





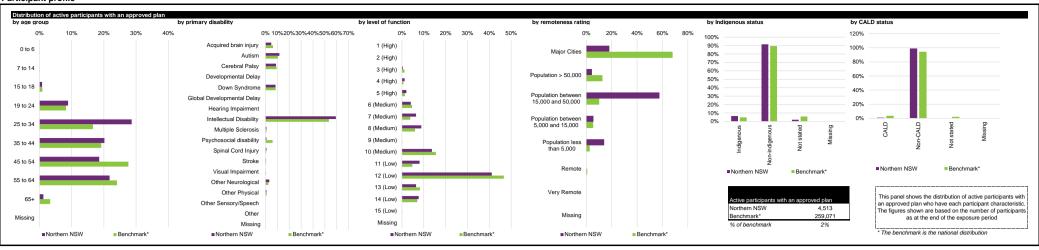


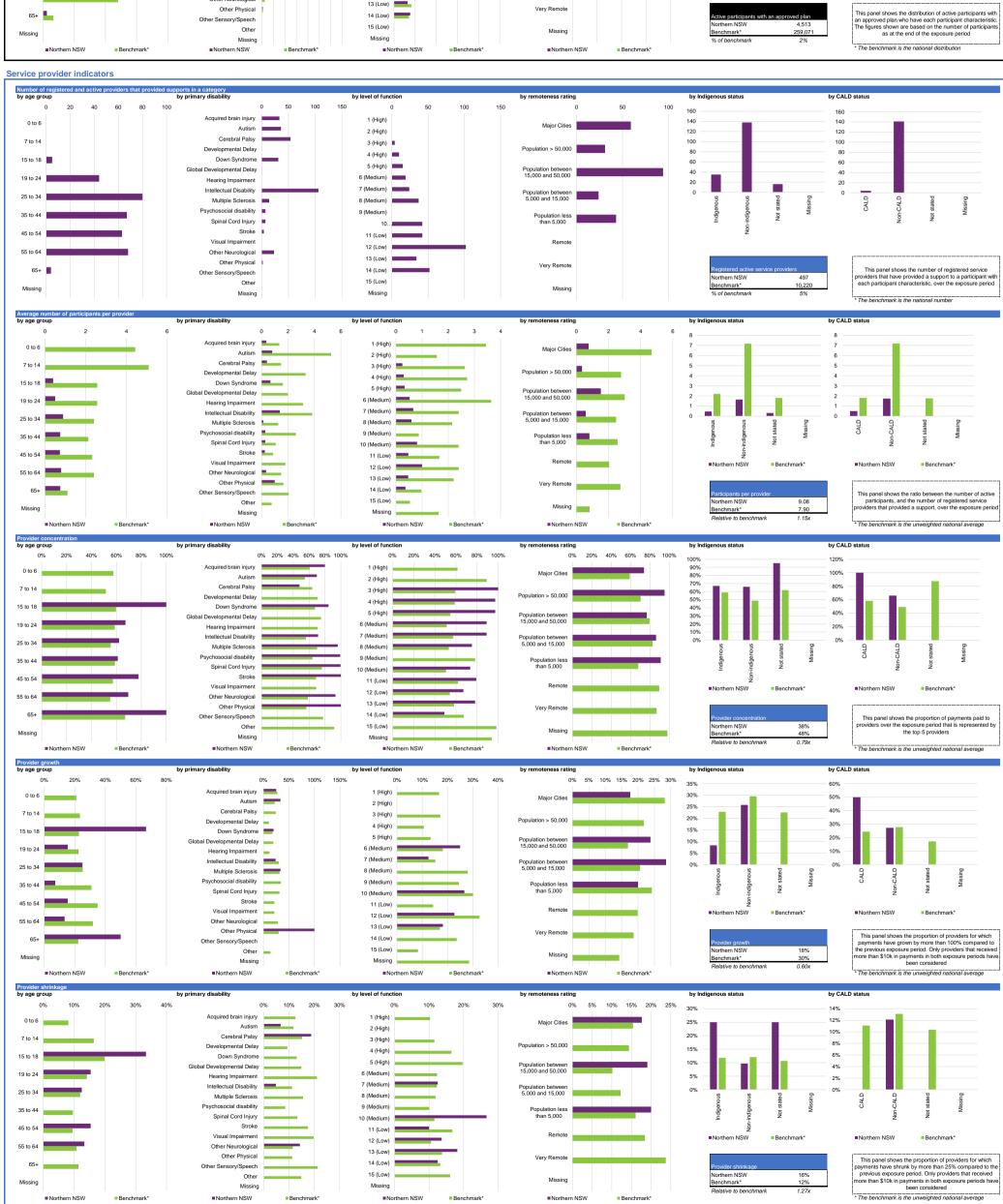
Support	category	summary

ipport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and control
ore											
Consumables	3,163	119	26.6	59%	20%	27%	2.91	1.28	44%	49%	65%
Daily Activities	3,202	124	25.8	67%	20%	13%	65.64	47.17	72%	48%	65%
Community	3,245	104	31.2	62%	21%	15%	26.16	19.32	74%	47%	65%
Transport	1,955	48	40.7	62%	0%	0%	3.01	2.76	92%	43%	67%
Core total	3,718	218	17.1	65%	20%	19%	97.72	70.53	72%	48%	65%
pacity Building											
Daily Activities	4,363	260	16.8	50%	11%	8%	16.42	8.90	54%	48%	65%
Employment	534	35	15.3	91%	0%	0%	3.22	2.26	70%	50%	72%
Social and Civic	465	47	9.9	66%	0%	20%	0.91	+ 0.33	36%	51%	57%
Support Coordination	1,434	78	18.4	66%	11%	4%	2.76	1.76	64%	39%	63%
Capacity Building total	4,480	322	13.9	53%	8%	9%	26.61	15.29	57%	49%	65%
pital											
Assistive Technology	1,068	116	9.2	70%	50%	13%	4.09	2.90	71%	56%	67%
Home Modifications	316	18	17.6	95%	33%	67%	1.44	+ 0.34	23%	42%	68%
Capital total	1,200	125	9.6	65%	47%	21%	5.53	3.24	59%	52%	68%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4.513	497	9.1	60%	18%	16%	129.86	89.14	69%	49%	65%

dicator definitions	
ctive participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
egistered active providers articipants per provider rovider concentration rovider growth rovider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
