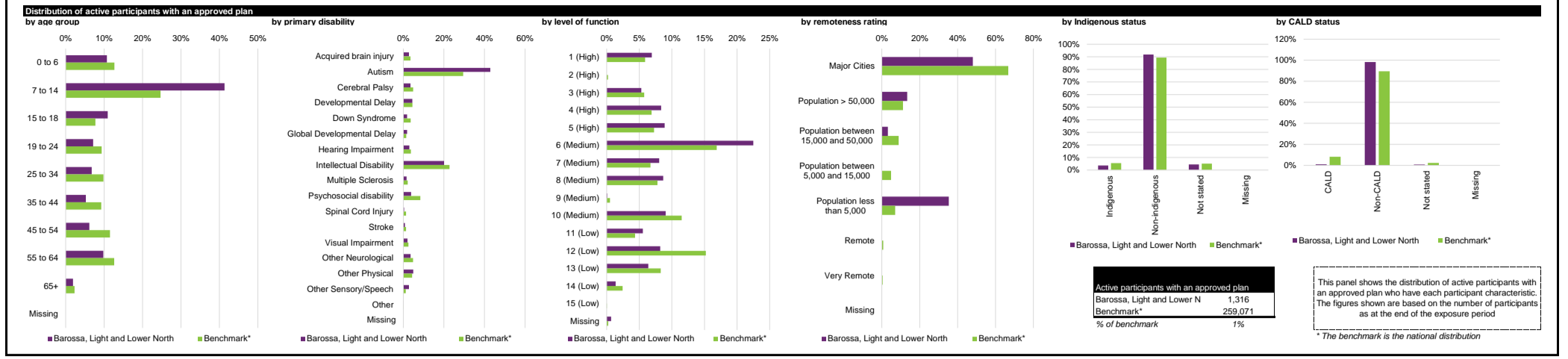
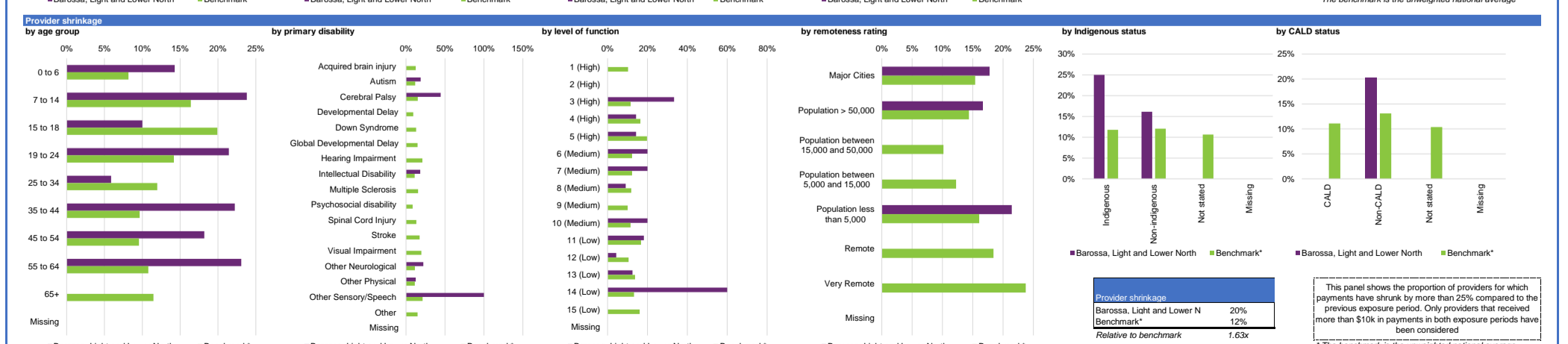
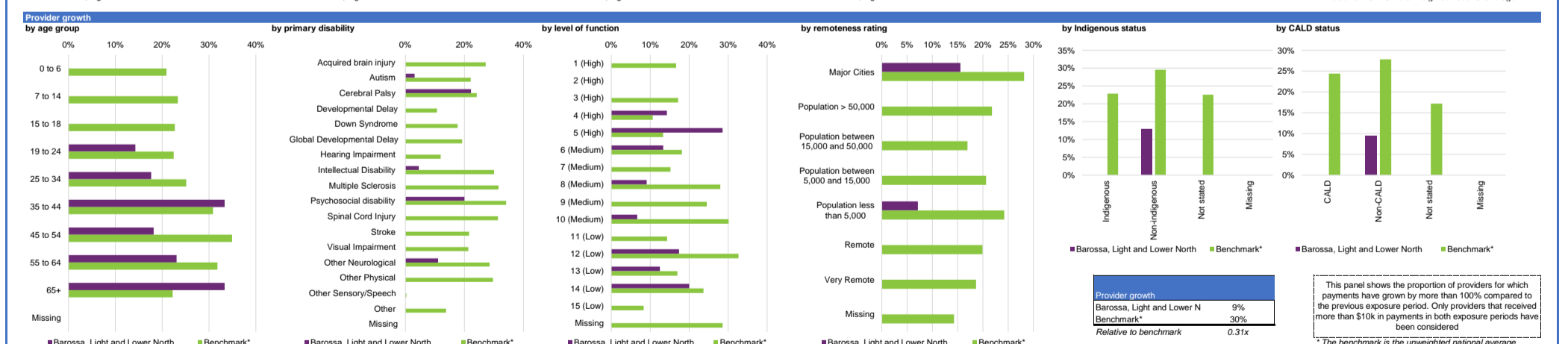
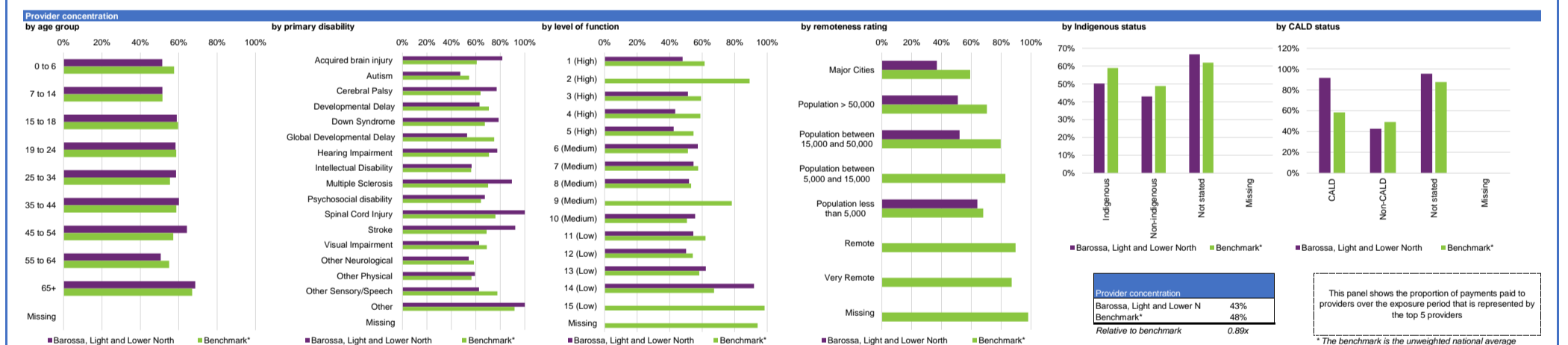
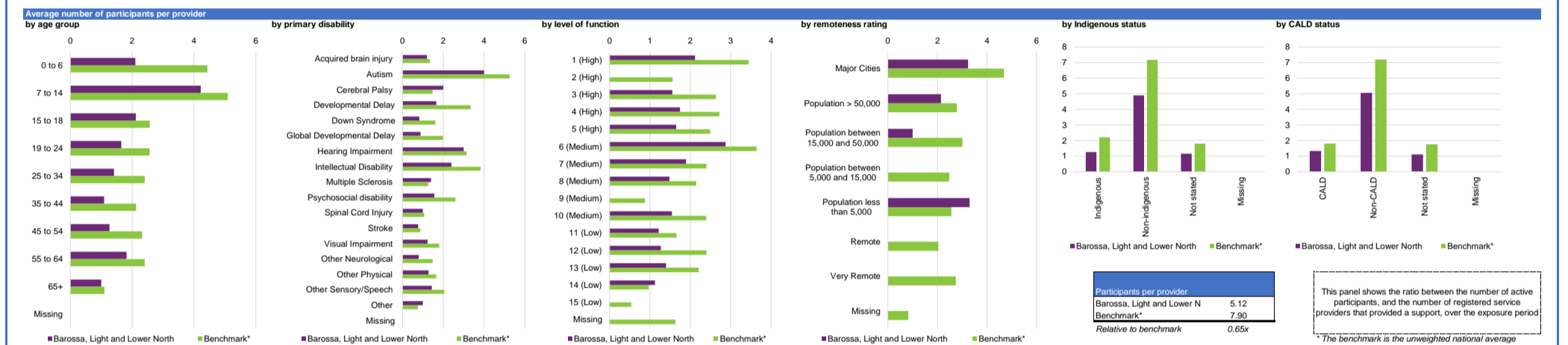
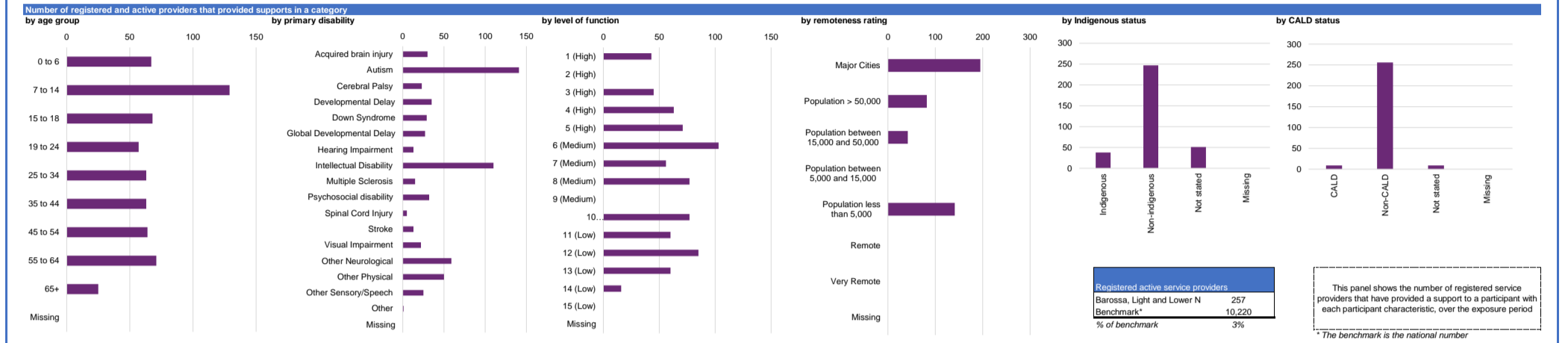


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,070	40	26.8	81%	0%	0%	0.60	0.19	32%	56%	62%
Daily Activities	1,040	87	12.0	76%	14%	14%	9.89	5.84	59%	54%	63%
Community	1,049	66	15.9	71%	6%	12%	3.26	1.75	54%	54%	63%
