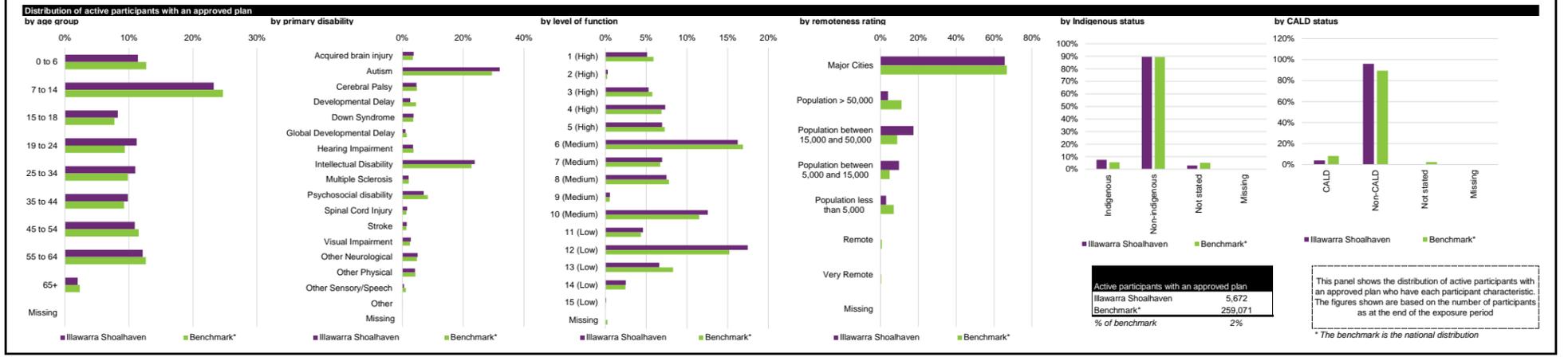
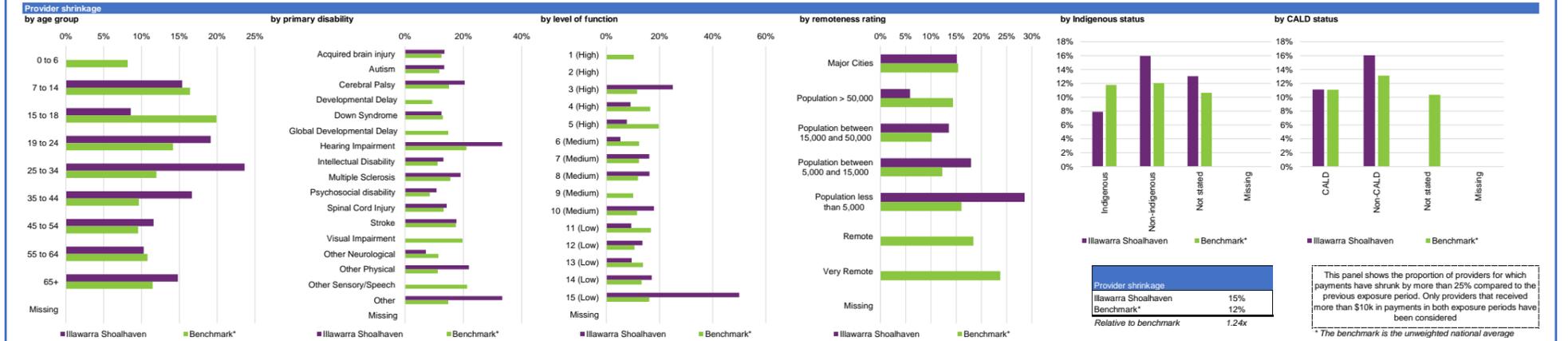
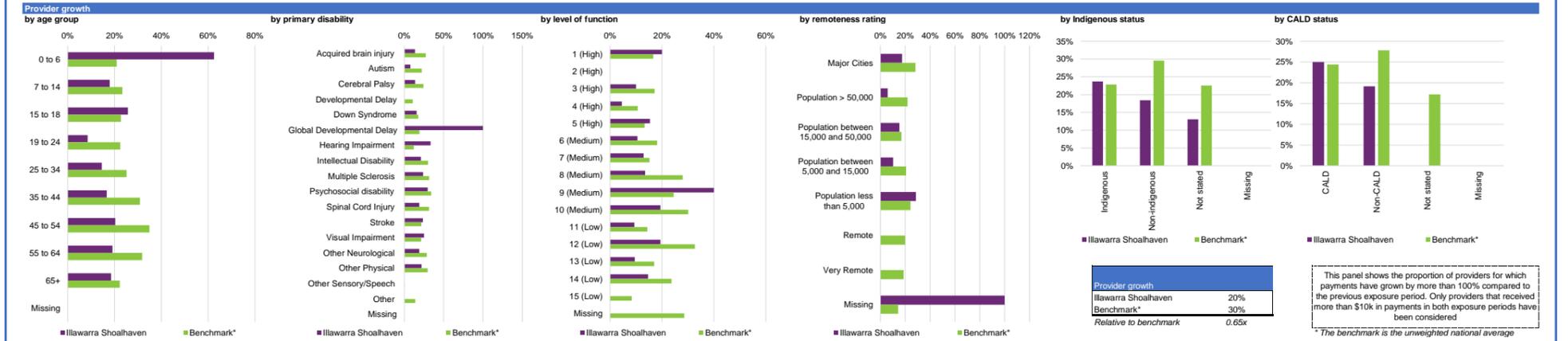
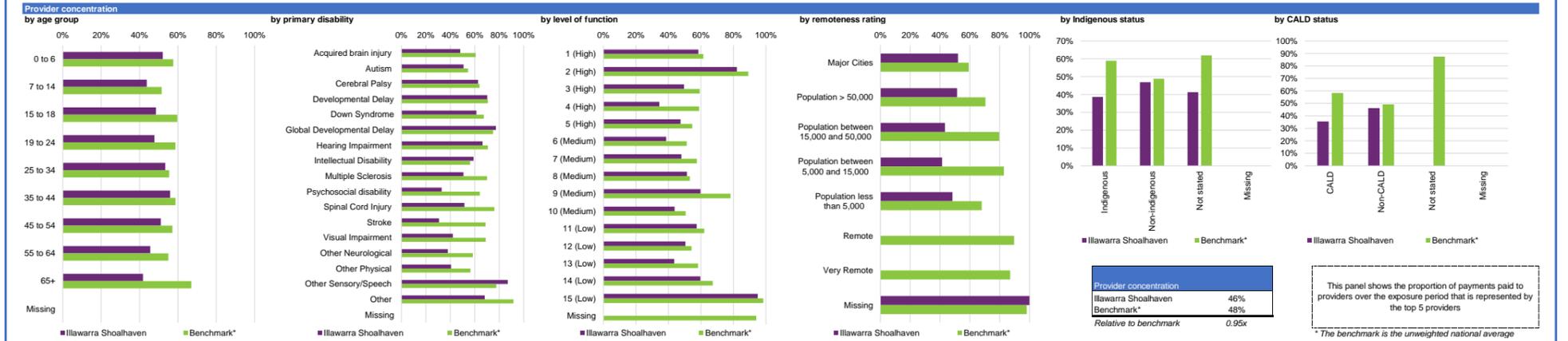
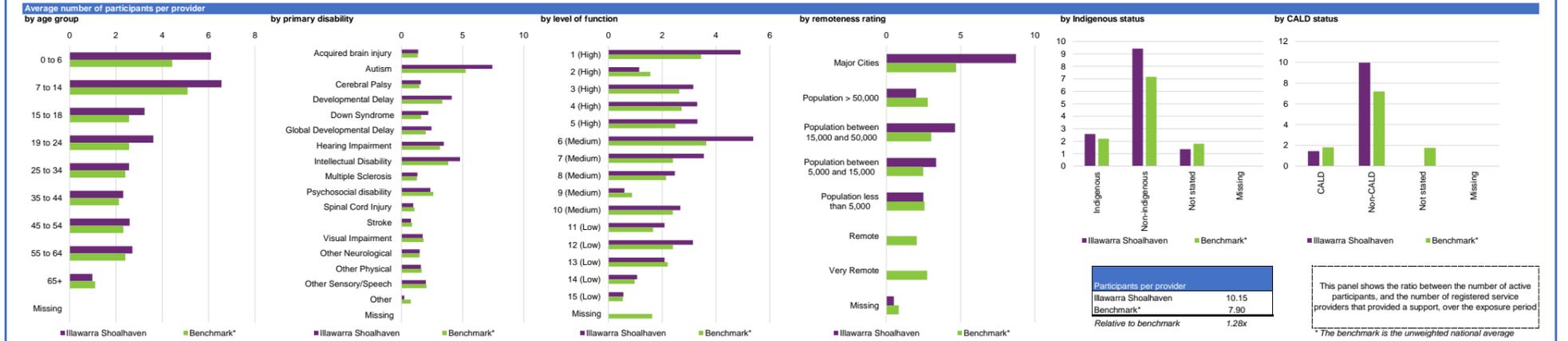


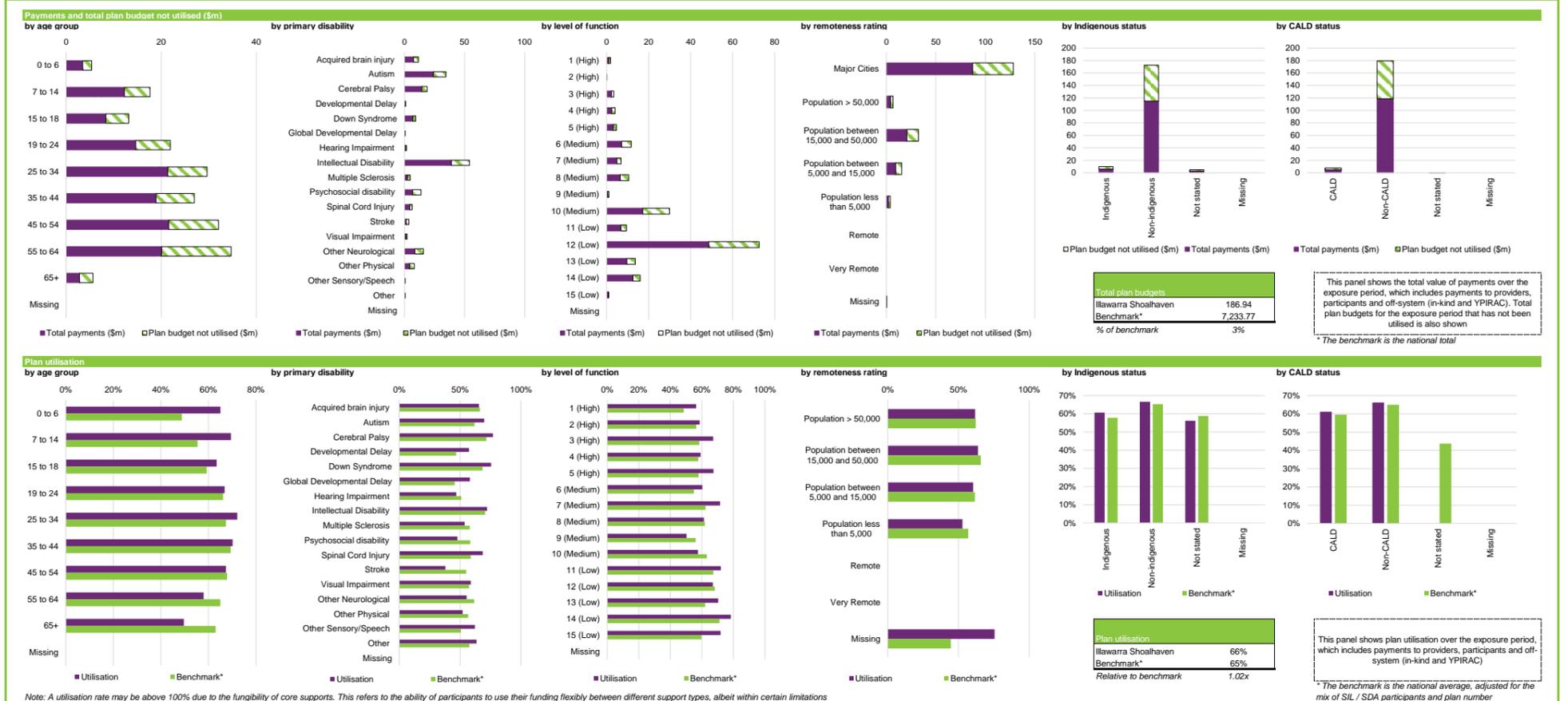
Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,802	136	35.3	63%	35%	18%	4.59	1.74	38%	52%	67%
Daily Activities	4,513	174	25.9	75%	23%	7%	90.45	63.11	70%	51%	68%
Community	4,471	107	41.8	64%	25%	11%	36.83	24.65	67%	51%	68%
Transport	2,902	16	181.4	98%	0%	100%	6.48	6.69	103%	47%	69%
<b>Core total</b>	<b>4,981</b>	<b>279</b>	<b>17.9</b>	<b>67%</b>	<b>23%</b>	<b>10%</b>	<b>138.36</b>	<b>96.19</b>	<b>70%</b>	<b>52%</b>	<b>67%</b>
