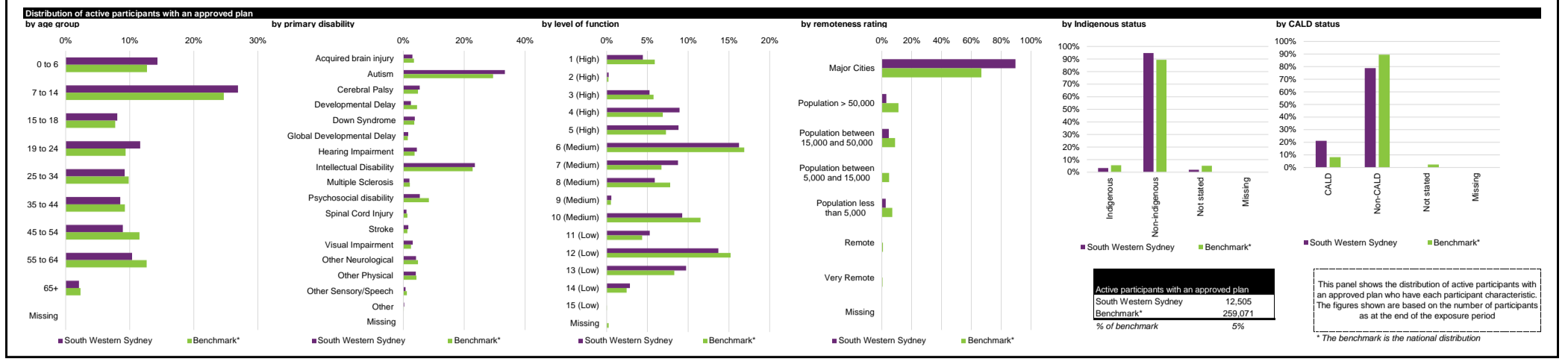
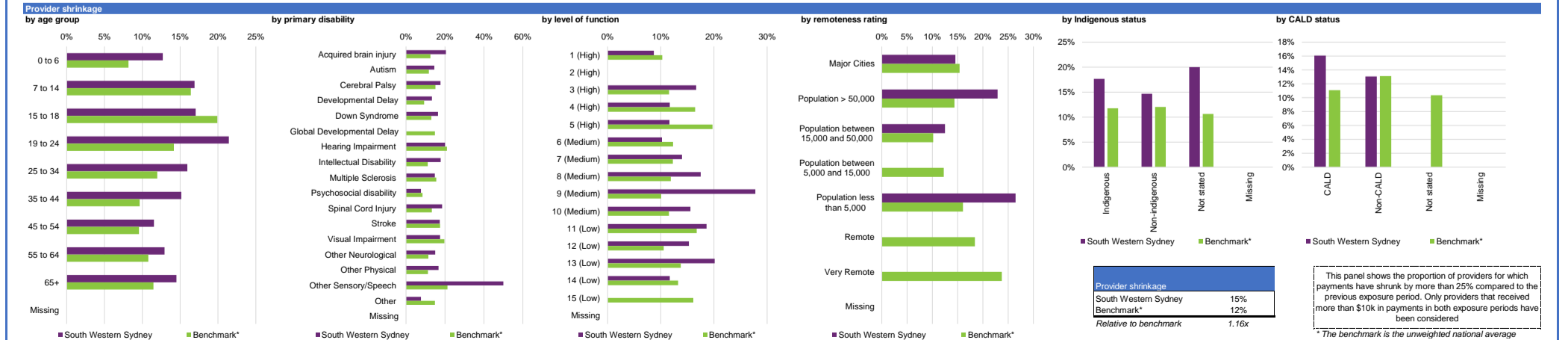
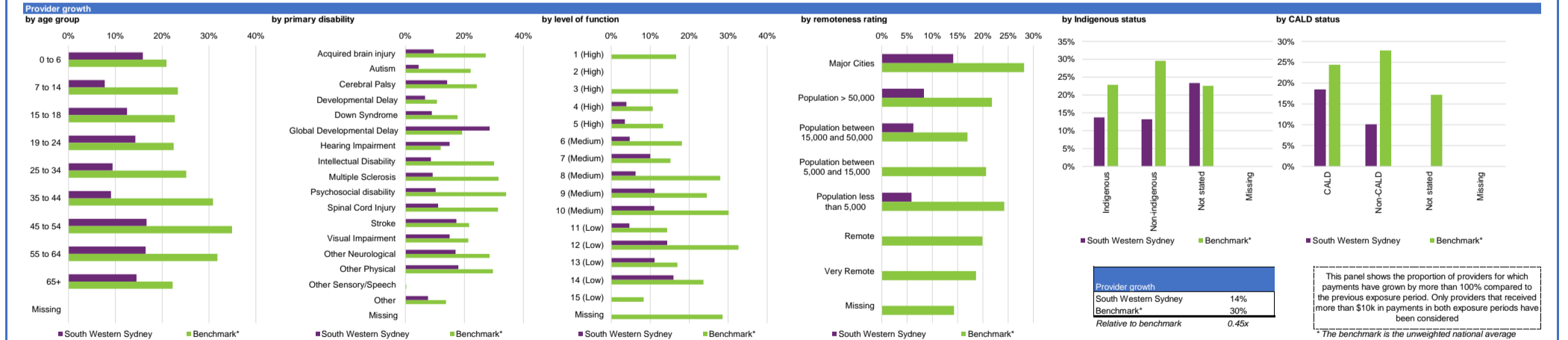
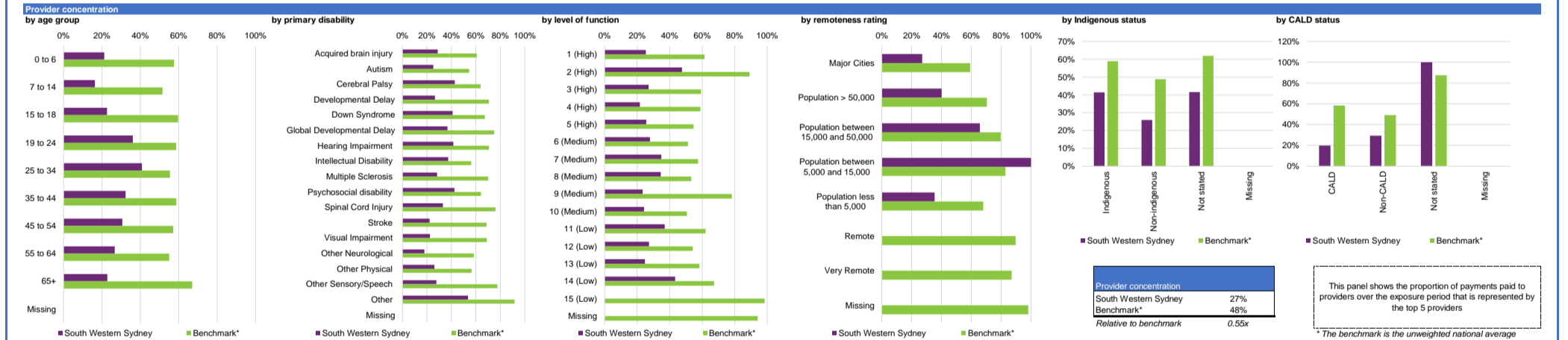
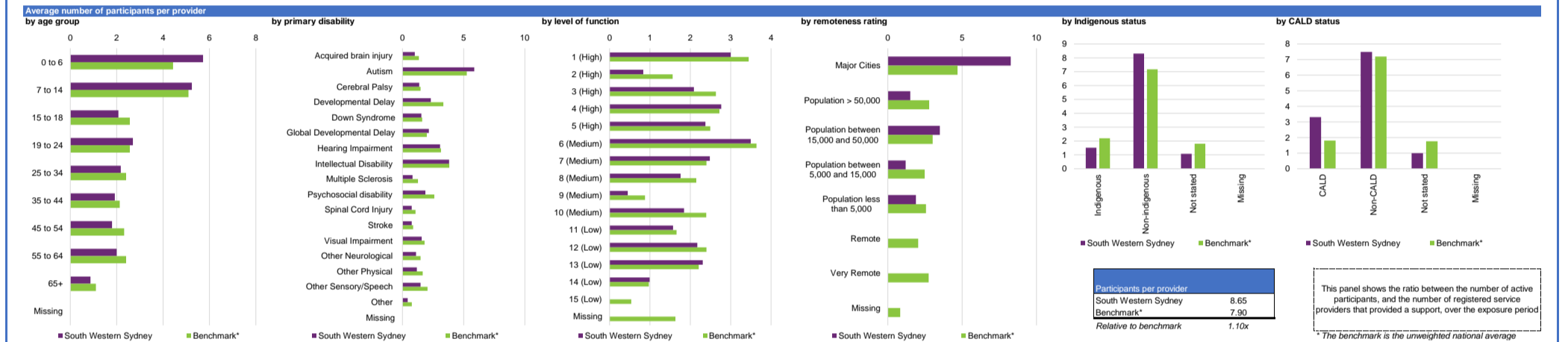
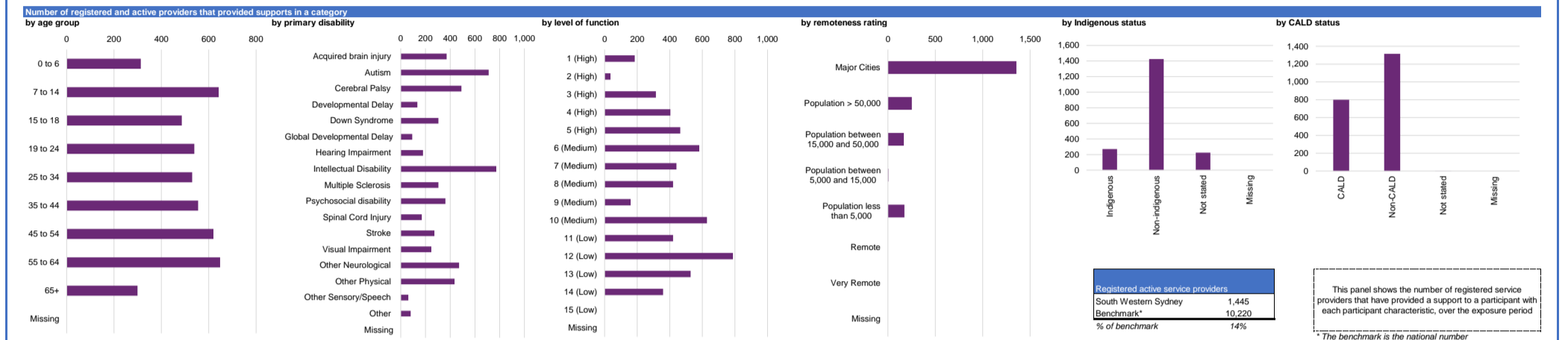


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	7,445	245	30.4	65%	6%	13%	7.55	3.87	51%	43%	60%
Daily Activities	6,709	502	13.4	47%	16%	18%	147.75	119.30	81%	40%	61%
Community	7,286	353	20.6	50%	17%	14%	68.22	48.10	71%	39%	60%
