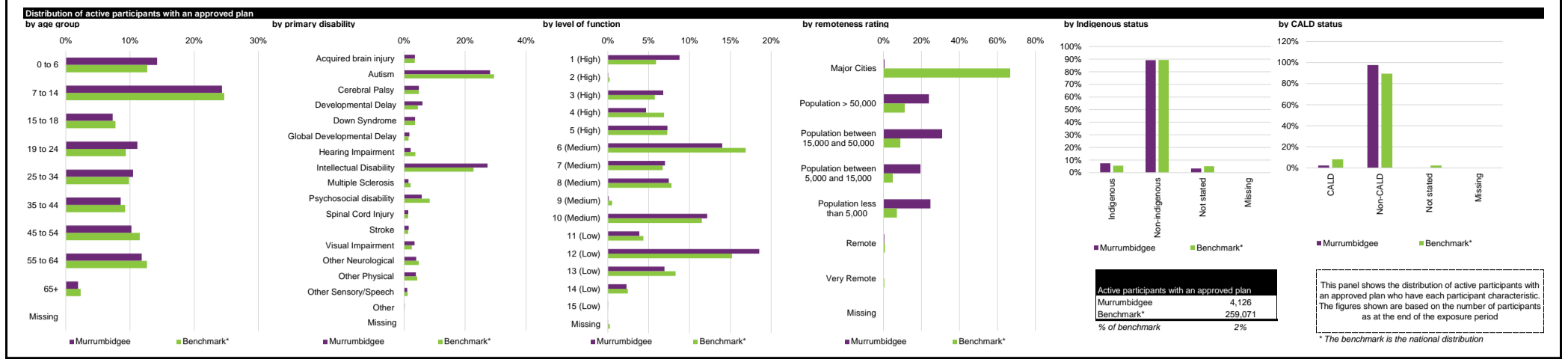
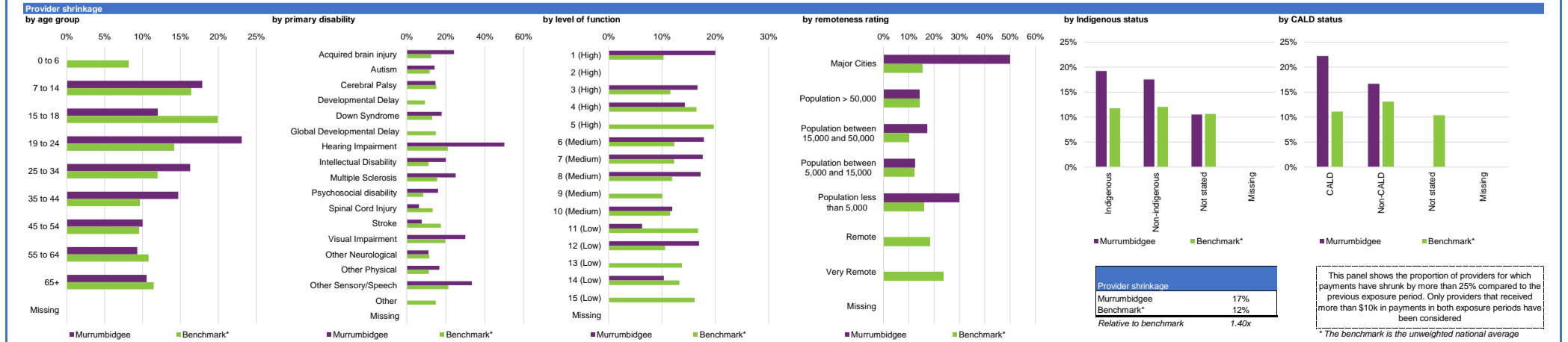
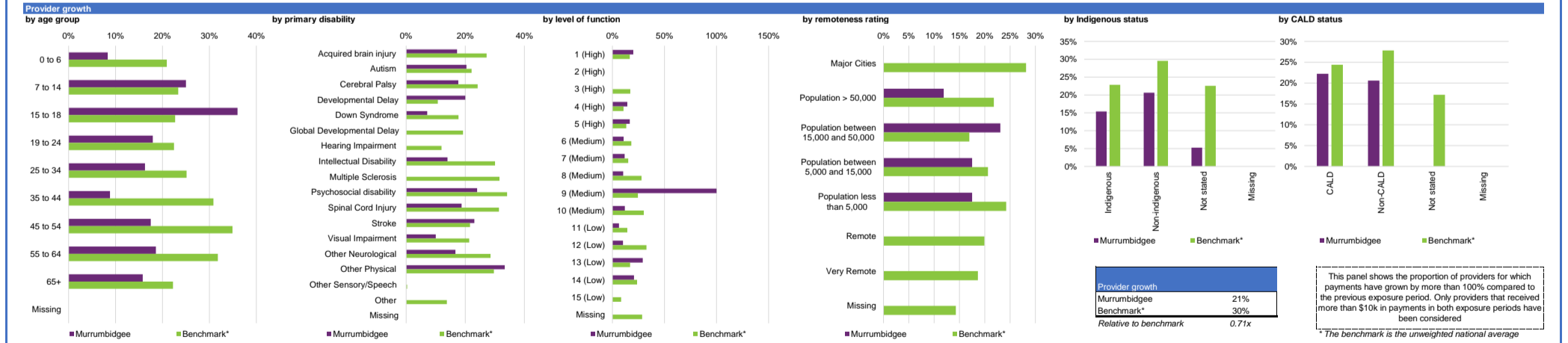
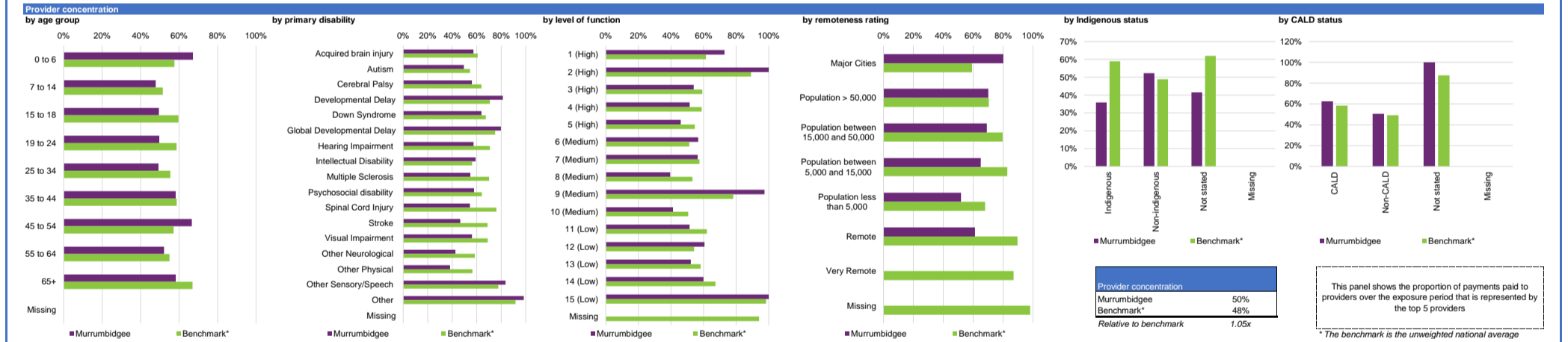
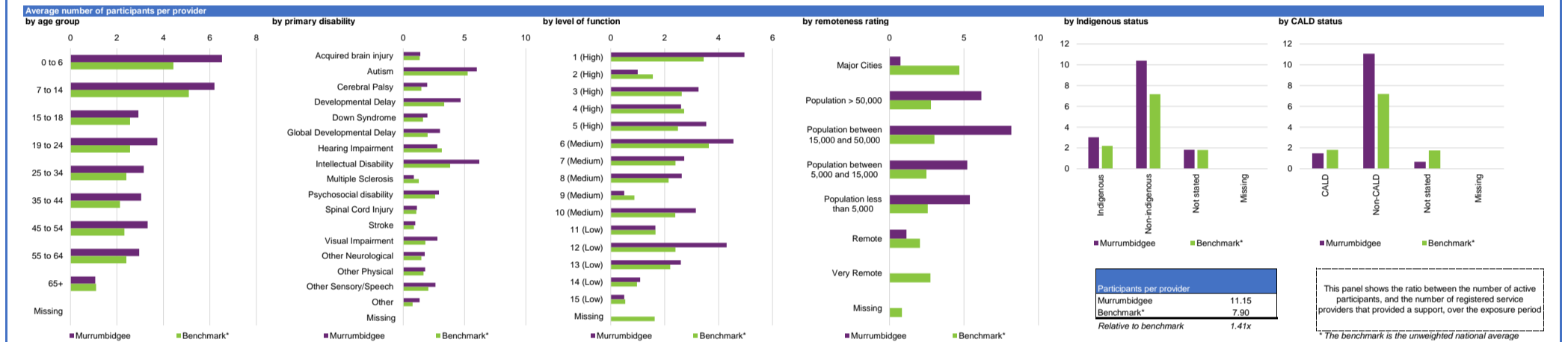
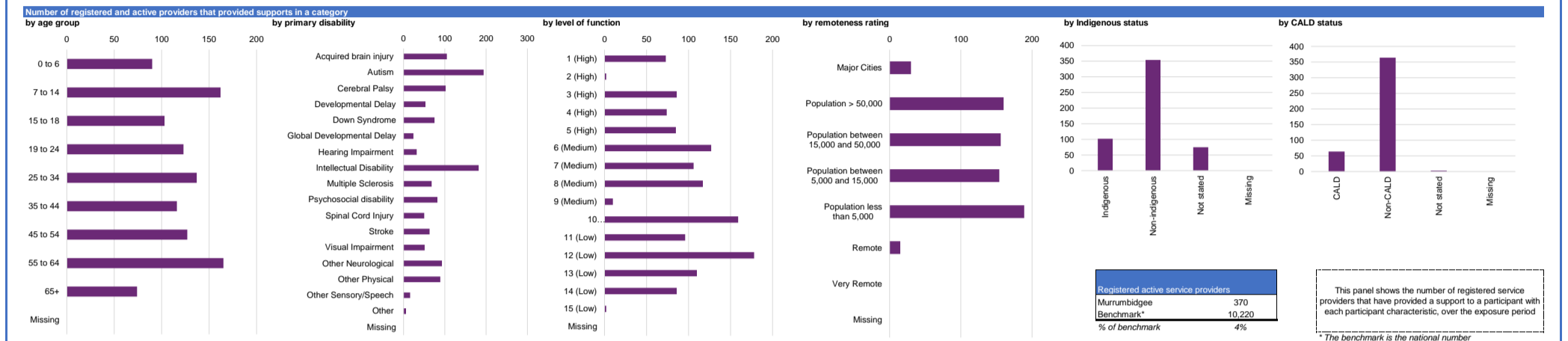


Participant profile



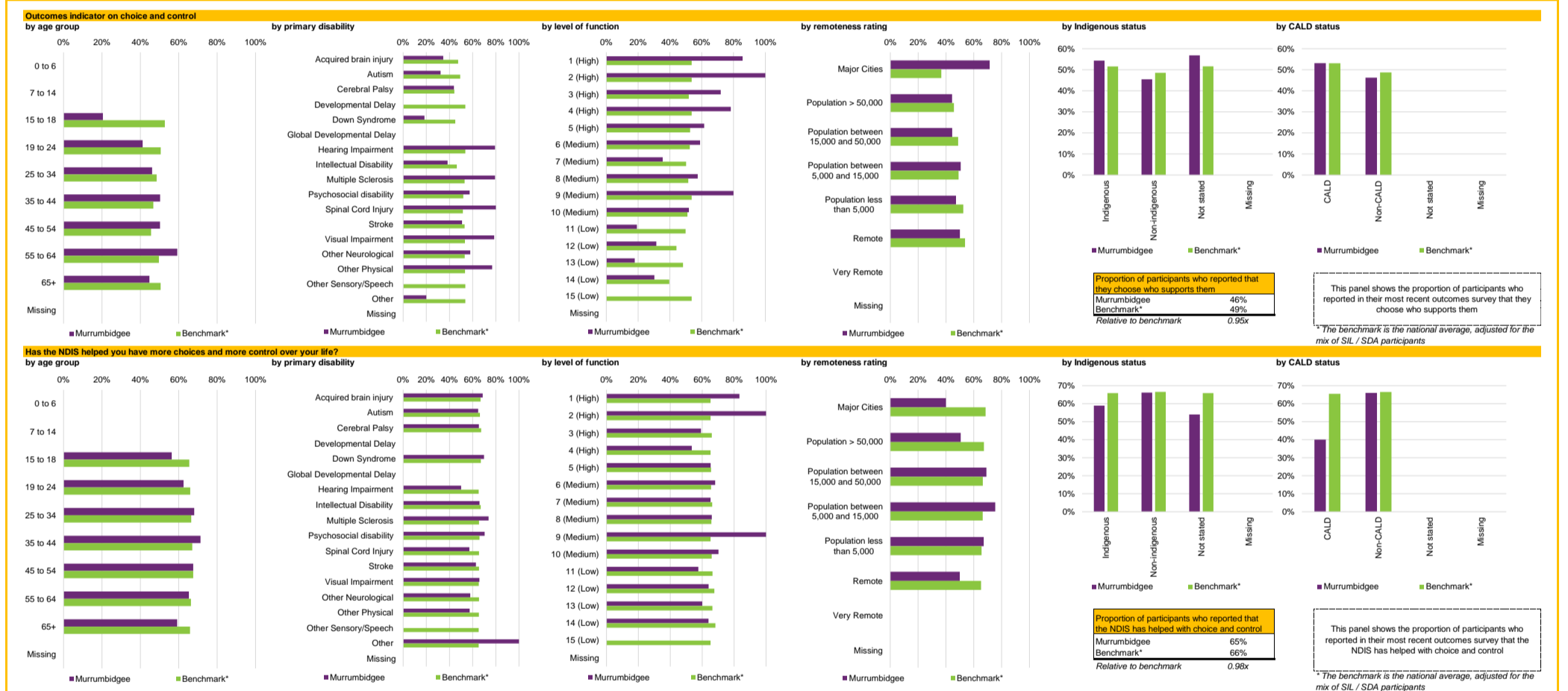
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,320	94	35.3	60%	9%	0%	3.18	1.15	36%	47%	67%
Daily Activities	3,038	109	27.9	78%	24%	11%	64.81	46.71	72%	46%	66%
Community	3,065	95	32.3	64%	19%	26%	24.87	17.14	69%	46%	66%
