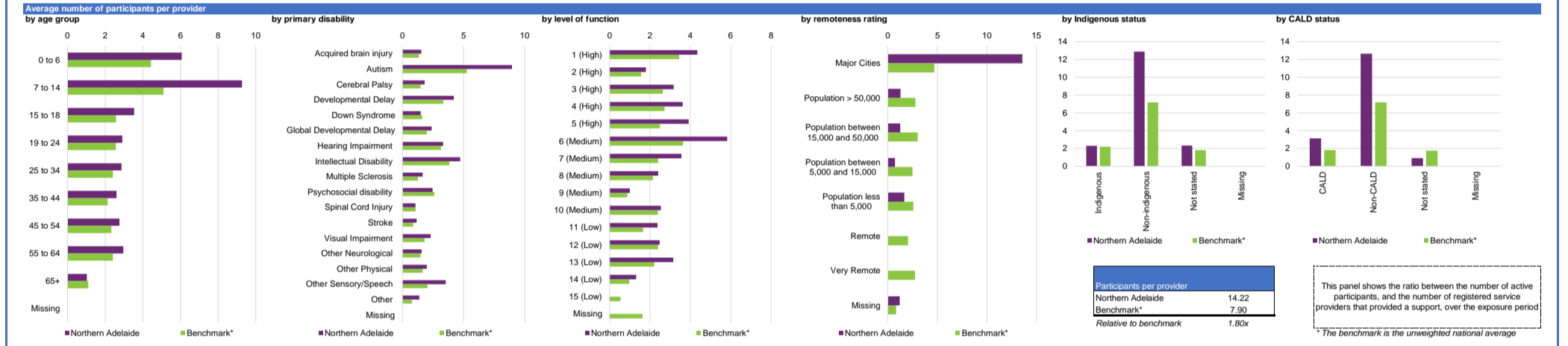
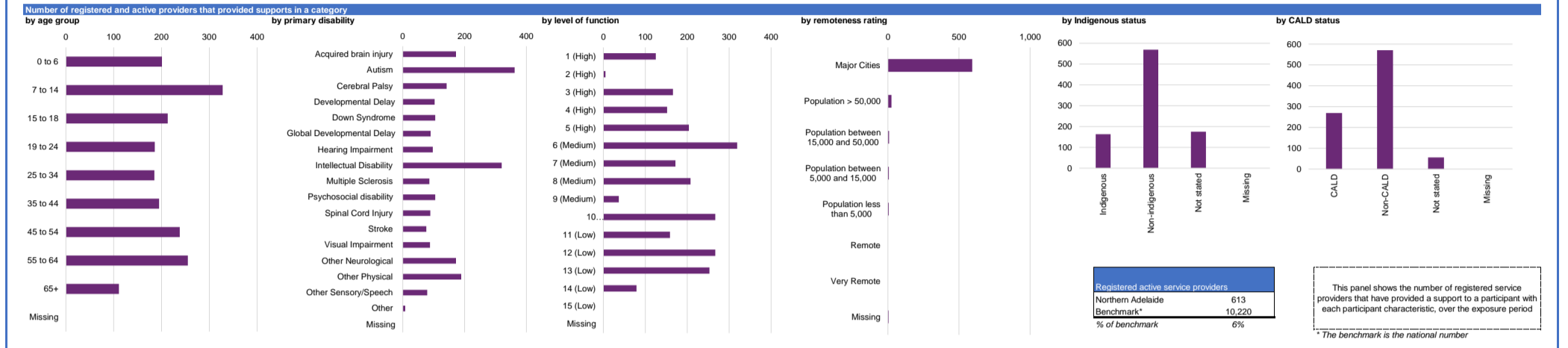
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



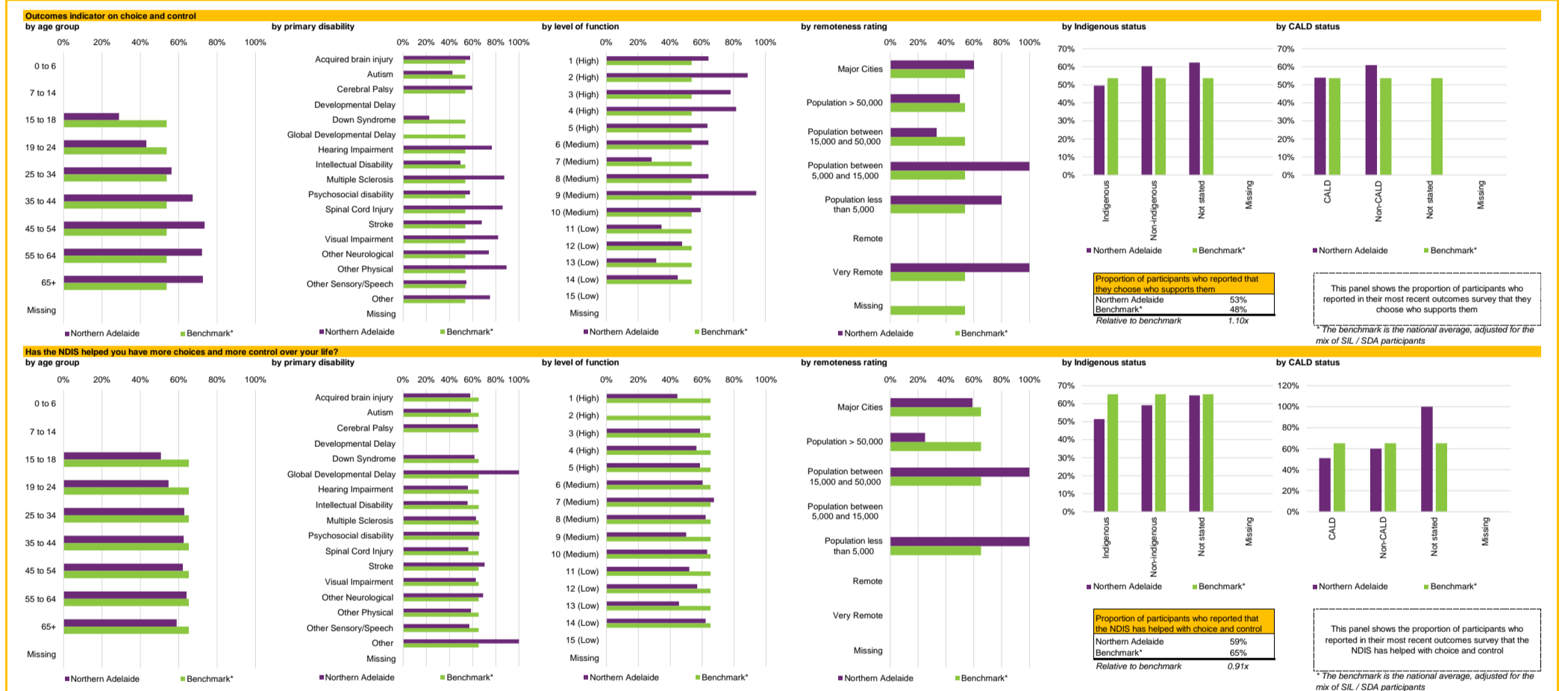
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	6,206	135	46.0	71%	0%	0%	4.21	1.63	39%	60%	60%
Daily Activities	6,037	187	32.3	52%	20%	11%	50.63	29.70	59%	60%	60%
Community	6,039	141	42.8	51%	25%	10%	18.77	9.33	50%	60%	60%
Transport	2,362	21	112.5	87%	0%	0%	3.88	3.87	100%	54%	60%
Core total	6,752	293	23.0	44%	18%	10%	77.50	44.53	57%	60%	60%
Capacity Building											
Daily Activities	7,940	362	21.9	56%	5%	25%	32.17	16.83	52%	60%	59%
Employment	774	28	27.6	95%	0%	7%	4.41	3.24	73%	57%	64%
Social and Civic	427	35	12.2	82%	100%	0%	0.78	0.12	15%	57%	52%
Support Coordination	2,001	92	21.8	52%	17%	17%	3.16	1.13	36%	48%	49%
Capacity Building total	8,065	402	20.1	53%	6%	21%	42.99	22.66	53%	60%	59%
Capital											
Assistive Technology	1,818	95	19.1	82%	45%	18%	6.03	3.51	58%	72%	60%
Home Modifications	200	3	66.7	100%	0%	0%	0.32	0.12	38%	74%	60%
Capital total	1,843	95	19.4	82%	45%	18%	6.35	3.63	57%	72%	60%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	8,115	596	13.6	38%	13%	14%	127.11	71.93	57%	60%	59%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

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Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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