<b>Capacity Building</b>											
Daily Activities	5,441	254	21.4	50%	19%	14%	20.77	9.81	47%	51%	67%
Employment	881	33	26.7	95%	8%	15%	6.03	4.79	79%	53%	73%
Social and Civic	1,013	48	21.1	68%	18%	18%	1.70	0.51	30%	54%	66%
Support Coordination	1,874	92	20.4	66%	29%	7%	4.07	2.89	71%	41%	66%
<b>Capacity Building total</b>	<b>5,600</b>	<b>324</b>	<b>17.3</b>	<b>55%</b>	<b>17%</b>	<b>13%</b>	<b>37.82</b>	<b>20.99</b>	<b>55%</b>	<b>52%</b>	<b>67%</b>
<b>Capital</b>											
Assistive Technology	1,600	131	12.2	64%	28%	21%	8.03	5.09	63%	59%	68%
Home Modifications	724	24	30.2	91%	13%	0%	2.74	1.07	39%	44%	64%
<b>Capital total</b>	<b>1,818</b>	<b>141</b>	<b>12.9</b>	<b>59%</b>	<b>31%</b>	<b>17%</b>	<b>10.77</b>	<b>6.16</b>	<b>57%</b>	<b>54%</b>	<b>67%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>5,672</b>	<b>559</b>	<b>10.1</b>	<b>59%</b>	<b>20%</b>	<b>15%</b>	<b>186.94</b>	<b>123.43</b>	<b>66%</b>	<b>52%</b>	<b>67%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

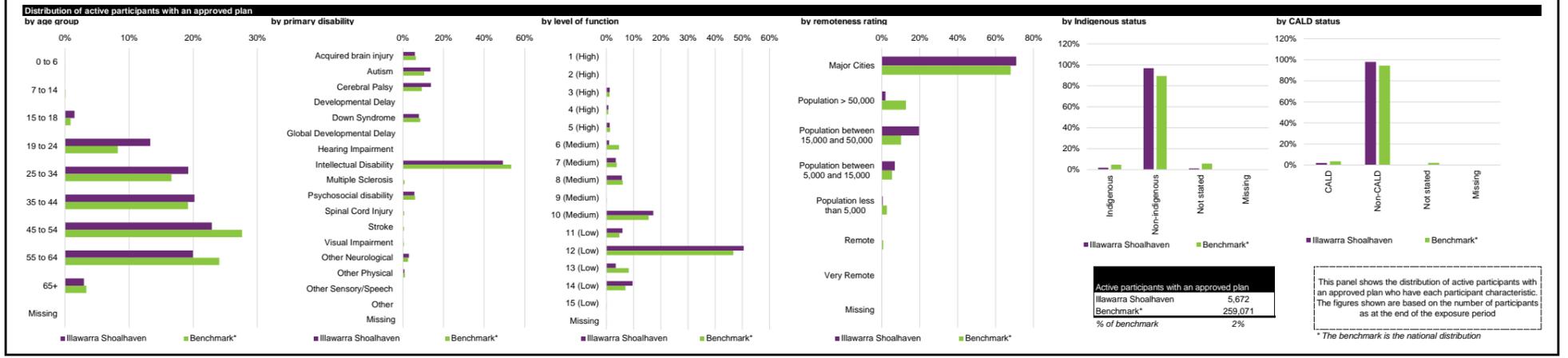
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

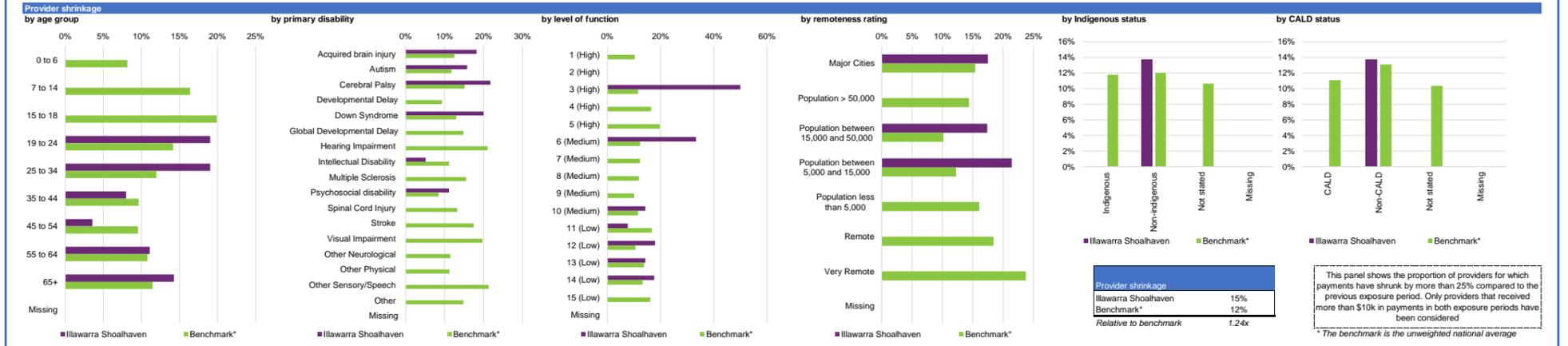
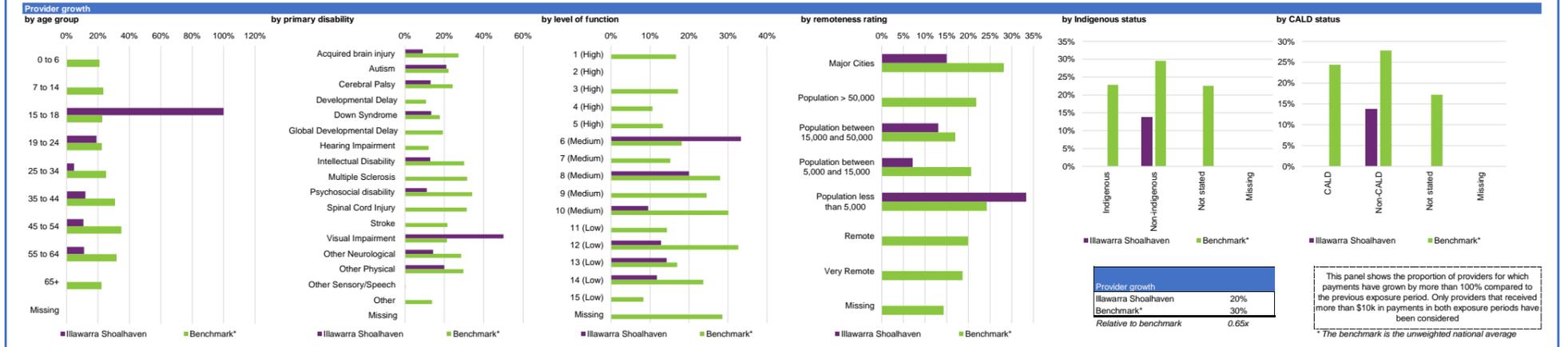
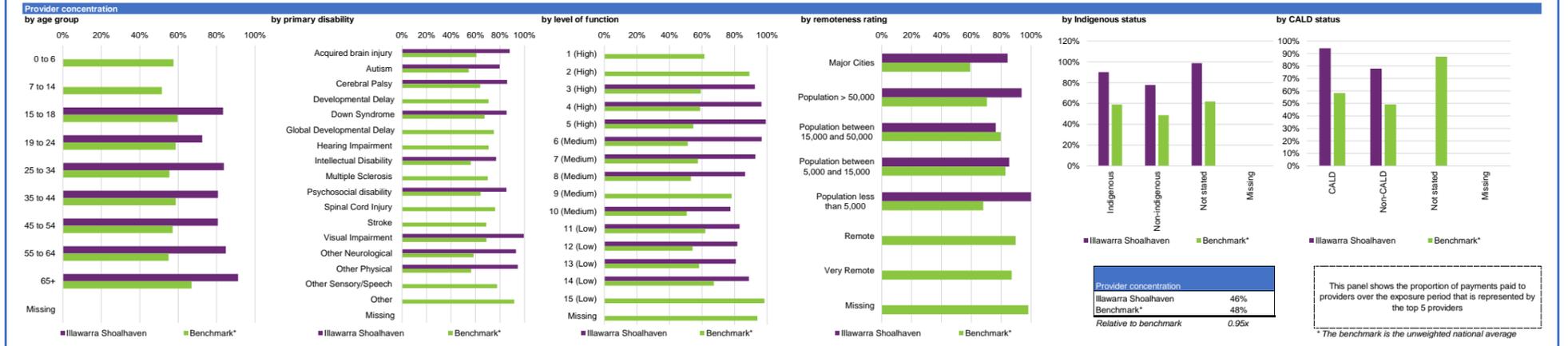
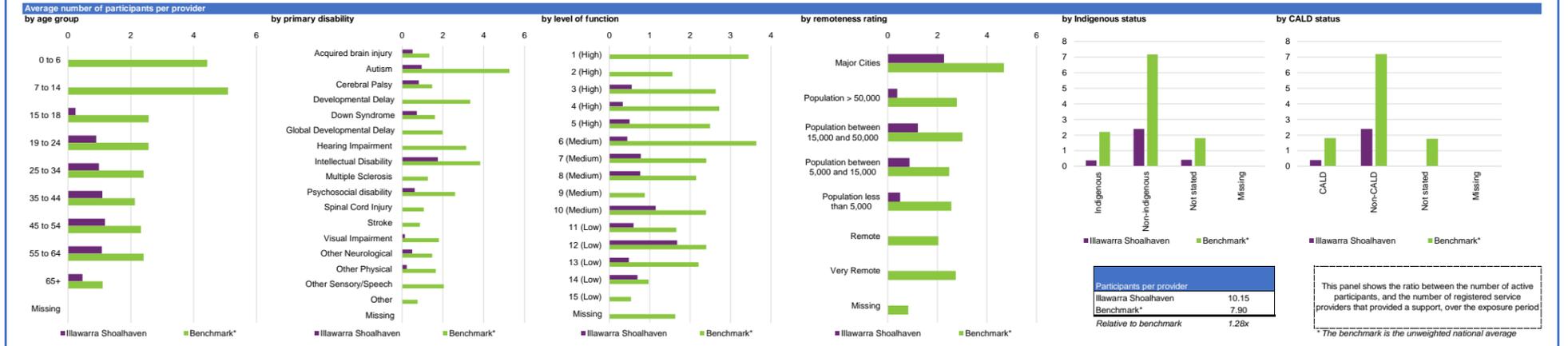
