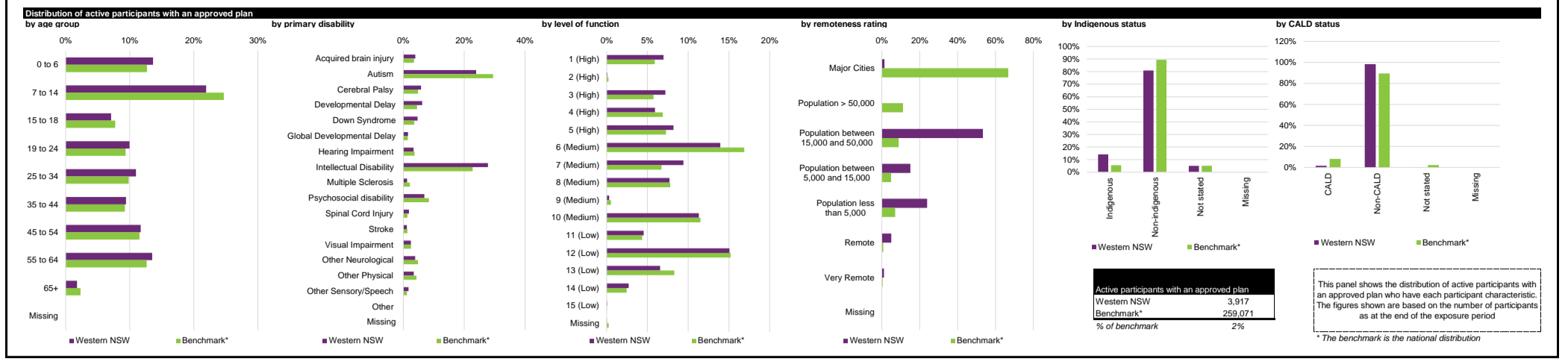
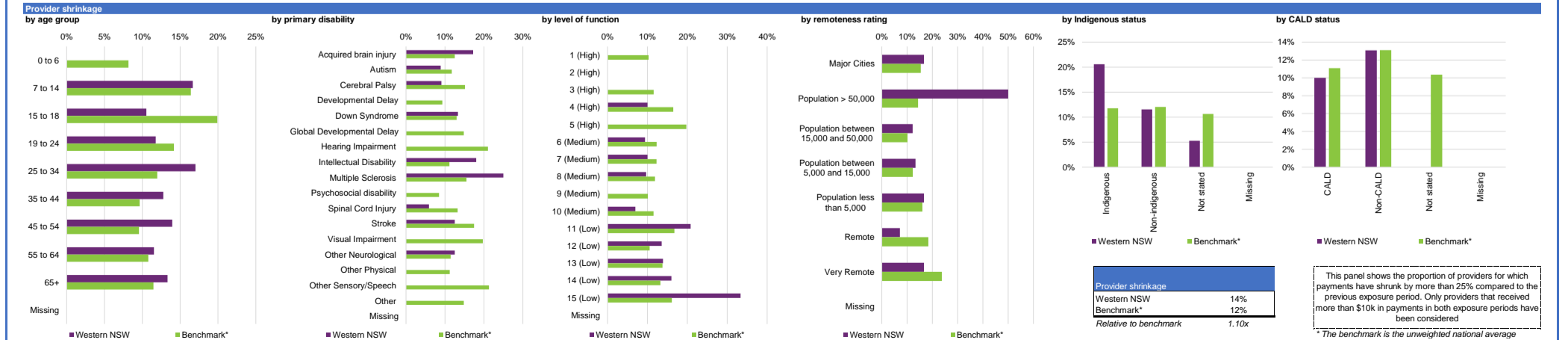
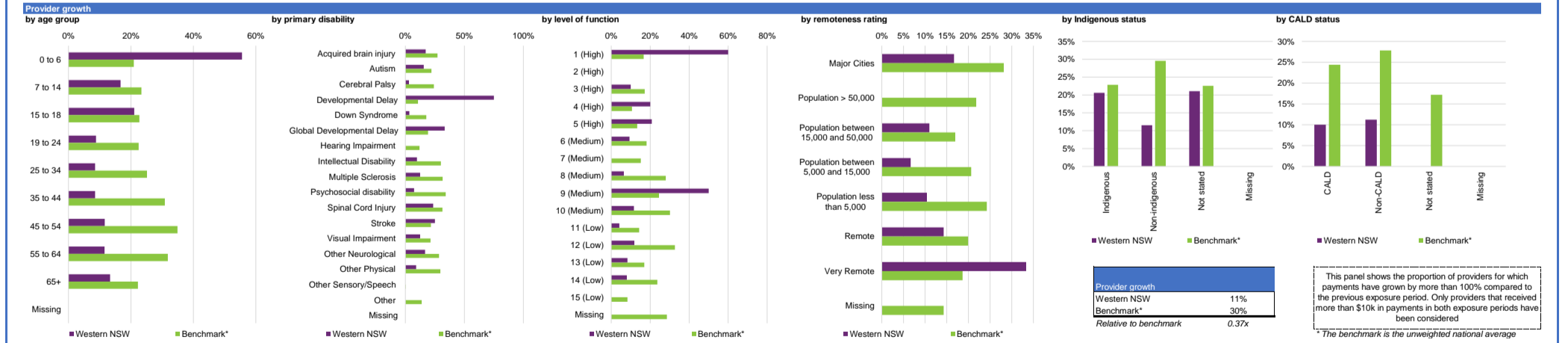
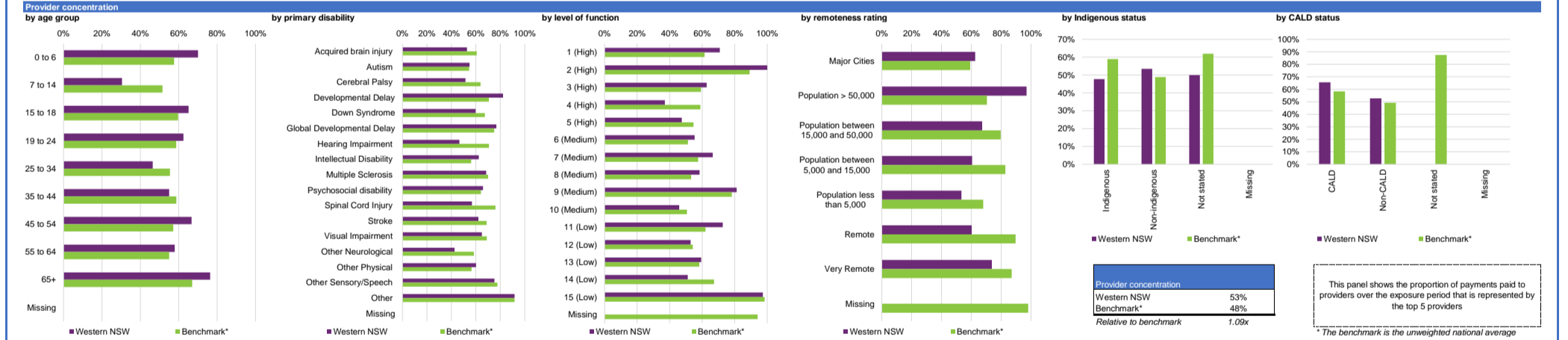
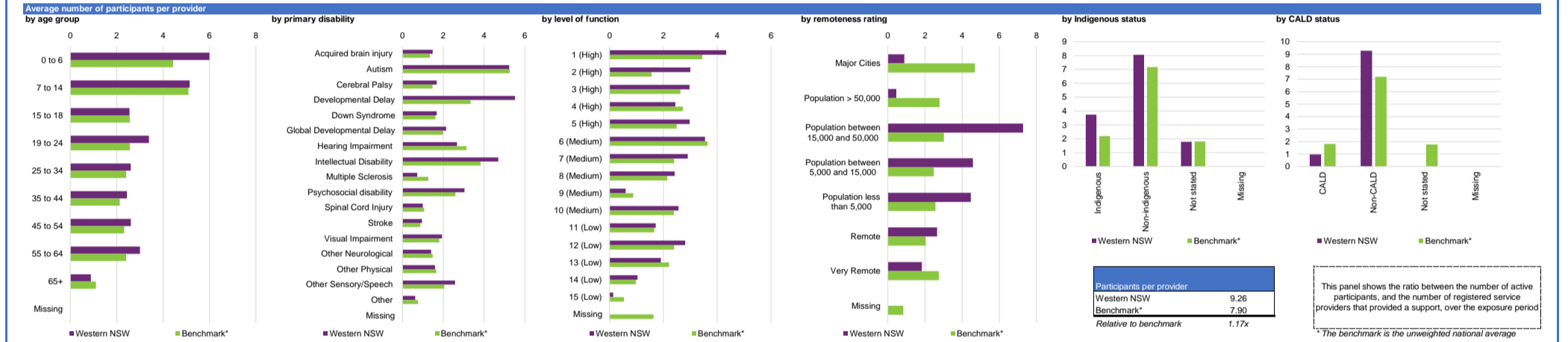


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	3,055	210	14.5	75%	16%	11%	98.27	70.62	72%	45%	61%
Capacity Building	3,863	270	14.3	50%	17%	10%	26.74	11.76	44%	46%	60%
Capital	1,133	95	11.9	84%	8%	31%	6.39	3.32	52%	48%	64%
All support categories	3,917	423	9.3	66%	11%	14%	131.41	85.85	65%	47%	60%

Note: Only the major support categories are shown.

