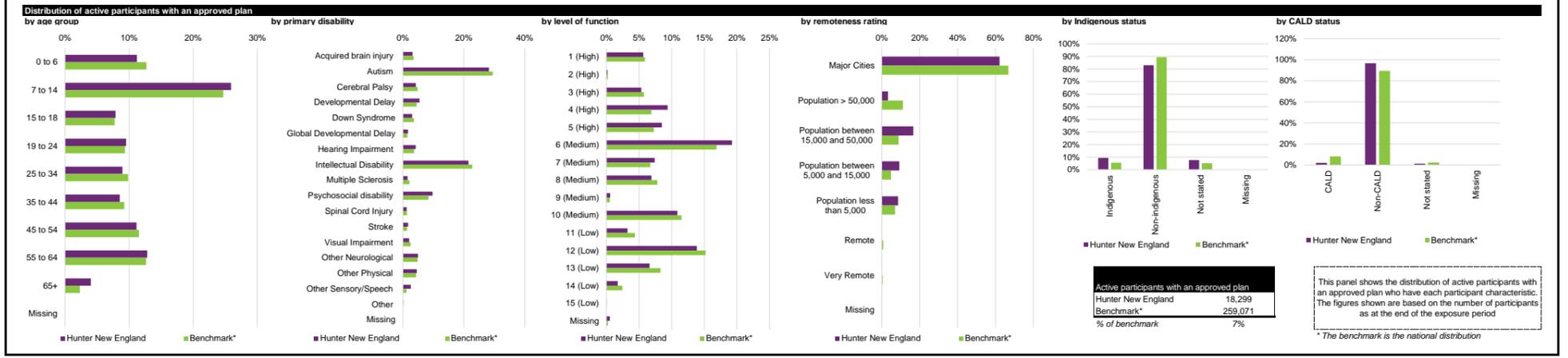
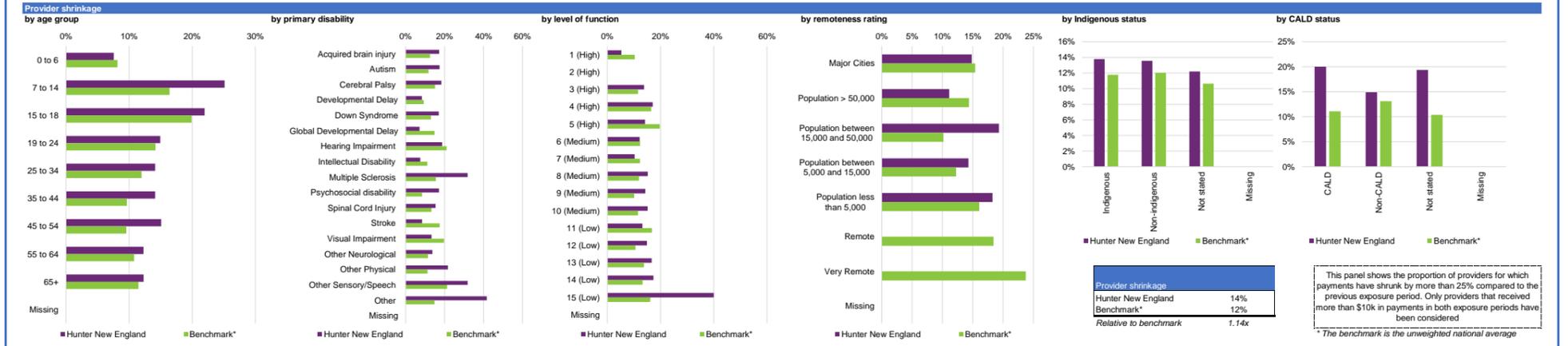
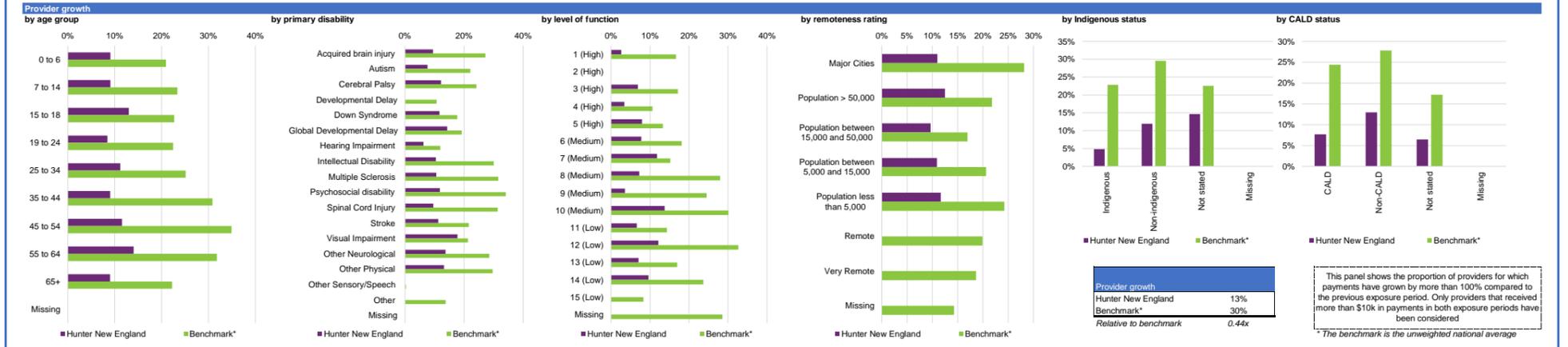
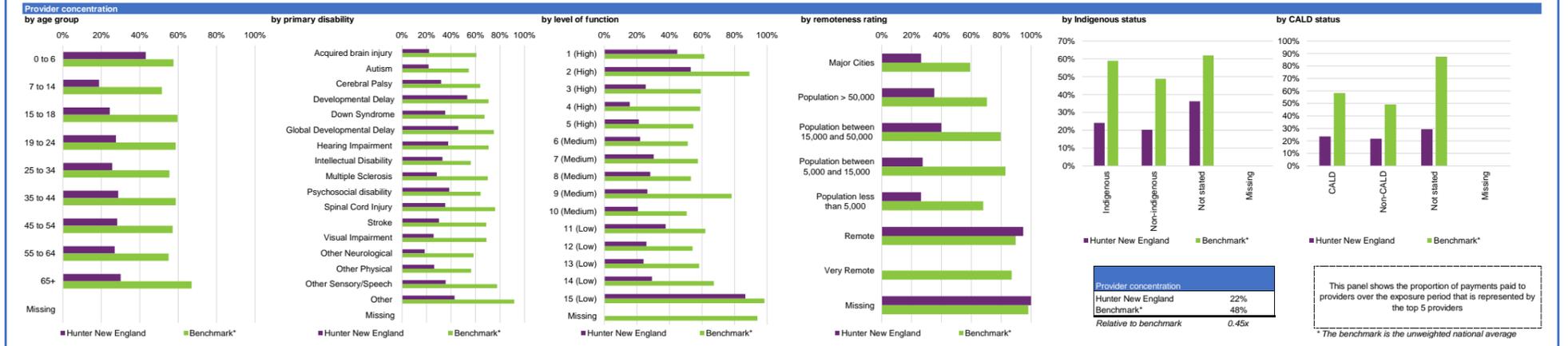
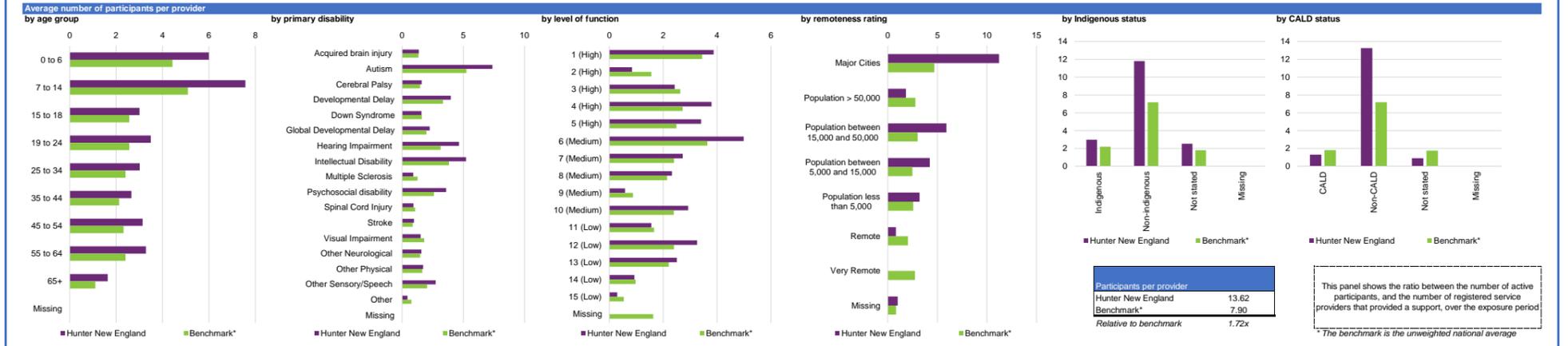
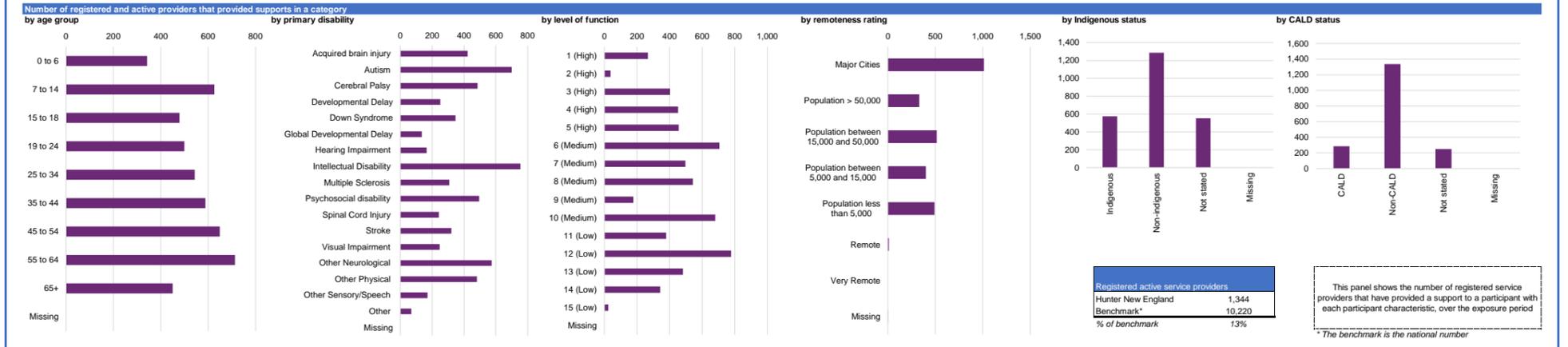


Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	10,856	234	46.4	65%	12%	19%	9.99	4.49	45%	60%	73%
Daily Activities	10,839	475	22.8	44%	16%	14%	301.63	235.58	78%	57%	74%
Community	10,731	307	35.0	38%	12%	12%	110.87	74.33	67%	56%	73%
Transport	8,187	10	818.7	100%	0%	0%	15.25	15.81	104%	53%	75%
<b>Core total</b>	<b>13,455</b>	<b>670</b>	<b>20.1</b>	<b>39%</b>	<b>16%</b>	<b>12%</b>	<b>437.75</b>	<b>330.21</b>	<b>75%</b>	<b>59%</b>	<b>72%</b>
<b>Capacity Building</b>											
Daily Activities	15,792	752	21.0	35%	5%	21%	52.69	30.26	57%	58%	71%
Employment	1,879	79	23.8	76%	3%	21%	11.22	7.26	65%	51%	75%
