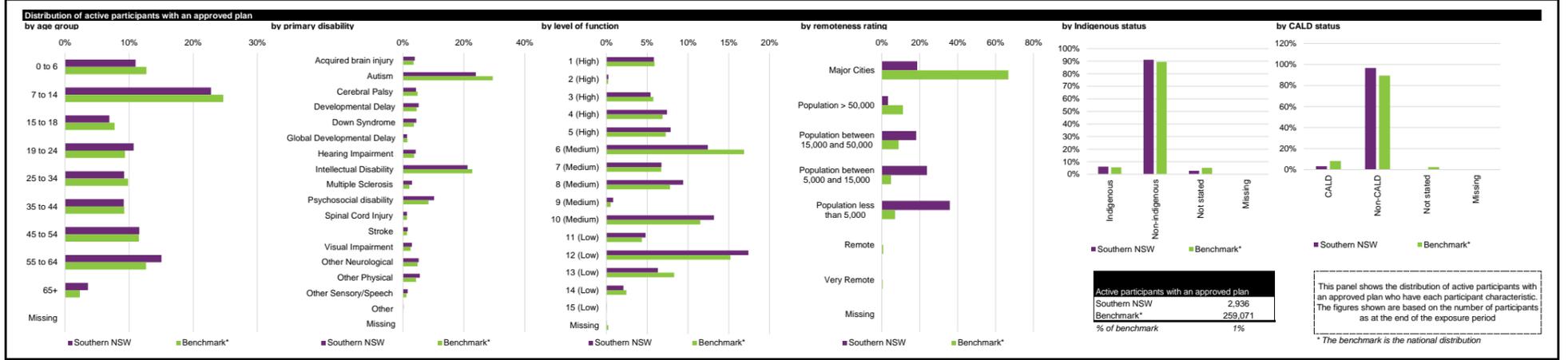
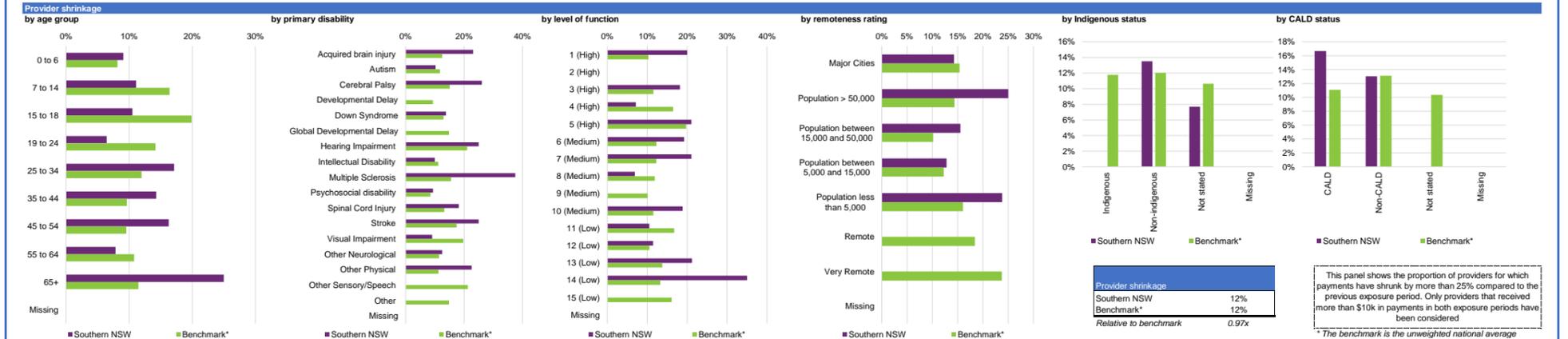
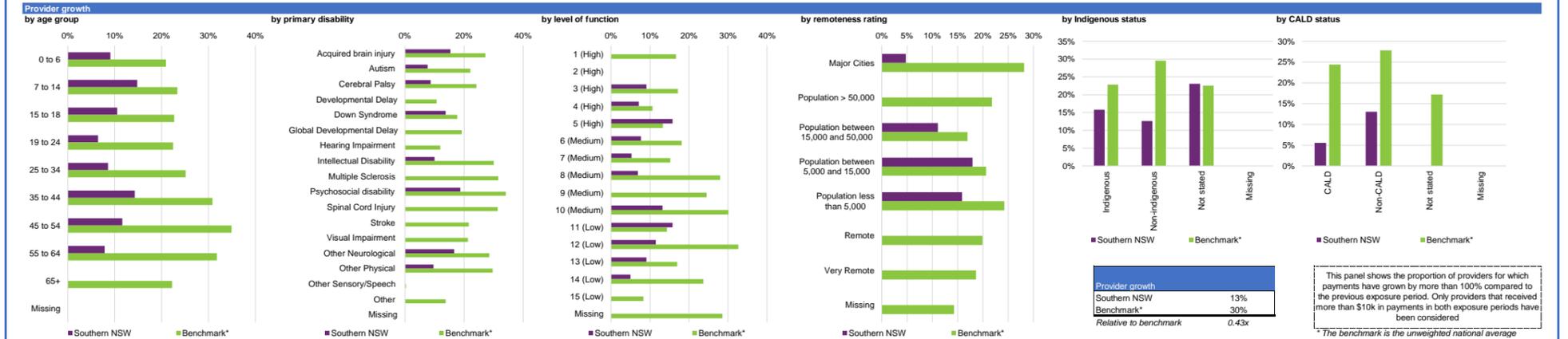
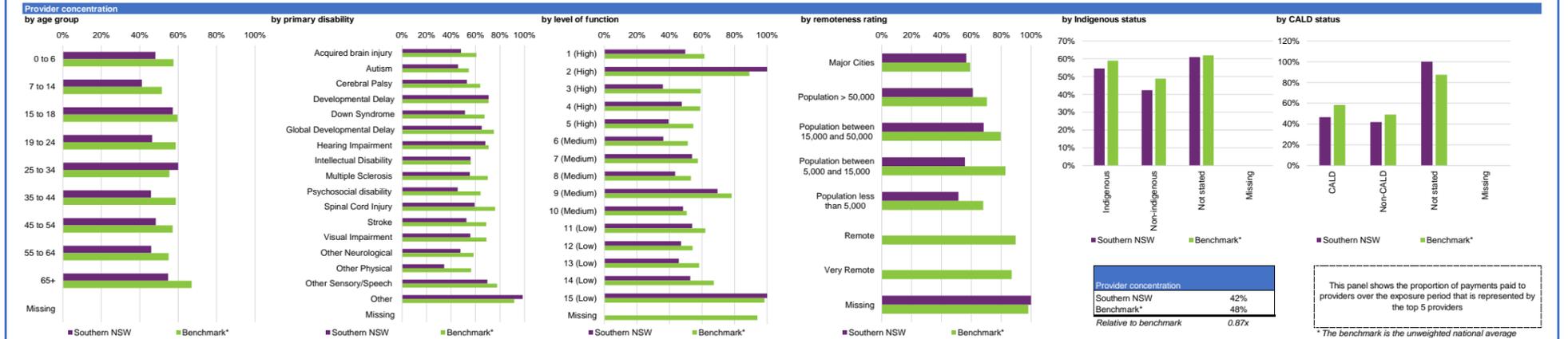
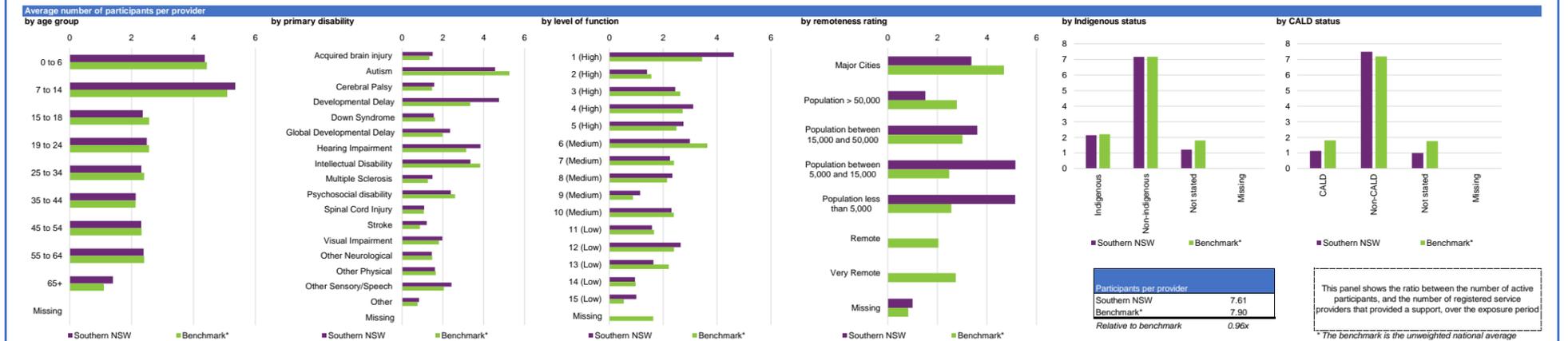


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,370	84	28.2	64%	11%	11%	2.13	0.84	40%	54%	76%
Daily Activities	2,321	116	20.0	74%	9%	13%	43.32	31.26	72%	53%	76%
Community	2,325	94	24.7	68%	16%	6%	17.82	11.81	66%	53%	76%
Transport	1,430	12	119.2	100%	0%	0%	2.18	2.08	95%	47%	78%
