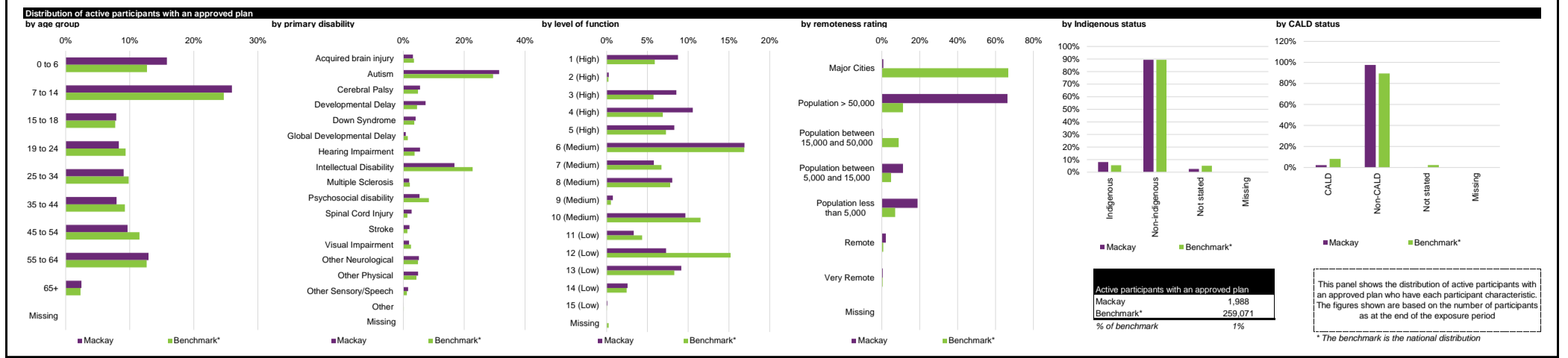
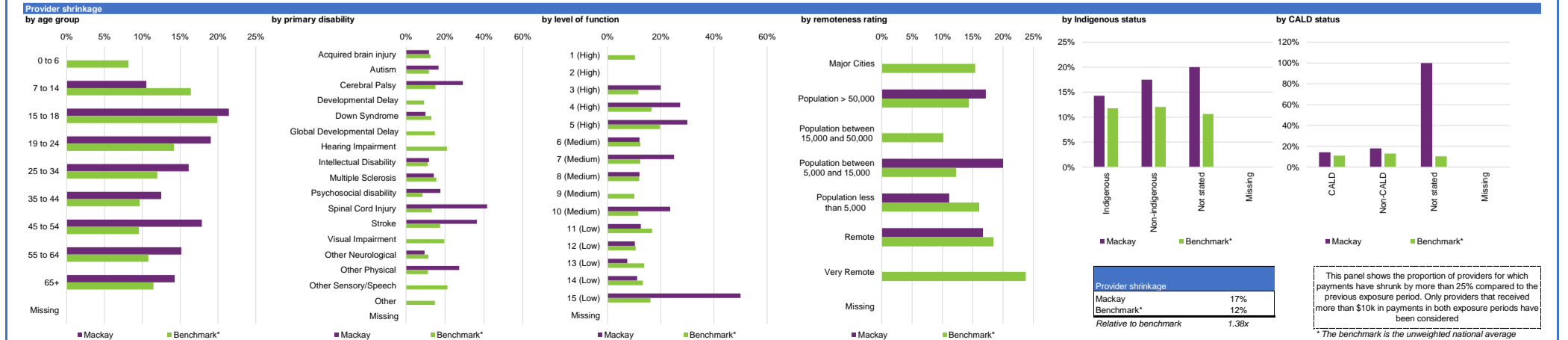
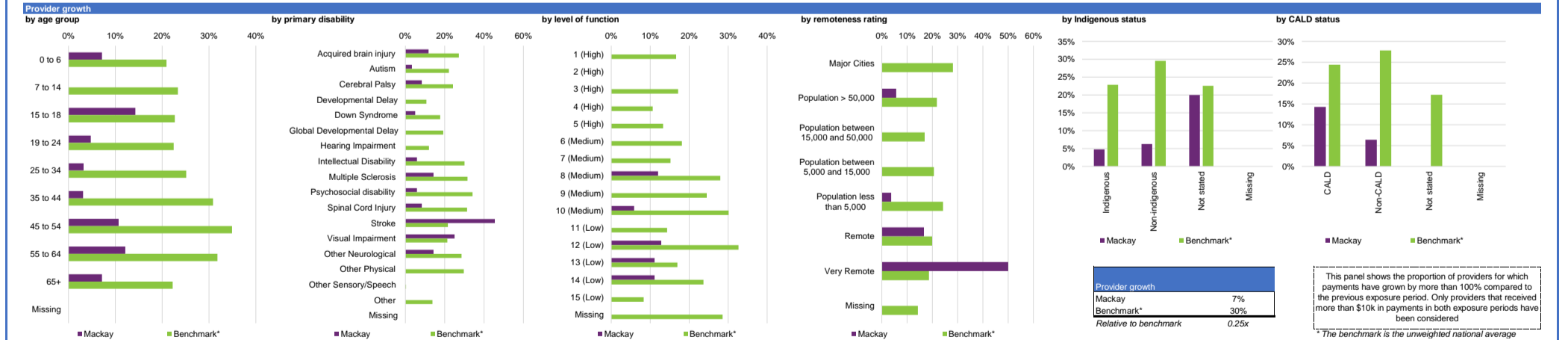
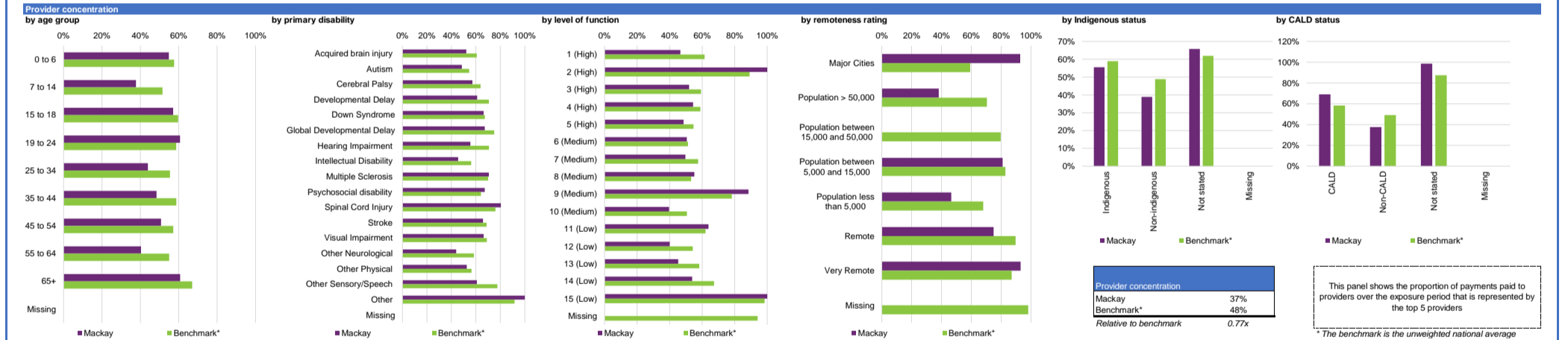
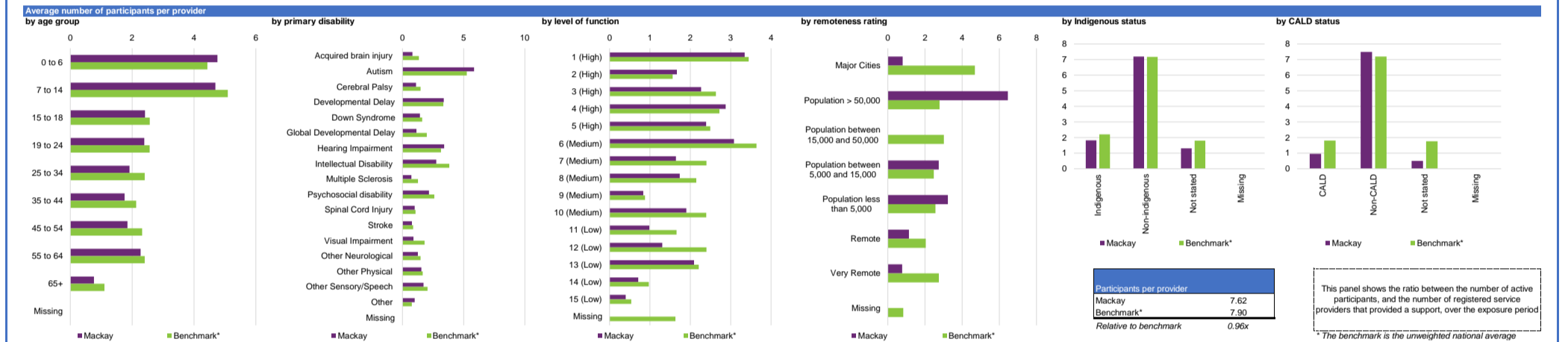


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,409	79	17.8	68%	0%	13%	1.49	0.50	33%	55%	71%
Daily Activities	1,165	67	17.4	70%	15%	9%	25.85	18.61	72%	52%	71%
Community	1,185	48	24.7	64%	3%	16%	9.92	7.10	72%	52%	71%
Transport	708	30	23.6	80%	0%	0%	1.15	1.12	97%	44%	72%
Core total	1,474	133	11.1	63%	11%	7%	38.42	27.33	71%	55%	70%
