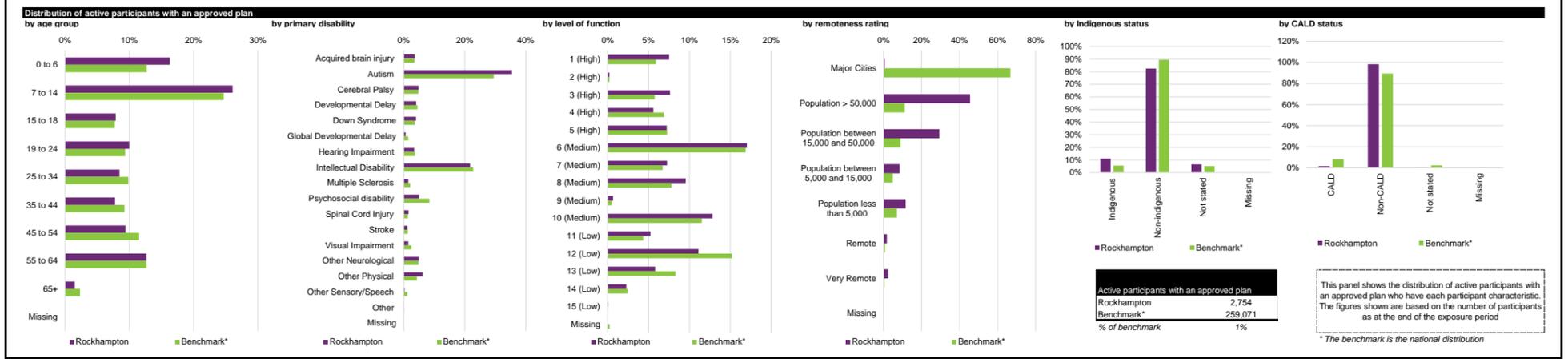
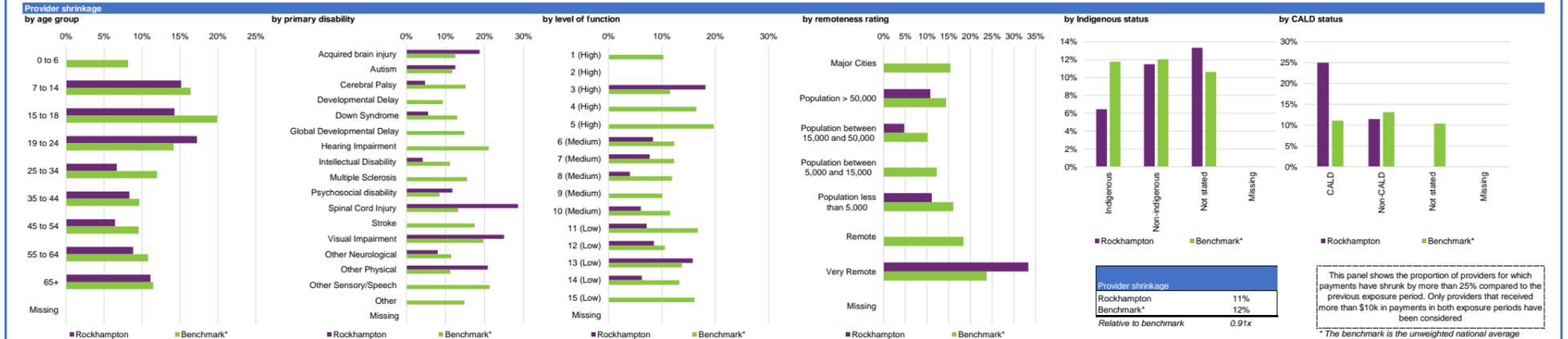
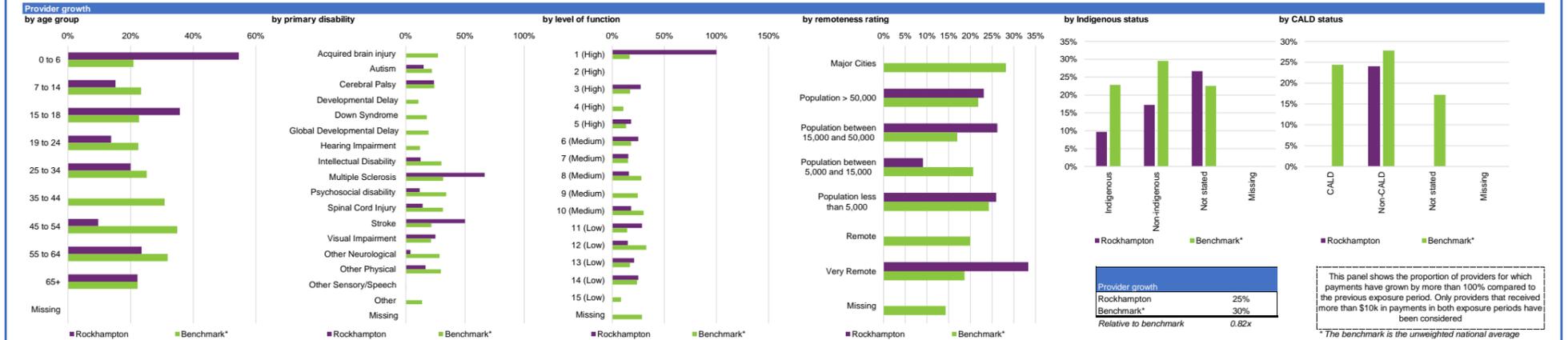
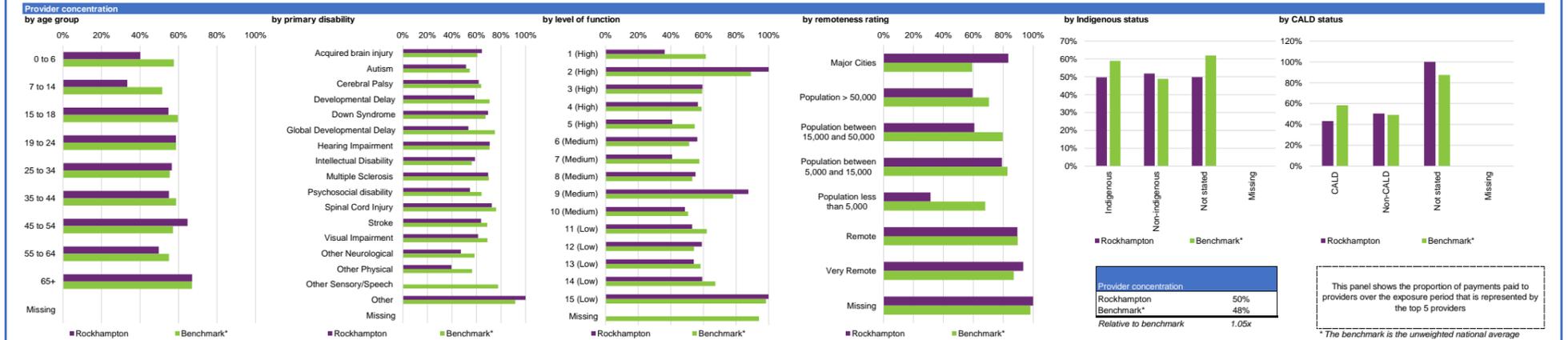
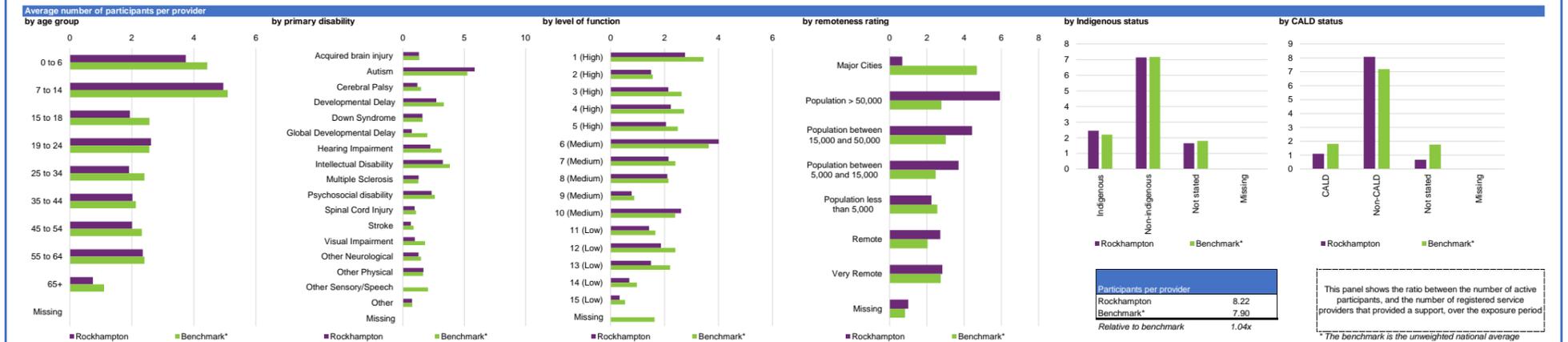
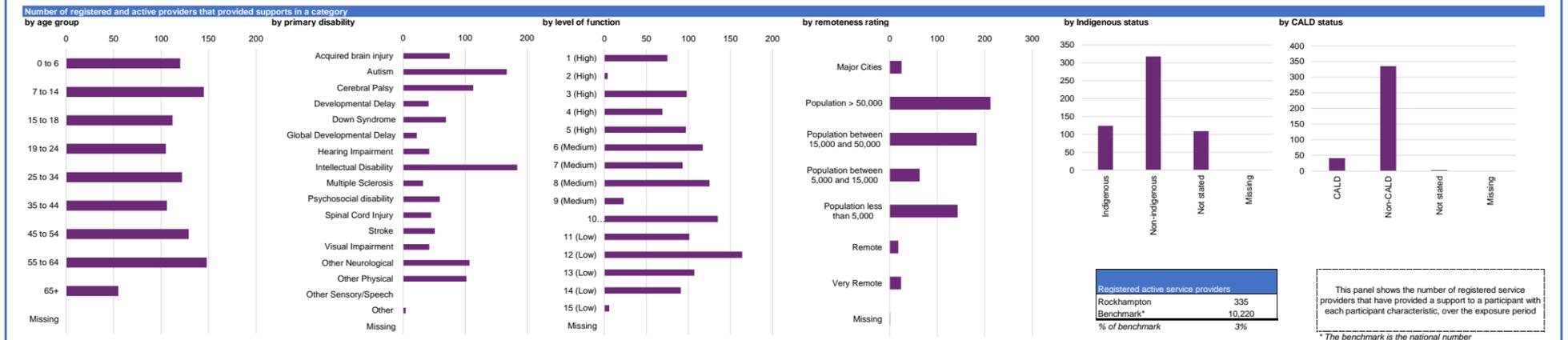


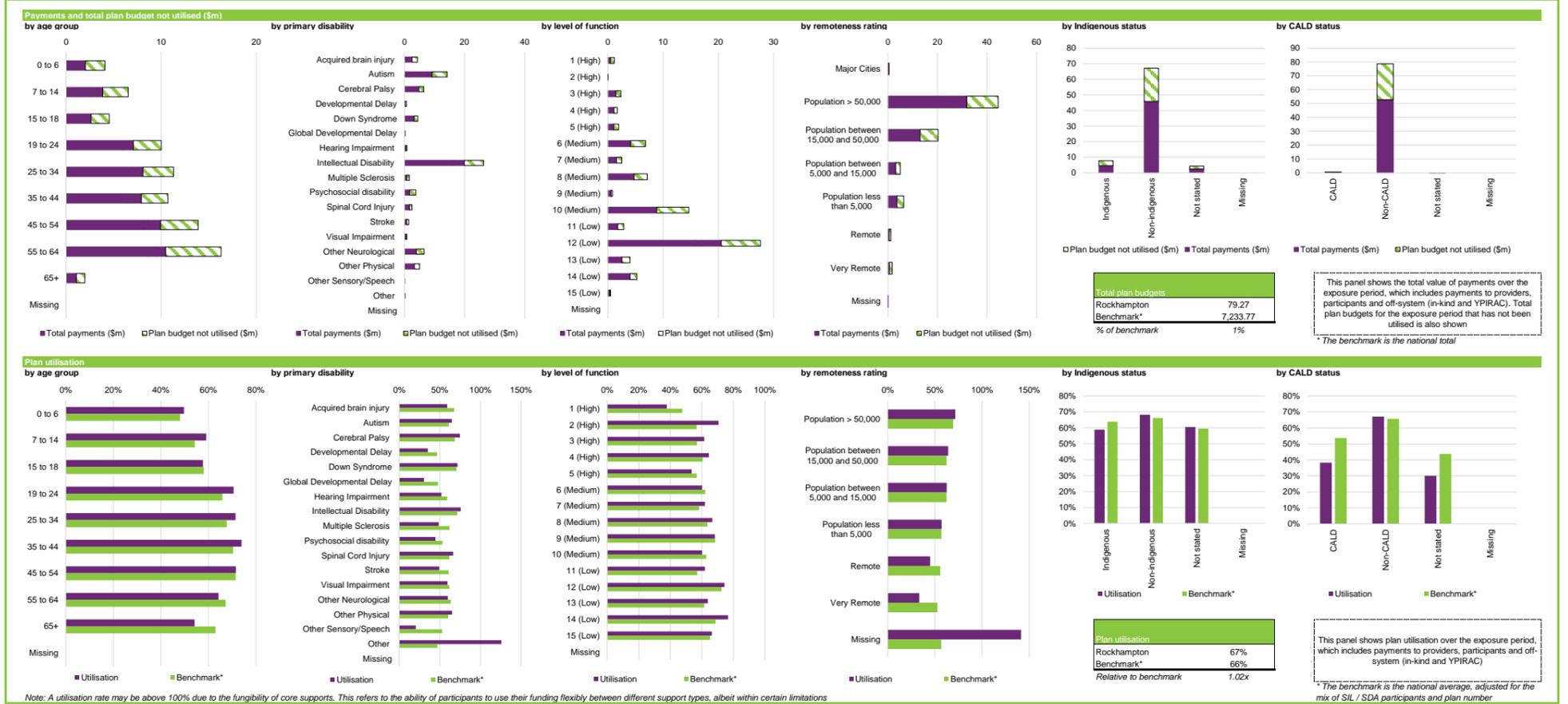
Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	2,330	87	26.8	71%	10%	20%	2.53	0.76	30%	50%	67%
Daily Activities	1,927	82	23.5	84%	6%	9%	41.42	29.54	71%	48%	68%
Community	1,943	56	34.7	75%	30%	3%	12.97	9.81	76%	48%	68%
Transport	1,223	20	61.2	89%	0%	0%	1.93	1.86	96%	46%	69%