Transport	418	10	41.8	100%	0%	0%	0.54	0.52	95%	49%	67%
Core total	1,143	132	8.7	68%	13%	13%	14.29	8.30	58%	55%	62%
Capacity Building											
Daily Activities	1,292	148	8.7	59%	0%	23%	5.06	2.53	50%	54%	62%
Employment	108	11	9.8	100%	0%	0%	0.54	0.36	66%	54%	84%
Social and Civic	58	8	7.3	100%	0%	0%	0.11	0.01	10%	58%	88%
Support Coordination	300	33	9.1	76%	100%	0%	0.44	0.16	35%	41%	47%
Capacity Building total	1,310	168	7.8	58%	0%	21%	6.56	3.28	50%	55%	62%
Capital											
Assistive Technology	289	37	7.8	89%	29%	43%	1.08	0.53	49%	69%	65%
Home Modifications	59	3	19.7	100%	0%	0%	0.14	0.09	63%	47%	65%
Capital total	312	37	8.4	90%	29%	43%	1.22	0.62	51%	64%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,316	257	5.1	57%	9%	20%	22.13	12.44	56%	55%	62%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider: Ratio between the number of active participants and the number of registered service providers

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets: Value of supports committed in participant plans for the exposure period

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation: Ratio between payments and total plan budgets

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

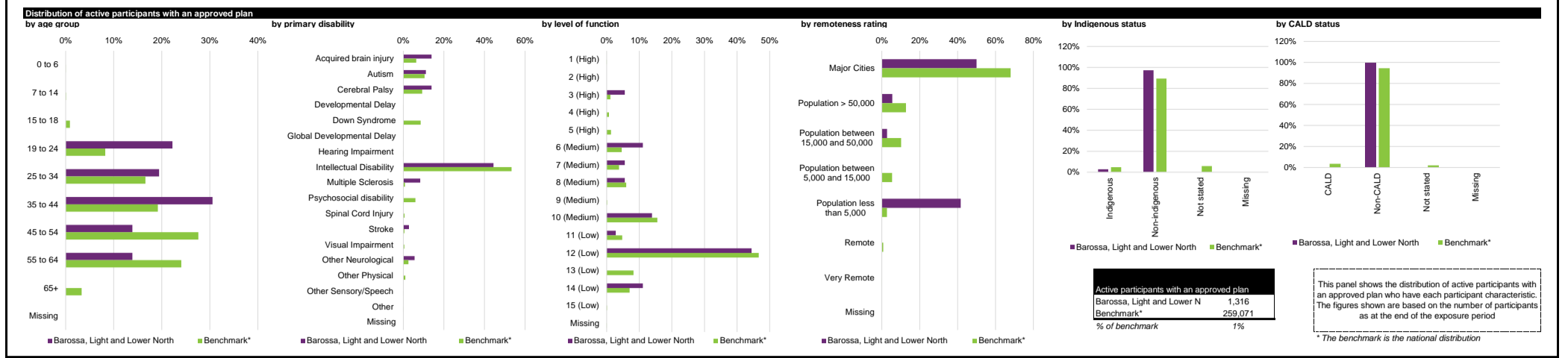
Has NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

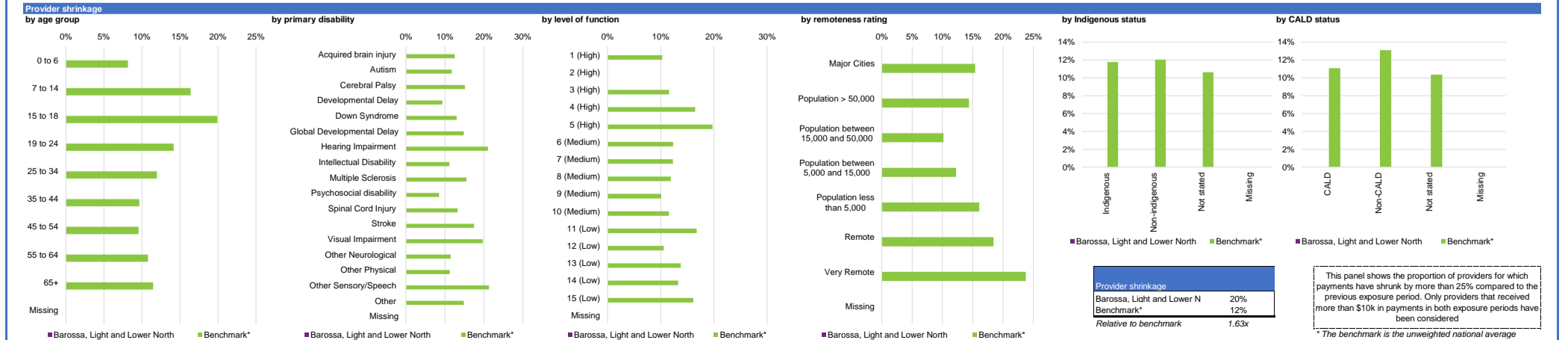
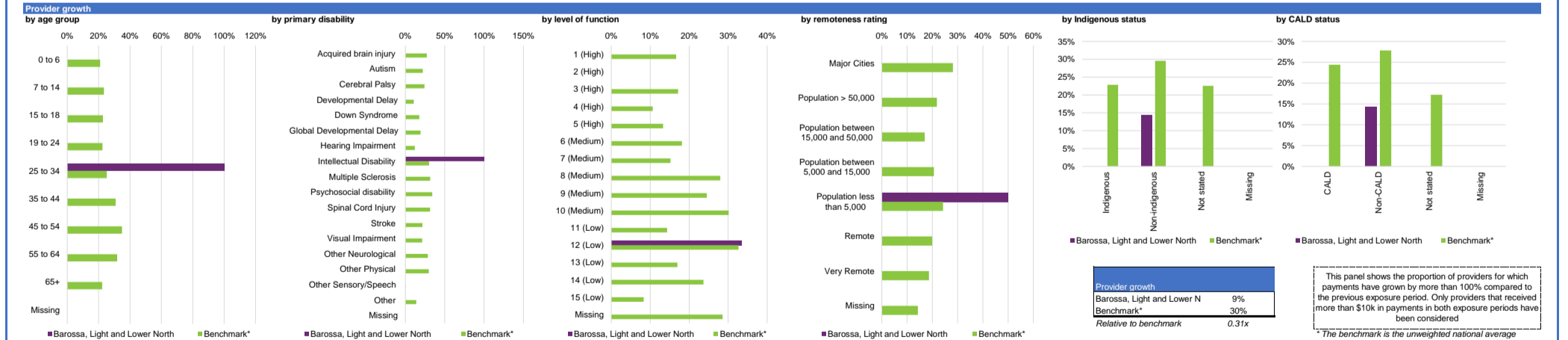