Capacity Building											
Daily Activities	1,928	136	14.2	55%	3%	12%	7.19	3.31	46%	56%	71%
Employment	119	5	23.8	100%	0%	0%	0.79	0.60	76%	29%	67%
Social and Civic	369	38	9.7	69%	0%	33%	0.68	0.24	34%	44%	73%
Support Coordination	596	42	14.2	83%	9%	18%	1.17	0.73	62%	40%	63%
Capacity Building total	1,970	164	12.0	57%	4%	13%	10.60	5.36	51%	55%	70%
Capital											
Assistive Technology	524	62	8.5	70%	0%	38%	2.05	1.26	61%	69%	72%
Home Modifications	97	11	8.8	100%	0%	50%	0.53	0.15	29%	59%	62%
Capital total	547	69	7.9	67%	6%	44%	2.58	1.41	55%	69%	71%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,988	261	7.6	57%	7%	17%	51.61	34.11	66%	55%	70%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

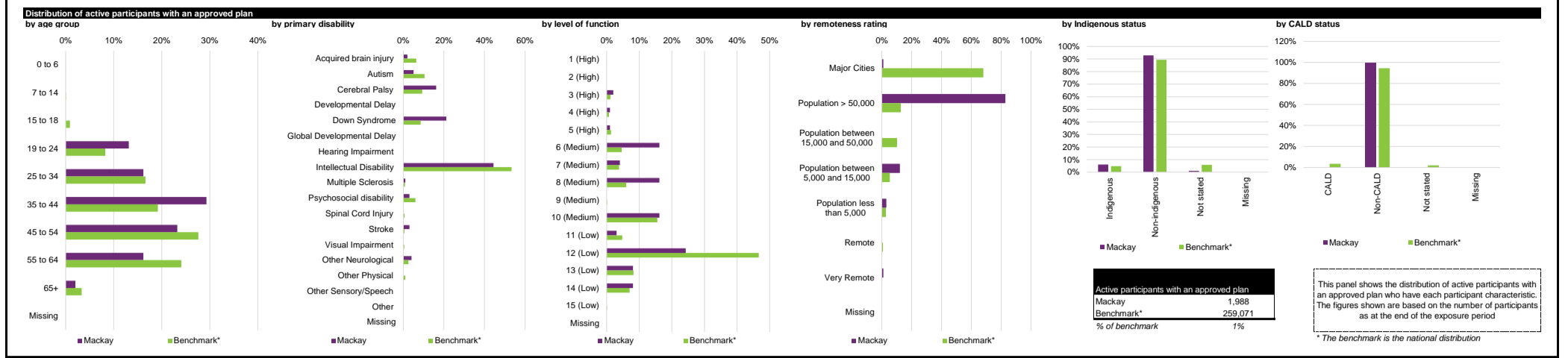
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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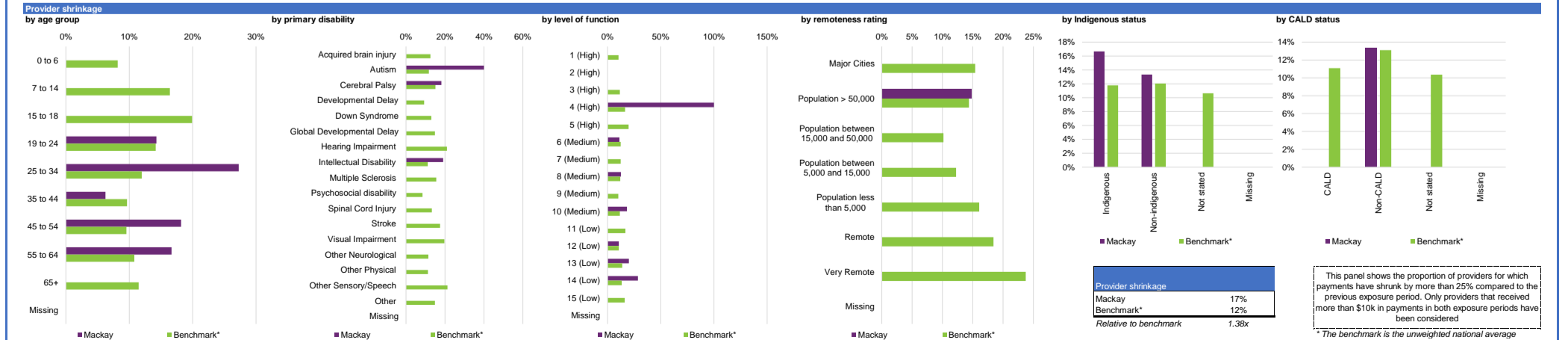
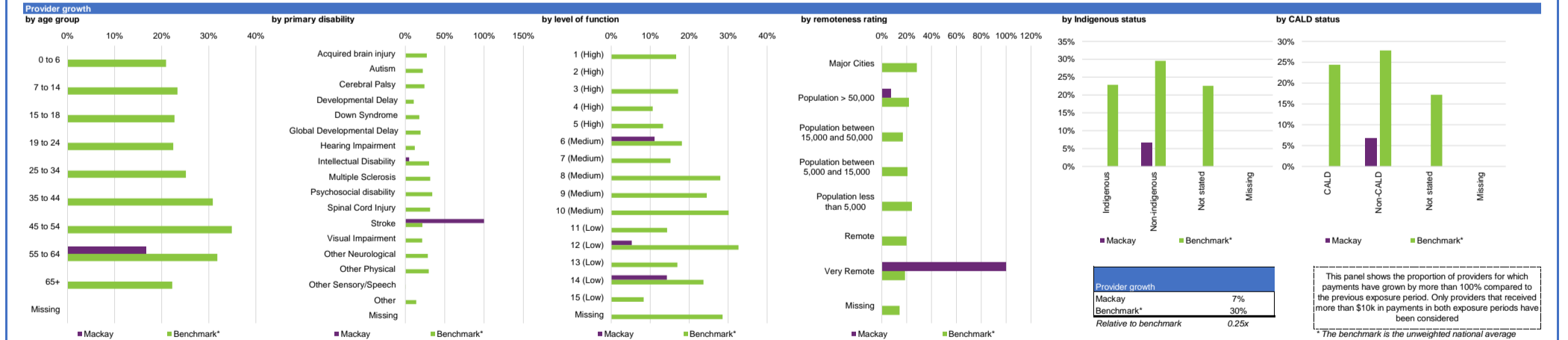
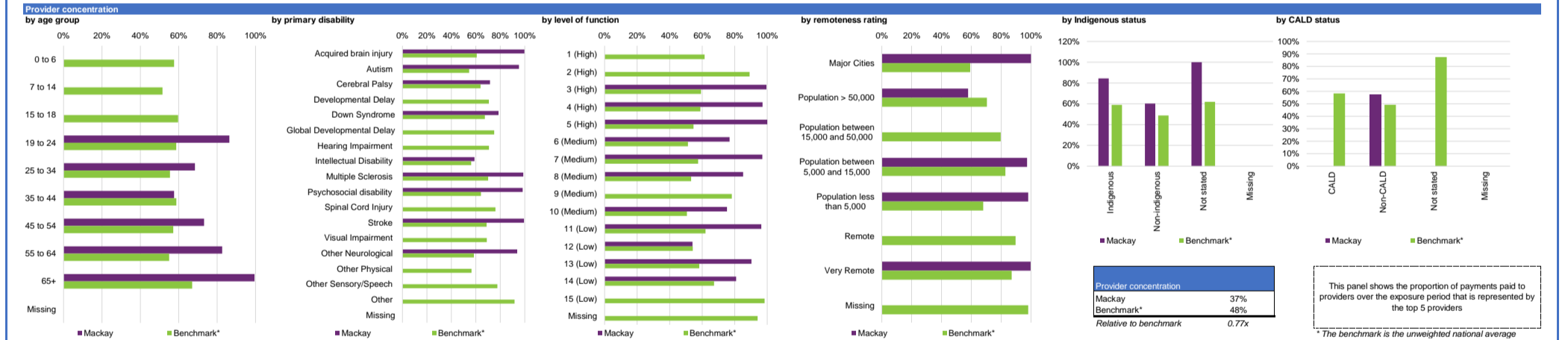
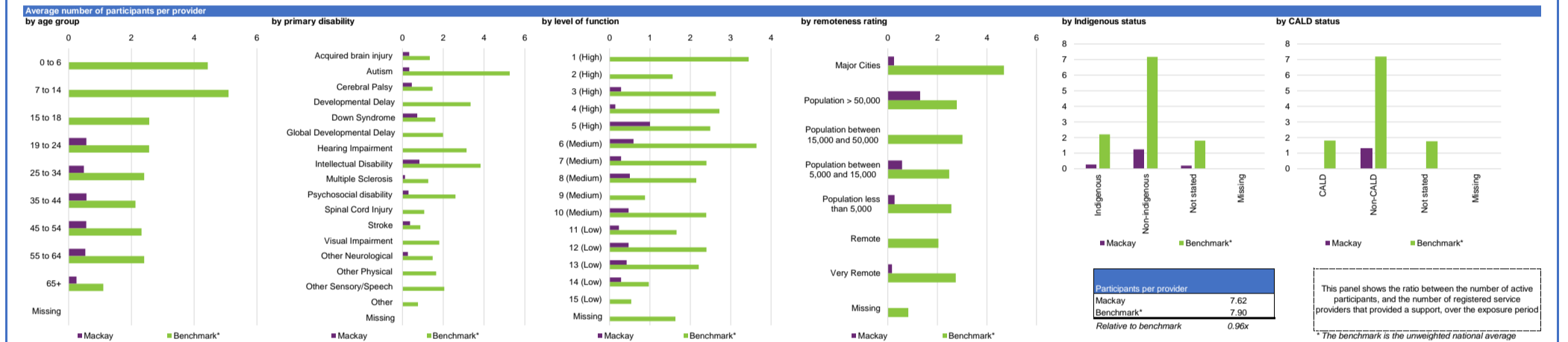