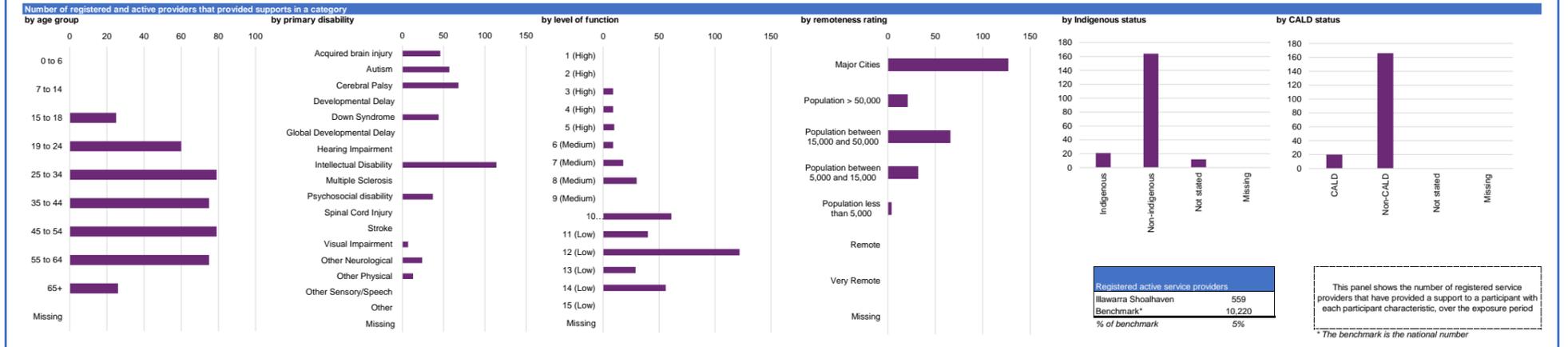
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	400	54	7.4	73%	0%	0%	0.68	0.21	30%	16%	66%
Daily Activities	406	43	9.4	95%	5%	23%	37.85	35.46	94%	17%	66%
Community	406	48	8.5	85%	19%	4%	8.68	6.45	74%	17%	66%
Transport	405	3	135.0	100%	0%	100%	0.53	0.42	79%	17%	67%
<b>Core total</b>	<b>406</b>	<b>92</b>	<b>4.4</b>	<b>91%</b>	<b>18%</b>	<b>11%</b>	<b>47.74</b>	<b>42.54</b>	<b>89%</b>	<b>17%</b>	<b>66%</b>
<b>Capacity Building</b>											
Daily Activities	402	74	5.4	68%	10%	20%	1.51	0.64	43%	16%	66%
Employment	79	12	6.6	98%	0%	33%	0.60	0.51	86%	35%	76%