Transport	5,447	3	1,815.7	100%	0%	0%	16.00	17.74	111%	37%	61%
Core total	9,394	723	13.0	43%	18%	14%	239.52	189.01	79%	41%	59%
Capacity Building											
Daily Activities	11,988	836	14.3	23%	8%	16%	45.62	25.66	56%	41%	59%
Employment	1,397	63	22.2	83%	0%	12%	8.95	5.95	66%	40%	58%
Social and Civic	1,645	125	13.2	31%	0%	10%	2.92	0.92	32%	35%	56%
Support Coordination	3,998	208	19.2	43%	9%	15%	7.32	4.91	67%	36%	60%
Capacity Building total	12,294	966	12.7	28%	8%	13%	70.39	40.59	58%	41%	59%
Capital											
Assistive Technology	2,860	190	15.1	82%	25%	13%	11.18	6.73	60%	55%	60%
Home Modifications	858	40	21.5	87%	33%	22%	3.20	1.22	38%	37%	64%
Capital total	3,170	217	14.6	73%	27%	15%	14.38	7.95	55%	52%	61%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	12,505	1,445	8.7	38%	14%	15%	324.30	237.93	73%	42%	58%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

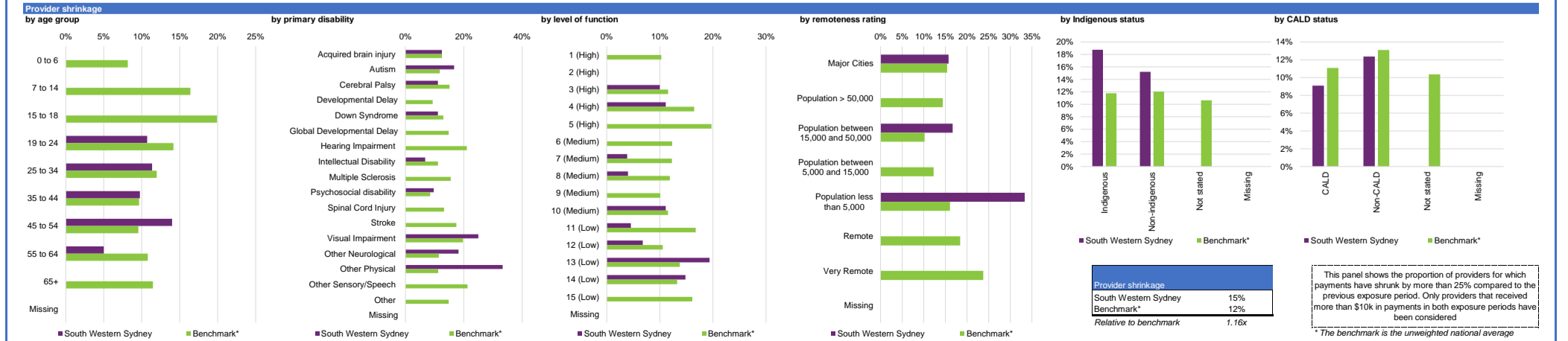
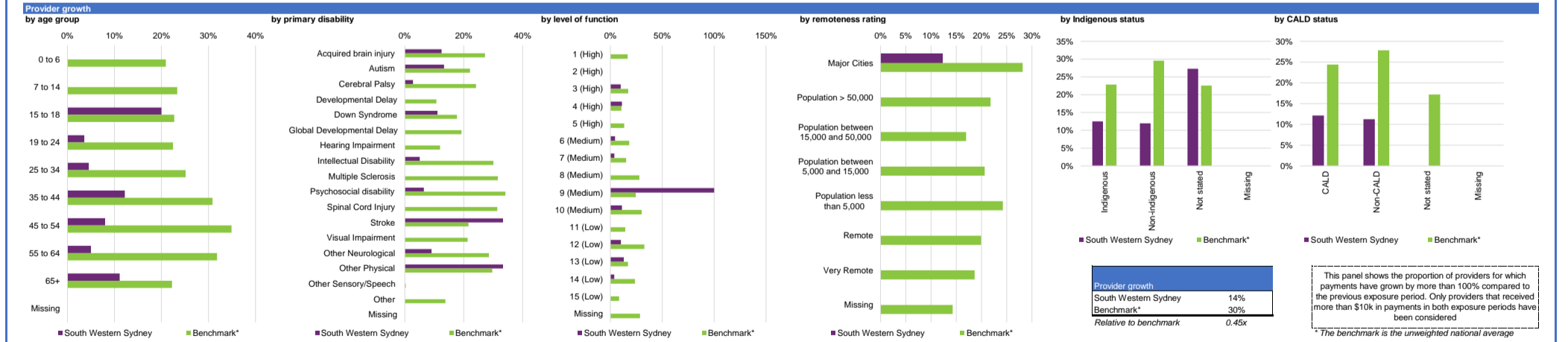
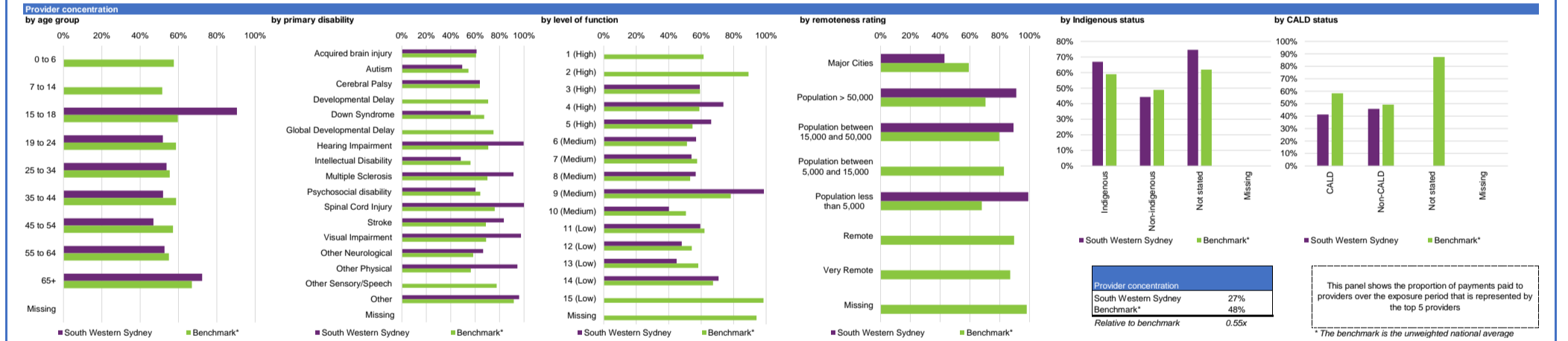