Transport	2,071	21	98.6	97%	50%	0%	3.36	3.35	100%	43%	67%
Core total	3,554	193	18.4	71%	18%	18%	96.21	68.35	71%	46%	66%
Capacity Building											
Daily Activities	3,978	188	21.2	65%	17%	8%	14.04	6.05	43%	46%	66%
Employment	531	31	17.1	93%	0%	25%	3.58	2.63	73%	50%	76%
Social and Civic	488	39	12.5	75%	0%	50%	1.09	0.26	24%	45%	65%
Support Coordination	1,497	75	20.0	68%	14%	14%	3.01	1.86	62%	38%	63%
Capacity Building total	4,104	243	16.9	60%	16%	14%	25.29	12.93	51%	46%	65%
Capital											
Assistive Technology	1,018	83	12.3	72%	29%	29%	4.29	2.16	50%	54%	66%
Home Modifications	483	23	21.0	94%	0%	0%	1.53	0.66	43%	32%	65%
Capital total	1,225	95	12.9	66%	22%	17%	5.82	2.82	48%	47%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,126	370	11.2	67%	21%	17%	127.32	84.23	66%	46%	65%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

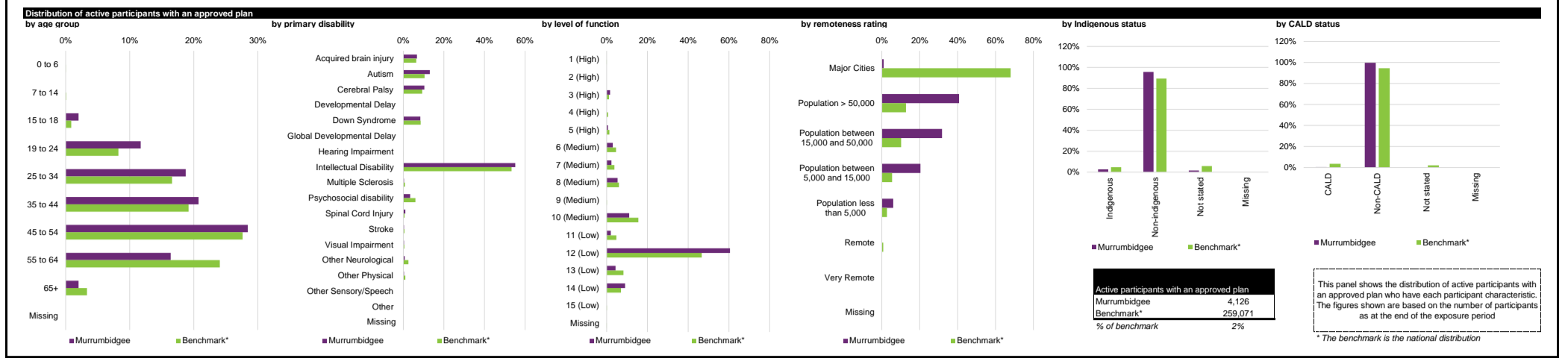
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

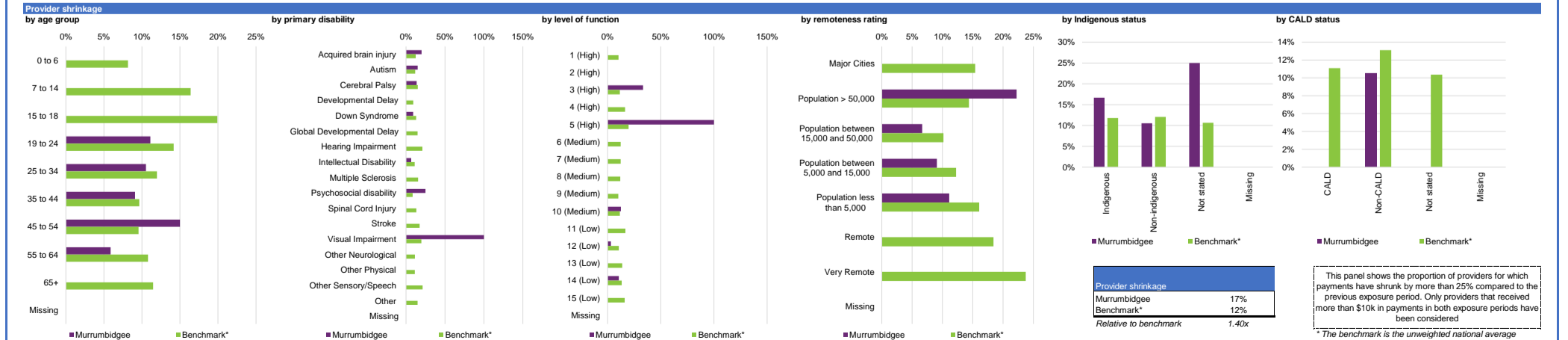
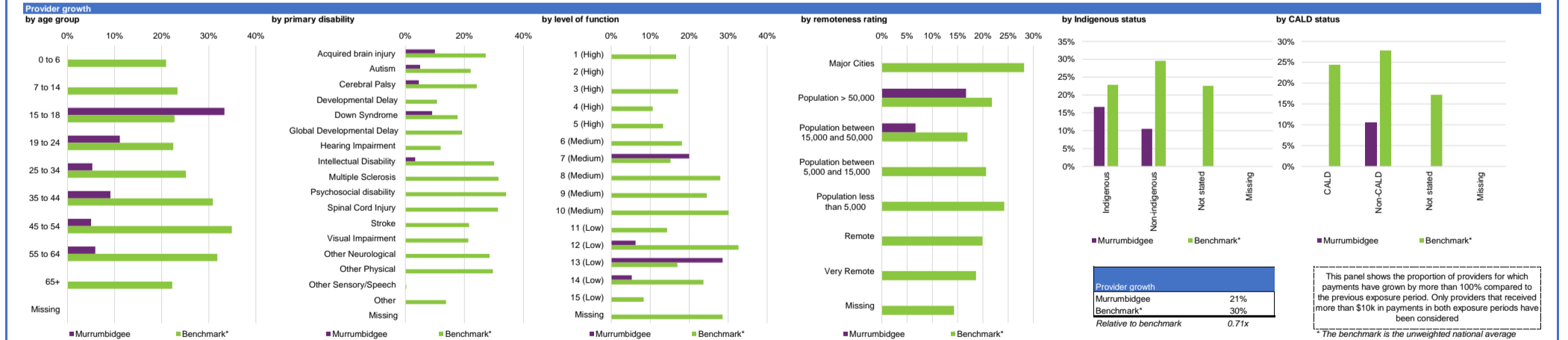
