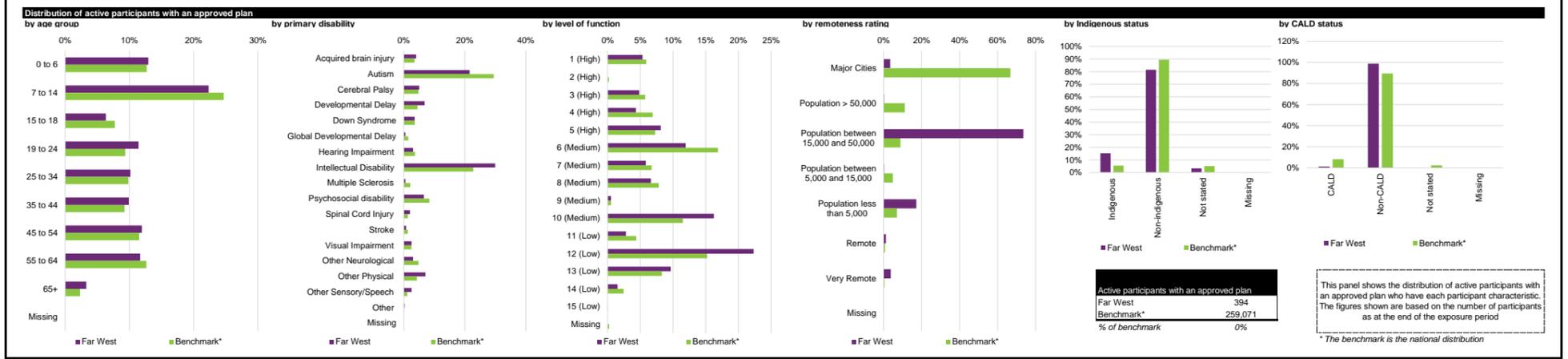
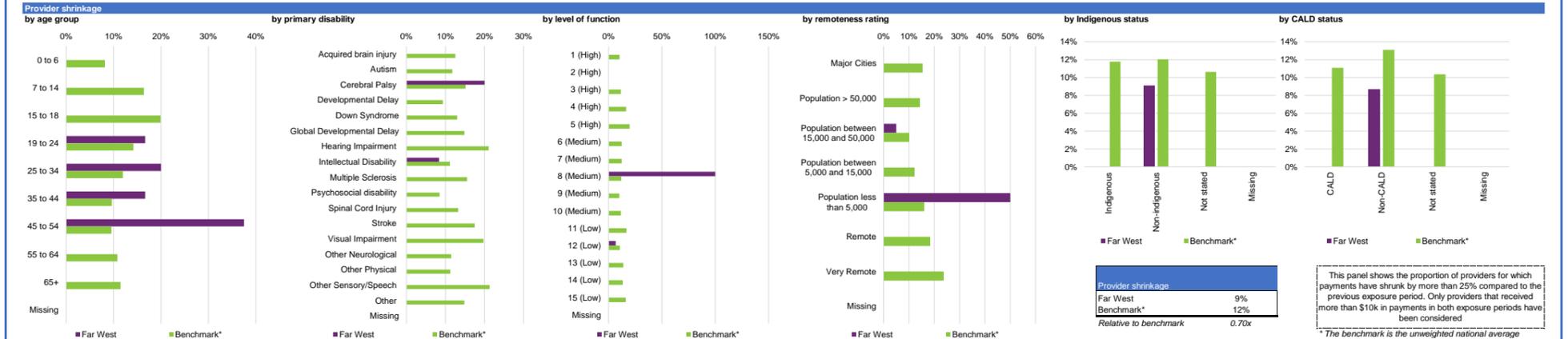
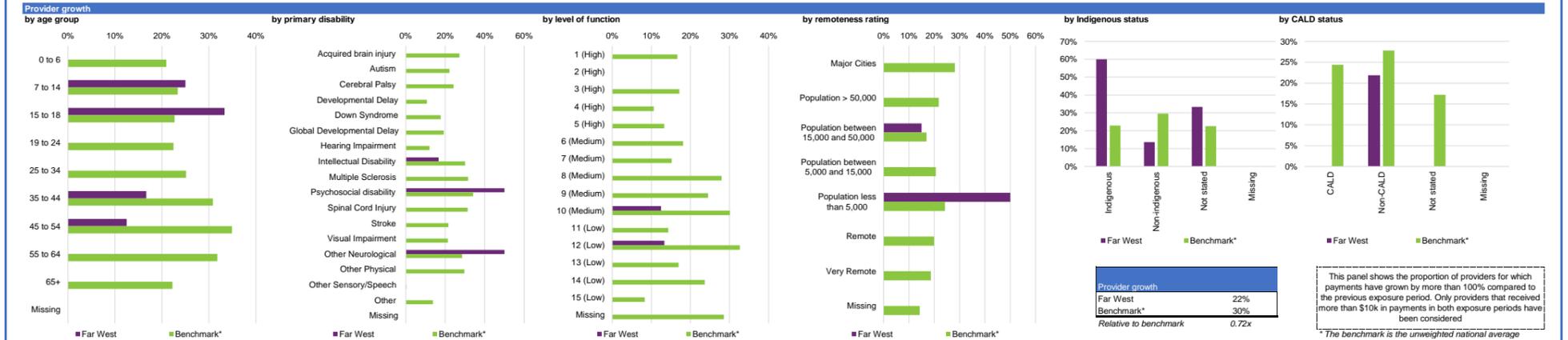
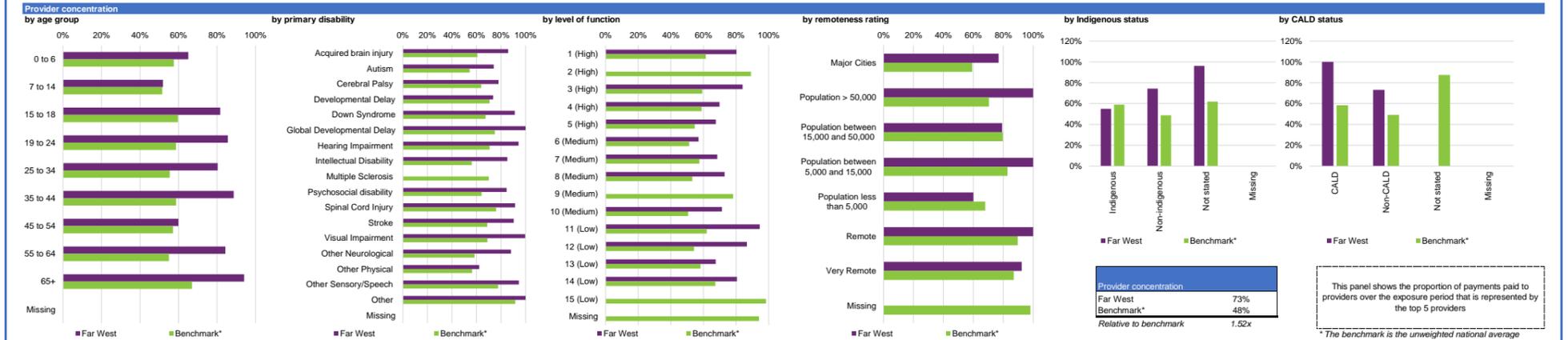
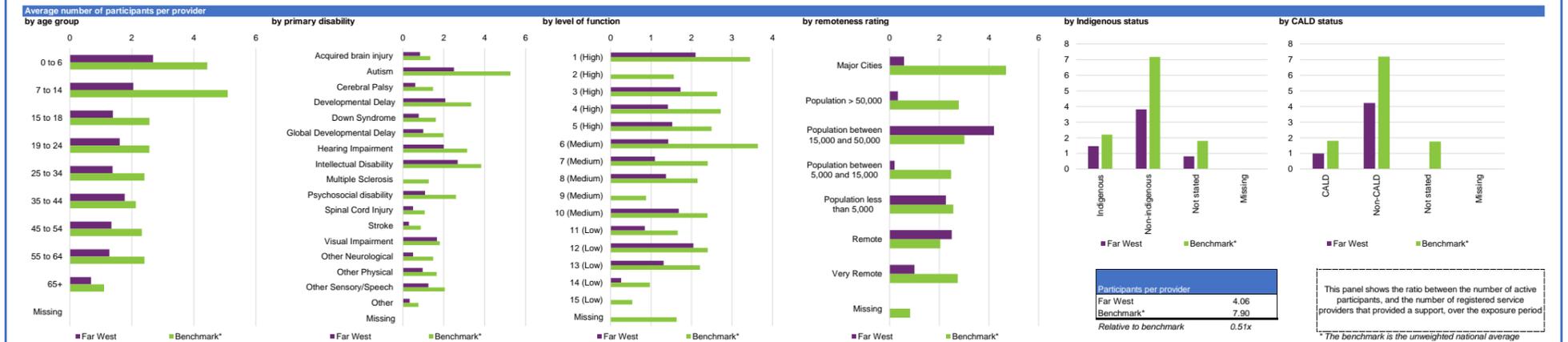
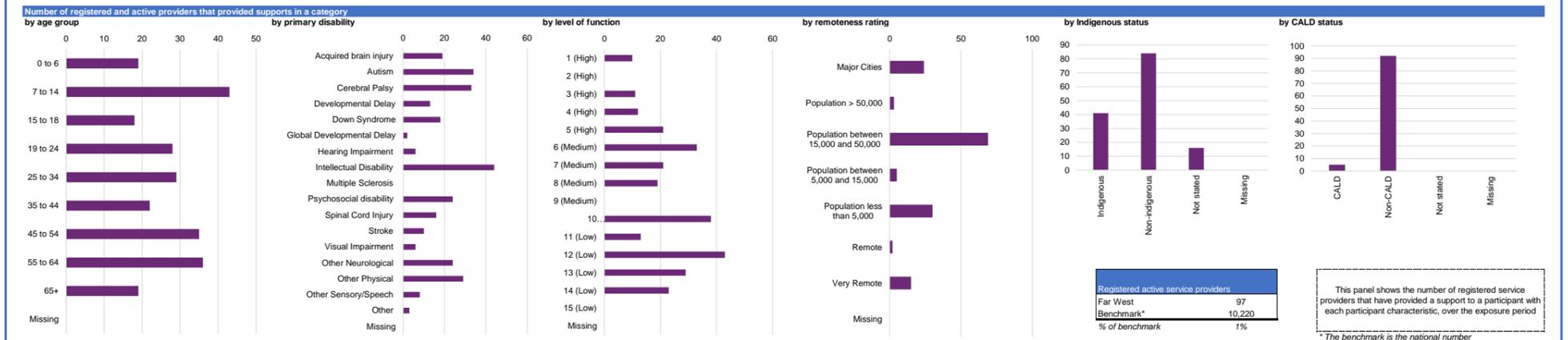


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	331	25	13.2	86%	0%	0%	0.36	0.12	32%	48%	68%
Daily Activities	315	25	12.6	97%	27%	18%	6.77	3.91	58%	48%	68%
Community	314	27	11.6	94%	11%	11%	2.48	1.48	60%	48%	68%