otal plan budgets ayments tilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
outcomes indicator on choice and control as NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration







Region: Northern NSW (phase in date: 1 July 2017) | Support Category: All | Participants in Supported Independent Living (SIL)







Support	category	summary

upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and control
ore											
Consumables	238	35	6.8	77%	0%	0%	0.35	+ 0.16	45%	17%	67%
Daily Activities	248	25	9.9	89%	28%	6%	25.83	24.44	95%	17%	67%
Community	248	38	6.5	78%	17%	22%	5.22	4.12	79%	17%	67%
Transport	240	17	14.1	90%	0%	0%	0.31	+ 0.19	62%	15%	66%
Core total	248	66	3.8	85%	26%	11%	31.71	28.91	91%	17%	67%
apacity Building											
Daily Activities	246	72	3.4	61%	0%	20%	0.82	0.52	64%	17%	67%
Employment	40	6	6.7	100%	0%	0%	0.26	0.23	87%	33%	85%
Social and Civic	9	9	1.0	100%	0%	0%	0.03	+ 0.03	93%	0%	38%
Support Coordination	243	27	9.0	88%	0%	33%	0.61	0.47	77%	17%	66%
Capacity Building total	248	92	2.7	71%	13%	20%	2.29	1.58	69%	17%	67%
apital											
Assistive Technology	91	26	3.5	94%	100%	0%	0.39	0.23	58%	19%	65%
Home Modifications	153	7	21.9	100%	33%	67%	0.97	0.21	22%	20%	71%
Capital total	190	32	5.9	90%	60%	40%	1.36	0.44	32%	19%	70%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	248	141	1.8	81%	27%	9%	35.37	30.92	87%	17%	67%