Core total	2,539	186	13.7	70%	11%	7%	65.44	45.99	70%	54%	75%
Capacity Building											
Daily Activities	2,833	188	15.1	54%	13%	18%	10.59	5.20	49%	54%	76%
Employment	330	20	16.5	96%	0%	18%	2.16	1.55	72%	45%	79%
Social and Civic	346	37	9.4	77%	0%	0%	0.75	0.28	37%	51%	72%
Support Coordination	949	72	13.2	75%	0%	6%	1.95	1.37	70%	44%	77%
Capacity Building total	2,894	243	11.9	55%	12%	18%	17.89	9.96	56%	54%	76%
Capital											
Assistive Technology	903	88	10.3	58%	25%	30%	4.33	2.11	49%	62%	75%
Home Modifications	377	22	17.1	91%	0%	17%	1.74	0.63	36%	50%	79%
Capital total	1,005	98	10.3	49%	23%	27%	6.07	2.74	45%	60%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,936	386	7.6	62%	13%	12%	89.41	58.73	66%	55%	75%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

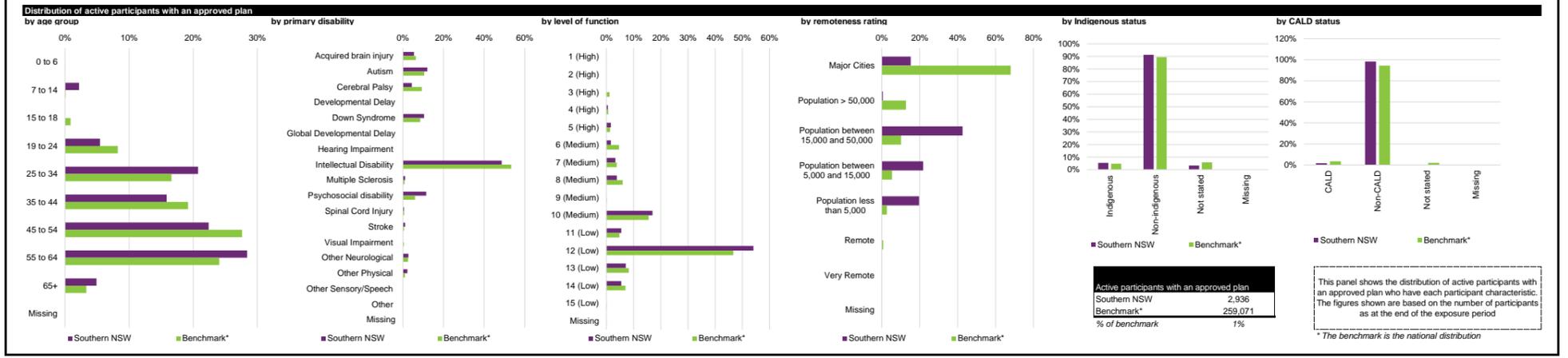
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

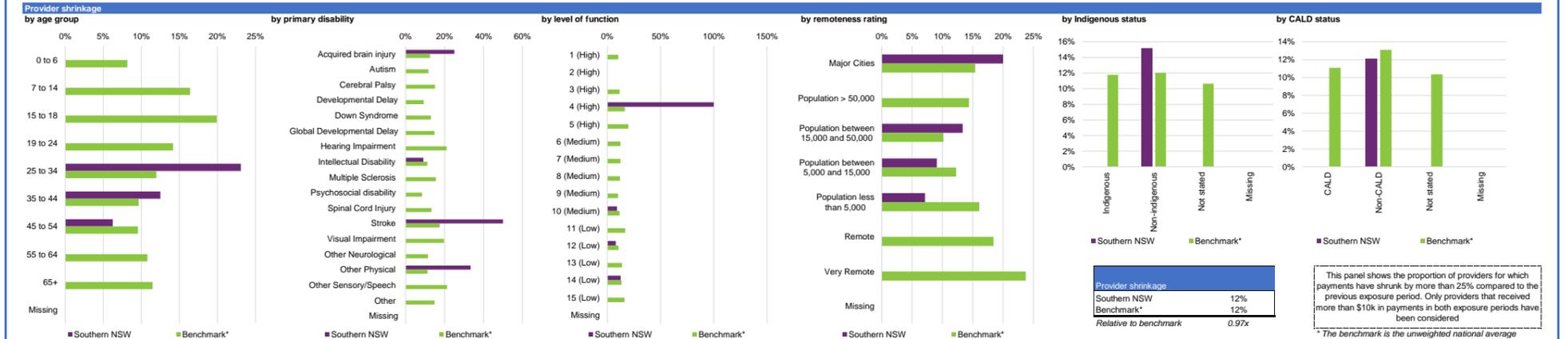
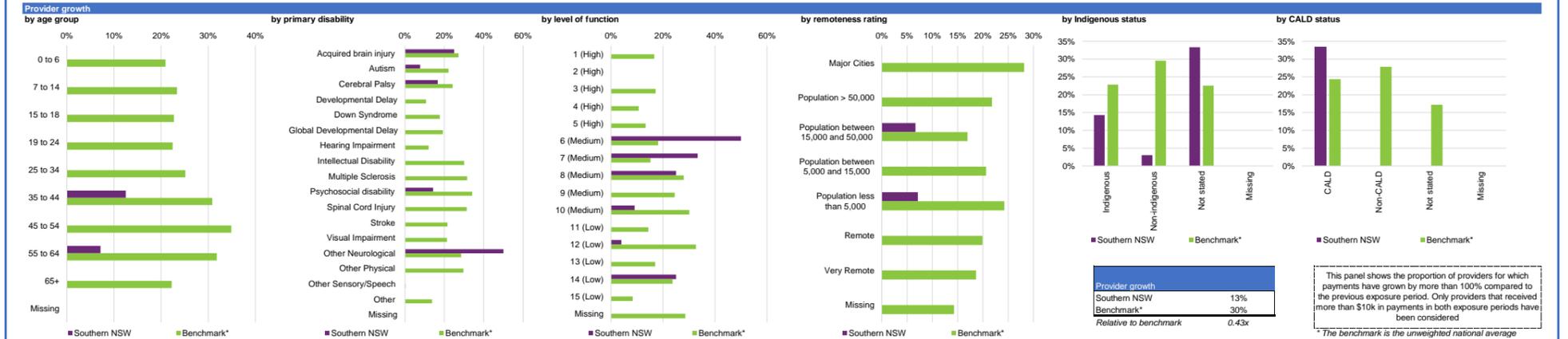
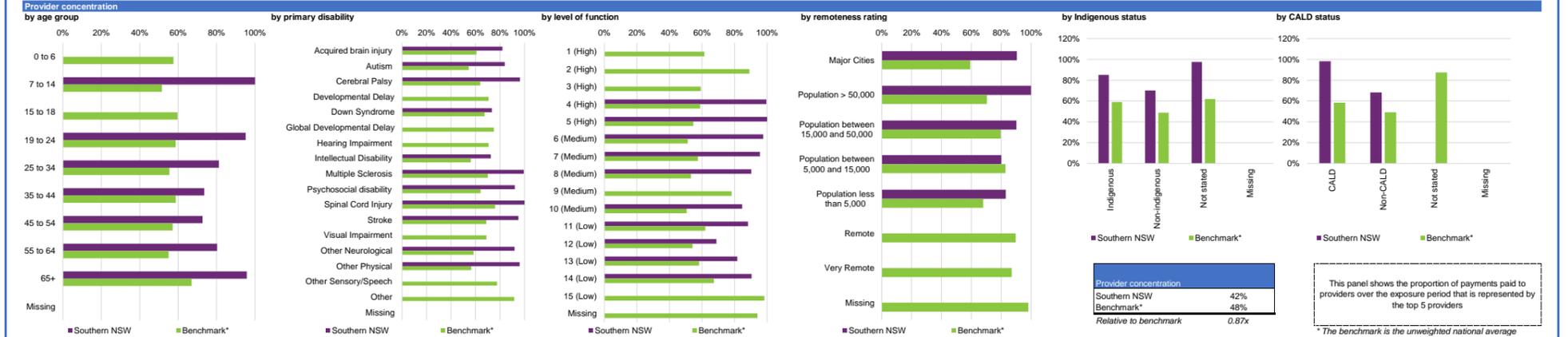