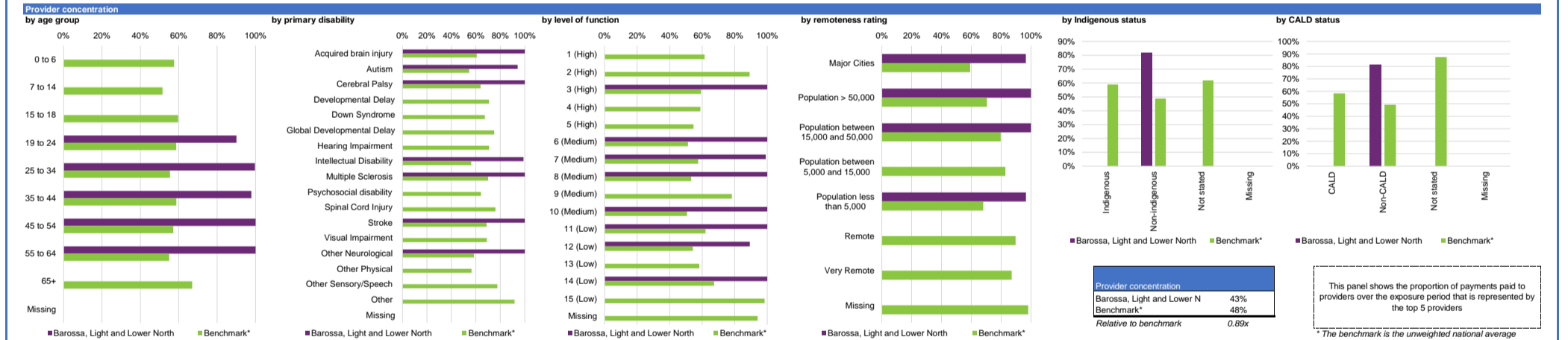
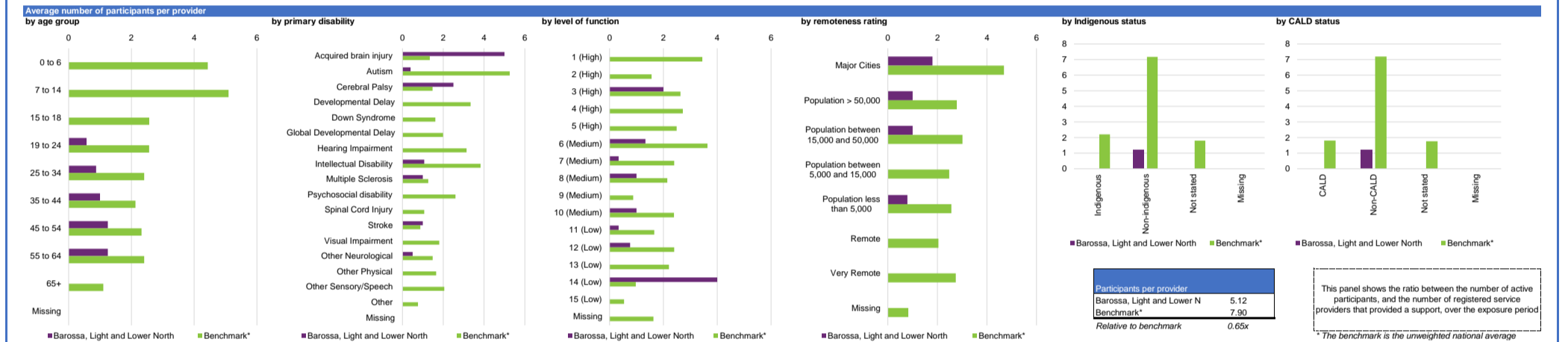
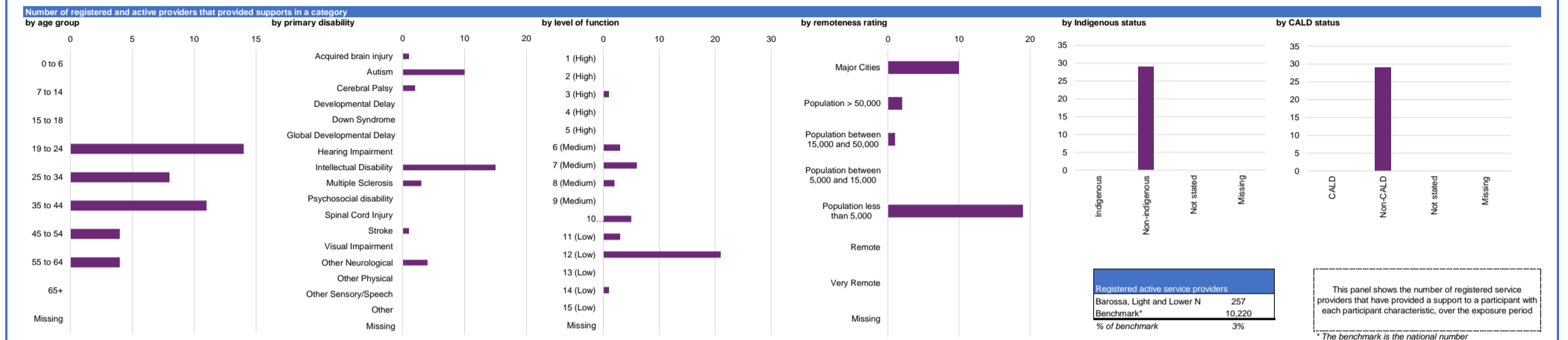
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	36	24	1.5	98%	17%	0%	2.12	1.71	81%	6%	50%
Capacity Building	36	12	3.0	99%	0%	0%	0.16	0.03	21%	6%	50%
Capital	34	0	0.0	0%	0%	0%	0.06	0.00	0%	6%	50%
All support categories	36	29	1.2	97%	14%	0%	2.35	1.78	76%	6%	50%

Note: Only the major support categories are shown.

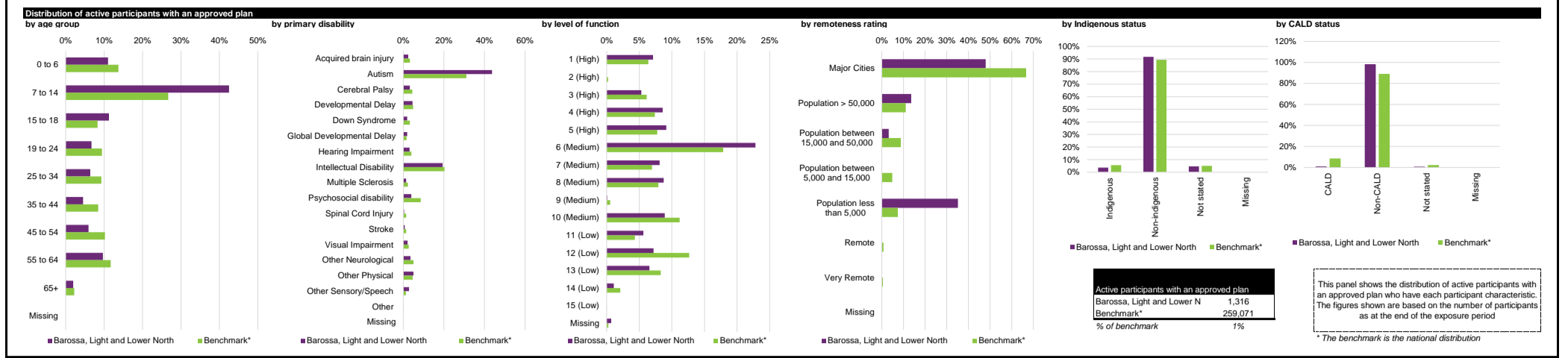
