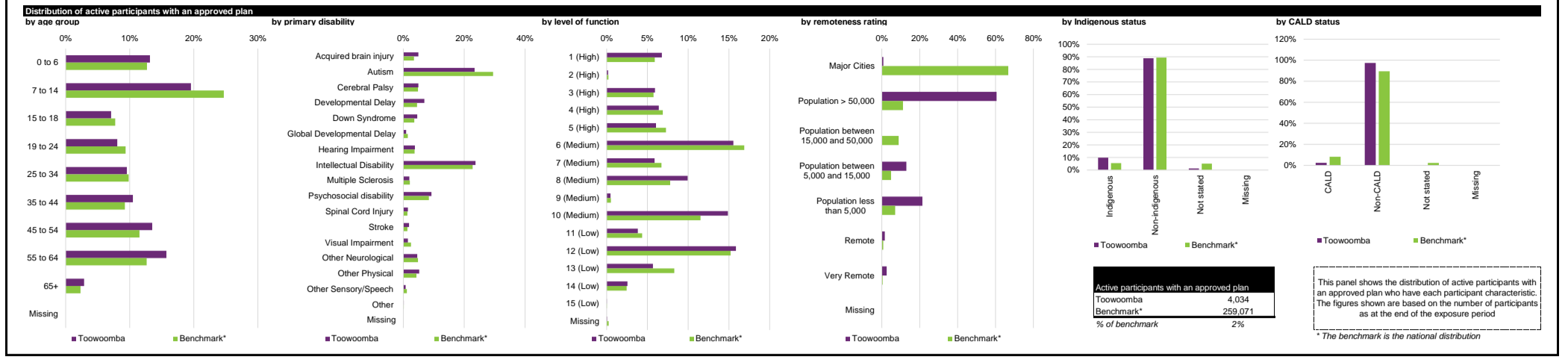
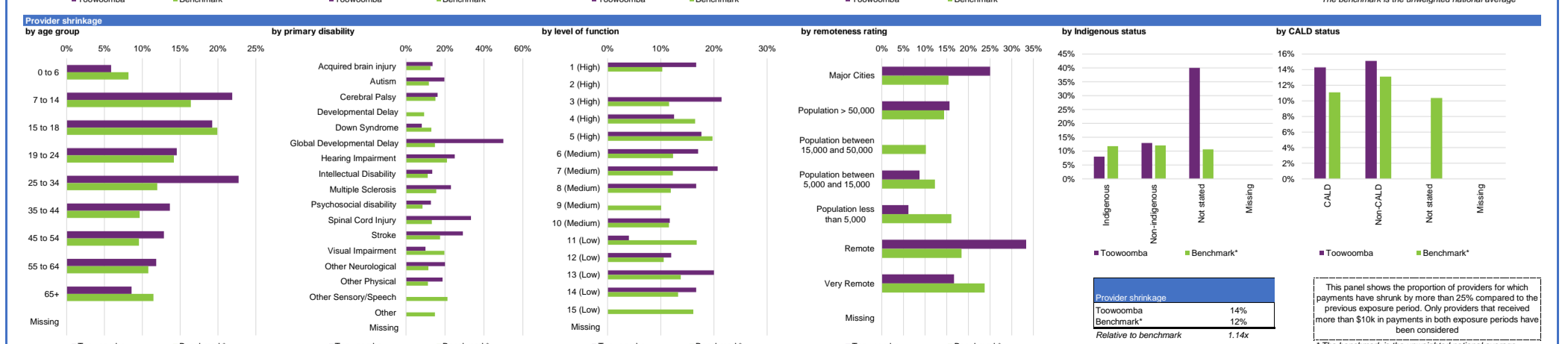
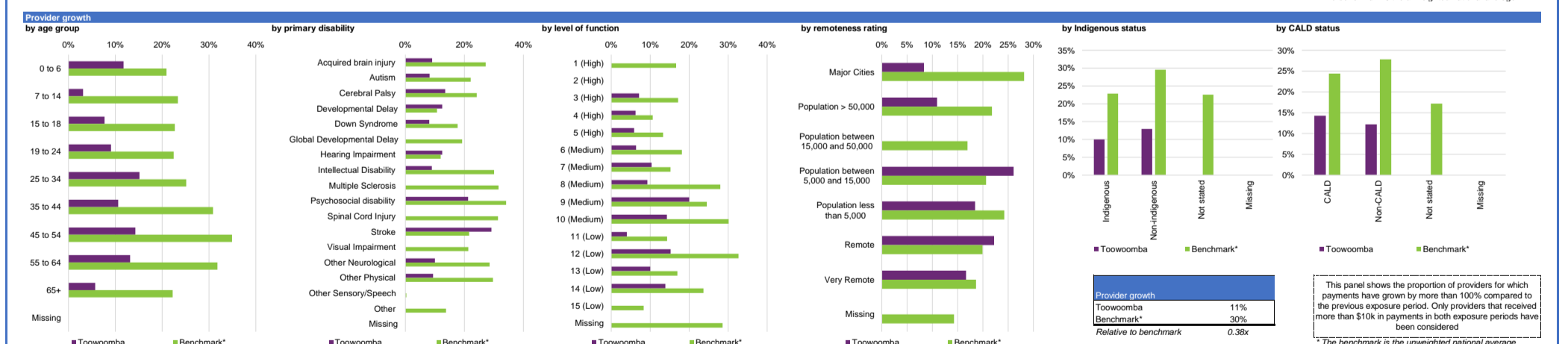
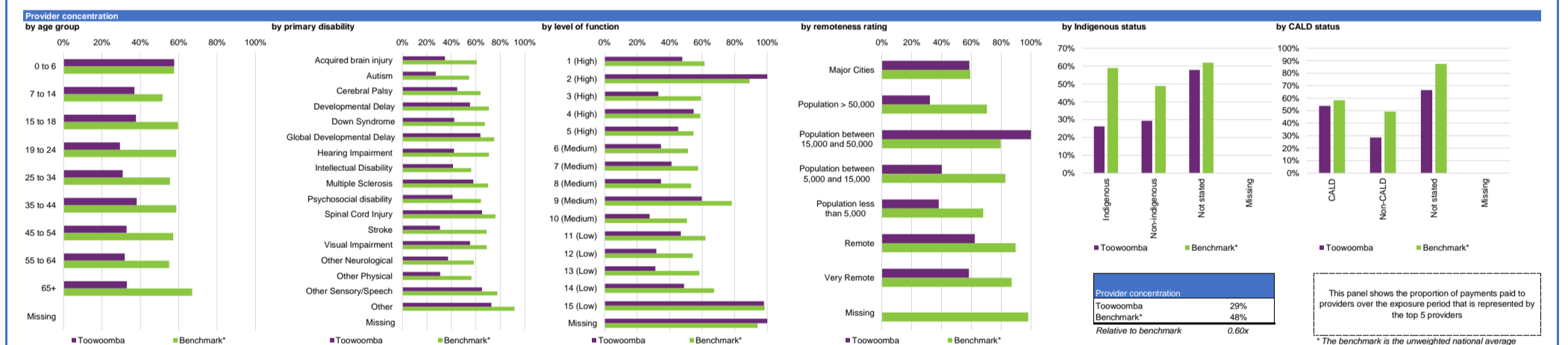
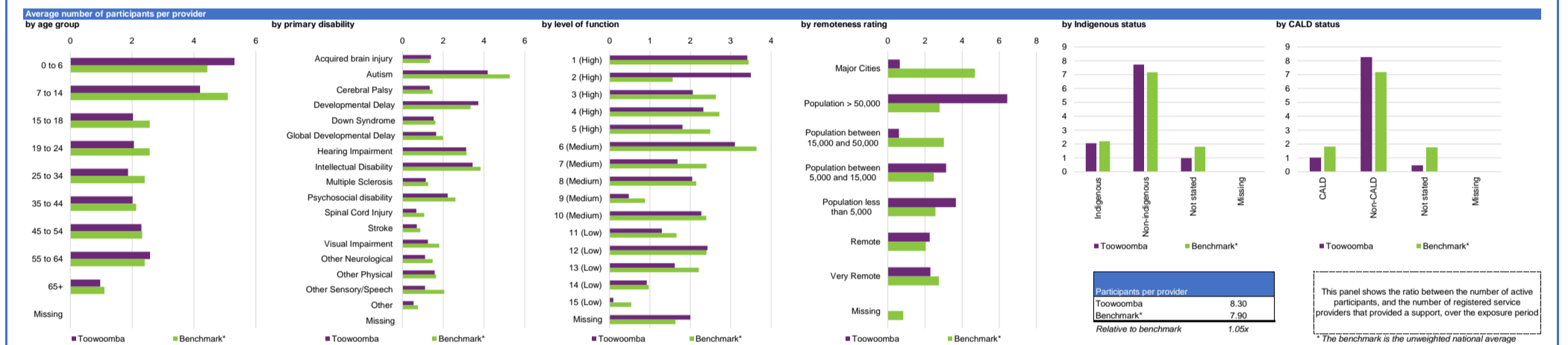


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,923	107	27.3	65%	8%	0%	3.44	1.07	31%	55%	73%
Daily Activities	3,153	171	18.4	52%	17%	12%	74.22	51.53	69%	52%	73%
Community	3,141	127	24.7	57%	13%	13%	30.33	22.11	73%	51%	74%
Transport	2,053	48	42.8	82%	0%	17%	2.92	2.66	91%	47%	76%
Core total	3,553	248	14.3	48%	17%	13%	110.90	77.37	70%	53%	73%