Social and Civic	2,592	178	14.6	40%	7%	22%	7.50	2.95	39%	53%	67%
Support Coordination	7,401	226	32.7	34%	8%	20%	15.88	9.66	61%	51%	75%
<b>Capacity Building total</b>	<b>17,565</b>	<b>875</b>	<b>20.1</b>	<b>28%</b>	<b>6%</b>	<b>16%</b>	<b>97.79</b>	<b>55.18</b>	<b>56%</b>	<b>58%</b>	<b>72%</b>
<b>Capital</b>											
Assistive Technology	4,110	241	17.1	70%	43%	16%	16.58	12.23	74%	70%	70%
Home Modifications	1,467	58	25.3	76%	15%	5%	6.61	3.09	47%	50%	75%
<b>Capital total</b>	<b>4,685</b>	<b>277</b>	<b>16.9</b>	<b>59%</b>	<b>35%</b>	<b>13%</b>	<b>23.19</b>	<b>15.32</b>	<b>66%</b>	<b>65%</b>	<b>72%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>18,299</b>	<b>1,344</b>	<b>13.6</b>	<b>34%</b>	<b>13%</b>	<b>14%</b>	<b>558.73</b>	<b>400.75</b>	<b>72%</b>	<b>59%</b>	<b>71%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

**Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider**: Ratio between the number of active participants and the number of registered service providers

**Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets**: Value of supports committed in participant plans for the exposure period

**Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation**: Ratio between payments and total plan budgets

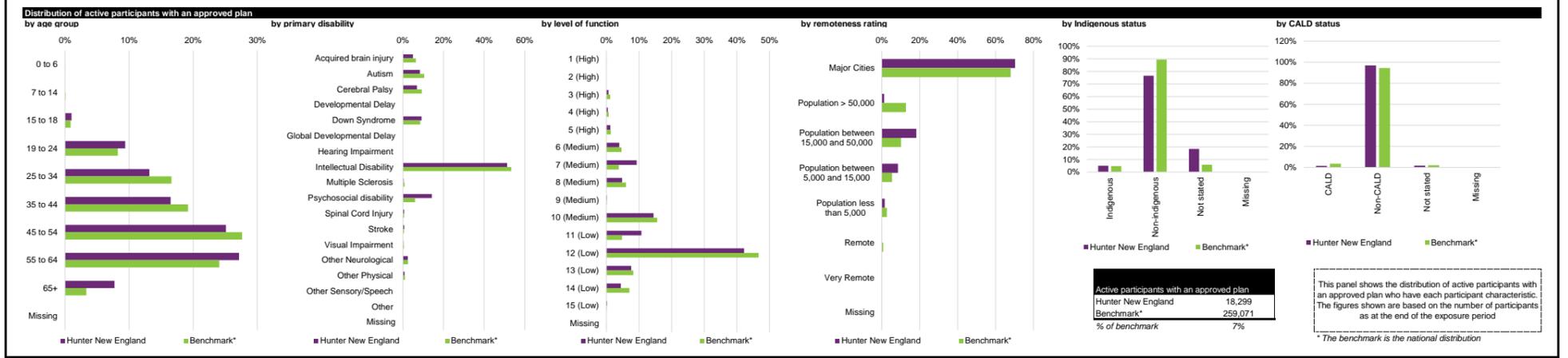
**Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

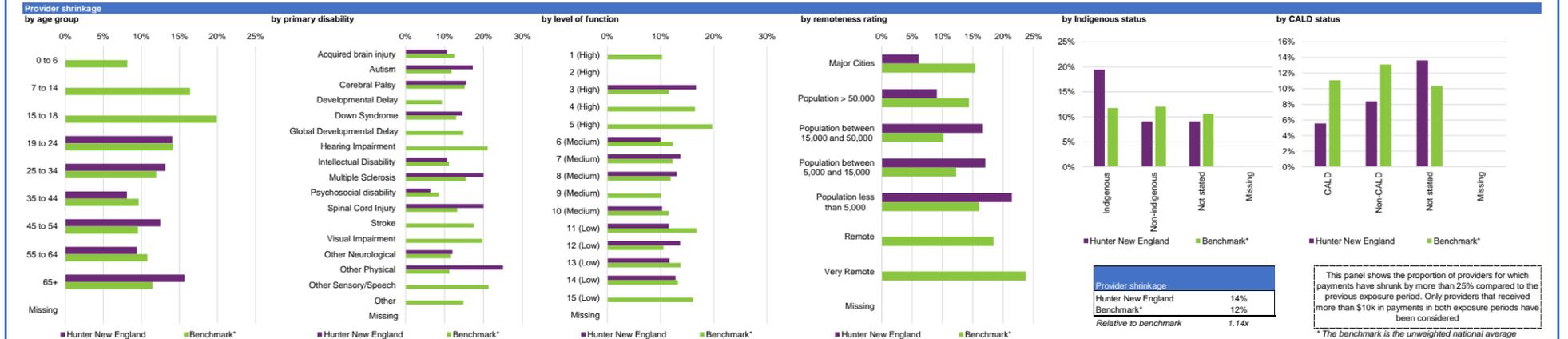
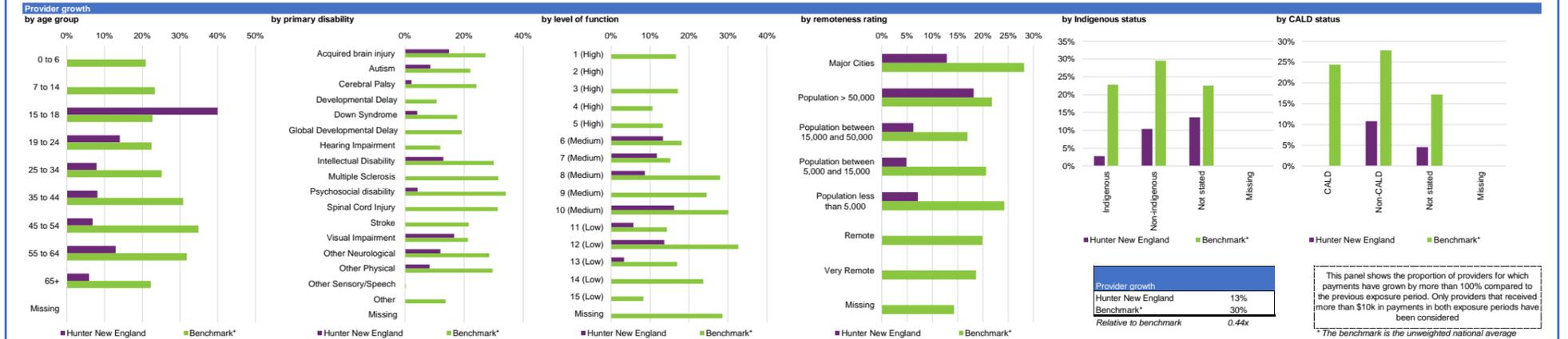
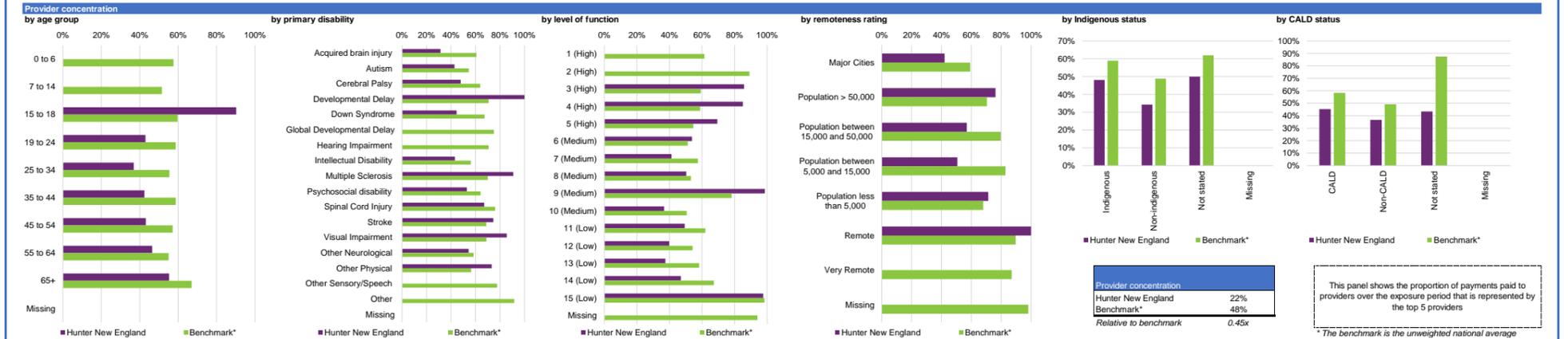
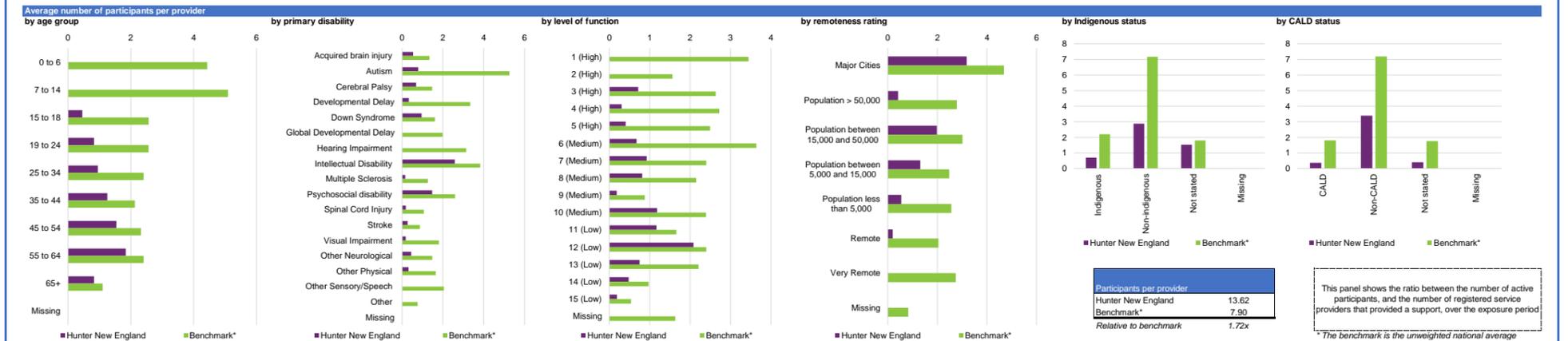
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



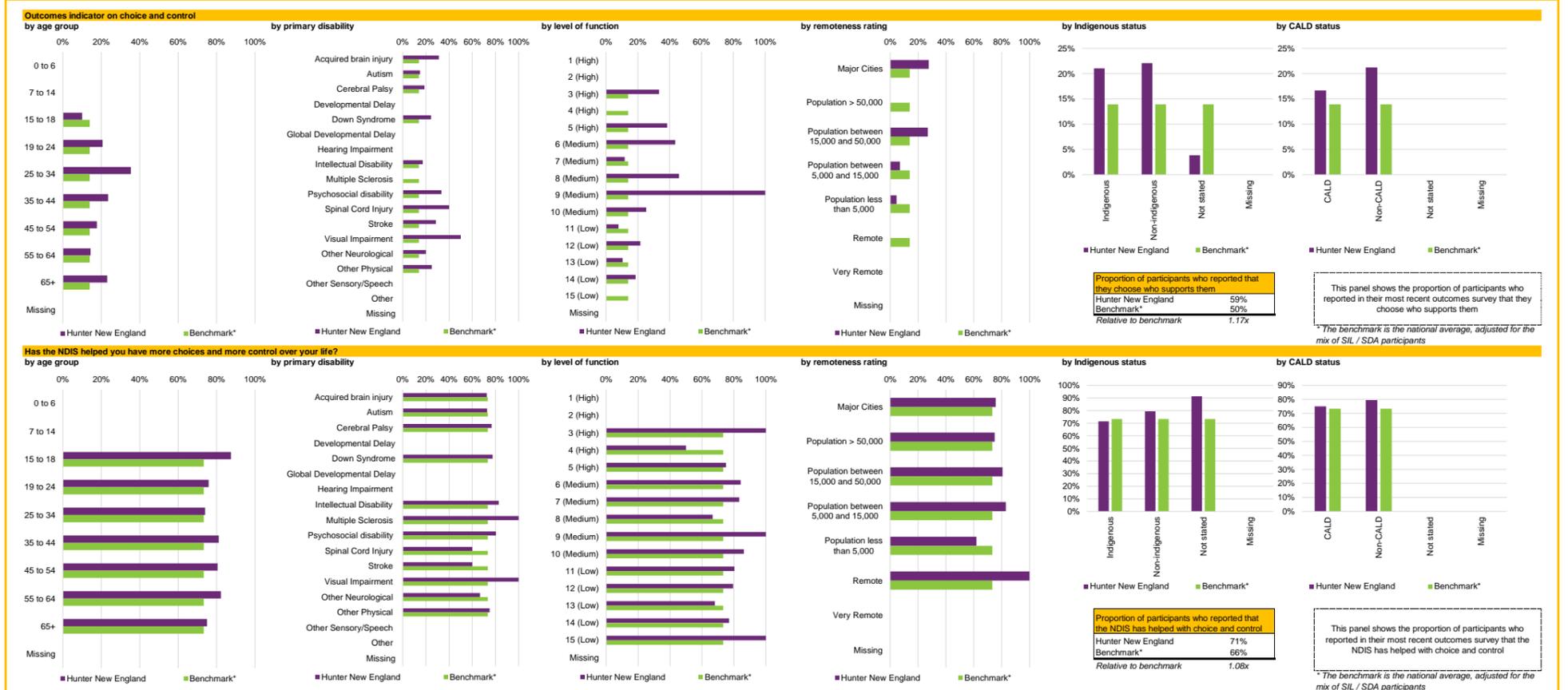