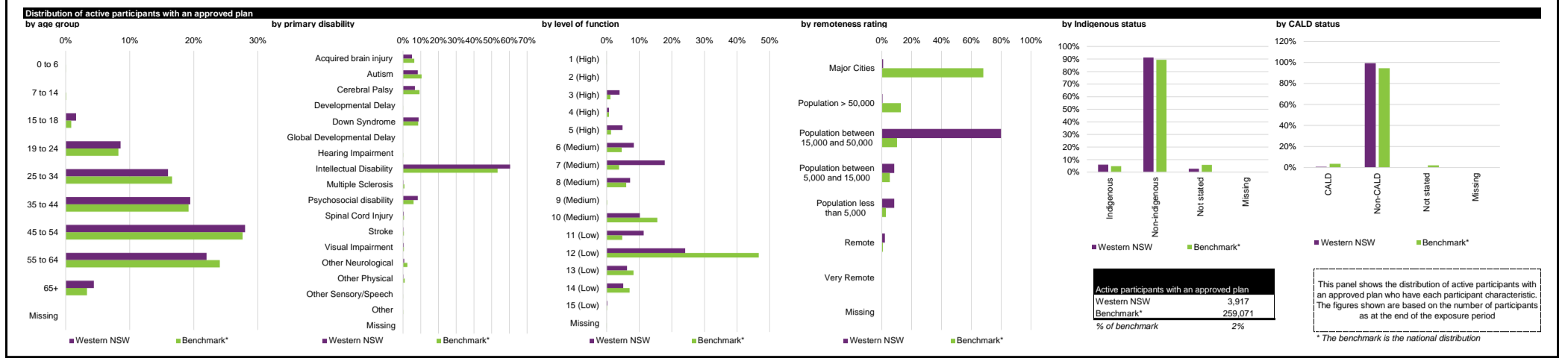
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

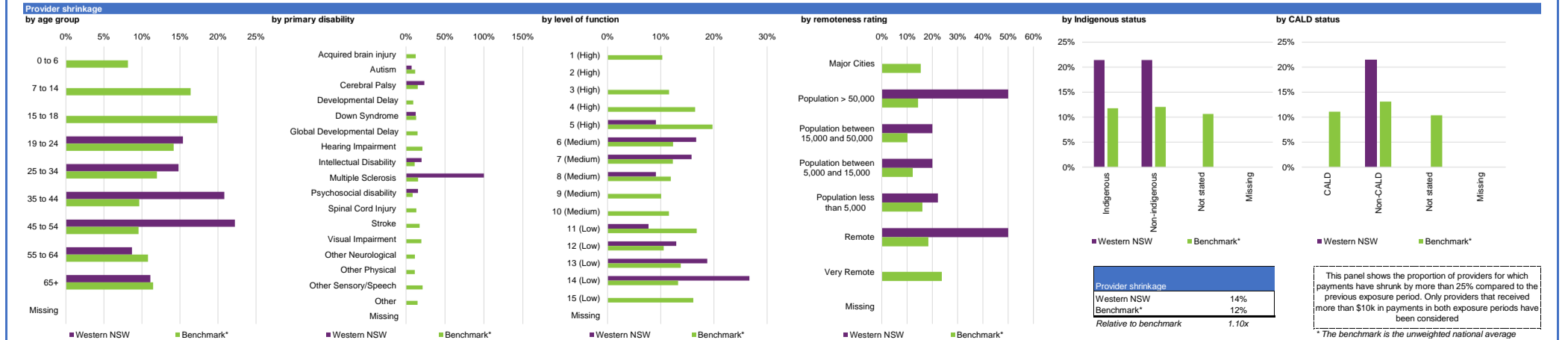
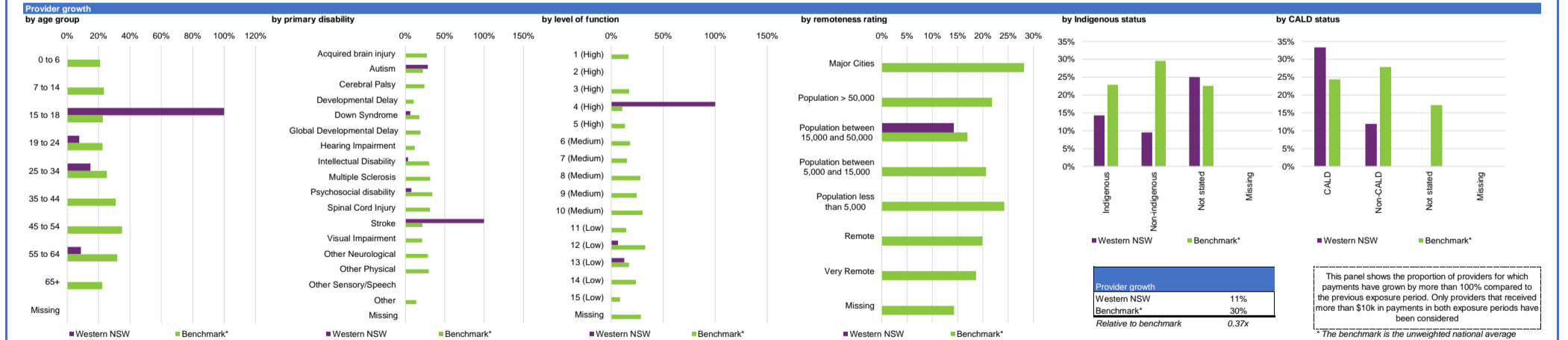
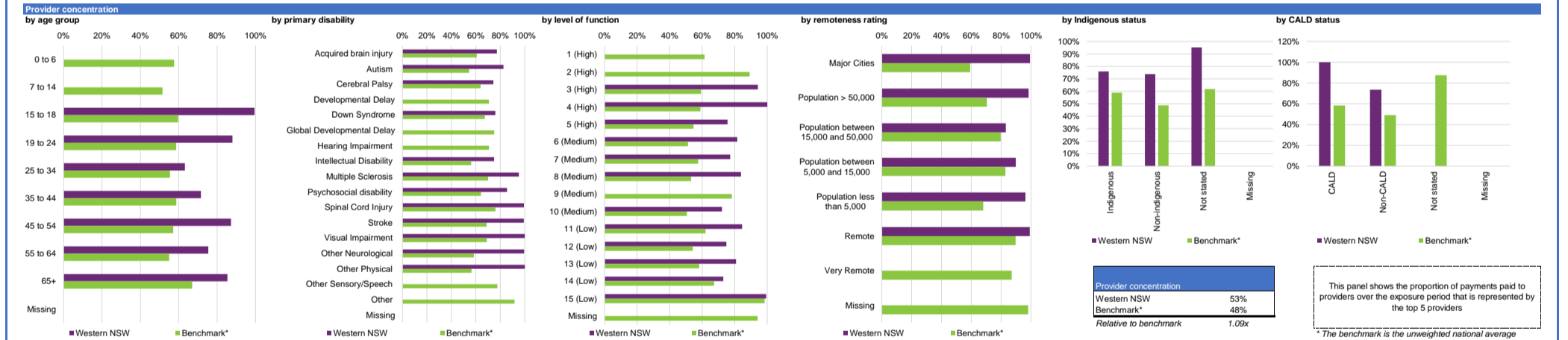
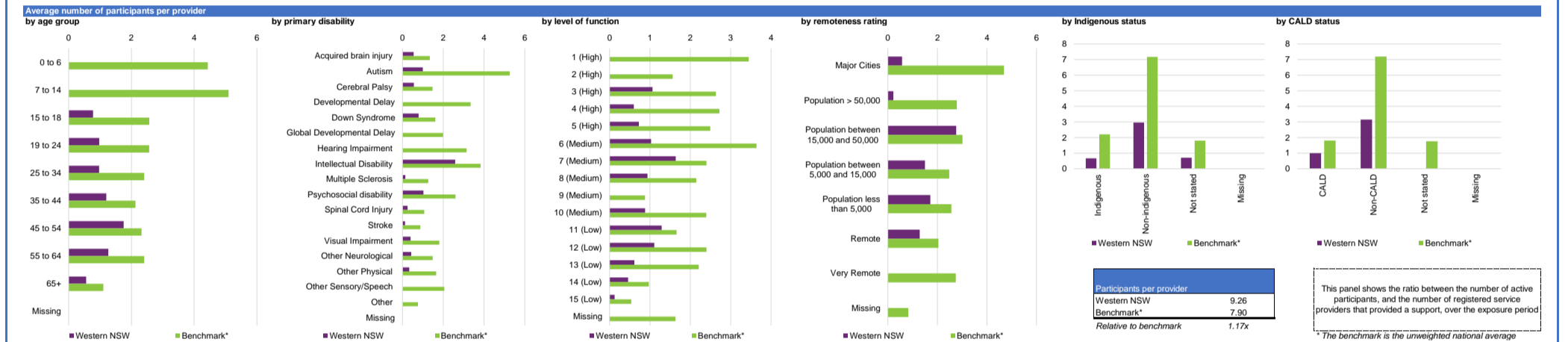
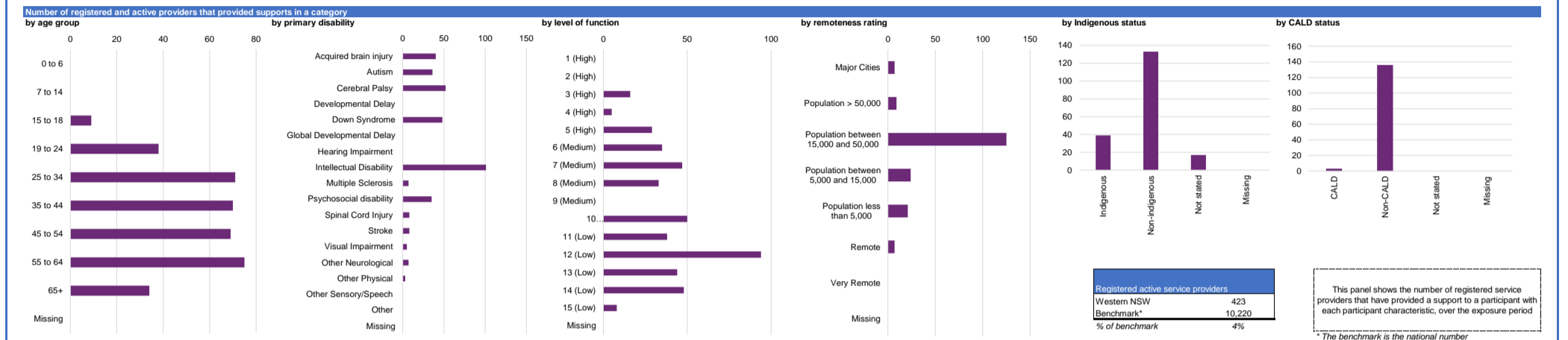
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	395	30	13.2	89%	0%	50%	0.61	0.14	23%	17%	76%
Daily Activities	431	35	12.3	93%	5%	14%	40.80	38.64	95%	16%	76%