Capacity Building											
Daily Activities	3,968	254	15.6	48%	6%	10%	15.13	7.02	46%	53%	73%
Employment	286	13	22.0	100%	0%	0%	1.80	1.47	82%	37%	76%
Social and Civic	688	59	11.7	55%	0%	25%	1.03	0.33	32%	44%	73%
Support Coordination	1,422	78	18.2	64%	7%	15%	3.35	2.02	60%	42%	73%
Capacity Building total	4,014	315	12.7	44%	7%	9%	24.02	12.42	52%	53%	73%
Capital											
Assistive Technology	1,334	85	15.7	77%	11%	44%	5.38	2.08	39%	64%	72%
Home Modifications	514	28	18.4	79%	33%	33%	2.14	0.44	21%	47%	75%
Capital total	1,530	104	14.7	66%	18%	41%	7.52	2.53	34%	57%	73%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,034	486	8.3	43%	11%	14%	142.44	92.47	65%	53%	73%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

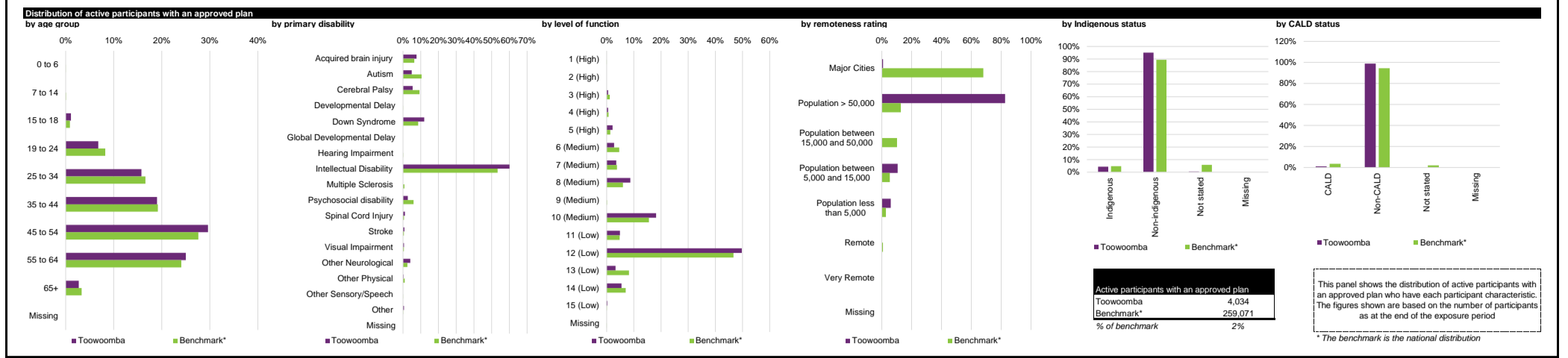
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

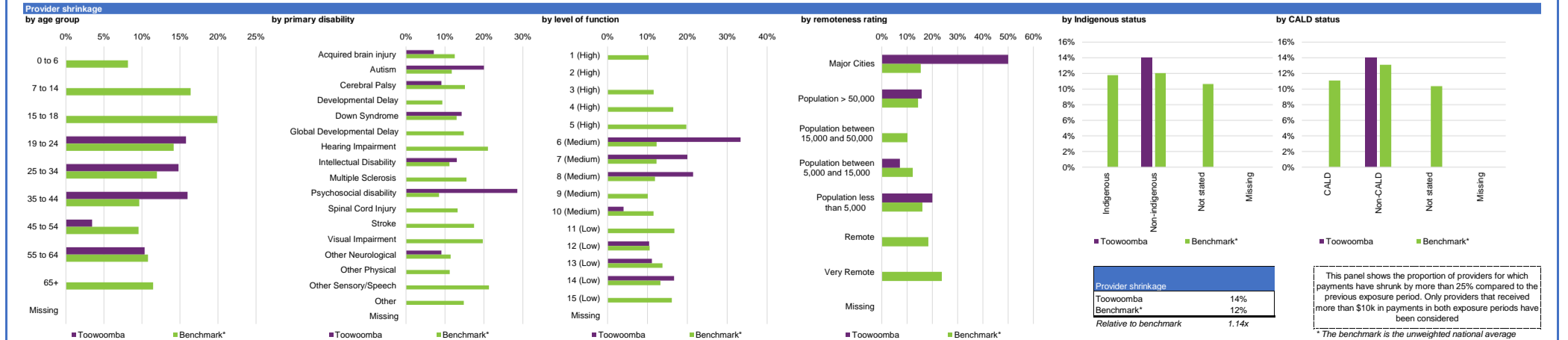
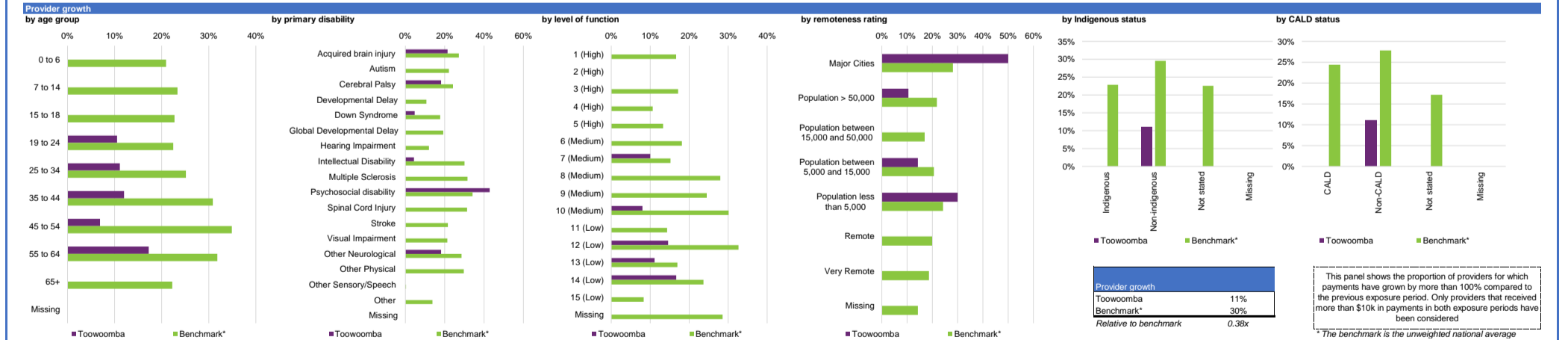
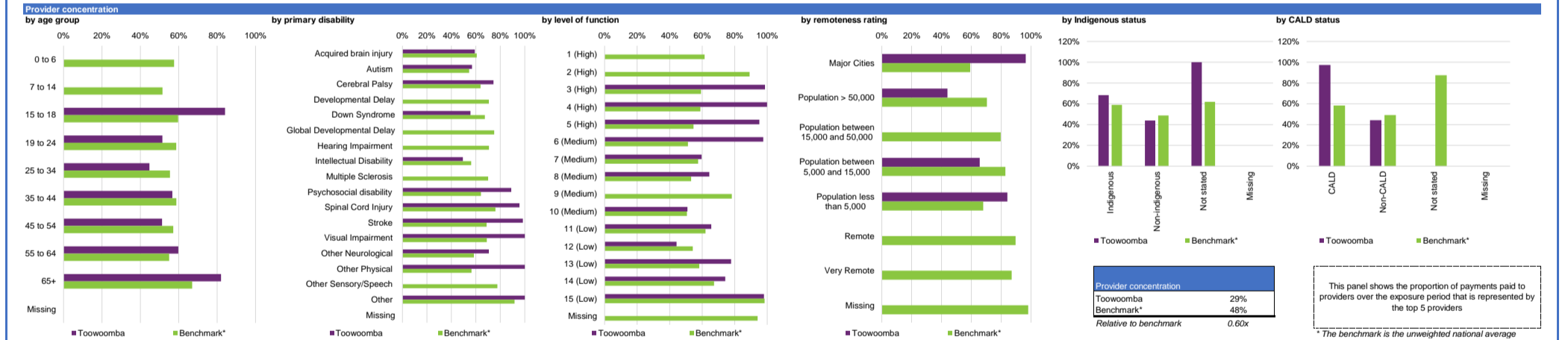
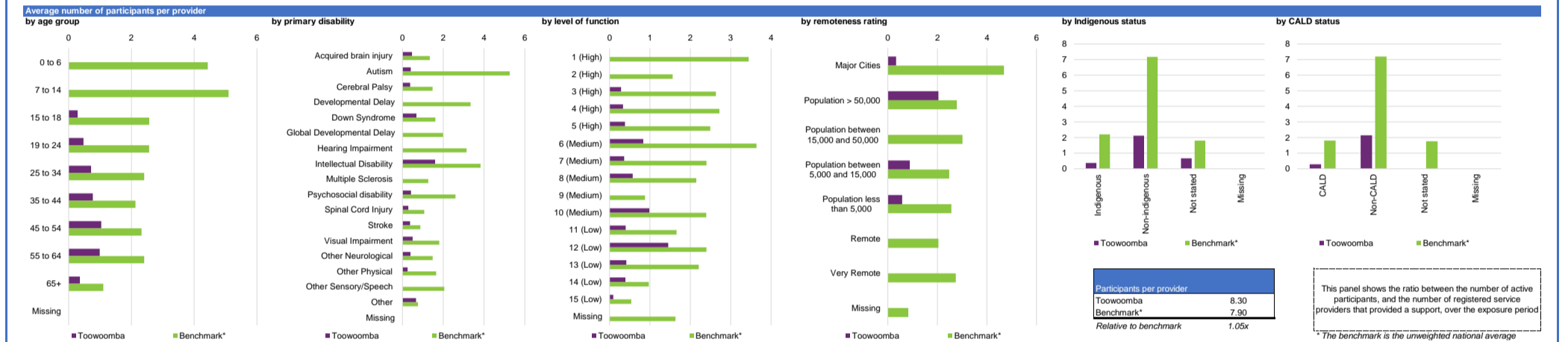
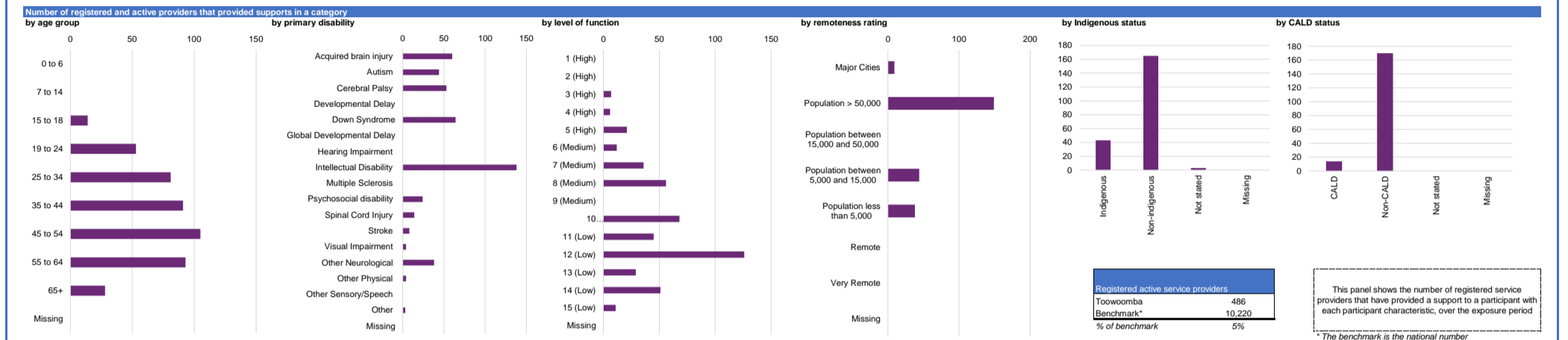
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	298	20	14.9	98%	0%	0%	0.51	0.23	45%	19%	73%