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,328	68	19.5	89%	0%	29%	1.83	0.78	42%	21%	79%
Daily Activities	1,564	152	10.3	59%	10%	8%	183.19	158.35	86%	21%	79%
Community	1,555	151	10.3	51%	9%	15%	31.43	21.38	68%	21%	79%
Transport	1,517	3	505.7	100%	0%	0%	1.84	1.77	96%	21%	79%
<b>Core total</b>	<b>1,566</b>	<b>246</b>	<b>6.4</b>	<b>56%</b>	<b>11%</b>	<b>12%</b>	<b>218.30</b>	<b>182.28</b>	<b>84%</b>	<b>21%</b>	<b>79%</b>
<b>Capacity Building</b>											
Daily Activities	1,348	196	6.9	53%	11%	17%	2.81	1.36	48%	22%	78%
Employment	200	31	6.5	86%	0%	0%	1.27	0.94	74%	23%	84%
Social and Civic	88	28	3.1	81%	0%	0%	0.43	0.20	47%	21%	85%
Support Coordination	1,553	104	14.9	46%	3%	24%	4.29	2.59	60%	21%	80%
<b>Capacity Building total</b>	<b>1,564</b>	<b>293</b>	<b>5.3</b>	<b>37%</b>	<b>1%</b>	<b>11%</b>	<b>11.41</b>	<b>6.39</b>	<b>56%</b>	<b>21%</b>	<b>79%</b>