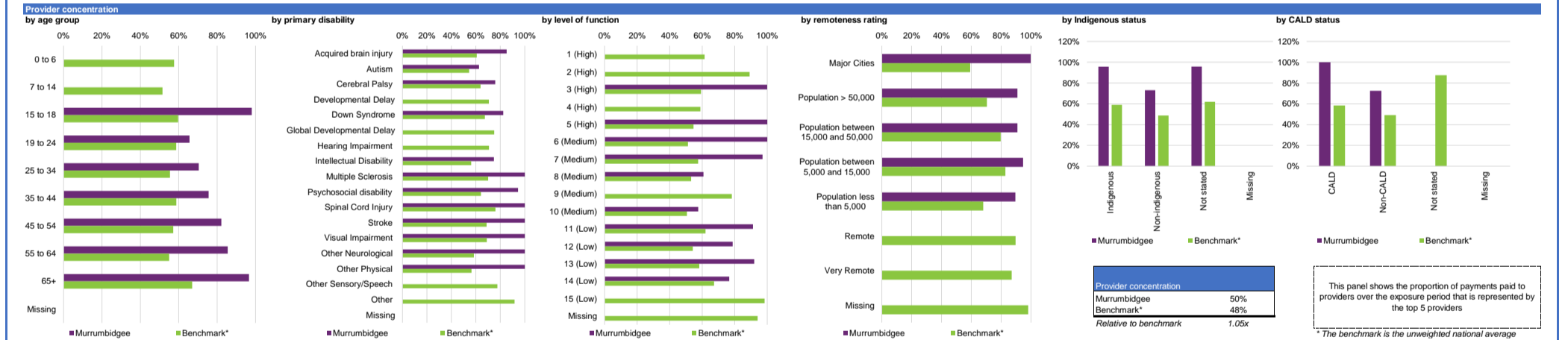
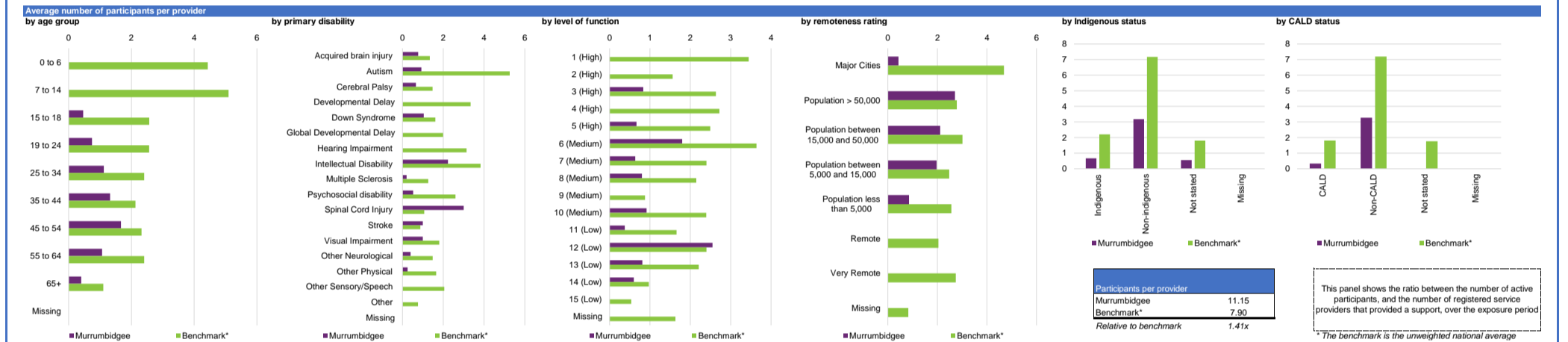
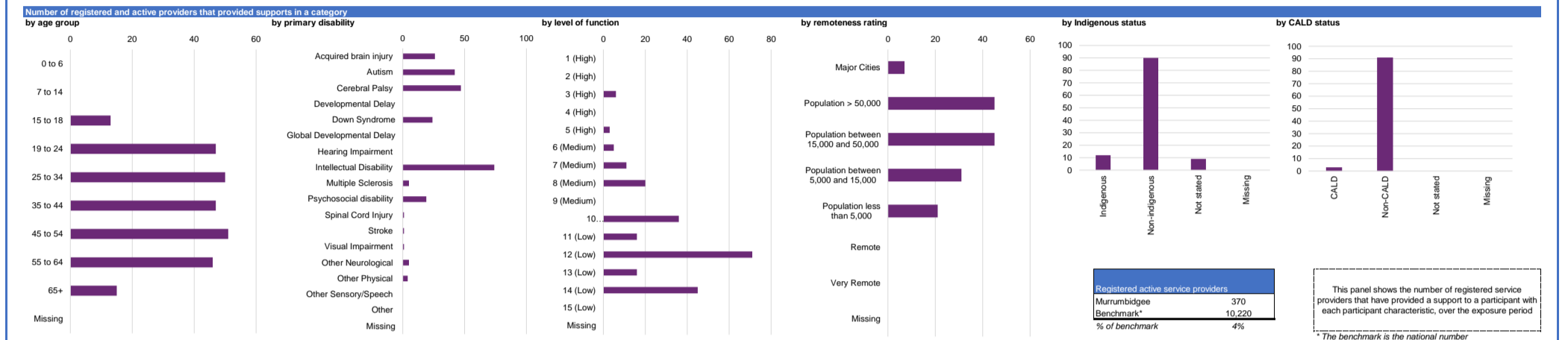
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



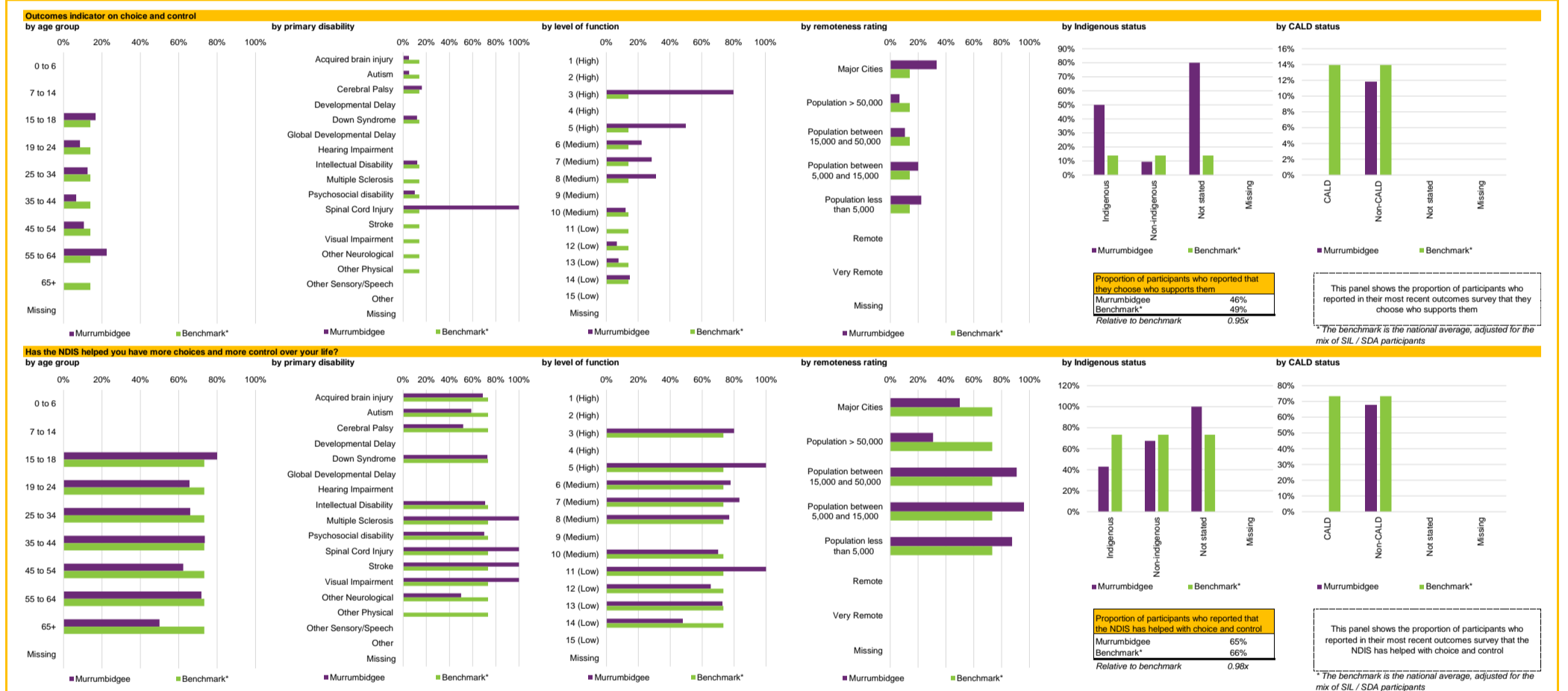
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	276	26	10.6	87%	0%	33%	0.49	0.18	36%	12%	69%
Daily Activities	298	25	11.9	94%	18%	0%	30.30	30.40	100%	12%	68%
Community	297	38	7.8	78%	0%	4%	6.09	4.91	81%	12%	68%
Transport	295	8	36.9	100%	100%	0%	0.39	0.37	95%	11%	67%