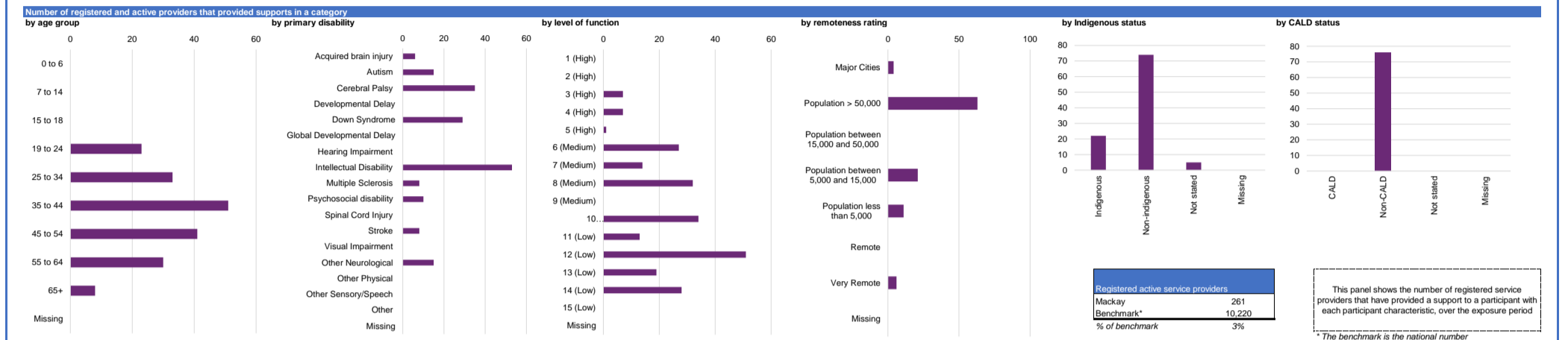
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	97	20	4.9	91%	0%	0%	0.16	0.05	33%	19%	70%
Daily Activities	99	24	4.1	82%	5%	0%	9.77	9.04	93%	18%	69%
Community	99	23	4.3	73%	16%	21%	2.16	1.50	69%	18%	69%
Transport	98	14	7.0	93%	0%	0%	0.14	0.09	60%	18%	70%
Core total	99	40	2.5	79%	8%	4%	12.23	10.68	87%	18%	69%
Capacity Building											
Daily Activities	99	39	2.5	65%	0%	100%	0.37	0.14	38%	18%	69%
Employment	25	2	12.5	100%	0%	0%	0.19	0.18	94%	20%	71%