<b>Capital</b>											
Assistive Technology	503	51	9.9	92%	67%	0%	2.28	1.79	79%	18%	74%
Home Modifications	801	19	42.2	95%	0%	0%	3.62	1.16	32%	15%	80%
<b>Capital total</b>	<b>931</b>	<b>69</b>	<b>13.5</b>	<b>81%</b>	<b>29%</b>	<b>0%</b>	<b>5.90</b>	<b>2.96</b>	<b>50%</b>	<b>17%</b>	<b>78%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>1,566</b>	<b>451</b>	<b>3.5</b>	<b>54%</b>	<b>10%</b>	<b>8%</b>	<b>235.61</b>	<b>191.63</b>	<b>81%</b>	<b>21%</b>	<b>79%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

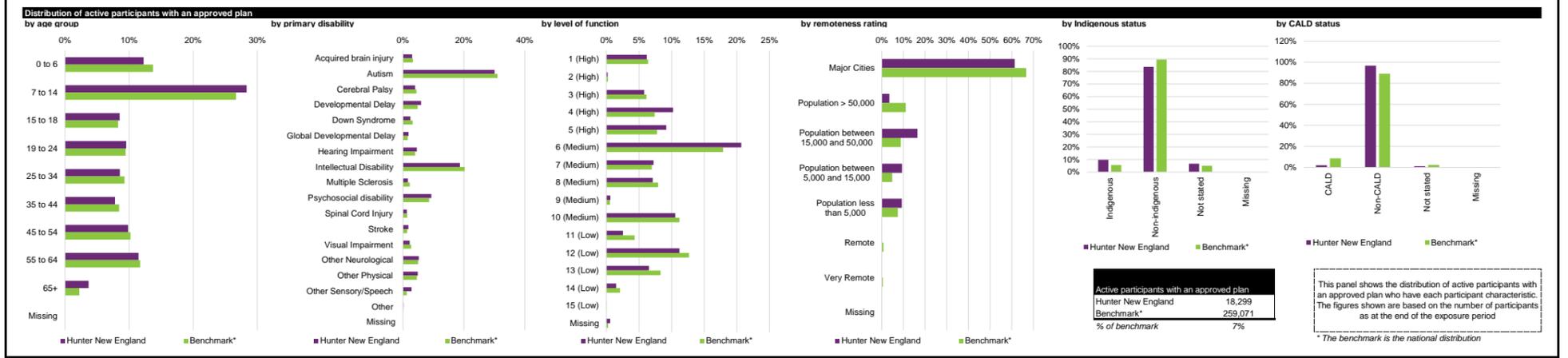
**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

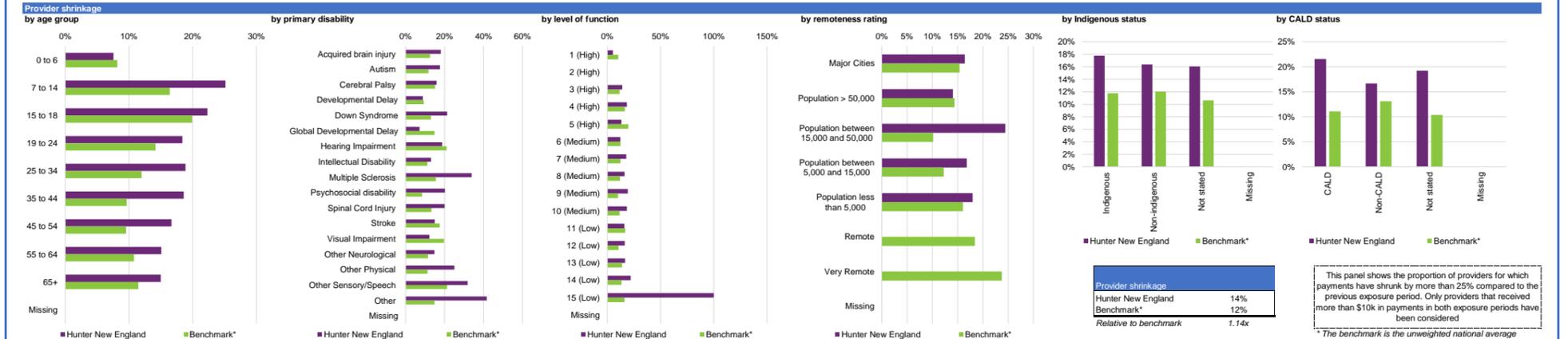
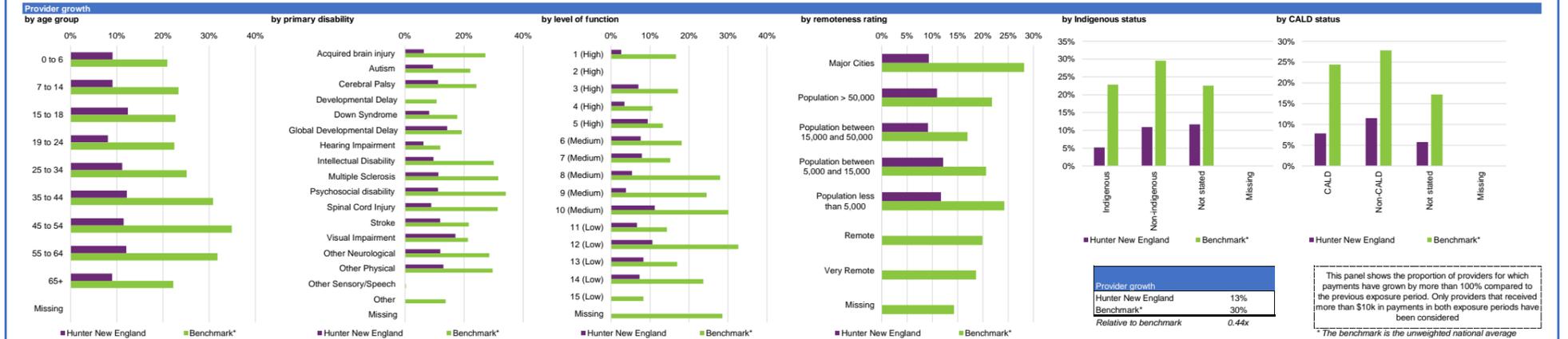
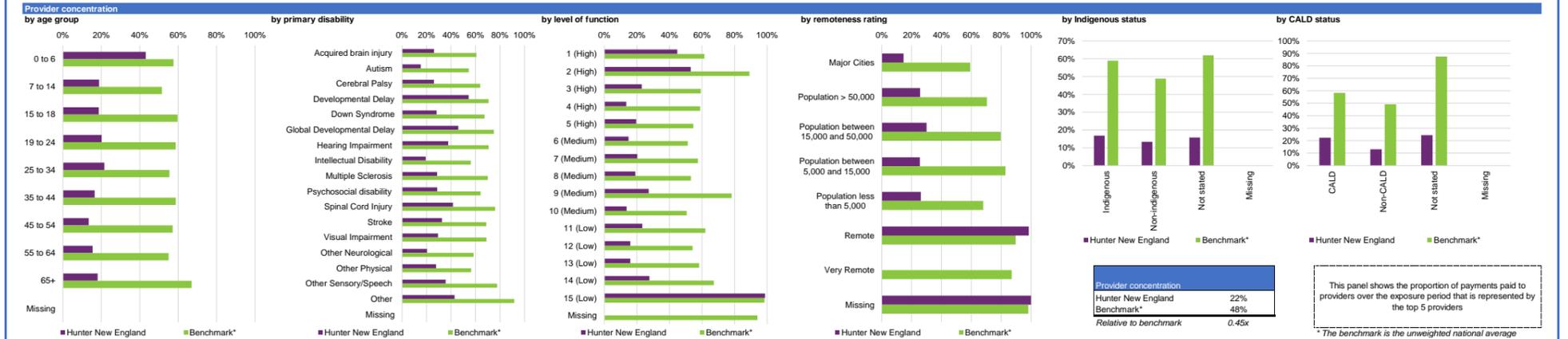
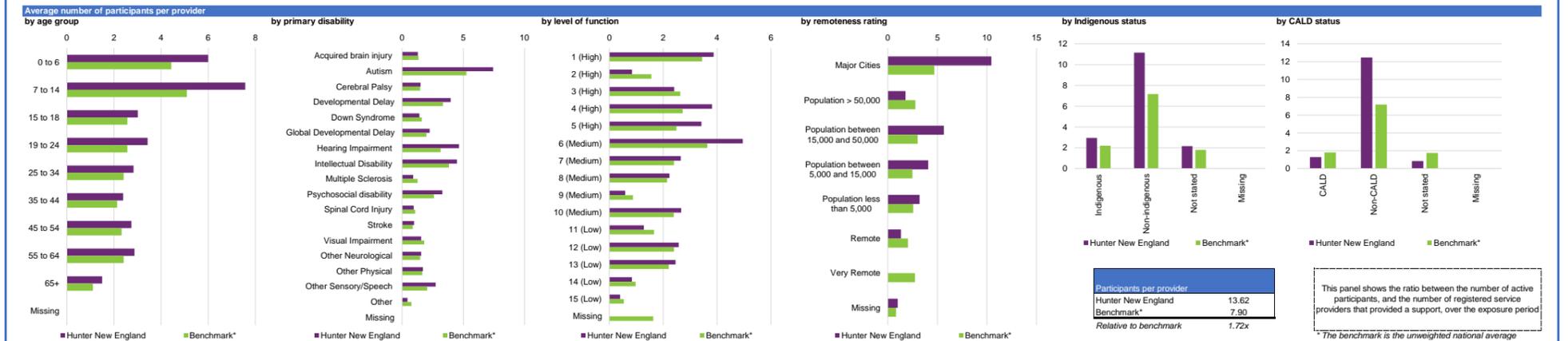
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	9,528	229	41.6	59%	10%	24%	8.16	3.71	45%	64%	72%