<b>Core total</b>	<b>2,415</b>	<b>150</b>	<b>16.1</b>	<b>78%</b>	<b>20%</b>	<b>8%</b>	<b>58.85</b>	<b>41.97</b>	<b>71%</b>	<b>50%</b>	<b>67%</b>
<b>Capacity Building</b>											
Daily Activities	2,719	160	17.0	50%	29%	10%	11.53	4.48	39%	50%	67%
Employment	107	5	21.4	100%	0%	0%	0.77	0.57	73%	38%	74%
Social and Civic	80	20	4.0	85%	0%	50%	0.23	0.07	30%	46%	76%
Support Coordination	751	39	19.3	91%	30%	10%	2.08	1.09	52%	38%	63%
<b>Capacity Building total</b>	<b>2,738</b>	<b>188</b>	<b>14.6</b>	<b>52%</b>	<b>29%</b>	<b>8%</b>	<b>15.66</b>	<b>6.98</b>	<b>45%</b>	<b>50%</b>	<b>67%</b>
<b>Capital</b>											
Assistive Technology	821	86	9.5	75%	8%	23%	3.72	2.78	75%	59%	70%
Home Modifications	222	16	13.9	90%	71%	0%	1.04	1.09	106%	50%	80%
<b>Capital total</b>	<b>890</b>	<b>98</b>	<b>9.1</b>	<b>65%</b>	<b>30%</b>	<b>15%</b>	<b>4.75</b>	<b>3.87</b>	<b>81%</b>	<b>57%</b>	<b>72%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>2,754</b>	<b>335</b>	<b>8.2</b>	<b>67%</b>	<b>25%</b>	<b>11%</b>	<b>79.27</b>	<b>52.99</b>	<b>67%</b>	<b>50%</b>	<b>67%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

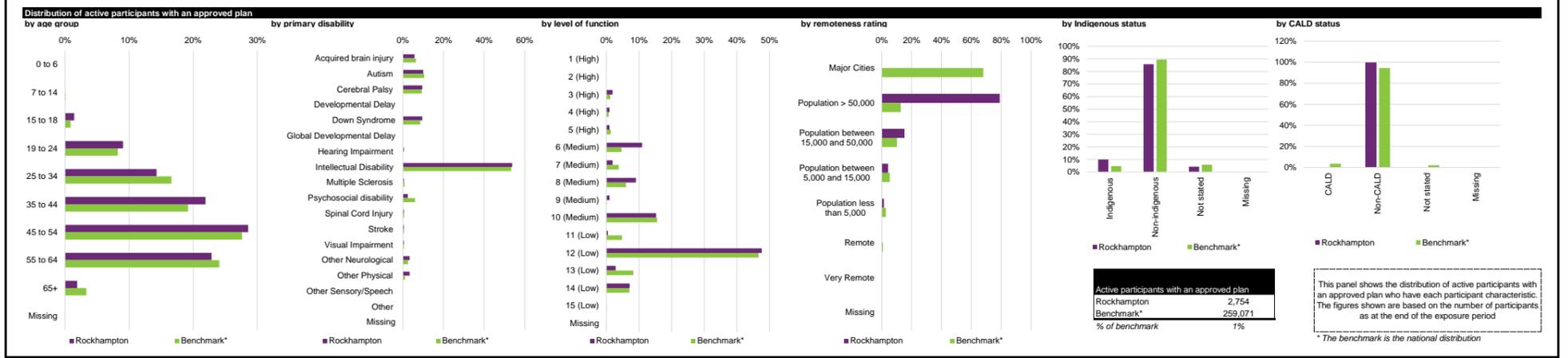
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

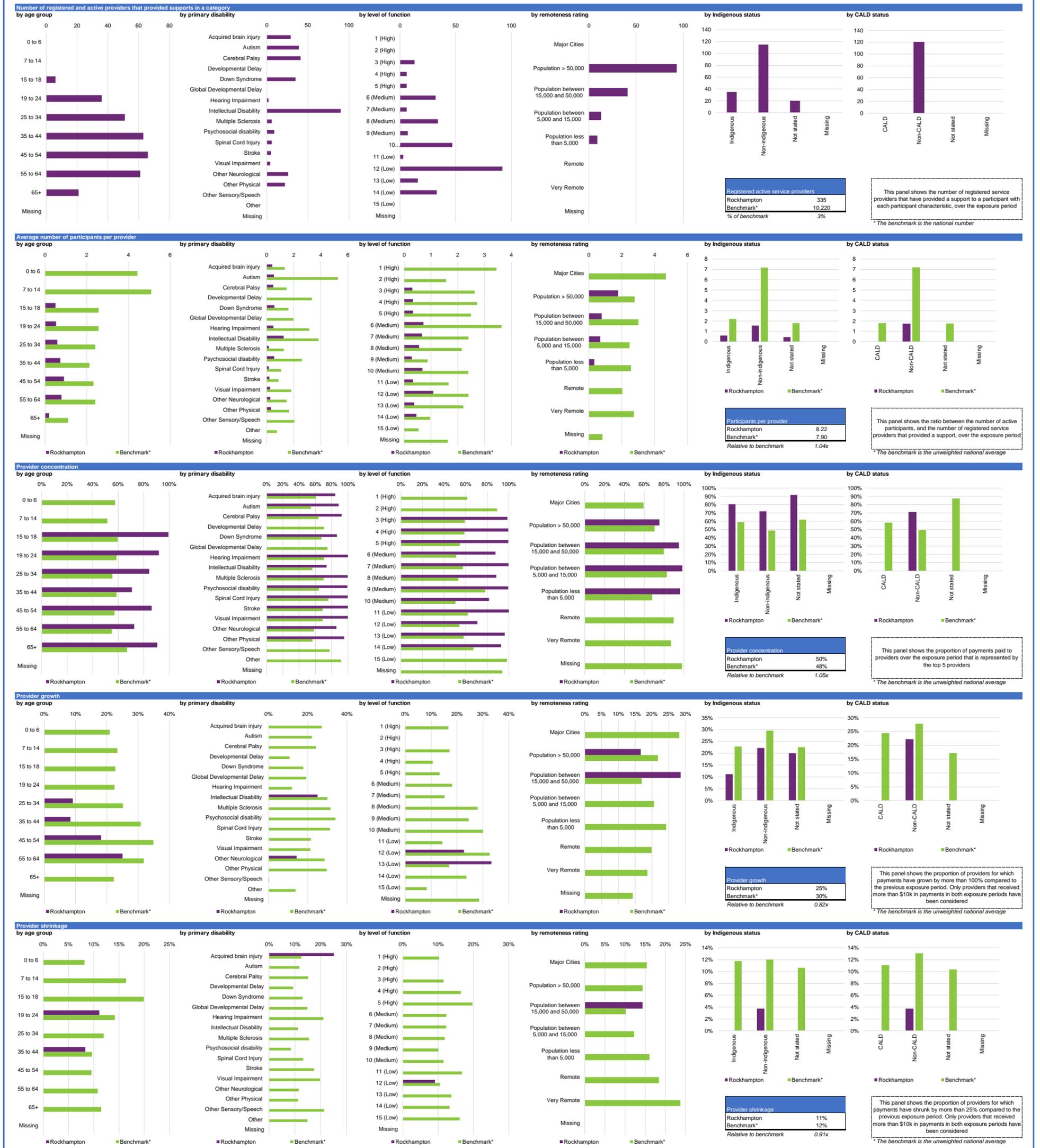