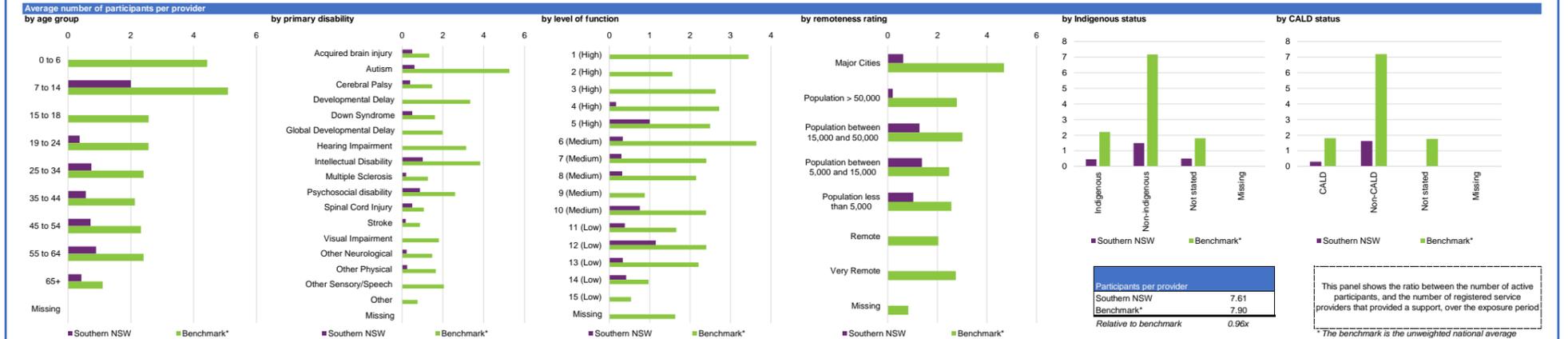
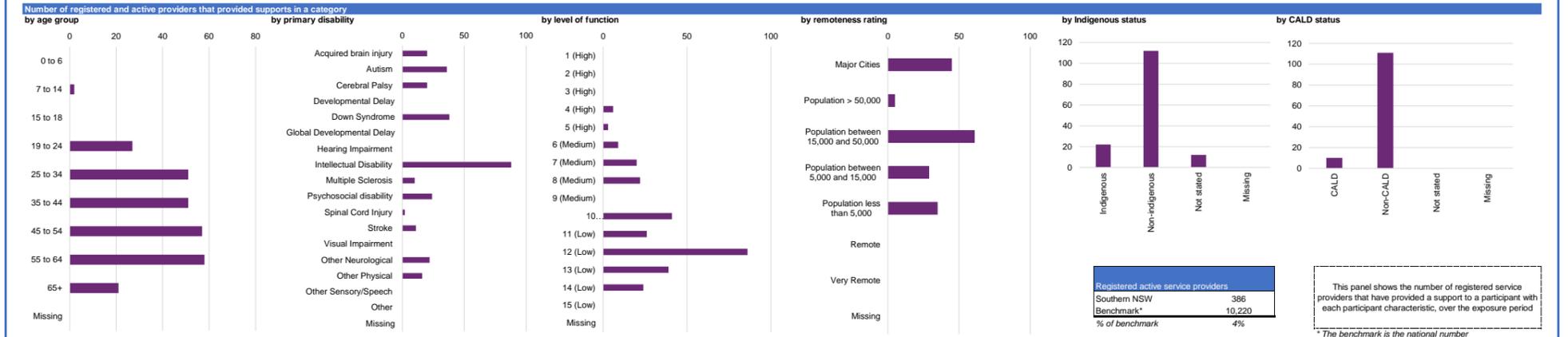
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	173	32	5.4	78%	0%	0%	0.29	0.09	30%	21%	81%
Daily Activities	183	29	6.3	92%	0%	18%	16.60	15.63	94%	21%	80%
Community	183	35	5.2	84%	5%	11%	3.42	2.49	73%	21%	80%
Transport	180	3	60.0	100%	0%	0%	0.24	0.20	84%	21%	80%
Core total	183	60	3.1	90%	0%	8%	20.55	18.41	90%	21%	80%
Capacity Building											
Daily Activities	180	53	3.4	66%	0%	0%	0.57	0.24	43%	21%	79%