Daily Activities	9,275	459	20.2	34%	15%	21%	118.44	77.23	65%	61%	73%
Community	9,176	295	31.1	34%	11%	11%	79.44	52.95	67%	60%	73%
Transport	6,670	9	741.1	100%	0%	0%	13.41	14.03	105%	58%	74%
<b>Core total</b>	<b>11,889</b>	<b>650</b>	<b>18.3</b>	<b>28%</b>	<b>16%</b>	<b>15%</b>	<b>219.45</b>	<b>147.92</b>	<b>67%</b>	<b>63%</b>	<b>71%</b>
<b>Capacity Building</b>											
Daily Activities	14,444	736	19.6	36%	4%	21%	49.87	28.90	58%	62%	70%
Employment	1,679	74	22.7	75%	3%	19%	9.95	6.32	64%	54%	74%
Social and Civic	2,504	173	14.5	41%	7%	24%	7.07	2.75	39%	54%	66%
Support Coordination	5,848	217	26.9	32%	10%	16%	11.59	7.06	61%	58%	73%
<b>Capacity Building total</b>	<b>16,001</b>	<b>856</b>	<b>18.7</b>	<b>29%</b>	<b>5%</b>	<b>15%</b>	<b>86.38</b>	<b>48.79</b>	<b>56%</b>	<b>62%</b>	<b>71%</b>