Transport	200	1	200.0	100%	0%	0%	0.32	0.31	99%	41%	68%
Core total	341	55	6.2	93%	13%	13%	9.93	5.83	59%	49%	69%
Capacity Building											
Daily Activities	378	41	9.2	79%	0%	0%	1.61	0.46	28%	47%	69%
Employment	32	6	5.3	100%	0%	33%	0.25	0.15	61%	50%	82%
Social and Civic	12	0	0.0	0%	0%	0%	0.02	0.00	0%	100%	50%
Support Coordination	127	20	6.4	94%	50%	0%	0.26	0.12	46%	36%	63%
Capacity Building total	389	64	6.1	72%	11%	11%	2.30	0.81	35%	48%	68%
Capital											
Assistive Technology	120	17	7.1	95%	50%	50%	0.55	0.32	59%	47%	68%
Home Modifications	46	2	23.0	100%	0%	0%	0.20	0.04	20%	40%	62%
Capital total	133	18	7.4	93%	50%	50%	0.74	0.36	49%	45%	63%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	394	97	4.1	82%	22%	9%	12.97	7.00	54%	49%	69%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

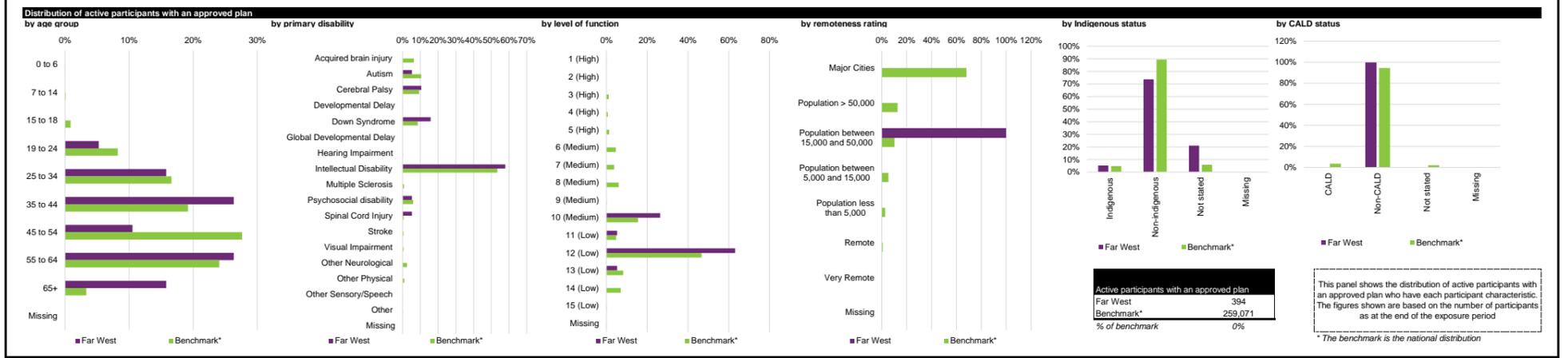
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

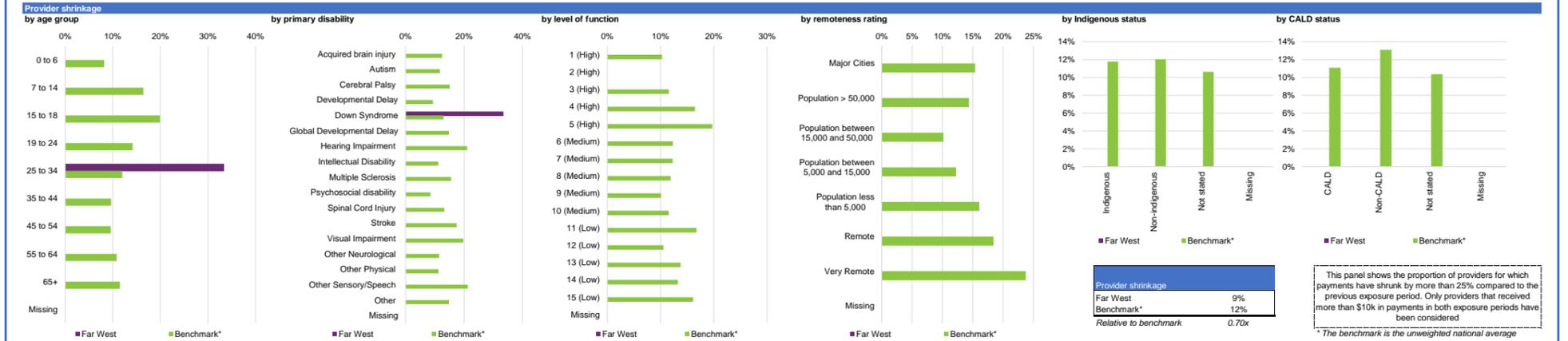