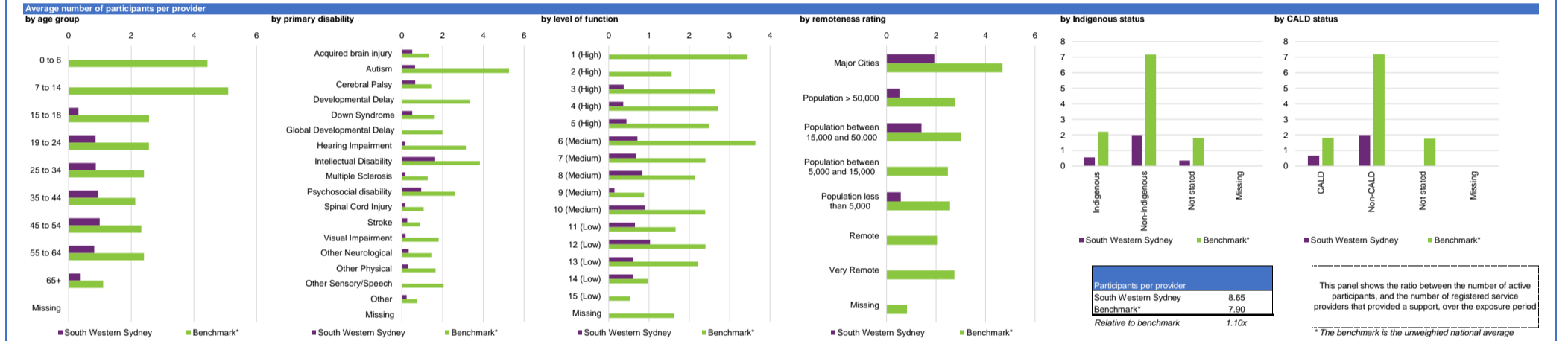
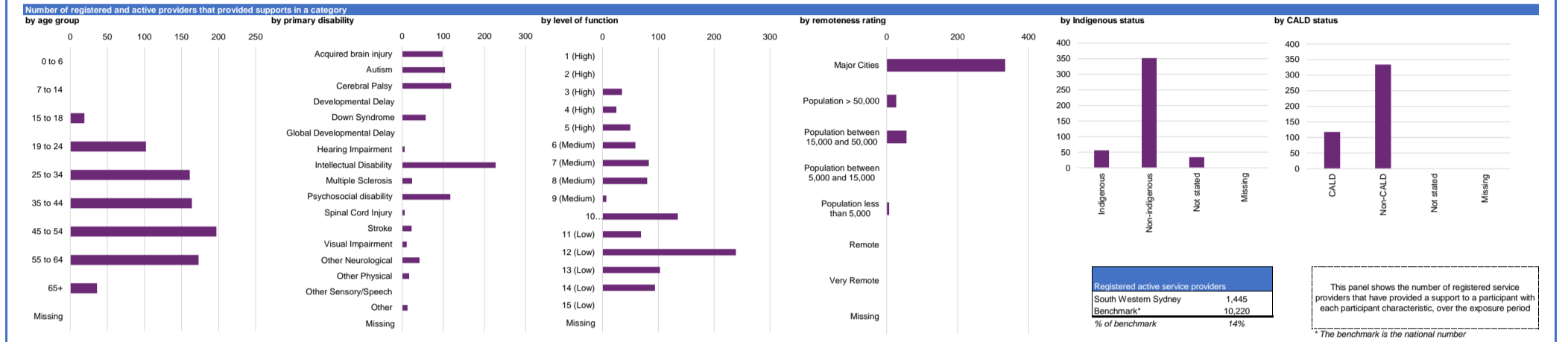
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	571	50	11.4	88%	0%	0%	0.77	0.32	41%	21%	67%
Daily Activities	739	83	8.9	66%	14%	7%	73.12	68.63	94%	21%	67%
Community	694	112	6.2	67%	4%	20%	12.64	8.78	69%	21%	67%
Transport	707	0	0.0	0%	0%	0%	0.87	0.77	88%	20%	67%
Core total	740	179	4.1	62%	15%	10%	87.40	78.49	90%	21%	66%
Capacity Building											
Daily Activities	719	158	4.6	46%	13%	0%	2.25	1.07	47%	21%	66%