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	207	25	8.3	96%	0%	0%	0.45	0.13	28%	22%	73%
Daily Activities	210	30	7.0	97%	8%	8%	20.88	20.35	97%	22%	73%
Community	209	28	7.5	89%	13%	0%	3.49	2.26	65%	22%	73%
Transport	207	13	15.9	99%	0%	0%	0.24	0.15	61%	22%	73%
<b>Core total</b>	<b>210</b>	<b>58</b>	<b>3.6</b>	<b>95%</b>	<b>11%</b>	<b>0%</b>	<b>25.06</b>	<b>22.88</b>	<b>91%</b>	<b>22%</b>	<b>73%</b>
<b>Capacity Building</b>											
Daily Activities	208	54	3.9	72%	0%	0%	0.90	0.31	34%	22%	73%
Employment	20	2	10.0	100%	0%	0%	0.15	0.14	90%	40%	100%
Social and Civic	1	1	1.0	100%	0%	0%	0.01	0.01	51%	100%	0%
Support Coordination	201	22	9.1	93%	17%	0%	0.59	0.35	58%	21%	76%
<b>Capacity Building total</b>	<b>210</b>	<b>73</b>	<b>2.9</b>	<b>73%</b>	<b>33%</b>	<b>8%</b>	<b>2.00</b>	<b>1.10</b>	<b>55%</b>	<b>22%</b>	<b>73%</b>
<b>Capital</b>											
Assistive Technology	114	20	5.7	96%	33%	33%	0.44	0.30	68%	22%	71%
Home Modifications	71	4	17.8	100%	0%	0%	0.20	0.10	49%	19%	82%
<b>Capital total</b>	<b>156</b>	<b>24</b>	<b>6.5</b>	<b>91%</b>	<b>25%</b>	<b>25%</b>	<b>0.65</b>	<b>0.40</b>	<b>62%</b>	<b>22%</b>	<b>84%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>210</b>	<b>120</b>	<b>1.8</b>	<b>91%</b>	<b>22%</b>	<b>4%</b>	<b>27.71</b>	<b>24.39</b>	<b>88%</b>	<b>22%</b>	<b>73%</b>