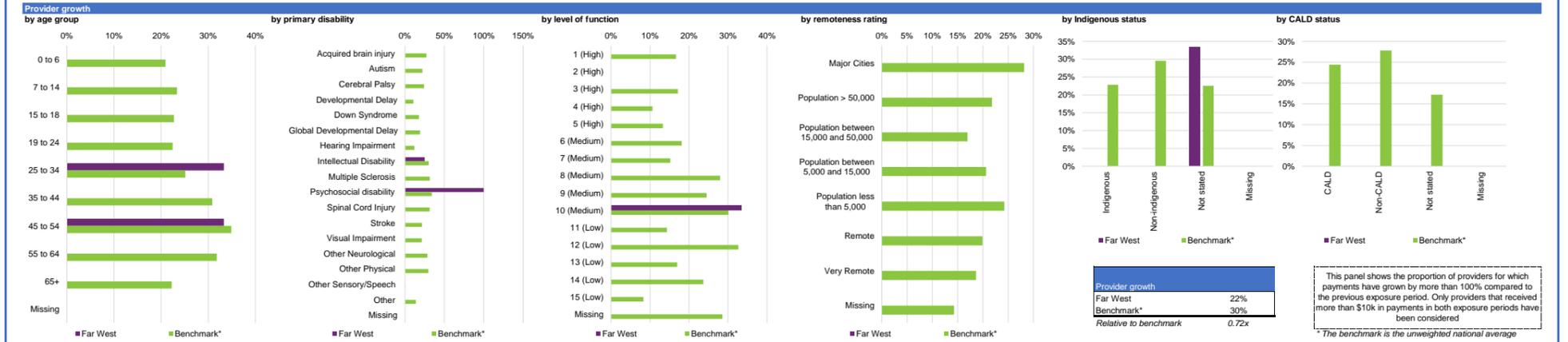
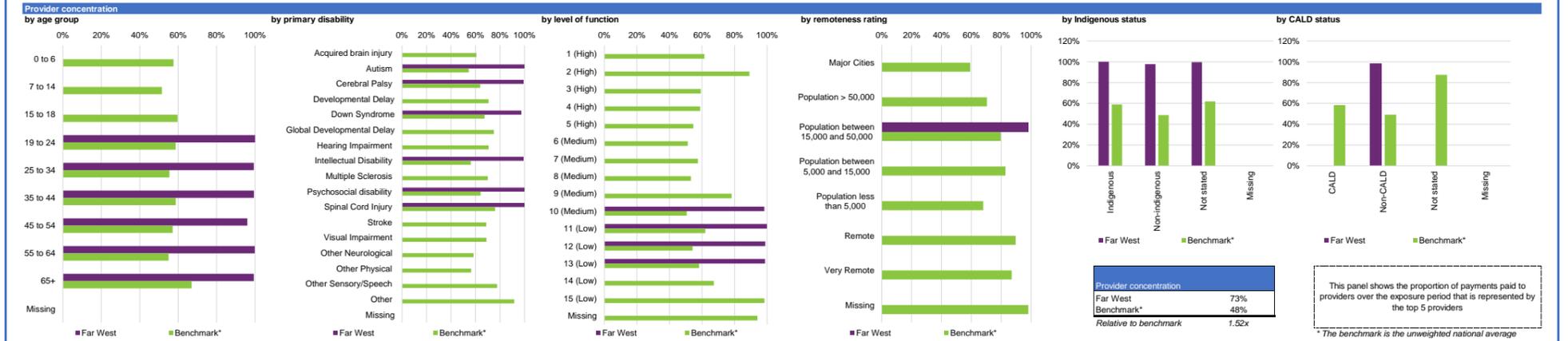
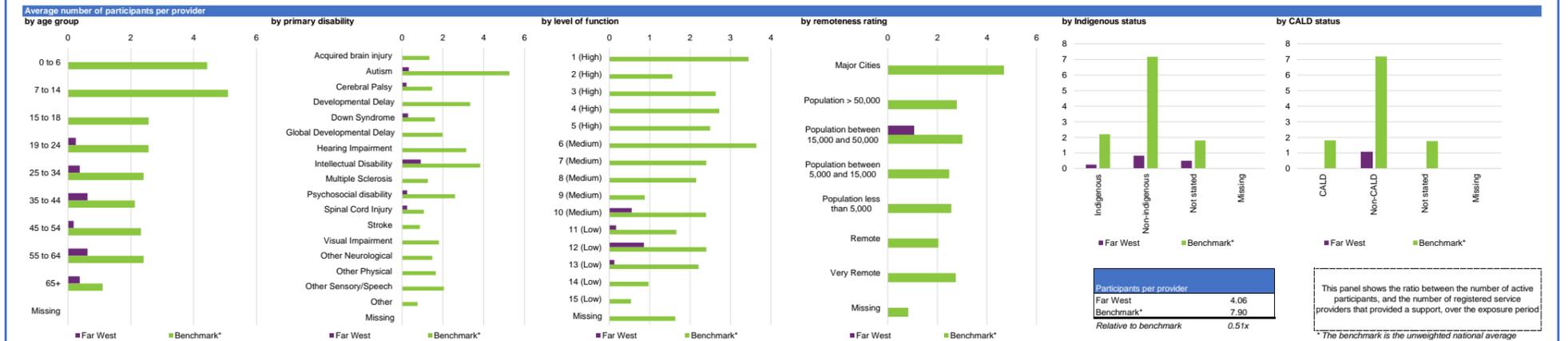
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	19	12	1.6	100%	0%	0%	2.13	1.90	89%	16%	53%
Consumables	19	5	3.8	100%	0%	0%	0.04	0.01	14%	16%	53%
Daily Activities	19	6	3.2	100%	50%	0%	1.57	1.55	99%	16%	53%
Community	19	4	4.8	100%	0%	0%	0.50	0.32	64%	16%	53%
Transport	19	0	0.0	0%	0%	0%	0.02	0.02	98%	16%	53%
Capacity Building	19	8	2.4	100%	0%	0%	0.16	0.05	32%	16%	53%