Community	417	44	9.5	76%	12%	24%	7.36	5.06	69%	17%	76%
Transport	418	0	0.0	0%	0%	0%	0.56	0.56	100%	16%	76%
Core total	432	73	5.9	90%	8%	19%	49.32	44.39	90%	16%	75%
Capacity Building											
Daily Activities	377	65	5.8	67%	0%	40%	1.25	0.44	35%	15%	74%
Employment	111	10	11.1	100%	0%	0%	0.75	0.64	86%	23%	86%
Social and Civic	29	5	5.8	100%	0%	0%	0.11	0.01	11%	36%	70%
Support Coordination	428	32	13.4	84%	25%	13%	1.05	0.58	55%	16%	75%
Capacity Building total	430	93	4.6	74%	6%	25%	3.81	1.90	50%	16%	75%
Capital											
Assistive Technology	119	12	9.9	100%	0%	0%	0.50	0.19	37%	12%	71%
Home Modifications	288	12	24.0	99%	0%	33%	1.17	0.57	48%	13%	76%
Capital total	308	24	12.8	93%	0%	29%	1.67	0.75	45%	14%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	432	137	3.2	88%	12%	21%	54.80	47.06	86%	16%	75%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

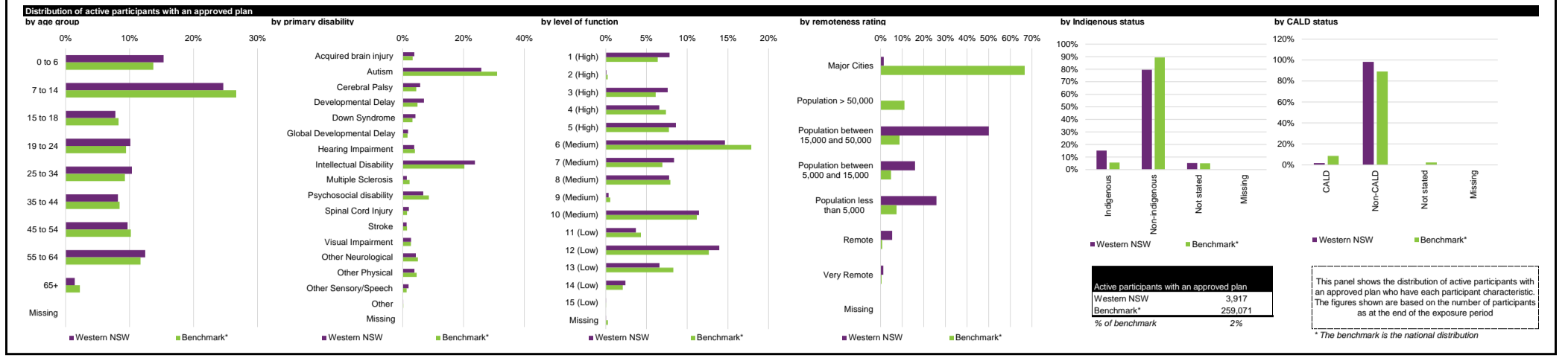