Social and Civic	11	9	1.2	100%	0%	0%	0.05	0.02	49%	18%	73%
Support Coordination	97	17	5.7	93%	17%	17%	0.26	0.20	74%	18%	69%
Capacity Building total	99	49	2.0	77%	0%	33%	1.02	0.65	64%	18%	69%
Capital											
Assistive Technology	42	13	3.2	98%	0%	0%	0.15	0.11	70%	17%	68%
Home Modifications	20	2	10.0	100%	0%	0%	0.15	0.02	11%	15%	47%
Capital total	53	14	3.8	96%	0%	0%	0.30	0.12	41%	19%	64%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	99	76	1.3	77%	7%	13%	13.56	11.46	85%	18%	69%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

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Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

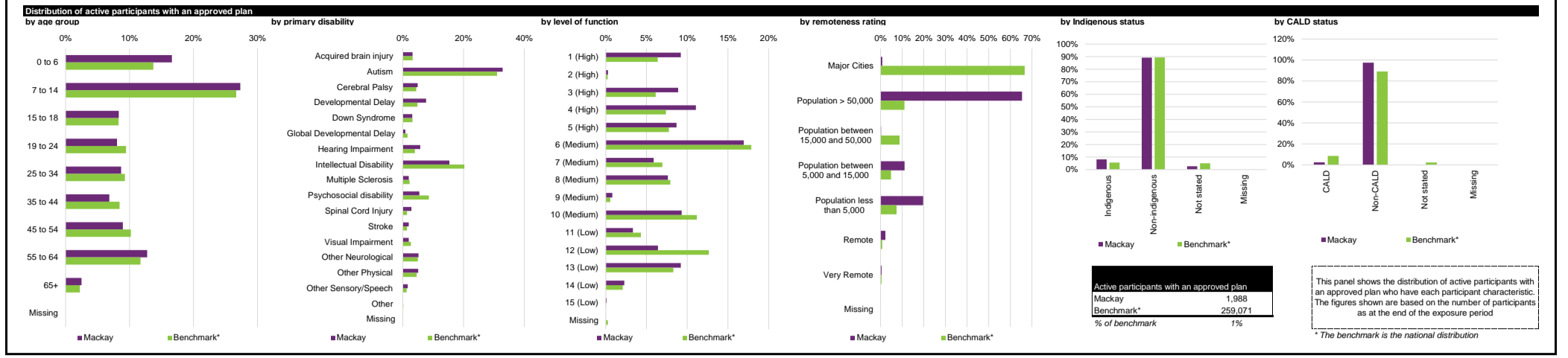
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The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

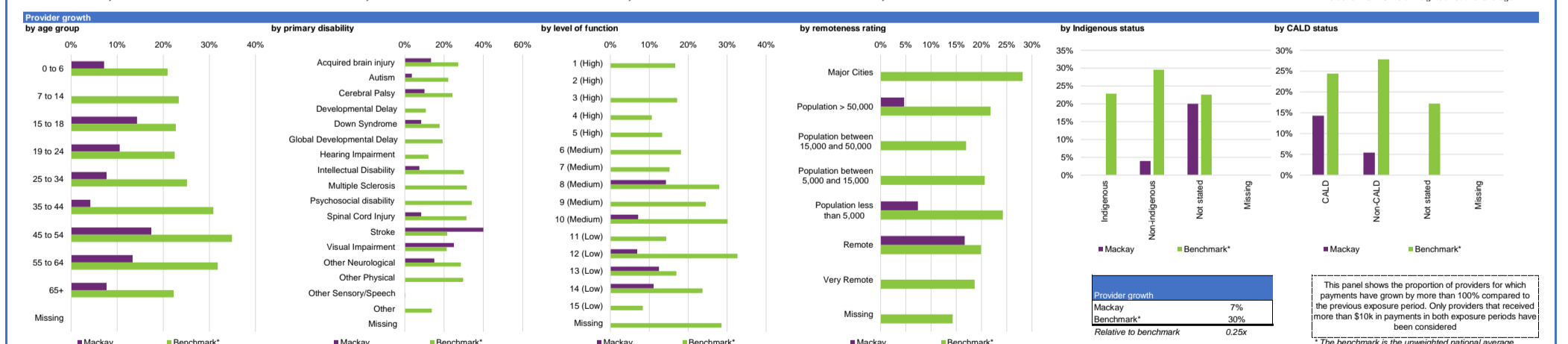
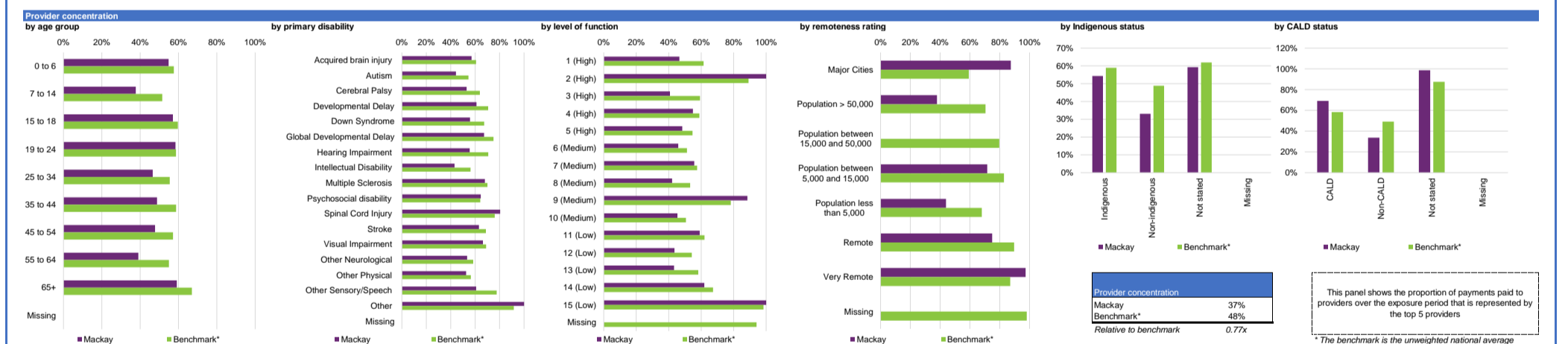
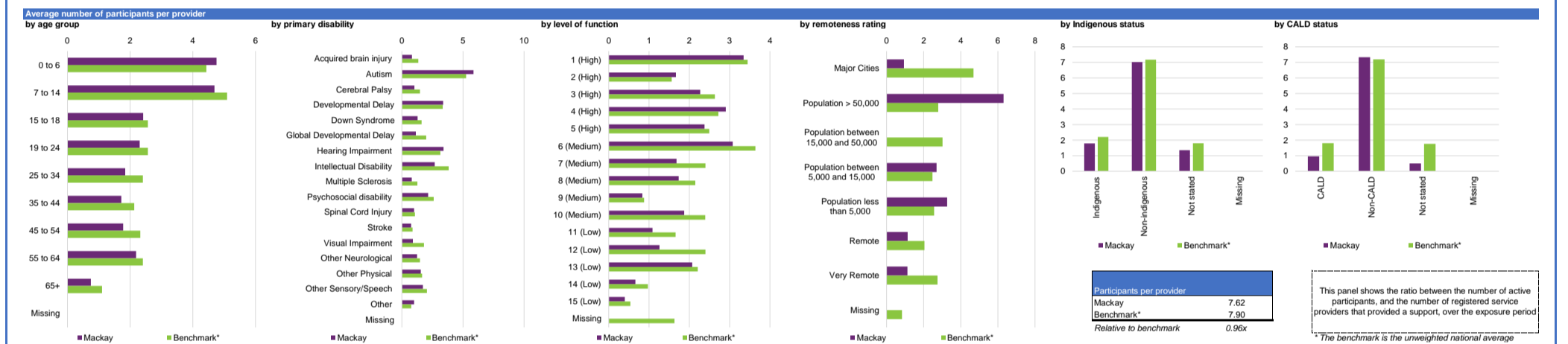
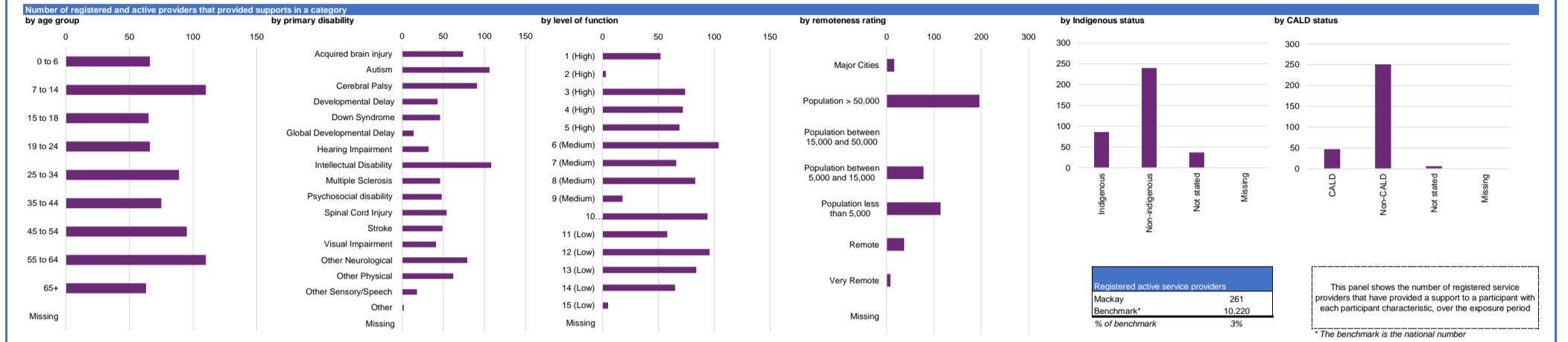