*Note: Only the major support categories are shown.*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

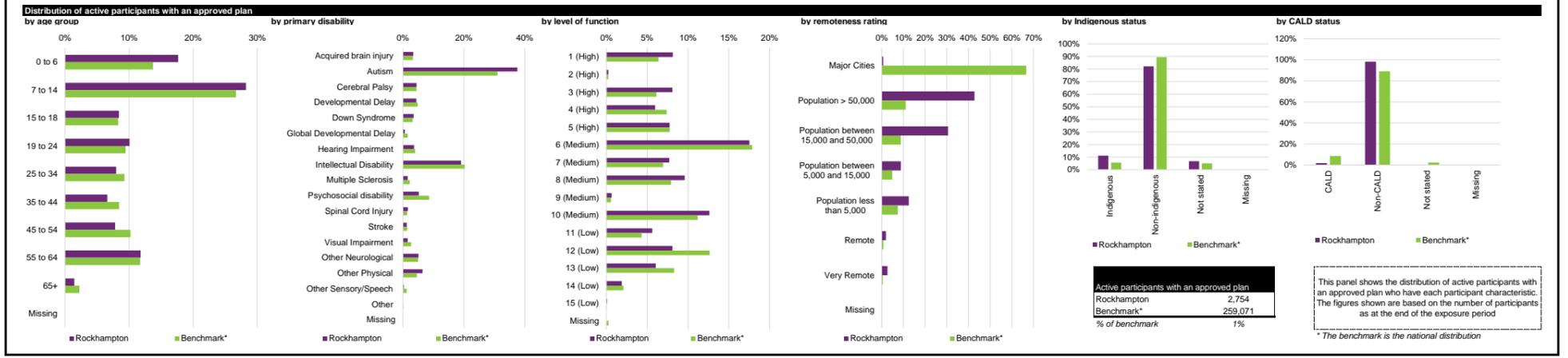
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

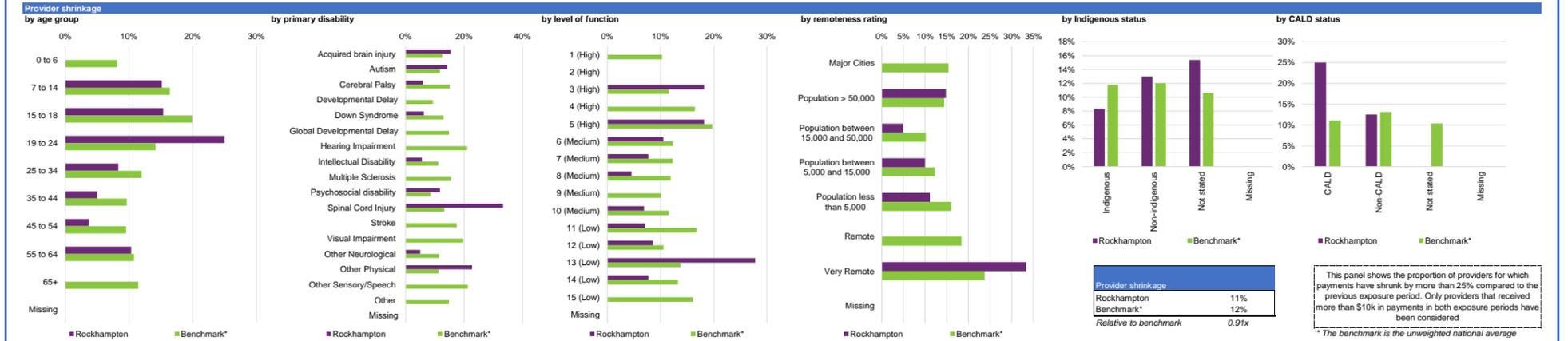
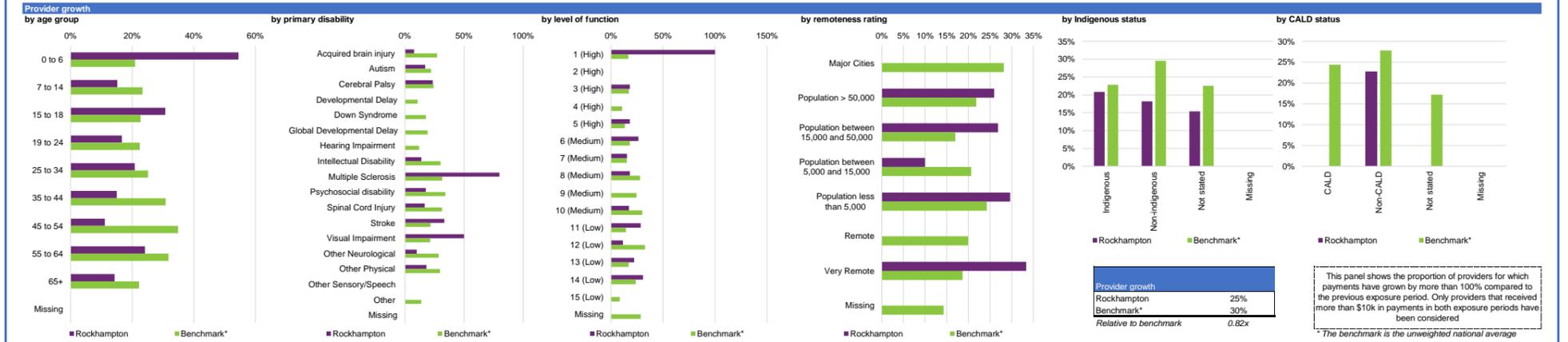
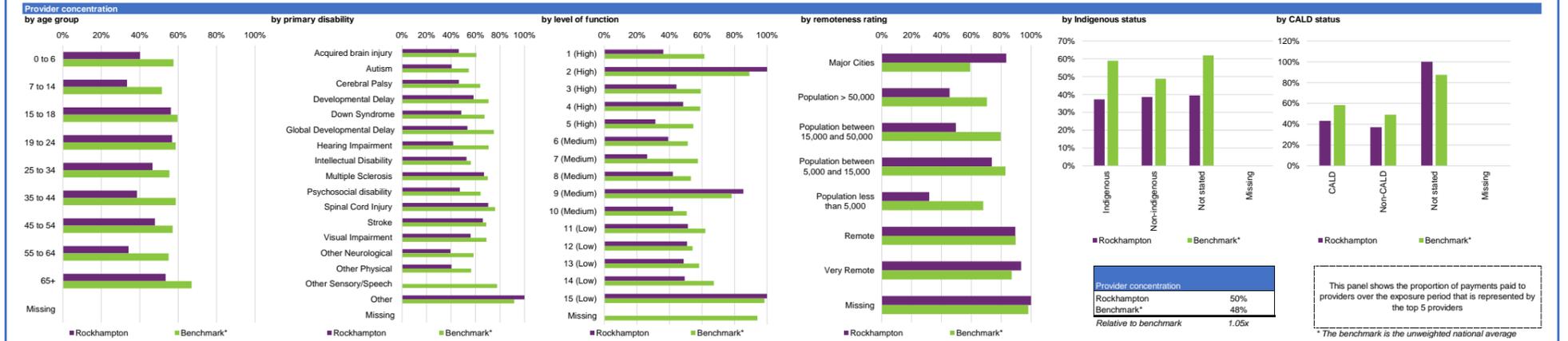
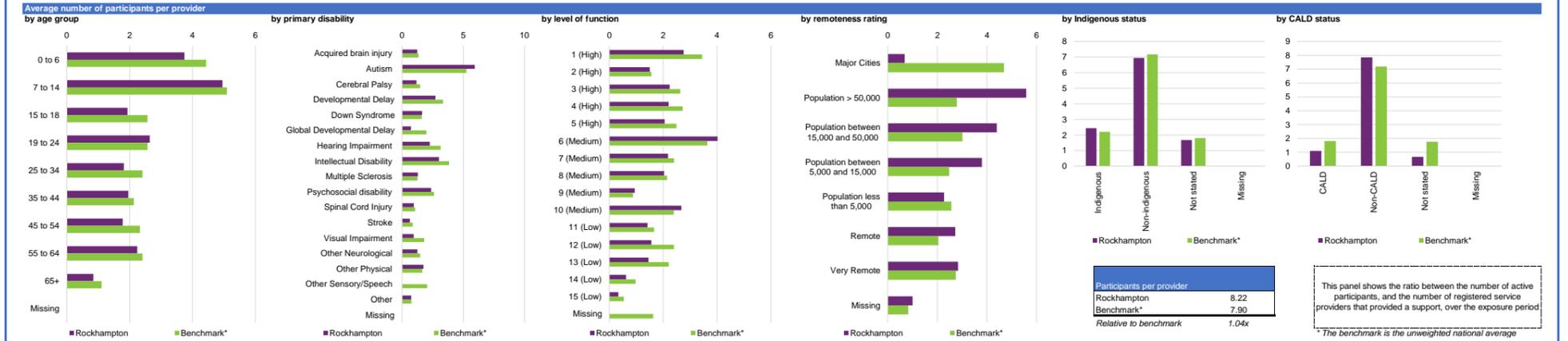
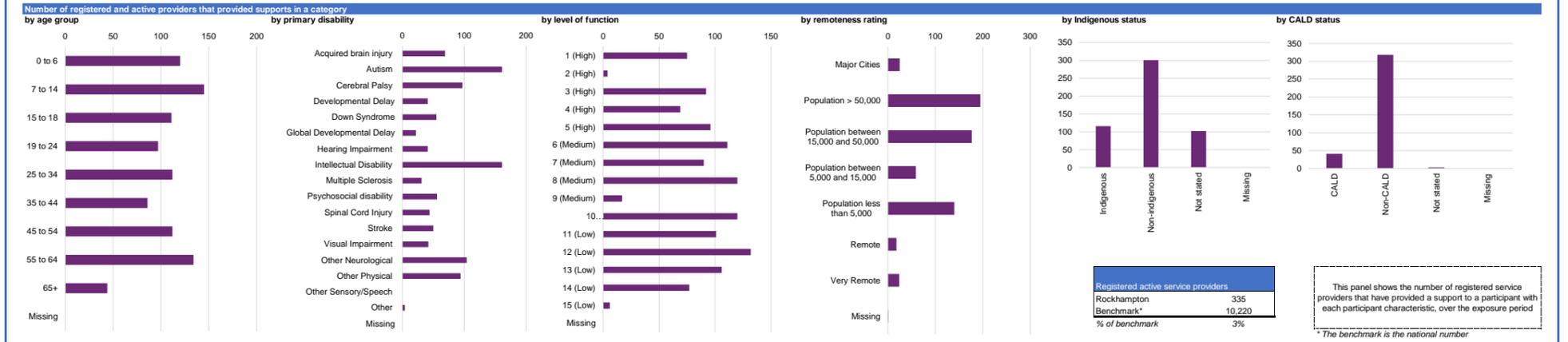
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	2,123	85	25.0	67%	11%	22%	2.08	0.64	31%	54%	67%
Daily Activities	1,717	75	22.9	70%	10%	17%	20.54	9.19	45%	53%	67%