Daily Activities	19	6	3.2	100%	0%	0%	0.09	0.02	18%	16%	53%
Employment	1	1	1.0	100%	0%	0%	0.01	0.01	98%	0%	100%
Social and Civic	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Support Coordination	18	2	9.0	100%	0%	0%	0.03	0.03	85%	11%	53%
Capital	18	1	18.0	100%	0%	0%	0.15	0.01	6%	17%	46%
Assistive Technology	8	1	8.0	100%	0%	0%	0.04	0.01	19%	25%	80%
Home Modifications	16	0	0.0	0%	0%	0%	0.10	0.00	0%	13%	46%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	19	18	1.1	99%	0%	0%	2.44	1.96	80%	16%	53%

Note: Only the major support categories are shown.

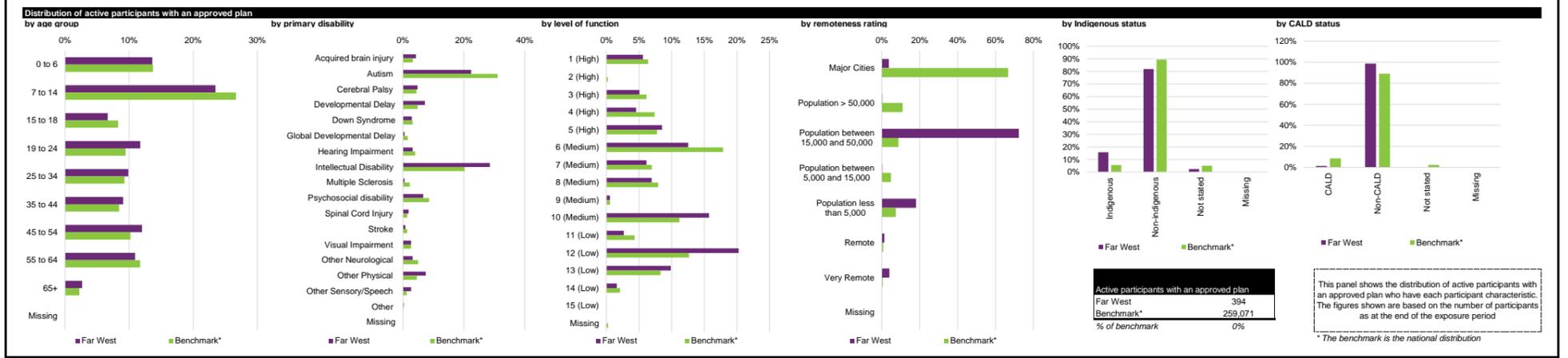
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

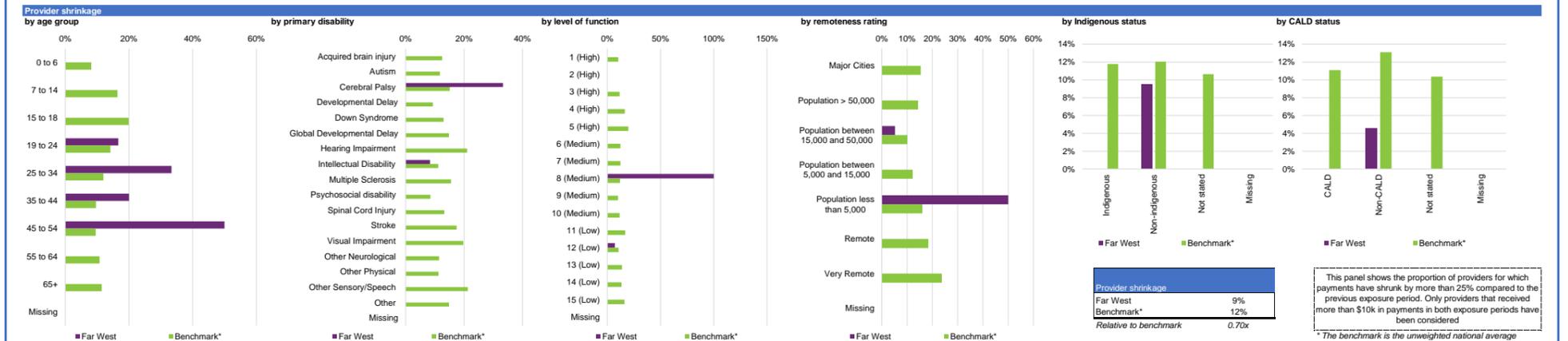
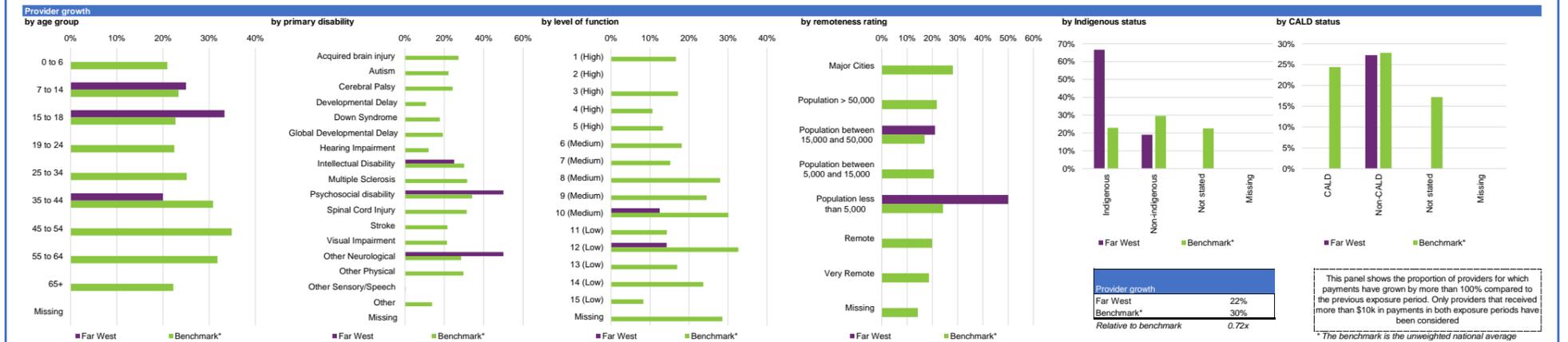
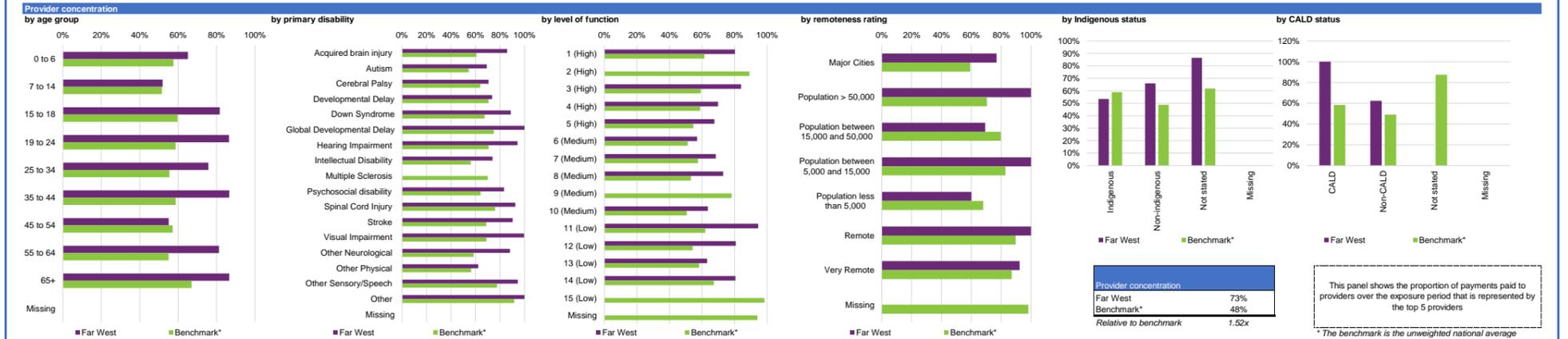
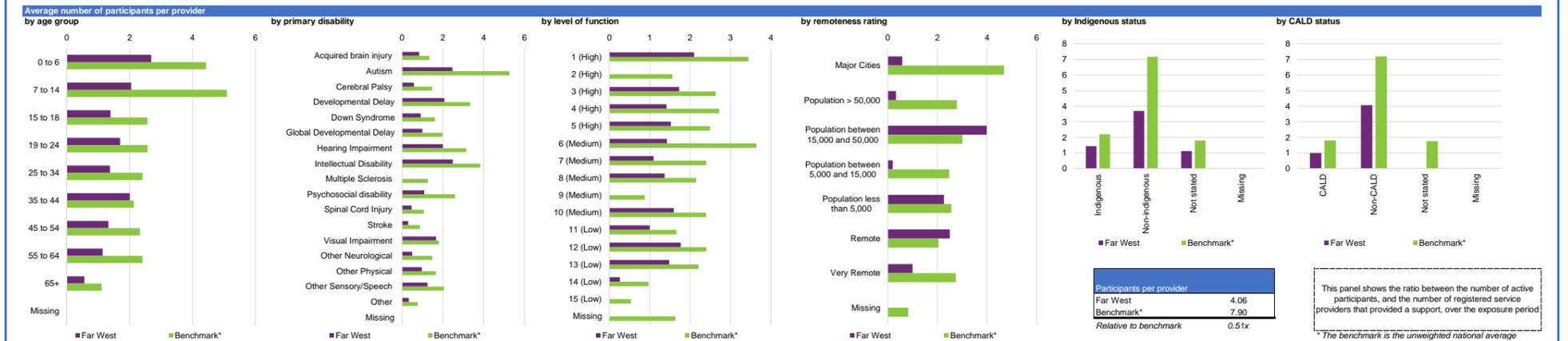
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	312	25	12.5	85%	0%	0%	0.32	0.11	35%	51%	70%