Daily Activities	368	55	6.7	68%	15%	15%	34.11	32.41	95%	19%	73%
Community	368	52	7.1	71%	13%	13%	7.00	5.28	75%	19%	73%
Transport	364	22	16.5	92%	0%	0%	0.43	0.31	72%	18%	73%
Core total	368	81	4.5	66%	18%	14%	42.06	38.23	91%	19%	73%
Capacity Building											
Daily Activities	362	94	3.9	45%	0%	0%	1.43	0.62	44%	19%	73%
Employment	70	2	35.0	100%	0%	0%	0.53	0.48	90%	19%	77%
Social and Civic	65	12	5.4	97%	0%	0%	0.09	0.03	33%	9%	72%
Support Coordination	361	40	9.0	68%	0%	14%	0.93	0.63	68%	18%	73%
Capacity Building total	368	124	3.0	54%	3%	10%	3.73	2.24	60%	19%	73%
Capital											
Assistive Technology	110	15	7.3	99%	0%	33%	0.43	0.17	39%	19%	71%
Home Modifications	231	5	46.2	100%	0%	100%	1.04	0.08	7%	13%	73%
Capital total	268	20	13.4	97%	0%	50%	1.47	0.24	16%	15%	73%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	368	170	2.2	64%	11%	14%	47.26	40.71	86%	19%	73%

Note: Only the major support categories are shown.

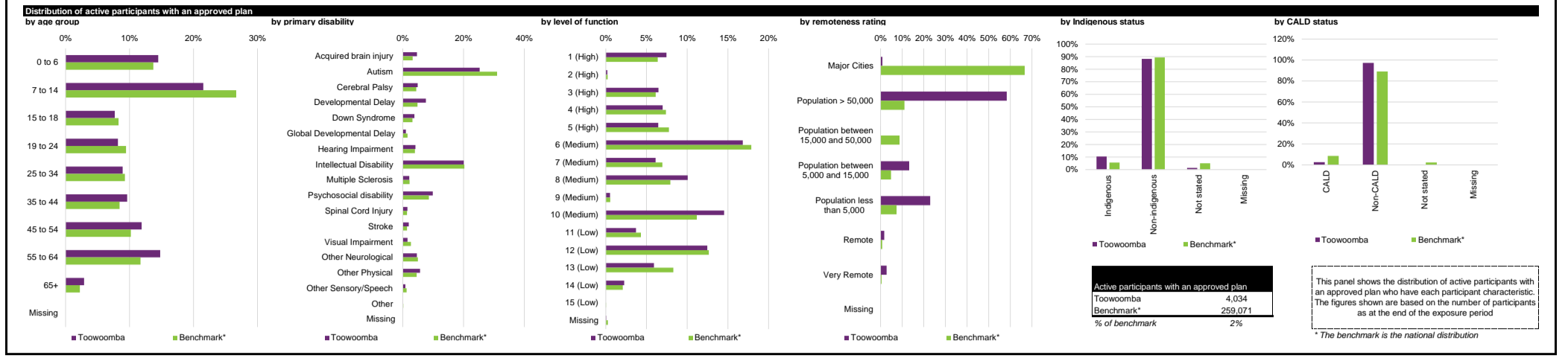
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

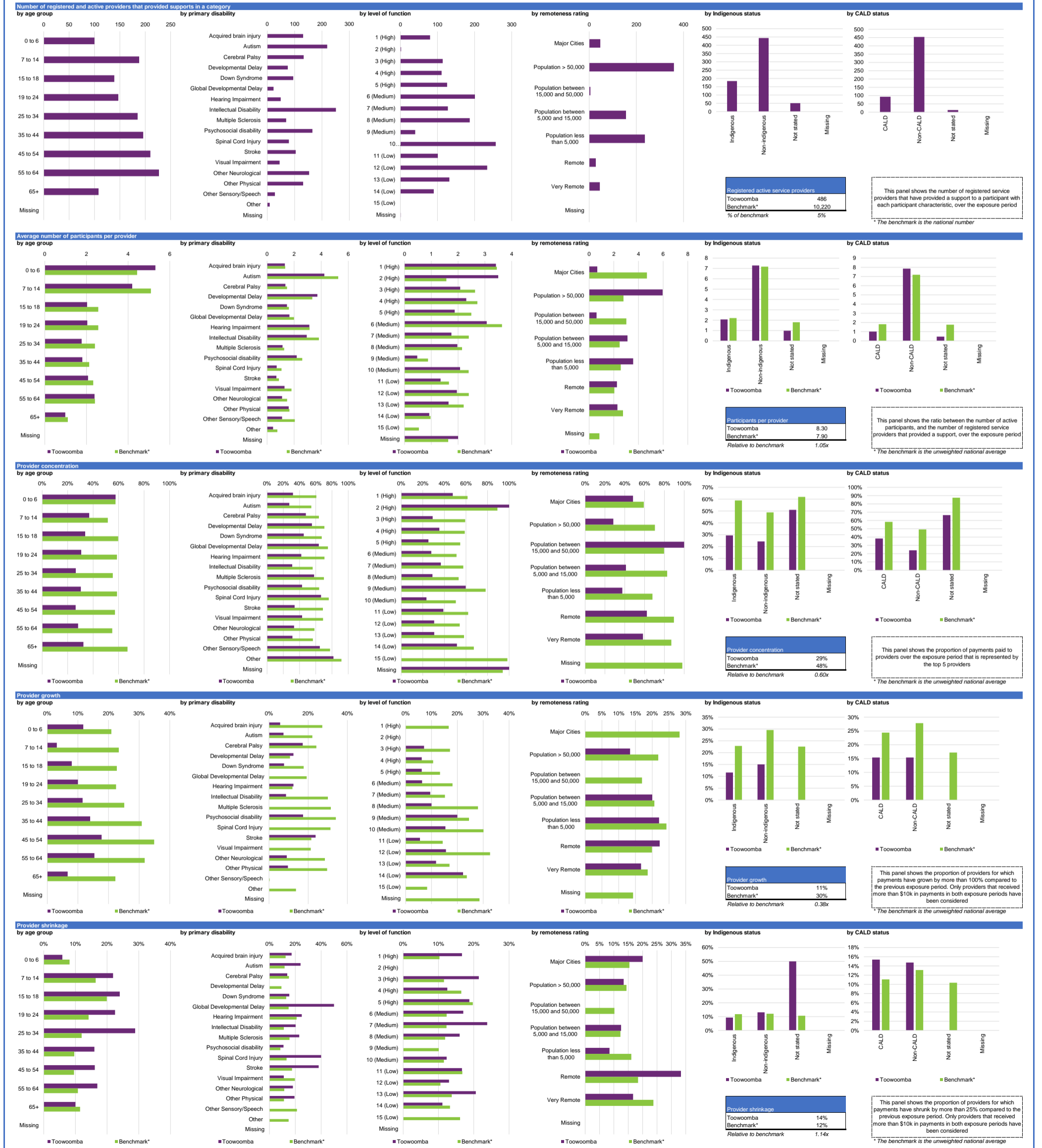