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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,312	75	17.5	67%	0%	29%	1.33	0.45	33%	59%	71%
Daily Activities	1,066	65	16.4	73%	16%	16%	16.08	9.57	60%	56%	71%
Community	1,086	48	22.6	69%	4%	12%	7.77	5.60	72%	56%	71%
Transport	610	27	22.6	83%	0%	0%	1.01	1.03	102%	48%	72%
Core total	1,375	130	10.6	65%	8%	18%	26.19	16.65	64%	59%	71%
Capacity Building											
Daily Activities	1,829	131	14.0	57%	0%	13%	6.82	3.17	46%	59%	71%
Employment	94	4	23.5	100%	0%	0%	0.59	0.42	71%	32%	65%
Social and Civic	358	34	10.5	72%	0%	50%	0.63	0.21	33%	45%	73%
Support Coordination	499	41	12.2	85%	0%	20%	0.91	0.53	59%	46%	62%
Capacity Building total	1,871	162	11.5	57%	0%	12%	9.58	4.71	49%	59%	70%
Capital											
Assistive Technology	482	60	8.0	70%	0%	38%	1.90	1.15	60%	76%	72%
Home Modifications	77	9	8.6	100%	0%	100%	0.38	0.14	37%	71%	67%
Capital total	494	66	7.5	68%	6%	47%	2.28	1.29	57%	76%	73%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,889	254	7.4	55%	4%	20%	38.05	22.65	60%	59%	70%

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