<b>Capital</b>											
Assistive Technology	3,607	237	15.2	68%	40%	17%	14.30	10.43	73%	75%	70%
Home Modifications	666	42	15.9	86%	25%	8%	2.99	1.93	65%	74%	71%
<b>Capital total</b>	<b>3,754</b>	<b>259</b>	<b>14.5</b>	<b>60%</b>	<b>36%</b>	<b>16%</b>	<b>17.29</b>	<b>12.36</b>	<b>72%</b>	<b>75%</b>	<b>70%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>16,733</b>	<b>1,306</b>	<b>12.8</b>	<b>23%</b>	<b>11%</b>	<b>16%</b>	<b>323.12</b>	<b>209.12</b>	<b>65%</b>	<b>62%</b>	<b>70%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

<b>Active participants with approved plans</b>	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
<b>Registered active providers</b>	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
<b>Participants per provider</b>	Ratio between the number of active participants and the number of registered service providers
<b>Provider concentration</b>	Proportion of provider payments over the exposure period that were paid to the top 10 providers
<b>Provider growth</b>	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Provider shrinkage</b>	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Total plan budgets</b>	Value of supports committed in participant plans for the exposure period
<b>Payments</b>	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
<b>Utilisation</b>	Ratio between payments and total plan budgets
<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
<b>Has NDIS helped with choice and control?</b>	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
<b>Green dots</b>	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
<b>Red dots</b>	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.