Employment	51	9	5.7	100%	0%	20%	0.36	0.32	89%	29%	72%
Social and Civic	25	11	2.3	99%	0%	0%	0.05	0.03	59%	35%	64%
Support Coordination	178	21	8.5	91%	0%	0%	0.37	0.26	70%	21%	80%
Capacity Building total	183	65	2.8	74%	0%	28%	1.76	1.06	60%	21%	80%
Capital											
Assistive Technology	84	21	4.0	95%	50%	50%	0.43	0.17	40%	16%	76%
Home Modifications	134	6	22.3	100%	0%	0%	0.66	0.18	28%	20%	83%
Capital total	146	24	6.1	92%	20%	20%	1.09	0.36	33%	21%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	183	112	1.6	86%	3%	12%	23.40	19.82	85%	21%	80%

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

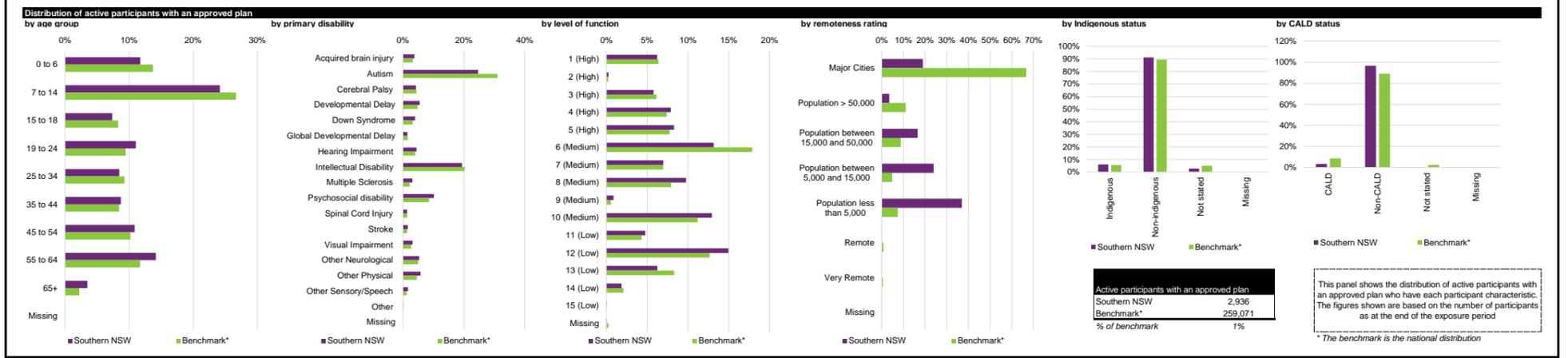
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

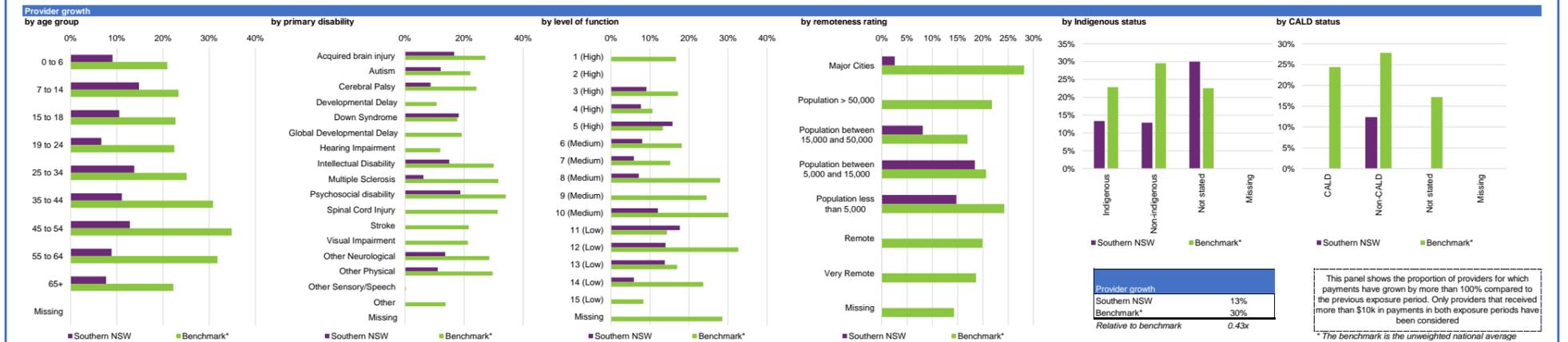
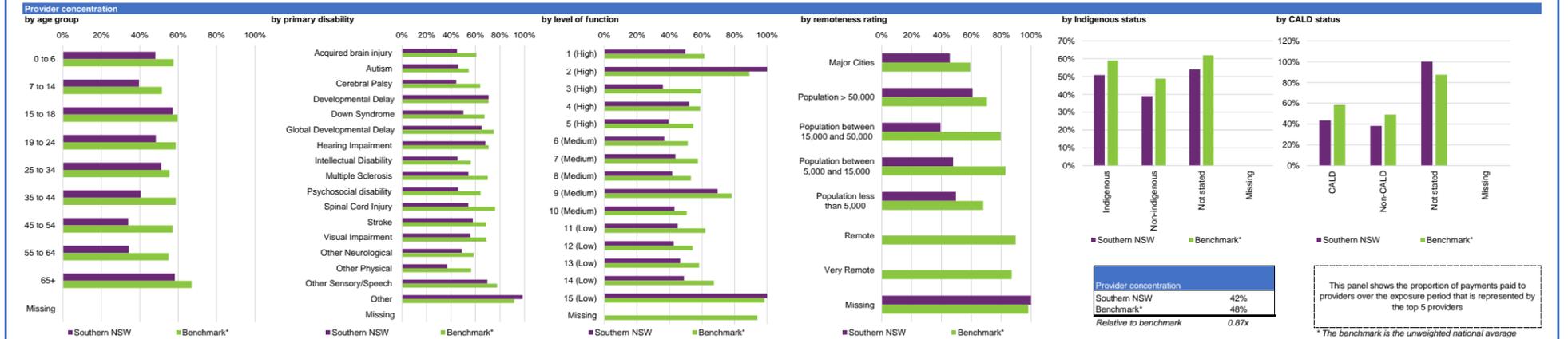
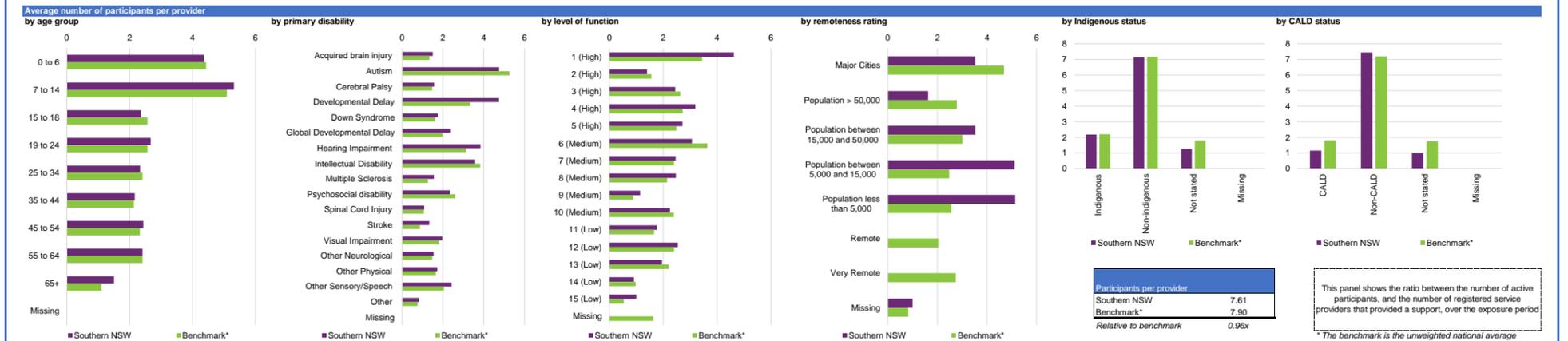
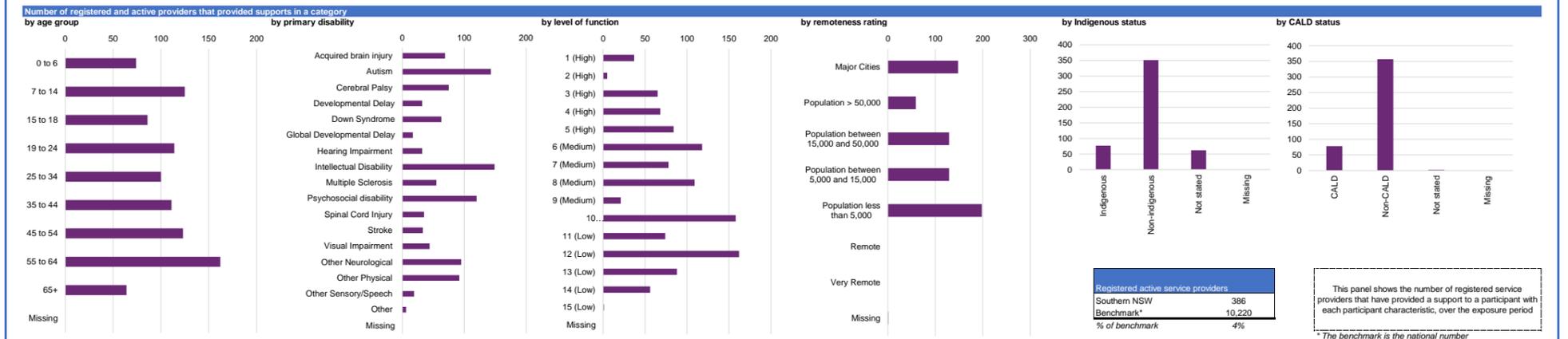
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,197	74	29.7	68%	29%	14%	1.84	0.75	41%	58%	75%
Daily Activities	2,138	111	19.3	67%	10%	14%	26.72	15.63	58%	57%	75%