Core total	299	57	5.2	91%	10%	7%	37.26	35.85	96%	12%	67%
Capacity Building											
Daily Activities	285	38	7.5	78%	0%	0%	0.80	0.35	44%	12%	68%
Employment	47	10	4.7	100%	0%	0%	0.33	0.30	91%	20%	90%
Social and Civic	28	10	2.8	100%	0%	0%	0.07	0.02	35%	18%	75%
Support Coordination	297	28	10.6	86%	0%	40%	0.69	0.48	69%	12%	67%
Capacity Building total	299	62	4.8	79%	0%	25%	2.76	1.57	57%	12%	67%
Capital											
Assistive Technology	90	13	6.9	99%	0%	50%	0.37	0.12	33%	11%	69%
Home Modifications	239	9	26.6	100%	0%	0%	0.90	0.52	58%	10%	67%
Capital total	251	22	11.4	96%	0%	17%	1.26	0.64	51%	11%	68%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	299	92	3.3	89%	11%	11%	41.28	38.06	92%	12%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

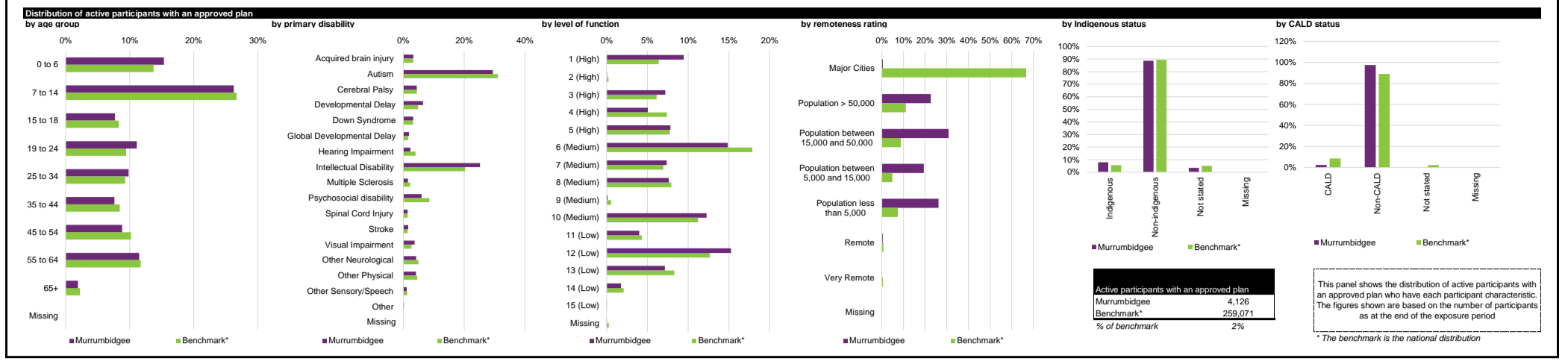
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

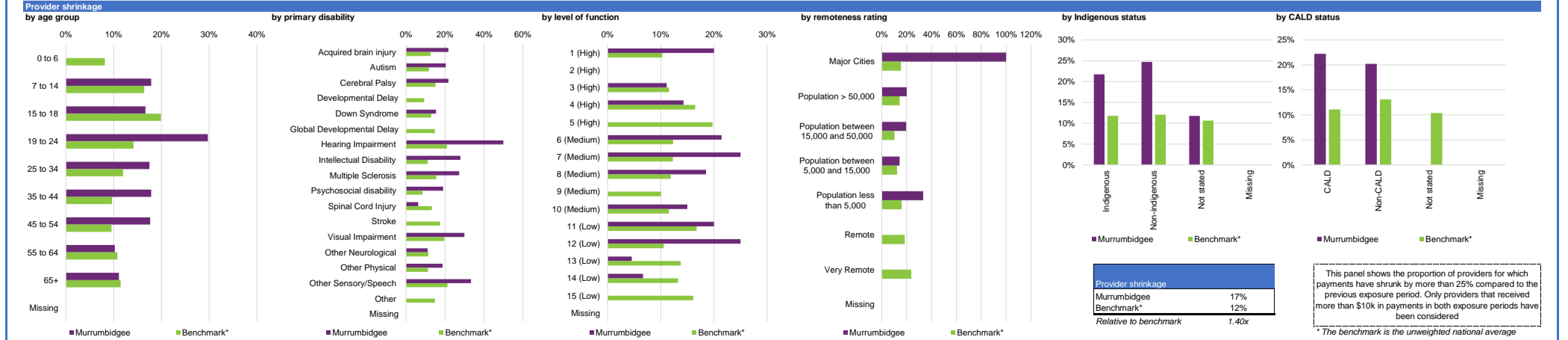
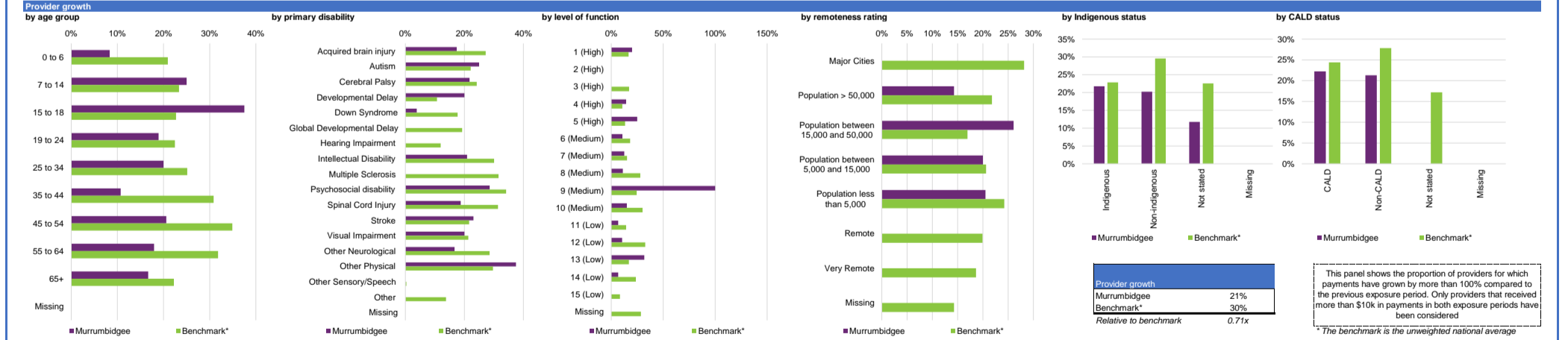
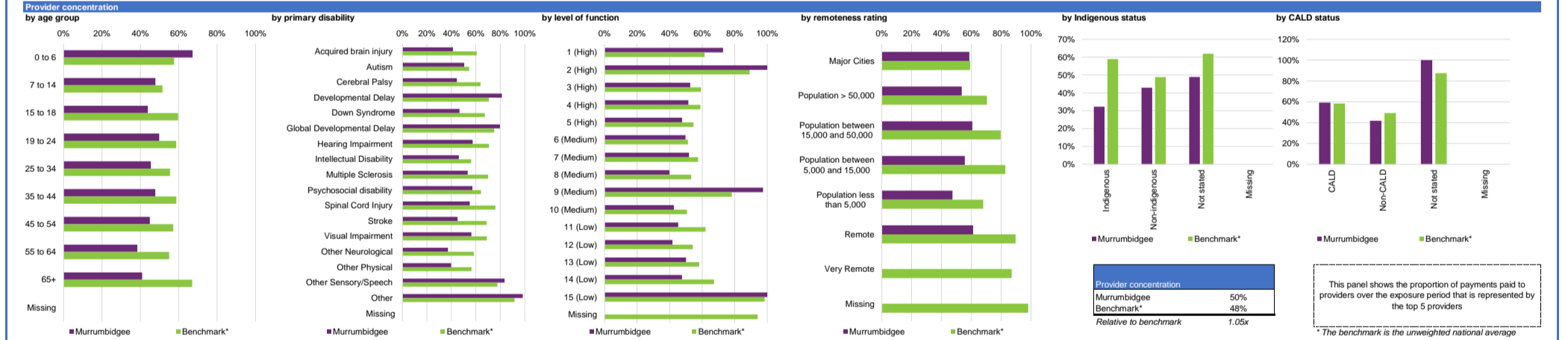
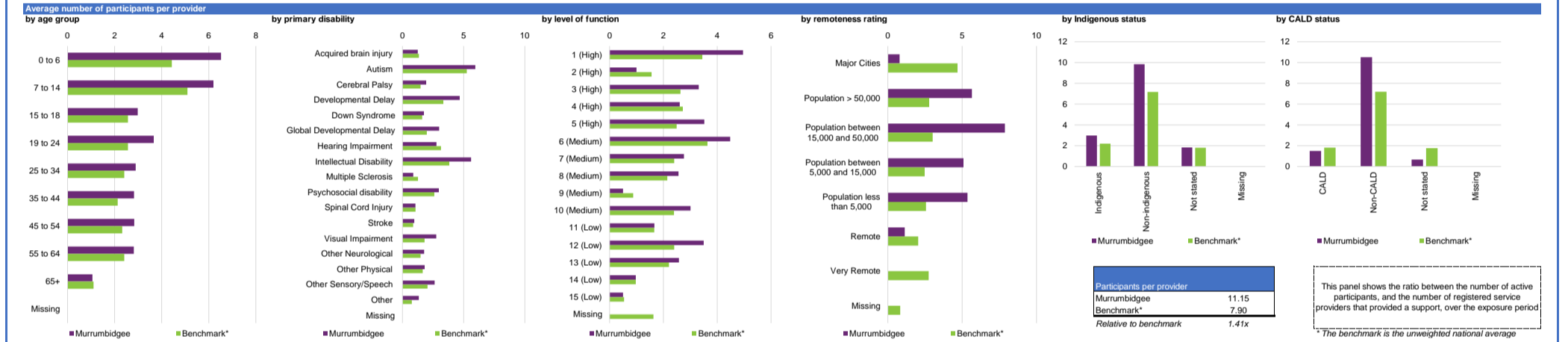