Employment	130	20	6.5	94%	0%	17%	0.83	0.61	73%	39%	74%
Social and Civic	40	9	4.4	100%	0%	0%	0.10	0.03	32%	33%	55%
Support Coordination	730	84	8.7	54%	0%	26%	1.52	1.05	69%	20%	66%
Capacity Building total	742	229	3.2	52%	11%	16%	6.54	3.85	59%	21%	66%
Capital											
Assistive Technology	239	29	8.2	98%	0%	33%	0.99	0.49	50%	19%	63%
Home Modifications	364	16	22.8	98%	25%	0%	1.74	0.75	43%	15%	68%
Capital total	446	45	9.9	90%	14%	14%	2.72	1.25	46%	17%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	742	358	2.1	60%	12%	16%	96.67	83.60	86%	21%	66%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

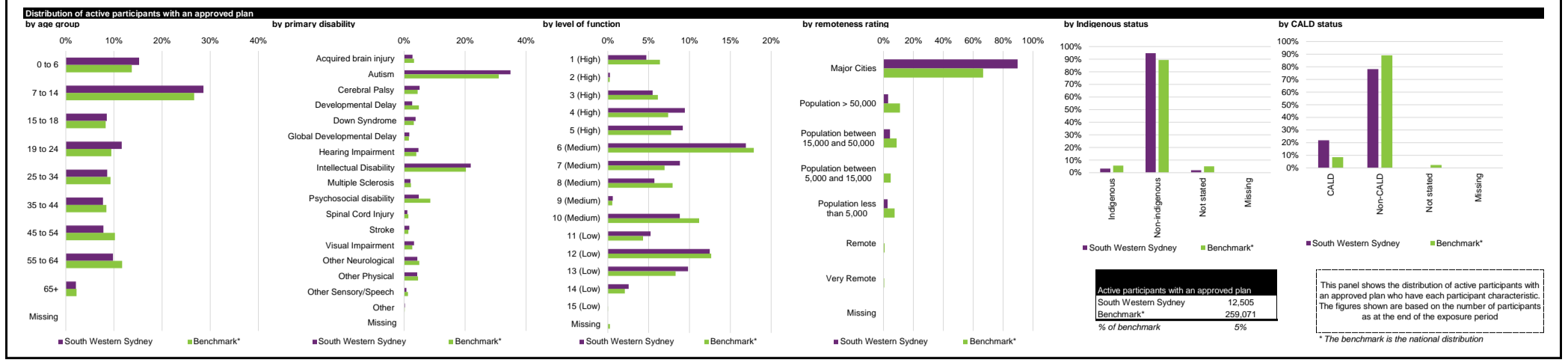
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

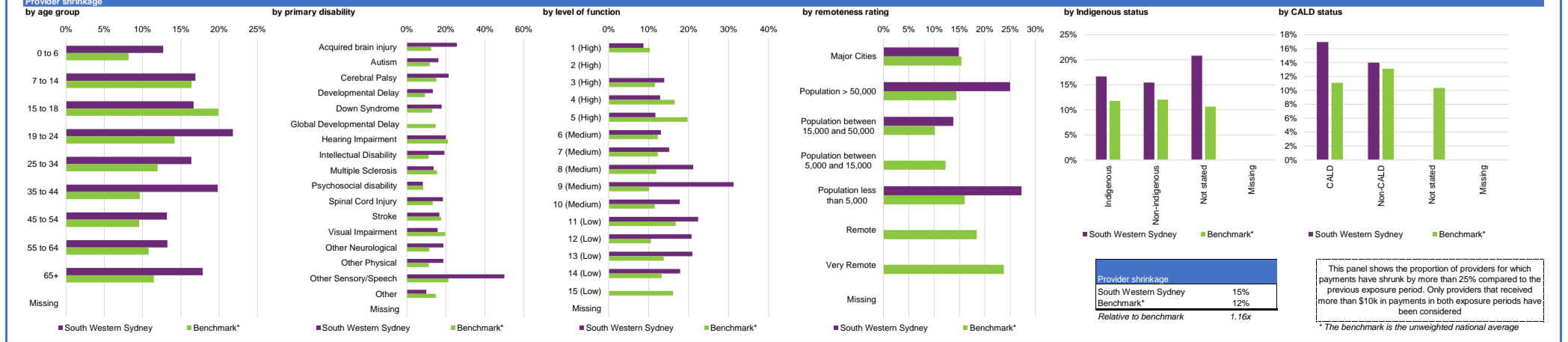
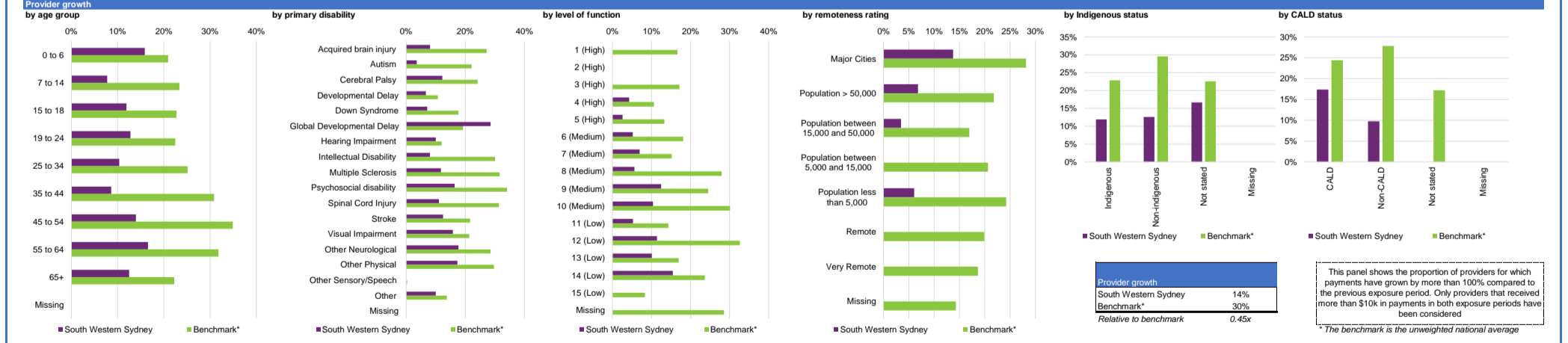
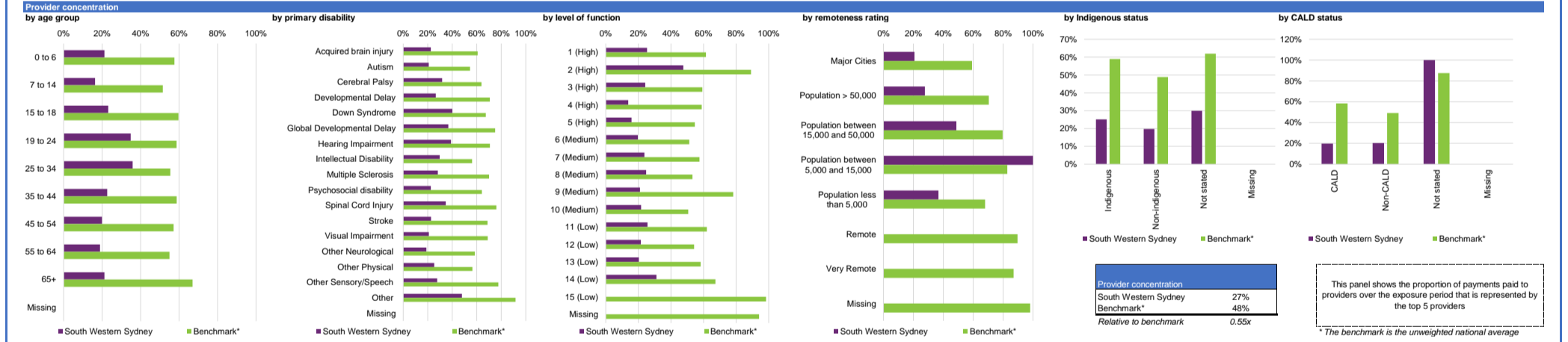
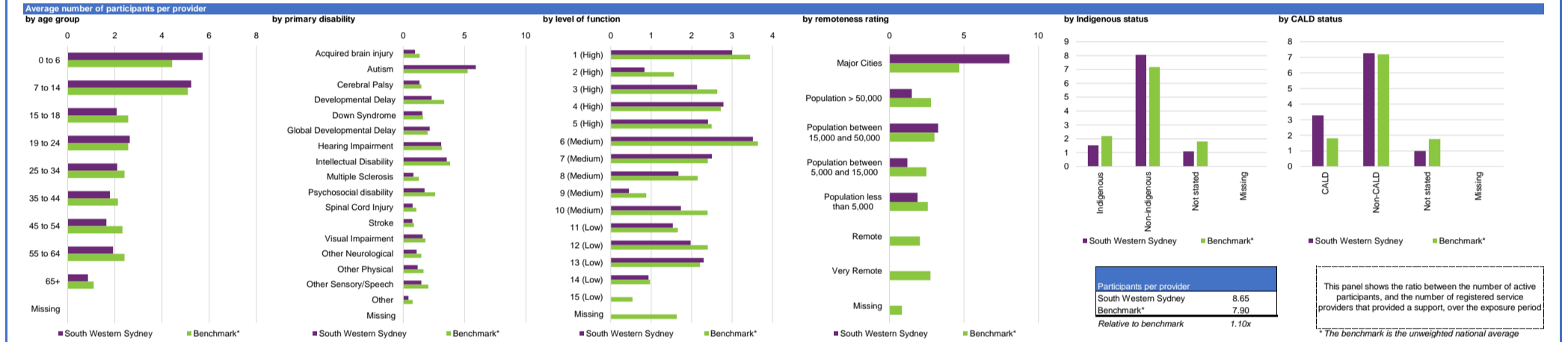
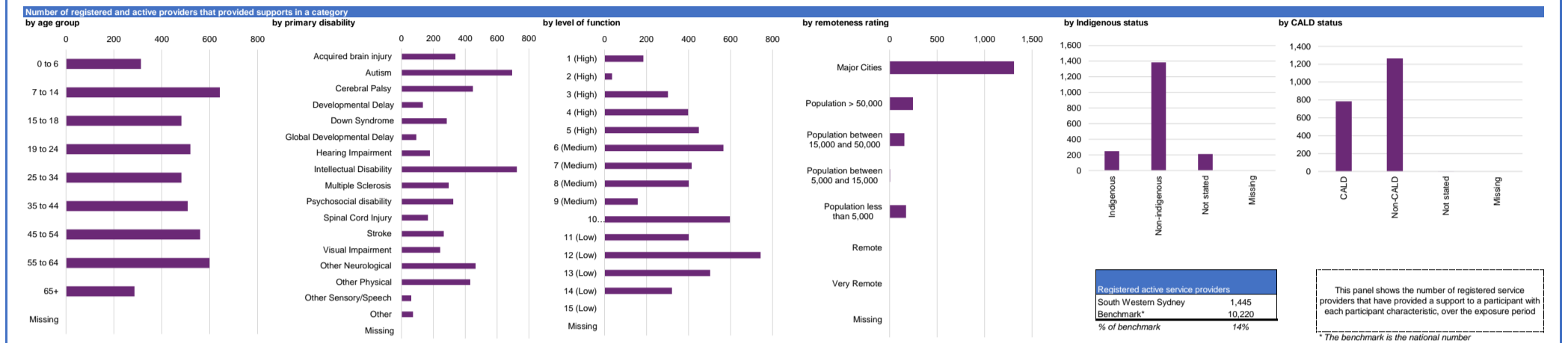
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	6,874	234	29.4	64%	4%	21%	6.77	3.55	52%	46%	59%