Community	2,142	90	23.8	65%	14%	14%	14.40	9.32	65%	57%	75%
Transport	1,250	12	104.2	100%	0%	0%	1.94	1.88	97%	51%	78%
Core total	2,356	175	13.5	60%	13%	8%	44.90	27.58	61%	58%	75%
Capacity Building											
Daily Activities	2,653	181	14.7	55%	17%	19%	10.02	4.96	49%	58%	75%
Employment	279	20	14.0	96%	0%	18%	1.80	1.23	68%	48%	80%
Social and Civic	321	34	9.4	80%	0%	33%	0.69	0.24	35%	52%	73%
Support Coordination	771	70	11.0	76%	0%	0%	1.58	1.11	70%	50%	76%
Capacity Building total	2,711	235	11.5	56%	15%	12%	16.13	8.90	55%	58%	75%
Capital											
Assistive Technology	819	82	10.0	57%	16%	21%	3.90	1.94	50%	68%	75%
Home Modifications	243	18	13.5	96%	0%	25%	1.09	0.45	41%	70%	77%
Capital total	859	90	9.5	50%	17%	21%	4.98	2.39	48%	68%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,753	364	7.6	55%	12%	13%	66.02	38.91	59%	58%	74%

Note: Only the major support categories are shown.

Indicator definitions

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