Community	1,734	53	32.7	73%	21%	4%	9.48	7.55	80%	52%	68%
Transport	1,016	19	53.5	87%	0%	0%	1.69	1.71	101%	51%	69%
<b>Core total</b>	<b>2,205</b>	<b>143</b>	<b>15.4</b>	<b>69%</b>	<b>20%</b>	<b>11%</b>	<b>33.79</b>	<b>19.09</b>	<b>57%</b>	<b>54%</b>	<b>67%</b>
<b>Capacity Building</b>											
Daily Activities	2,511	156	16.1	50%	26%	10%	10.62	4.17	39%	54%	67%
Employment	87	5	17.4	100%	0%	0%	0.62	0.43	69%	38%	73%
Social and Civic	79	20	4.0	86%	0%	50%	0.22	0.06	29%	45%	76%
Support Coordination	550	36	15.3	91%	50%	0%	1.49	0.74	50%	47%	60%
<b>Capacity Building total</b>	<b>2,528</b>	<b>181</b>	<b>14.0</b>	<b>53%</b>	<b>27%</b>	<b>9%</b>	<b>13.66</b>	<b>5.89</b>	<b>43%</b>	<b>54%</b>	<b>67%</b>
<b>Capital</b>											
Assistive Technology	707	79	8.9	74%	8%	23%	3.27	2.48	76%	68%	70%
Home Modifications	151	14	10.8	93%	83%	0%	0.83	0.99	119%	68%	79%
<b>Capital total</b>	<b>734</b>	<b>89</b>	<b>8.2</b>	<b>64%</b>	<b>32%</b>	<b>16%</b>	<b>4.11</b>	<b>3.47</b>	<b>85%</b>	<b>68%</b>	<b>70%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>2,544</b>	<b>318</b>	<b>8.0</b>	<b>54%</b>	<b>24%</b>	<b>12%</b>	<b>51.56</b>	<b>28.60</b>	<b>55%</b>	<b>54%</b>	<b>67%</b>

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