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

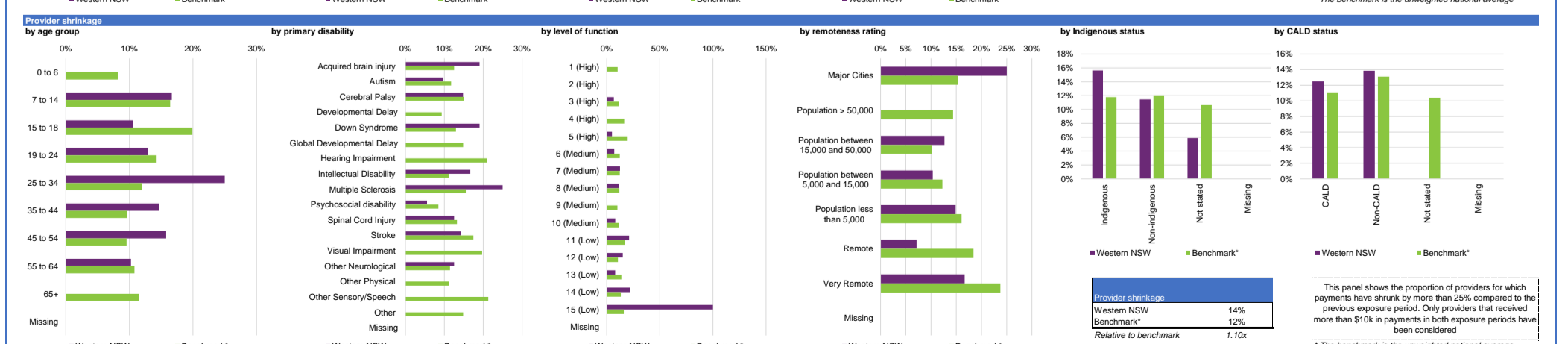
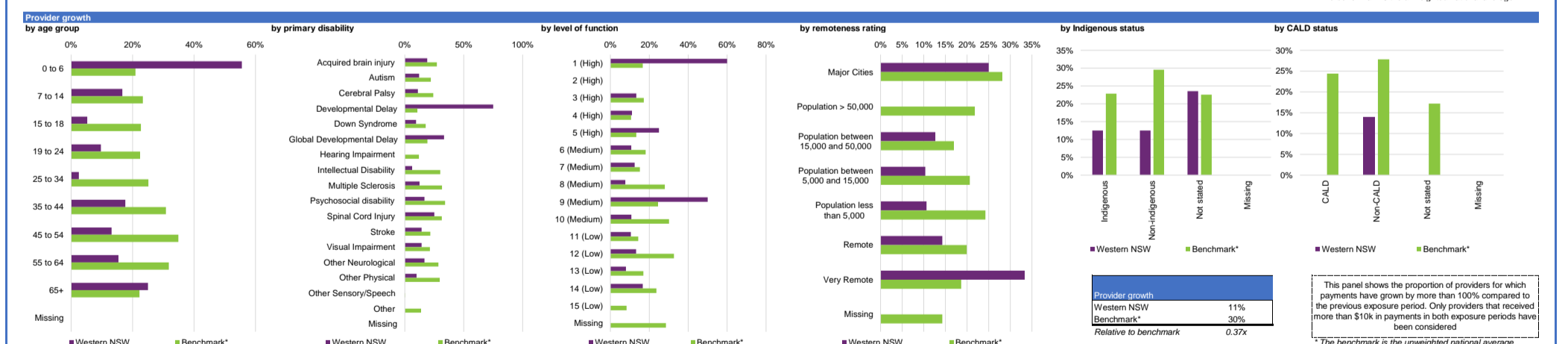
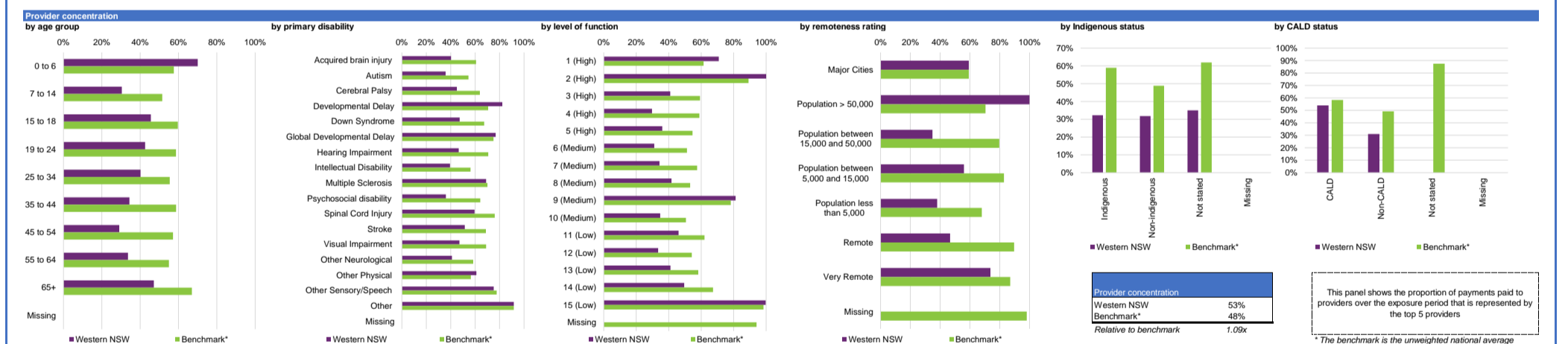
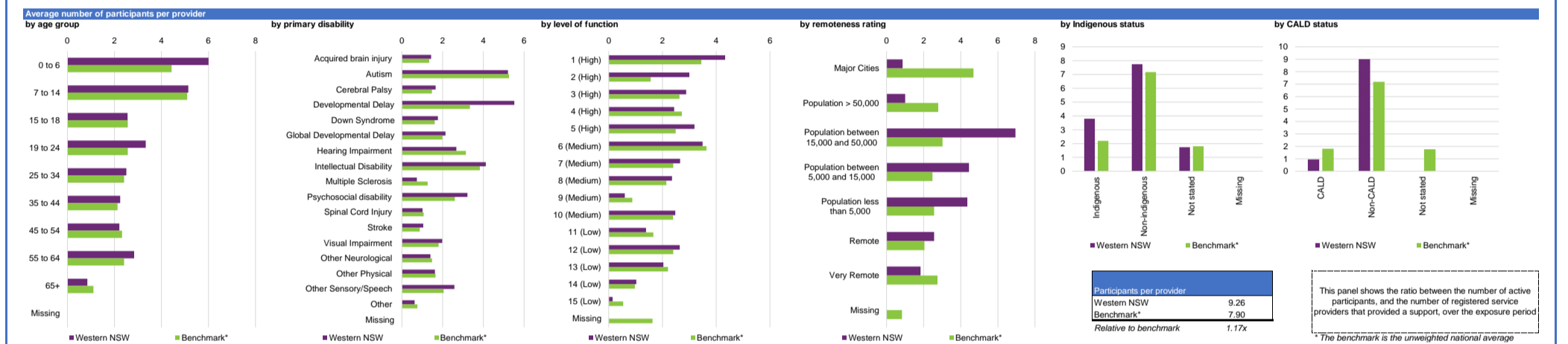
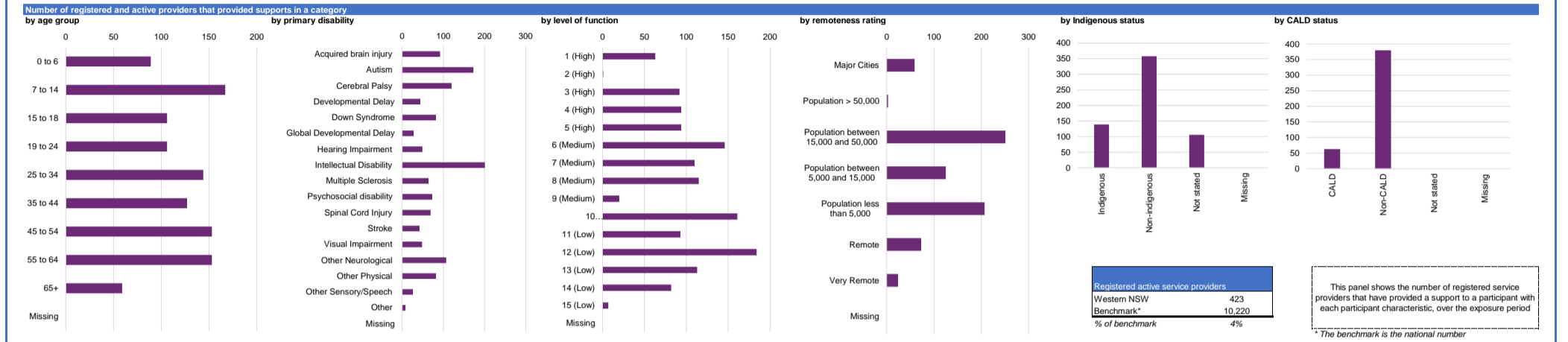
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	2,050	103	19.9	68%	0%	0%	2.37	0.78	33%	53%	58%
Consumables	1,969	103	19.1	57%	15%	20%	27.29	13.51	49%	50%	59%
Daily Activities	1,880	92	20.4	66%	21%	13%	16.73	9.43	56%	49%	59%
Community	1,512	4	378.0	100%	0%	0%	2.56	2.50	98%	50%	59%
Transport	2,623	194	13.5	57%	20%	13%	48.95	26.22	54%	52%	57%
Capacity Building	3,267	206	15.9	53%	17%	13%	12.97	5.33	41%	52%	56%
Daily Activities	510	33	15.5	86%	0%	7%	3.03	1.81	60%	54%	60%
Employment	985	44	22.4	72%	22%	0%	2.92	0.79	27%	48%	55%
Social and Civic	1,269	67	18.9	73%	19%	13%	2.55	1.27	50%	45%	54%
Support Coordination	3,433	252	13.6	49%	16%	9%	22.93	9.86	43%	53%	56%
Capital	781	72	10.8	93%	0%	20%	4.20	2.43	58%	65%	54%
Assistive Technology	213	11	19.4	100%	100%	0%	0.52	0.14	26%	63%	57%
Home Modifications	825	78	10.6	92%	33%	17%	4.72	2.57	54%	64%	55%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,485	388	9.0	47%	13%	14%	76.61	38.79	51%	53%	56%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

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For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*