Daily Activities	5,970	488	12.2	36%	17%	21%	74.63	50.67	68%	43%	60%
Community	6,592	340	19.4	48%	17%	16%	55.58	39.32	71%	41%	59%
Transport	4,740	3	1,580.0	100%	0%	0%	15.13	16.98	112%	40%	60%
Core total	8,654	701	12.3	36%	17%	17%	152.12	110.52	73%	44%	58%
Capacity Building											
Daily Activities	11,269	818	13.8	23%	6%	15%	43.36	24.59	57%	44%	58%
Employment	1,267	59	21.5	82%	0%	8%	8.12	5.34	66%	40%	56%
Social and Civic	1,605	123	13.0	32%	0%	11%	2.82	0.89	32%	35%	56%
Support Coordination	3,268	201	16.3	44%	9%	13%	5.80	3.86	66%	41%	58%
Capacity Building total	11,552	943	12.3	26%	7%	13%	63.85	36.74	58%	44%	58%
Capital											
Assistive Technology	2,621	178	14.7	82%	25%	21%	10.20	6.24	61%	60%	60%
Home Modifications	494	25	19.8	95%	50%	25%	1.46	0.46	32%	57%	61%
Capital total	2,724	192	14.2	78%	29%	21%	11.66	6.70	57%	59%	60%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	11,763	1,399	8.4	31%	13%	15%	227.63	154.33	68%	44%	57%

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