Social and Civic	41	12	3.4	98%	0%	100%	0.10	0.04	46%	24%	65%
Support Coordination	406	37	11.0	87%	0%	30%	1.03	0.78	76%	17%	66%
<b>Capacity Building total</b>	<b>406</b>	<b>107</b>	<b>3.8</b>	<b>72%</b>	<b>4%</b>	<b>28%</b>	<b>4.44</b>	<b>2.55</b>	<b>57%</b>	<b>17%</b>	<b>66%</b>
<b>Capital</b>											
Assistive Technology	192	30	6.4	94%	0%	0%	0.81	0.41	51%	14%	66%
Home Modifications	299	6	49.8	100%	33%	0%	1.33	0.49	37%	12%	60%
<b>Capital total</b>	<b>331</b>	<b>35</b>	<b>9.5</b>	<b>94%</b>	<b>17%</b>	<b>0%</b>	<b>2.14</b>	<b>0.90</b>	<b>42%</b>	<b>14%</b>	<b>63%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>406</b>	<b>166</b>	<b>2.4</b>	<b>87%</b>	<b>14%</b>	<b>14%</b>	<b>54.32</b>	<b>45.99</b>	<b>85%</b>	<b>17%</b>	<b>66%</b>

*Note: Only the major support categories are shown.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

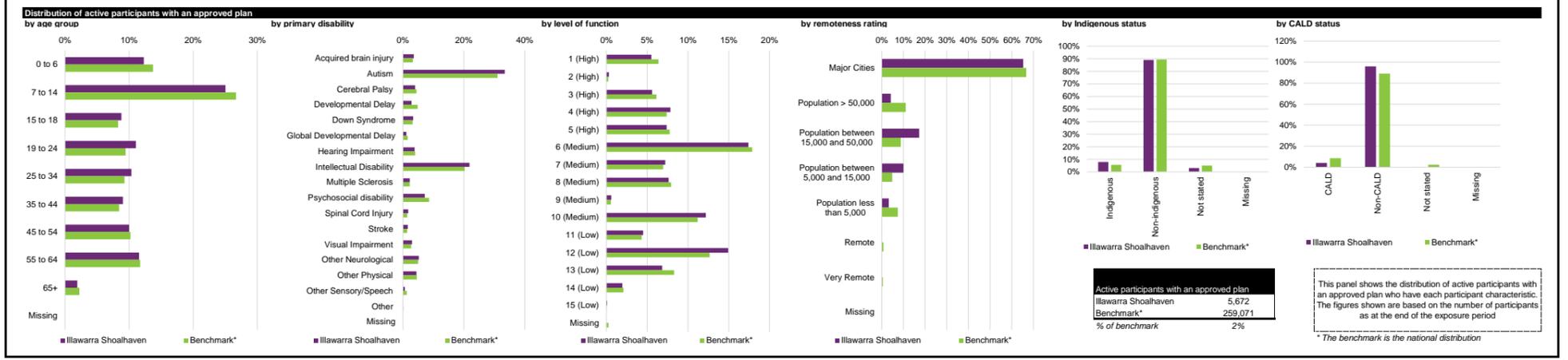
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

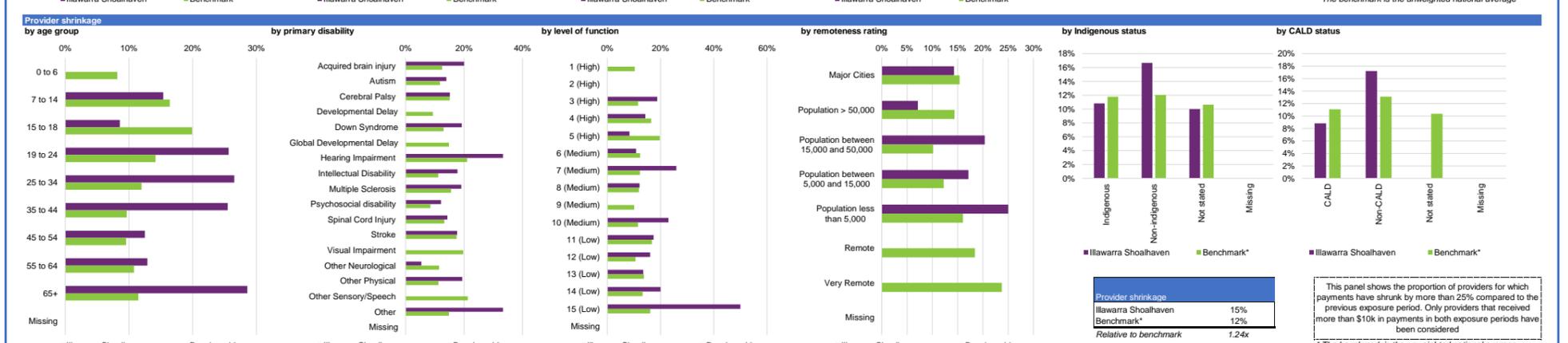
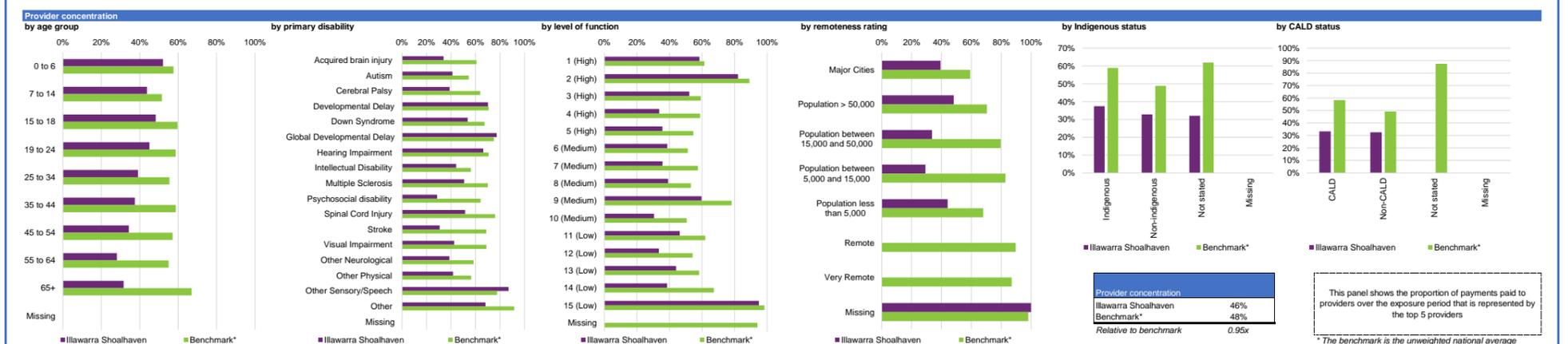
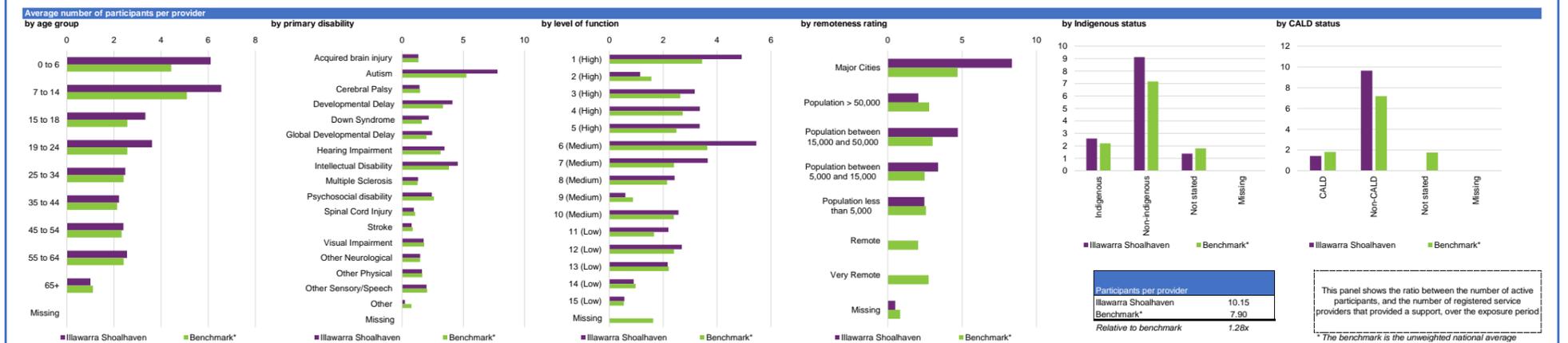
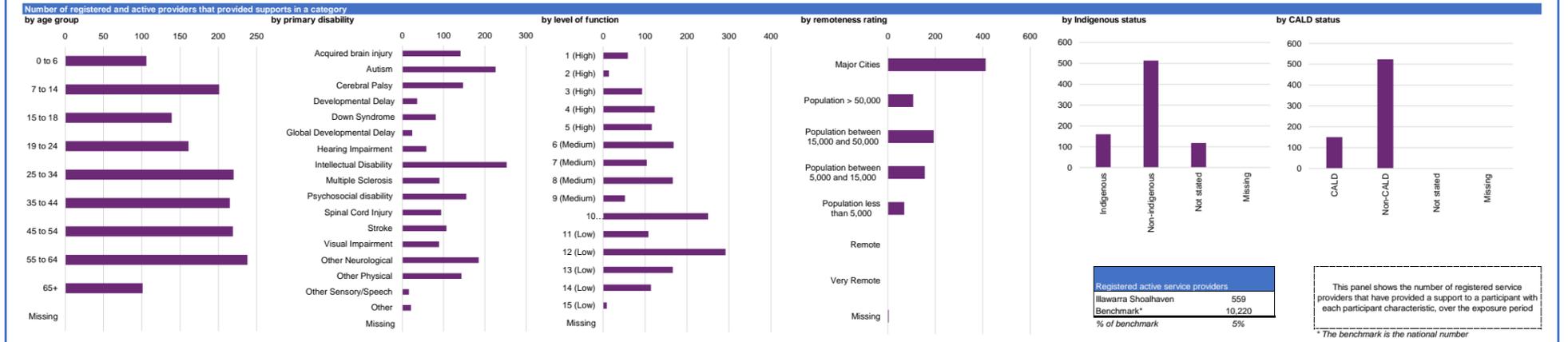
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,402	128	34.4	64%	38%	13%	3.91	1.53	39%	56%	67%
Daily Activities	4,107	165	24.9	63%	23%	14%	52.61	27.64	53%	56%	68%