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,625	105	25.0	57%	8%	0%	2.92	0.84	29%	60%	73%
Daily Activities	2,785	161	17.3	42%	15%	16%	40.11	19.12	48%	58%	73%
Community	2,773	115	24.1	57%	11%	11%	23.33	16.83	72%	57%	74%
Transport	1,689	44	38.4	84%	0%	25%	2.48	2.35	95%	54%	76%
Core total	3,185	235	13.6	43%	16%	11%	68.84	39.14	57%	58%	73%
Capacity Building											
Daily Activities	3,606	244	14.8	50%	11%	12%	13.70	6.39	47%	58%	73%
Employment	216	13	16.6	100%	0%	0%	1.27	0.99	78%	43%	76%
Social and Civic	623	56	11.1	56%	0%	33%	0.94	0.30	31%	50%	74%
Support Coordination	1,061	73	14.5	65%	19%	14%	2.43	1.39	57%	51%	73%
Capacity Building total	3,646	303	12.0	46%	13%	10%	20.29	10.18	50%	58%	73%
Capital											
Assistive Technology	1,224	81	15.1	75%	11%	44%	4.95	1.92	39%	69%	73%
Home Modifications	283	23	12.3	86%	50%	0%	1.10	0.37	33%	77%	77%
Capital total	1,262	96	13.1	66%	19%	38%	6.05	2.28	38%	69%	73%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,666	466	7.9	39%	15%	15%	95.19	51.76	54%	58%	73%

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