Daily Activities	296	24	12.3	95%	27%	18%	5.20	2.36	45%	51%	70%
Community	295	27	10.9	92%	13%	13%	1.98	1.17	59%	51%	70%
Transport	181	1	181.0	100%	0%	0%	0.29	0.29	99%	43%	70%
Core total	322	55	5.9	89%	20%	13%	7.80	3.93	50%	52%	71%
Capacity Building											
Daily Activities	359	40	9.0	79%	0%	0%	1.52	0.44	29%	50%	71%
Employment	31	6	5.2	100%	0%	33%	0.24	0.14	60%	52%	81%
Social and Civic	12	0	0.0	0%	0%	0%	0.02	0.00	0%	100%	50%
Support Coordination	109	20	5.5	93%	50%	0%	0.23	0.10	41%	42%	67%
Capacity Building total	370	63	5.9	72%	25%	13%	2.14	0.76	35%	51%	71%
Capital											
Assistive Technology	112	17	6.6	95%	50%	50%	0.50	0.32	63%	49%	67%
Home Modifications	30	2	15.0	100%	0%	0%	0.09	0.04	42%	58%	77%
Capital total	115	18	6.4	93%	50%	50%	0.60	0.36	60%	51%	68%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	375	96	3.9	74%	27%	5%	10.54	5.04	48%	52%	71%

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