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	3,044	89	34.2	61%	13%	25%	2.69	0.97	36%	52%	66%
Consumables	2,740	106	25.8	64%	26%	16%	34.51	16.31	47%	51%	66%
Daily Activities	2,768	93	29.8	65%	17%	33%	18.78	12.23	65%	51%	66%
Community	1,776	19	93.5	98%	0%	0%	2.97	2.98	100%	48%	67%
Transport	3,255	186	17.5	62%	19%	25%	58.95	32.50	55%	51%	65%
Capacity Building	3,693	185	20.0	67%	14%	14%	13.24	5.70	43%	51%	65%
Daily Activities	484	31	15.6	93%	0%	27%	3.25	2.33	72%	53%	74%
Employment	460	37	12.4	76%	0%	33%	1.02	0.24	24%	47%	63%
Social and Civic	1,200	74	16.2	65%	11%	5%	2.32	1.39	60%	46%	61%
Support Coordination	3,805	239	15.9	62%	15%	13%	22.53	11.36	50%	51%	65%
Capital	928	83	11.2	71%	38%	23%	3.92	2.03	52%	60%	66%
Assistive Technology	244	14	17.4	97%	0%	0%	0.63	0.14	23%	57%	63%
Home Modifications	974	89	10.9	70%	46%	15%	4.56	2.18	48%	59%	65%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Missing	3,827	361	10.6	58%	22%	22%	86.04	46.17	54%	51%	65%
All support categories											

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*