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

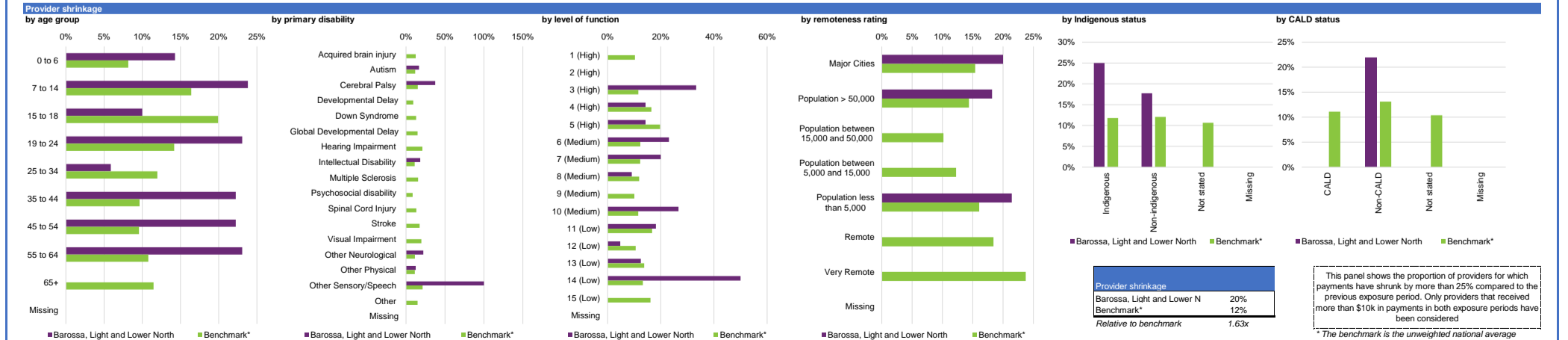
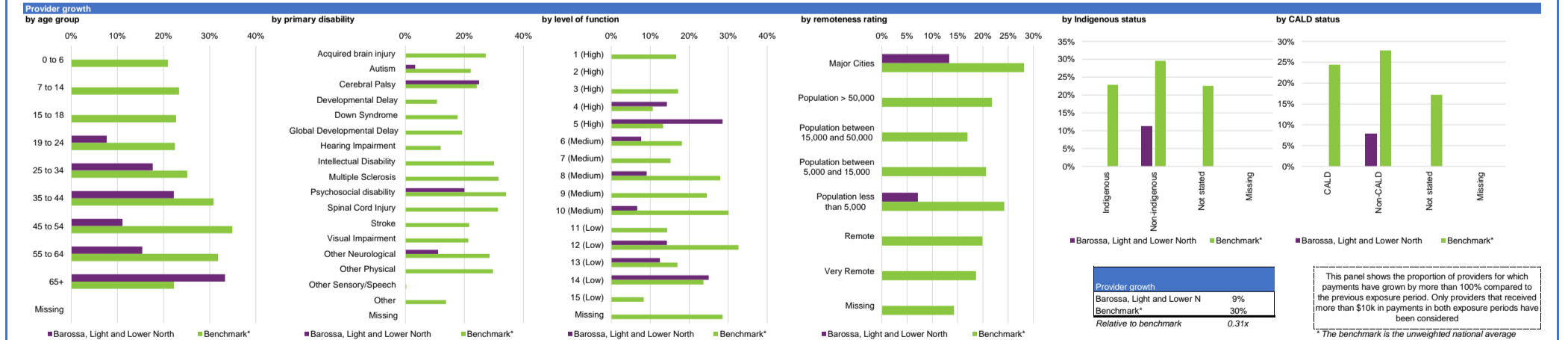
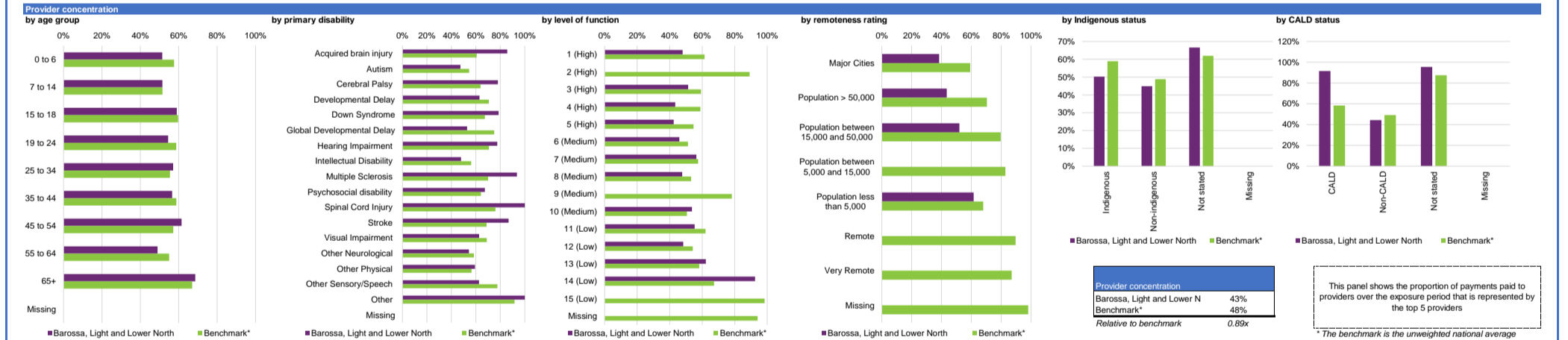
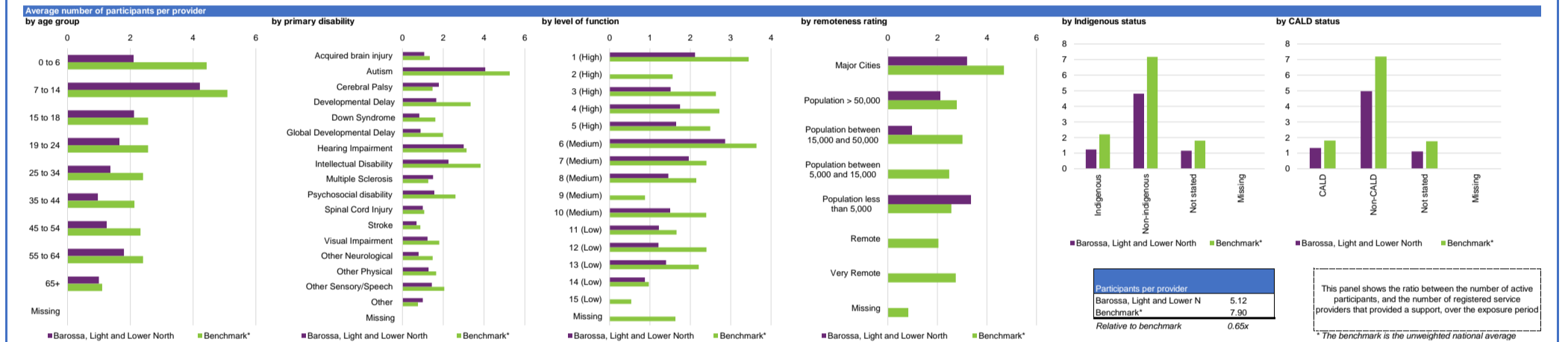
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,038	39	26.6	83%	0%	0%	0.58	0.19	32%	59%	63%
Daily Activities	1,004	82	12.2	79%	9%	23%	8.01	4.24	53%	58%	63%
Community	1,014	65	15.6	70%	6%	12%	3.06	1.66	54%	58%	63%
Transport	384	7	54.9	100%	0%	0%	0.52	0.51	97%	53%	68%
Core total	1,107	128	8.6	70%	9%	16%	12.18	6.59	54%	58%	63%
Capacity Building											
Daily Activities	1,256	148	8.5	59%	0%	23%	5.00	2.52	50%	58%	62%
Employment	101	11	9.2	100%	0%	0%	0.52	0.34	66%	58%	84%
Social and Civic	56	7	8.0	100%	0%	0%	0.09	0.01	10%	61%	88%
Support Coordination	264	32	8.3	76%	100%	0%	0.41	0.15	37%	48%	47%
Capacity Building total	1,274	166	7.7	58%	0%	21%	6.40	3.24	51%	58%	63%
Capital											
Assistive Technology	273	37	7.4	89%	29%	43%	1.07	0.53	50%	76%	65%
Home Modifications	33	3	11.0	100%	0%	0%	0.10	0.09	94%	85%	72%
Capital total	278	37	7.5	90%	29%	29%	1.17	0.62	53%	76%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,280	254	5.0	57%	8%	22%	19.78	10.66	54%	58%	63%

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

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Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

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