Community	4,065	101	40.2	62%	22%	18%	28.15	18.20	65%	56%	66%
Transport	2,497	15	166.5	92%	0%	0%	5.95	6.27	105%	52%	70%
<b>Core total</b>	<b>4,575</b>	<b>263</b>	<b>17.4</b>	<b>56%</b>	<b>21%</b>	<b>15%</b>	<b>90.61</b>	<b>53.65</b>	<b>59%</b>	<b>56%</b>	<b>67%</b>
<b>Capacity Building</b>											
Daily Activities	5,039	249	20.2	50%	20%	11%	19.26	9.16	48%	56%	67%
Employment	802	32	25.1	96%	0%	17%	5.43	4.28	79%	54%	73%
Social and Civic	972	48	20.3	70%	11%	22%	1.61	0.47	29%	56%	66%
Support Coordination	1,468	87	16.9	63%	27%	9%	3.04	2.11	69%	49%	65%
<b>Capacity Building total</b>	<b>5,194</b>	<b>315</b>	<b>16.5</b>	<b>55%</b>	<b>16%</b>	<b>10%</b>	<b>33.38</b>	<b>18.44</b>	<b>55%</b>	<b>56%</b>	<b>67%</b>
<b>Capital</b>											
Assistive Technology	1,408	127	11.1	62%	31%	21%	7.21	4.68	65%	67%	68%
Home Modifications	425	19	22.4	93%	0%	0%	1.41	0.57	41%	69%	68%
<b>Capital total</b>	<b>1,487</b>	<b>134</b>	<b>11.1</b>	<b>59%</b>	<b>36%</b>	<b>18%</b>	<b>8.63</b>	<b>5.25</b>	<b>61%</b>	<b>66%</b>	<b>68%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>5,266</b>	<b>537</b>	<b>9.8</b>	<b>49%</b>	<b>18%</b>	<b>16%</b>	<b>132.63</b>	<b>77.44</b>	<b>58%</b>	<b>57%</b>	<b>67%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*

*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*