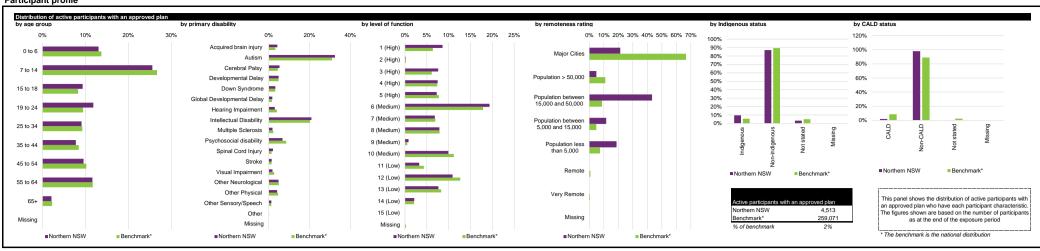
dicator definitions	
ctive participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support attegory in their plan
egistered active providers articipants per provider rovider concentration rovider growth rovider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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utcomes indicator on choice and control as NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.

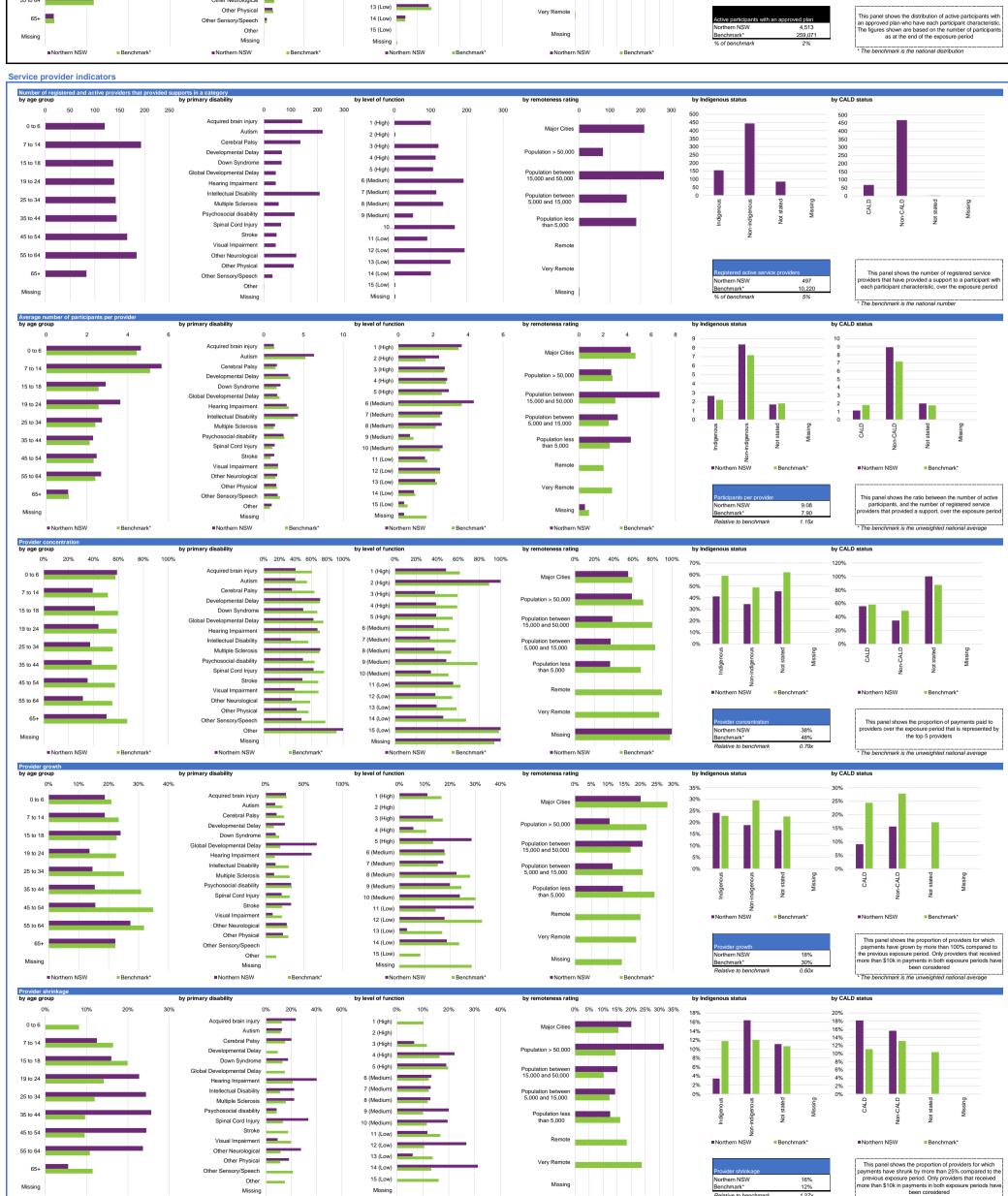


■ Northern NSW

Benchmark

■Northern NSW





■Northern NSW

Benchmark

■Northern NSW

Benchmark*

* The benchmark is the unweighted national average

Region: Northern NSW (phase in date: 1 July 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)







Support	category	summary

upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage		ıl plan ets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and contro
ore												
Consumables	2,925	108	27.1	62%	29%	36%	2	.55	1.12	44%	53%	65%
Daily Activities	2,954	120	24.6	59%	18%	24%	36	9.81	22.73	57%	51%	65%
Community	2,997	102	29.4	62%	18%	18%	20	0.94	15.20	73%	50%	65%
Transport	1,715	45	38.1	62%	0%	0%	2	.69	2.57	95%	47%	68%
Core total	3,470	204	17.0	56%	18%	28%	66	5.00	41.62	63%	51%	65%
apacity Building												
Daily Activities	4,117	255	16.1	50%	12%	5%	15	5.60	8.38	54%	51%	65%
Employment	494	34	14.5	90%	0%	0%	2	.96	2.03	69%	51%	70%
Social and Civic	456	45	10.1	67%	0%	20%	□ 0	.88	0.30	34%	52%	58%
Support Coordination	1,191	76	15.7	61%	24%	4%	2	.15	1.29	60%	44%	61%
Capacity Building total	4,232	315	13.4	52%	8%	4%	24	1.31	13.72	56%	52%	64%
apital												
Assistive Technology	977	107	9.1	69%	53%	13%	3	.70	2.67	72%	61%	68%
Home Modifications	163	11	14.8	100%	0%	0%	÷ 0	.47	+ 0.13	27%	67%	63%
Capital total	1,010	112	9.0	67%	53%	13%	4.	.16	2.80	67%	61%	68%
Missing	0	0	0.0	0%	0%	0%	0	.00	0.00	0%	0%	0%
All support categories	4,265	471	9.1	50%	16%	18%	9/	1.49	58.22	62%	52%	64%

Note: A utilisation rate may be above 100% due to the	he fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.
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Indicator definitions	
indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
T-1-1-1 b-1-1-1-	Value of supports committed in participant plans for the exposure period
Total plan budgets Payments	value or supports committed in participant pairs for the exposure period Value of all parwnerts over the exposure period. Including parwnerts to providers, payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Value or all payments over the explosare pend, inclouding payments to providers, payments and on-system payments and founder People in Residential Aged Care (FPIRACI) Ratio between payments and total plan budgets Application of the providers
Cuisation	reaco ocinecia pagrinona ano toda pen rocogena
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
•	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
Note: For some metrics - 'good' performance is consider	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
	and a lower score under the metric. For example, man low provides on considered as in a function man and a lower score under the metric. For example, man low provides considered as in a function man and a considered as in a function of a connectified in the market.
Tor outer metres, a good performance is consider	rea a rown score and the metre. For example, a row provider concentration is considered a sign of a competitive manage.